

# Chicago Continuum of Care System Goals 2021 Report

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## Summary of 2021 CoC System Goals

The Chicago Continuum of Care (CoC) System Goals were developed in 2018 to reflect the homeless response system's shared goals for collective impact. The HMIS Team at All Chicago analyzes data and reports the outcomes to the System Operations and Performance Committee of the CoC's Board of Directors. In 2021, All Chicago partnered with the Inclusive Economy Lab at the University of Chicago to review and refine how the data is analyzed. Consequently, All Chicago re-processed the data for 2019 and 2020, in addition to analyzing the data for 2021. Outcomes data from these three years show how homelessness and the CoC's performance have changed in response to the pandemic. Overall, the trends are encouraging, and are useful for determining where further progress is needed.

### 2021 Outcomes Data

See the full report for 2019 and 2020 data

#### GOAL 1: REDUCE THE NUMBER OF PERSONS WHO EXPERIENCE HOMELESSNESS

Metric 1.1: The number of people on the Active List

Result: 9,364 people on the Active List on an average day in 2021.

Metric 1.1a: The number of people who are newly experiencing homelessness

Result: An average of 1,028 people were newly experiencing homelessness each month.

Metric 1.2: The number of people who enter CoC permanent housing projects

Result: A total of 2,221 people entered CoC permanent housing during the year.

Metric 1.3: The number and destination of people who exit the CoC

Result: During the year, a total of 28,388 exits from the CoC were recorded. The destinations break down into the following portions:

- Homeless situation, 11%
- Institutional situation, 2%
- Permanent housing situation, 12%
- Temporary housing situation, 3%
- Data not collected or other situation, 71%

#### GOAL 2: REDUCE THE TIME PERSONS EXPERIENCE HOMELESSNESS

Metric 2.1: Average days a person experiences homelessness prior to moving into CoC housing

Result: The people who moved into CoC housing had experienced homelessness for 781 days, on average.

Metric 2.2: Average days between referral to a project and move into CoC housing

Result: The people who entered CoC housing using a Coordinated Entry referral averaged 79 days between the referral and move into housing.

GOAL 3: PROJECTS COMMITTED TO COORDINATED ENTRY WILL USE ONLY THAT SYSTEM TO FILL THEIR UNITS

Metric 3.1: Percentage of units committed to use Coordinated Entry that were filled using that system

Result: During the year, 92% of units committed to use Coordinated Entry were filled using that system.

GOAL 4: INCREASE THE EARNED INCOME AND/OR OTHER INCOME OF ADULTS SERVED BY THE HOMELESS RESPONSE SYSTEM

Metric 4.1/4.2: Number of adults engaged in Chicago's homeless response system that increase their earned income (4.1) or non-employment cash income (4.2) during the year

Result 4.1: 5% of adults increased their earned income.

Result 4.2: 18% of adults increased their non-employment cash income.

GOAL 5: INCREASE PERSONS WHO EXIT STREET HOMELESSNESS TO ENTER SHELTERED DESTINATIONS

Metric 5.1: Number of people who exit a street outreach project who enter a sheltered destination, either to a shelter or to housing

Result: During the year, a total of 2,862 exits from street outreach projects were recorded. Of those exits, 36% were to a sheltered destination.

## Introduction

The Chicago Continuum of Care (CoC) first created system-wide goals in 2018. Inspired by a collective impact approach, the System Goals represent what the CoC aims to achieve together. These shared high-level goals guide the CoC's diverse contributors in their efforts to prevent and end homelessness.

The Chicago CoC System Goals are comprised of five goals, each with one to three metrics (quantifiable measures). The metrics are how the CoC tracks, measures, and reports its progress toward a given goal. They show us what we have achieved, how it compares to previous years, and how far we still need to go. This report focuses on the metrics, explaining each one and how it is calculated, and reviewing trends using data from the previous two years. The CoC System Goals are established by the Chicago CoC Board and overseen by the System Operations and Performance Committee (SOPC). Supported by SOPC, All Chicago Making Homelessness History (All Chicago) is responsible for the measurement and reporting of the goals in its role as HMIS Lead Agency.<sup>1</sup>

In 2021, All Chicago partnered with the Inclusive Economy Lab at the University of Chicago to review and refine how the data is analyzed. Some metrics are new, others are revised, and many improvements have been made to the methodology used to calculate them. Consequently, All Chicago re-processed the data for 2019 and 2020, in addition to analyzing the data for 2021. All Chicago will make appendices available, with the outcomes data broken down by demographic and other categories.<sup>2</sup>

The outcomes data for 2019, 2020, and 2021 provide a system-level overview of the Chicago CoC's performance, including outcomes before and during the COVID-19 pandemic. Some metrics show a positive trend, such as the number of people entering CoC housing. Other trends are more complex to interpret. For example, the number of people experiencing homelessness, as recorded in HMIS, declined significantly in 2020 and 2021. While at first glance this may seem to be an example of the CoC's success, this trend may be attributable less to CoC performance than to other changes caused by the pandemic. The goal of this report is to encourage this kind of thoughtful analysis, in order to provide the CoC the information needed to consider what the system data means and determine how it can inform our work to prevent and end homelessness in Chicago.

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<sup>1</sup> The Homeless Management Information System (HMIS) is the database used by a CoC to record information about people experiencing, or formerly experiencing, homelessness, and the projects that provide services.

<sup>2</sup> Categories will be race, ethnicity, age, family composition, and chronic homelessness status.

# System Goal 1

## Reduce the number of persons who experience homelessness

### Metric 1.1: Active List

The number of people on the Active List

**Overview:** In Chicago, the Active List is the CoC’s means of understanding how many people are experiencing homelessness on a given day, based on HMIS records.<sup>3</sup> Multiple data elements and analysis from HMIS are used to determine whether a person is experiencing homelessness and should be included on the Active List. These elements include, but are not limited to, enrollment in an emergency shelter or a street outreach project, or enrollment in Coordinated Entry while currently experiencing homelessness. If a person has moved into housing in a CoC housing project, that person is housed and is not on the Active List. A full description of the Active List can be found in the [Chicago CoC Data Dictionary](#).

**Method of Calculation:** For Metric 1.1, the outcome data is an annualized average number for the Active List. The Active List total is generated on the eleventh day of each month, and then the twelve numbers are averaged to generate the single average daily Active List total for that year. The table below gives the annualized average for 2019, 2020, and 2021.<sup>4</sup> Taking the average for the year accounts for any potential fluctuations based on time of year or other chance factors. In addition to the total for the year, the table below records the percentage by which the Active List has increased or decreased compared to the prior year.

Table 1. Metric 1.1 Active List

Number of people on the Active List & percentage change from the previous year

	2019	2020	2021
Average daily number	14,457	11,958	9,364
Percent change from previous year	N/A	-17%	-22%

<sup>3</sup> The Active List represents all persons experiencing homelessness that have been recorded in HMIS through contact with a service provider. There will always be persons experiencing homelessness that have not had contact with a provider and thus are not included on the Active List. The CoC works diligently to improve outreach to people experiencing homelessness in Chicago.

<sup>4</sup> Any person who is recorded to have experienced homelessness will remain part of the Active List for at least 90 days. For example, a person who enrolls in an emergency shelter for a single day will still be included as part of the Active List for the next 90 days.



## Metric 1.1a: New to Homelessness

The number of people who are newly experiencing homelessness

**Overview:** This sub-metric of Metric 1.1 calculates the number of people who are newly experiencing homelessness in an average month during the year. A person is counted as newly experiencing homelessness when that person has not been on the Active List in the prior 24 months. Some people are entirely new, having no prior records in Chicago’s HMIS. Others might have experienced homelessness more than 24 months ago. For this metric, these persons are counted as newly experiencing homelessness. This calculation allows the CoC to see how many people in Chicago are newly experiencing homelessness and to examine how that number changes over time.

**Method of Calculation:** For each month, all people newly experiencing homelessness that month are totaled, then the twelve numbers are averaged to generate a single monthly average for the year. Since a person can be counted as new only one time in a 24-month period, no person is counted as new more than once in a given year. In addition to the annual total, the table below records the percentage by which the number of people newly experiencing homelessness has increased or decreased compared to the prior year.

Table 2. Metric 1.1a New to Homelessness

Number of people newly experiencing homelessness (monthly average) and percentage change from the previous year

	2019	2020	2021
Per month average	1,610	1,100	1,028
Percent change from previous year	N/A	-32%	-7%

## Metric 1.2: CoC Housed

The number of people who enter CoC permanent housing projects

**Overview:** A CoC permanent housing project<sup>5</sup> is a project that supports a person who is experiencing homelessness by providing subsidized rent and case management services with the goal of helping that person enter and remain in housing. Several different project types are counted as CoC housing. Those types are listed below, and further information is [available via the All Chicago HMIS Help Desk](#).

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<sup>5</sup> For brevity, this report sometimes refers to CoC permanent housing simply as CoC housing.

CoC Permanent Housing Project Types:

- A. Permanent Housing – Housing Only
- B. Permanent Housing – Housing with Services (no disability required for entry)
- C. Permanent Housing – Permanent Supportive Housing (disability required for entry)
- D. Permanent Housing – Rapid Rehousing
- E. Transitional Housing when the Chicago Program Model type is Permanent Housing with Short Term Supports
- F. Transitional Housing when the federal partner program is “HUD: CoC – Joint Component TH/RRH.”

Metric 1.2 shows the CoC how many people were housed in CoC permanent housing projects. The count does not include people who exited to housing outside of the CoC, such as an un-subsidized apartment or living with family or friends.

Method of Calculation: All persons who enter housing during the year in one of the project types listed above are counted. This is based on housing move-in date for Permanent Housing projects. Since Transitional Housing does not use housing move-in dates, the project enrollment date is used instead. Although rare, a person might move into housing more than once during the year, and, in these cases, each incidence of housing is counted. A person who transitions from one CoC housing project to another, even if a physical address is changed, is not counted, since the person was already in permanent housing.

Table 3. Metric 1.2 CoC Housed

Number of people who entered CoC permanent housing and the percentage change from the previous year

	2019	2020	2021
Total people per year	1,776	1,764	2,221
Percent change from previous year	N/A	-1%	+26%

### Metric 1.3: Exits

The number and destination of people who exit the CoC

**Overview:** All project types record exits and destinations in HMIS.<sup>6</sup> Metric 1.3 counts all of these exits from the CoC during the year, categorized by destination type. In many instances, destinations are unknown, or no data is recorded in HMIS. The substantial “missing” data can impact our understanding of exit destinations for clients.

**Method of Calculation:** An exit from the CoC is counted when a person has no other open enrollments at the time of that exit. If a client exits one project but is still being served by other projects, that exit is not included in this calculation. Using this method, a person might exit the CoC multiple times during the year, if, for example, that person enrolls in an emergency shelter, exits, then enrolls and exits again several weeks later.

Table 4. Metric 1.3 Exits

Number and percentage of exits from the CoC, by year and category

	2019	2020	2021
Homeless	5,257 19%	2,220 10%	3,134 11%
Institutional	406 1%	289 1%	477 2%
Permanent Housing	4,343 15%	2,954 14%	3,478 12%
Temporary	1,805 6%	876 4%	986 3%
Data Not Collected & Other	16,557 58%	14,817 70%	20,509 71%

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<sup>6</sup> For information about CoC project types see:

- the CoC & ESG Virtual Binders hosted by HUD Exchange <https://www.hudexchange.info/homelessness-assistance/coc-esg-virtual-binders/coc-program-components/coc-program-components-overview/>
- the HMIS Data Standards, Project Descriptor Data Elements (PDDE) hosted by HUD Exchange <https://www.hudexchange.info/programs/hmis/hmis-data-standards/>

## System Goal 2

### Reduce the time persons experience homelessness

#### Metric 2.1: Length of Time Homeless

Average days a person experiences homelessness prior to moving into CoC housing

**Overview:** Metric 2.1 looks at how long a person experiences homelessness before entering a CoC permanent housing project (as defined in [Metric 1.2](#)). This metric looks at only the episodes of continuous homelessness that ended with the person entering housing. The information provides insight into how quickly the CoC is able to help a person exit homelessness once it is known that the person is experiencing homelessness. This metric looks only at people who move into CoC housing.

**Method of Calculation:** The metric includes all persons with a housing move-in date in CoC permanent housing (as defined in [Metric 1.2](#)). For these persons, length of time is measured from when their current episode of homelessness began until their move-in date. An episode of homelessness is defined as a continuous period of time, with gaps of no greater than 90 days, during which a person is experiencing homelessness. For example, a person might enroll in an emergency shelter multiple times during a 12-month period, but with only a few weeks between each shelter enrollment. Since this person never had a full 90-day period when they were not enrolled in a shelter, this person’s episode would be the whole of the 12-month period. On the other hand, if a person recently began staying in a shelter but also had stayed in a shelter many years prior, only the recent stays would be counted. Using this method, each person who entered housing during a year has the number of days of their current episode calculated. The outcome data is the average number of days for all of the people that year.

Table 5. Metric 2.1 Length of Time Homeless

Number of days experiencing homelessness prior to housing and percentage change from previous year

	<b>2019</b>	<b>2020</b>	<b>2021</b>
Average number of days	675 days	685 days	781 days
Percent change from previous year	N/A	+1.5%	+14%

## Metric 2.2: Time from Match to Housing

Average days between referral to a project and move into CoC permanent housing

**Overview:** Metric 2.2 looks at the length of time between a household’s referral to a CoC housing project and the household’s move into housing. Only households who are housed with a referral from the Coordinated Entry (CE) system are included in this metric.<sup>7</sup>

**Method of Calculation:** This metric counts households instead of persons, as each household, regardless of size, gets one CE referral. The metric looks at all households that successfully moved into housing during a given year as the result of a CE referral. The measure is the count of days between the referral to that project and move into housing. If the household has multiple referrals, only the referral that results in housing is counted. Starting in 2020, in addition to the traditional referrals to CoC housing projects, CE began referring people to housing as part of the [Accelerated Moving Event](#) (AME) model. CE referrals using both the traditional and the AME model are included in the calculation for Metric 2.2.

Table 6. Metric 2.2 Time from Match to Housing

Number of days between referral and move in to CoC housing and percentage change from previous year

	2019	2020	2021
Average number of days	79 days	103 days	79 days
Percent change from previous year	N/A	+30%	-23%

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<sup>7</sup> Information about Chicago’s Coordinated Entry System can be found at <https://www.csh.org/chicagoces/>

## System Goal 3

Projects committed to the Coordinated Entry system will use only that system to fill their units

### Metric 3.1: Coordinated Entry Use

Percentage of units committed to use Coordinated Entry that were filled using that system

**Overview:** System Goal 3 measures the degree to which CE is used as intended. Certain projects are mandated to use CE to identify new participants. This means that when a project enrolls new people for housing, CE is used to identify an individual or family to be offered that housing. A variety of CoC housing projects are required to use CE to fill their units, including those funded by Continuum of Care and Emergency Solutions Grants programs. Projects that use CE voluntarily, but are not mandated to do so, are not included in this metric.

**Method of Calculation:** Households housed in CE-required projects during the year are identified. Each household is then checked to determine whether they have a CE referral recorded in HMIS. The number of households with a CE referral is divided by the total households housed in the projects.

Table 7. Metric 3.1 Coordinated Entry Use

Percentage of units committed to use Coordinated Entry that were filled using that system

	2019	2020	2021
Percent that used Coord. Entry	73%	76%	92%

## System Goal 4

### Increase the earned income and/or other income of adults served by the homeless response system

#### Metric 4.1: Increased Earned Income

Number of adults engaged in Chicago's homeless response system who increase their earned income during the year

#### Metric 4.2: Increased Non-Employment / Benefits Income

Number of adults engaged in Chicago's homeless response system who increase their non-employment cash income during the year

**Overview:** The two metrics for System Goal 4 look at the number of adults served in the homeless response system that increased their income in the past year. Metric 4.1 looks at earned income, while Metric 4.2 looks at non-employment cash income, such as social security benefits. This is measured for all adults in the household. Adults are included in the metric if, during the year, they were enrolled in permanent housing (including RRH), transitional housing, day shelters, emergency shelter, and safe havens.

**Method of Calculation:** The metrics measure the change between the income recorded at entry and the income recorded during the year. Households must be assessed for income at entry, at exit, and at least once per year. Adults who have been continuously enrolled in a project for less than one year are not yet required to have a reassessment. As a result, their income cannot be measured for an increase, and they are excluded from this calculation. Adults who have not completed a required assessment during the year are automatically counted as no increase. If the adult has been continuously enrolled in the same project for several years, the calculation looks back to their income at entry into that enrollment. For an adult with multiple enrollments during the time period, the oldest enrollment is used for the first income and the most recent assessment is used for comparison.

The calculation identifies adults whose income has increased. The number of adults with an increase is divided by the total number of adults, giving a percentage for each category.

Table 8. Metrics 4.1 & 4.2 Increased Income

Percentage of adults engaged in Chicago's homeless response system who increased income during the year

	2019	2020	2021
Increased earned income	6%	5%	5%
Increased non-employment cash income	15%	16%	18%

## System Goal 5

### Increase persons who exit street homelessness to enter sheltered destinations

#### Metric 5.1: Street Outreach & Exits to Sheltered Destinations

Number of people who exit a street outreach project who enter a sheltered destination, either to a shelter or to housing

**Overview:** System Goal 5 calculates the proportion of people experiencing street homelessness who enter a sheltered destination. Street homelessness, or unsheltered homelessness, means individuals are living in places not meant for human habitation, such as outside, in cars, in abandoned buildings, etc. Sheltered destinations include permanent housing, emergency shelters, transitional housing, hospitalization, as well as living with friends or family on a temporary basis.

For additional perspective on exits to sheltered destinations, Metric 5.1 also reports the total number of people enrolled in a street outreach project during the year.

**Method of Calculation:** This metric is calculated using enrollment data in street outreach projects, exits from those projects, and the destinations reported. Each data element is deduplicated, meaning that a person who is enrolled more than once during the year is counted only once. Likewise, a person who exited street outreach more than once during the year is counted only once, and if any of the destinations are reported as sheltered, that person is counted as going to a sheltered destination. If the destination is unknown or simply not reported, then that person is not counted as exiting to a sheltered destination.

Table 9. Metric 5.1 Street Outreach & Exits to Sheltered Destinations

Number of people in Street Outreach projects, number who exited those projects, and number & percentage who exited to a sheltered destination.

	2019	2020	2021
Enrolled in street outreach (SO)	6,678	6,389	7,120
Exited from SO	6,162	4,637	2,863
Exited from SO to a sheltered destination	3,141	1,432	1,026
Percentage of all exits that are sheltered destinations	51%	31%	36%



## Conclusion

The five System Goals express the shared aims of the CoC as a system. They are important guideposts for the CoC to understand its performance on a systems level. Outcomes data for 2019, 2020, and 2021 shows how this performance has changed over these years and provides a foundation on which the CoC can plan its strategy for preventing and ending homelessness in Chicago. This data benefits all aspects of the CoC. Updates will be released regularly throughout the year. If you would like to learn more, including dates for upcoming meetings of the SOPC (which oversees the Chicago System Goals), visit All Chicago's [webpage](#) and [CoC calendar](#).

# Breakdown Categories for Outcomes Data

Age, Chronic Homelessness Status, Ethnicity, Family Composition, and Race

For each metric, the outcome data is connected to a specific person. Per HUD requirements, providers collect information about the people who enroll in their project. This information includes dates of birth, race, ethnicity, the composition for their household, etc. Collecting this information allows the CoC to see analysis such as System Goals outcomes broken down into these information categories. For this report, the breakdown categories are: age, chronic homelessness (CH) status, ethnicity, family composition, and race.

The exception is goal 3 which measures whether projects dedicated to using Coordinated Entry are using that system to fill their units. Since goal 3 measures the project itself, and not the people, we do not include breakdown data for goal 3.

## Understanding “No Response”

All data breakdowns include a category for no response. No response includes: when a person chooses not to provide information, when a person does not know the information, when the provider records that the answer was not collected, and when no answer was entered. This analysis combines all of these scenarios into the category of no response. The no response category tells us how much uncertainty there is for that breakdown.

Chronic homelessness status and Family Composition are determined by combining several data elements from HMIS. For more information, see the [Chicago CoC Data Dictionary](#).

## Highlights from the Breakdown Data

The following pages include many individual data elements. Here is a brief selection of highlights.

**Increase in housing mostly for single adults.** In 2021, more people moved into CoC housing than did in 2019 or 2020 (*Table 3. Metric 1.2 CoC Housed*). This larger group in 2021 have some notable differences from the 2019 and 2020 groups. Family composition is one of those differences. In 2019 & 2020, 23-24% of persons housed were living in a family when housed. In 2021, only 9% of persons housed were living in a family (*Table 51. CoC Housed by Family Composition*). Instead, in 2021 71% of persons housed were single adults, compared to 54-58% in 2019-2020. This change also meant that persons under the age of 18 (who are most often living with a family) represented only 8% of those housed in 2021, compared to ~20% in 2019-2020 (*Table 12. CoC Housed by Age*).<sup>8</sup> In the inverse, but perhaps still related to the shift to housing more single adults, there was an increase in the percentage of people being housed who were experiencing chronic homelessness from 8% in 2019 to 14% in 2021 (*Table 25. CoC Housed by Chronic Homelessness Status*).

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<sup>8</sup>Multiple factors contributed to the change in the ratio of families to single adults entering CoC housing. In response to COVID-19, the [Coordinated Entry prioritization criteria](#) shifted to favor age and enrollment in congregate shelter—both factors that tend to favor single adults over families. In addition, in 2021, funding was increased which supports housing for people fleeing domestic violence. Housing supported by this funding is not recorded in HMIS. Some families may have been housed through this funding that would have otherwise been housed in CoC housing. These greater resources have a positive impact on the system as a whole.

**Decrease in homelessness evenly distributed.** In 2019, the number of people actively experiencing homelessness on an average day was 14,457. By 2021 that number had decreased to 9,364 (*Table 1. Metric 1.1 Active List*). Likewise, the number of people newly experiencing homelessness each month fell from 1,610 in 2019 to 1,028 in 2021 (*Table 2. Metric 1.1a New to Homelessness*). The breakdown data show that, while the totals fell, the demographics remained largely unchanged.<sup>9</sup> The smaller group of people in 2021 was remarkably similar in [age](#), [ethnicity](#), [family composition](#), and [race](#), to the larger group in 2019. The reduction in people experiencing homelessness from 2019 and 2021 did not appear to favor any person by that person’s age, ethnicity, family composition, or race.

The exception to this consistency is chronic homelessness status. In 2019 & 2020, 8-9% of people experiencing homelessness were experiencing *chronic* homelessness. In 2021, that decreased to 6% of people (*Table 23. Active List by Chronic Homelessness Status*).

## Age

The age breakdown groups participants into six age groups. The age groups are: less than 18, 18-24, 25-44, 45-64, greater than 64.

Table 10. Active List by Age

Metric 1.1. Number of people on the Active List by age group. Each age group’s % of that year’s total.

	2019		2020		2021	
Less than 18	2,079	14%	1,395	12%	1,231	13%
18 – 24	833	6%	846	7%	900	10%
25 – 44	4,657	32%	3,722	31%	3,057	33%
45 – 64	4,835	33%	4,156	35%	3,241	35%
Greater than 64	1,322	9%	993	8%	681	7%
No Response	730	5%	846	7%	254	3%

<sup>9</sup> The most significant changes were the decrease in the portion of people with “no response” for their age, ethnicity, and race, and “unknown” for their family composition.

Table 11. New to Homelessness by Age

Metric 1.1a. Number of people new to homelessness by age group. Each age group's % of that year's total.

	2019		2020		2021	
Less than 18	228	14%	103	9%	155	15%
18 – 24	108	7%	85	8%	117	11%
25 – 44	528	33%	335	30%	364	35%
45 – 64	437	27%	305	28%	298	29%
Greater than 64	115	7%	71	6%	63	6%
No Response	194	12%	201	18%	32	3%

Table 12. CoC Housed by Age

Metric 1.2. Number of people CoC housed by age group. Each age group's % of that year's total.

	2019		2020		2021	
Less than 18	375	21%	335	19%	176	8%
18 – 24	128	7%	83	5%	206	9%
25 – 44	593	33%	513	29%	668	30%
45 – 64	503	28%	606	34%	914	41%
Greater than 64	172	10%	223	13%	255	11%
No Response	5	0%	4	0%	2	0%

Table 13. Exits by Age 2019

Metric 1.3 Number of exits by age group for 2019. Each age group's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Less than 18	1,536 29%	32 8%	1,206 28%	681 38%	1,663 10%
18 – 24	514 10%	18 4%	321 7%	303 17%	1,327 8%
25 – 44	1,546 29%	122 30%	1,258 29%	578 32%	6,442 39%
45 – 64	865 16%	172 42%	1,082 25%	189 10%	5,324 32%
Greater than 64	170 3%	60 15%	421 10%	37 2%	1,320 8%
No Response	626 12%	2 0%	55 1%	17 1%	501 3%

Table 14. Exits by Age 2020

Metric 1.3 Number of exits by age group for 2020. Each age group's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Less than 18	376 17%	12 4%	923 31%	316 36%	1,314 9%
18 – 24	72 3%	11 4%	279 9%	104 12%	1,434 10%
25 – 44	428 19%	71 25%	773 26%	265 30%	5,035 34%
45 – 64	480 22%	150 52%	674 23%	153 17%	4,965 34%
Greater than 64	95 4%	43 15%	290 10%	30 3%	1,472 10%
No Response	769 35%	2 1%	15 1%	8 1%	597 4%

Table 15. Exits by Age 2021

Metric 1.3 Number of exits by age group for 2021. Each age group's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Less than 18	640 20%	18 4%	1,019 29%	324 33%	2,934 14%
18 – 24	136 4%	21 4%	299 9%	124 13%	2,174 11%
25 – 44	787 25%	130 27%	864 25%	290 29%	6,825 33%
45 – 64	948 30%	245 51%	934 27%	191 19%	6,581 32%
Greater than 64	178 6%	62 13%	324 9%	53 5%	1,422 7%
No Response	445 14%	1 0%	38 1%	4 0%	573 3%

Table 16. Length of Time Homeless by Age

Metric 2.1 Number of days experiencing homelessness prior to housing by age group

	2019	2020	2021
Less than 18	268	274	417
18 – 24	638	662	640
25 – 44	840	751	815
45 – 64	831	836	866
Greater than 64	540	750	748
No Response	36	1	48

Table 17. Time from Match to Housing by Age  
 Metric 2.2 Number of days between referral to housing by age group

	2019	2020	2021
Less than 18	N/A	N/A	N/A
18 – 24	61	84	55
25 – 44	67	88	76
45 – 64	84	111	81
Greater than 64	115	119	100
No Response	76	None	37

Table 18. Increased Earned Income by Age  
 Metric 4.1 Percentage of adults who increased earned income during the year by age

	2019	2020	2021
Less than 18	None	None	None
18 – 24	9%	9%	6%
25 – 44	7%	6%	7%
45 – 64	4%	4%	4%
Greater than 64	1%	0%	1%
No Response	7%	0%	2%

Table 19. Increased Non-Employment / Benefits Income by Age  
 Metric 4.2 Percentage of adults who increased non-employment / benefits income during the year by age

	2019	2020	2021
Less than 18	N/A	N/A	N/A
18 – 24	7%	7%	7%
25 – 44	12%	14%	15%
45 – 64	20%	23%	23%
Greater than 64	25%	27%	28%
No Response	21%	1%	11%

Table 20. Street Outreach & Exits to Sheltered Destinations by Age 2019  
 Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by age for 2019

	Less than 18	18 – 24	25 – 44	45 – 64	Greater than 64	No Response
Enrolled in street outreach (SO)	810	873	2018	2,339	206	732
Exited from SO	750	752	1,809	2,014	183	654
Exited from SO to a sheltered destination	497	327	927	1,164	104	122
Percentage of all exits that are sheltered destinations	66%	43%	51%	58%	57%	19%



Table 21. Street Outreach & Exits to Sheltered Destinations by Age 2020

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by age for 2020

	Less than 18	18 – 24	25 – 44	45 – 64	Greater than 64	No Response
Enrolled in street outreach (SO)	403	731	1,709	2,347	242	957
Exited from SO	295	487	1,231	1,643	171	810
Exited from SO to a sheltered destination	184	145	421	601	50	31
Percentage of all exits that are sheltered destinations	62%	30%	34%	37%	29%	4%

Table 22. Street Outreach & Exits to Sheltered Destinations by Age 2021

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by age for 2021

	Less than 18	18 – 24	25 – 44	45 – 64	Greater than 64	No Response
Enrolled in street outreach (SO)	498	762	2,060	2,851	314	635
Exited from SO	114	259	767	1,181	131	411
Exited from SO to a sheltered destination	85	121	284	459	64	13
Percentage of all exits that are sheltered destinations	75%	47%	37%	39%	49%	3%

## Chronic Homelessness Status

Individuals who are chronically homeless must meet the HUD definition of chronicity, which includes standards for both length of time a person experienced homelessness and that person’s disability status. For more information about how chronic homelessness status is defined and calculated, see the *Experiencing Chronic Homelessness* section of the [Chicago CoC Data Dictionary](#).

Table 23. Active List by Chronic Homelessness Status

Metric 1.1 Number & percentage of people on the Active List by chronic homelessness status.

	2019		2020		2021	
Yes	1,132	8%	1,110	9%	602	6%
No	13,325	92%	10,848	91%	8,762	94%

Table 24. New to Homelessness by Chronic Homelessness Status

Metric 1.1a Number & percentage of people new to homelessness by chronic homelessness status

	2019		2020		2021	
Yes	3	0%	2	0%	3	0%
No	1,607	100%	1,098	100%	1,025	100%

Table 25. CoC Housed by Chronic Homelessness Status

Metric 1.2 Number & percentage of people CoC housed by chronic homelessness status

	2019		2020		2021	
Yes	150	8%	211	12%	301	14%
No	1,626	92%	1,553	88%	1,920	86%

Table 26. Exits by Chronic Homelessness Status 2019

Metric 1.3 Number & percentage of exits by chronic homelessness for 2019

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Yes	492 9%	22 5%	265 6%	106 6%	671 4%
No	4,765 91%	384 95%	4,078 94%	1,699 94%	15,906 96%

Table 27. Exits by Chronic Homelessness Status 2020

Metric 1.3 Number & percentage of exits by chronic homelessness for 2020

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Yes	137 6%	19 7%	203 7%	43 5%	872 6%
No	2,083 94%	270 93%	2,751 93%	833 95%	13,945 94%

Table 28. Exits by Chronic Homelessness Status 2021

Metric 1.3 Number & percentage of exits by chronic homelessness for 2021

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Yes	79 3%	21 4%	267 8%	39 4%	903 4%
No	3,055 97%	456 96%	3,211 92%	947 96%	19,606 96%

Table 29. Length of Time Homeless by Chronic Homelessness Status

Metric 2.1 Number of days experiencing homelessness prior to housing by chronic homelessness status

	2019	2020	2021
Yes	1,133	1,126	1,145
No	632	624	725

Table 30. Time from Match to Housing by Chronic Homelessness Status

Metric 2.2 Number of days between referral and housing by chronic homelessness status

	<b>2019</b>	<b>2020</b>	<b>2021</b>
Yes	72	74	85
No	80	110	78

Table 31. Increased Earned Income by Chronic Homelessness Status

Metric 4.1 Percentage of adults who increased earned income during the year by chronic homelessness status

	<b>2019</b>	<b>2020</b>	<b>2021</b>
Yes	4%	8%	6%
No	5%	4%	4%
Unknown	8%	8%	9%

Table 32. Increased Non-Employment / Benefits Income by Chronic Homelessness Status

Metric 4.2 Percentage of adults who increased non-employment / benefits income during the year by chronic homelessness status

	<b>2019</b>	<b>2020</b>	<b>2021</b>
Yes	20%	21%	21%
No	10%	10%	12%
Unknown	33%	39%	44%

Table 33. Street Outreach & Exits to Sheltered Destinations by Chronic Homelessness Status 2019  
Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by chronic homelessness status 2019

	Yes	No	Unknown
Enrolled in street outreach (SO)	137	5,883	958
Exited from SO	109	5,207	846
Exited from SO to a sheltered destination	49	2,445	647
Percentage of all exits that are sheltered destinations	45%	47%	76%

Table 34. Street Outreach & Exits to Sheltered Destinations by Chronic Homelessness Status 2020  
Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by chronic homelessness status 2020

	Yes	No	Unknown
Enrolled in street outreach (SO)	2113	5,851	325
Exited from SO	136	4,291	210
Exited from SO to a sheltered destination	70	1,266	96
Percentage of all exits that are sheltered destinations	51%	30%	46%

Table 35. Street Outreach & Exits to Sheltered Destinations by Chronic Homelessness Status 2021  
Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by chronic homelessness status 2021

	Yes	No	Unknown
Enrolled in street outreach (SO)	237	6,759	124
Exited from SO	90	2,759	14
Exited from SO to a sheltered destination	48	970	8
Percentage of all exits that are sheltered destinations	53%	35%	57%

## Ethnicity

The ethnicity categories are Hispanic/Latin(a)(o)(x), Non-Hispanic/Latin(a)(o)(x), and no response. Ethnicity is a separate data element from race and all people with data in HMIS are asked to provide an answer for each.

Table 36. Active List by Ethnicity

Metric 1.1 Number of people on the Active List by ethnicity. Ethnicity group's % of that year's total.

	2019		2020		2021	
Hispanic/Latin(a)(o)(x)	1,251	9%	1,061	9%	857	9%
Non-Hispanic/Latin(a)(o)(x)	12,651	88%	10,206	85%	8,287	89%
No Response	555	4%	692	6%	220	2%

Table 37. New to Homelessness by Ethnicity

Metric 1.1a Number of people new to homelessness by ethnicity. Ethnicity group's % of that year's total.

	2019		2020		2021	
Hispanic/Latin(a)(o)(x)	140	9%	105	10%	105	10%
Non-Hispanic/Latin(a)(o)(x)	1,327	82%	843	77%	901	88%
No Response	114	9%	152	14%	21	2%

Table 38. CoC Housed by Ethnicity

Metric 1.2 Number of people CoC housed by ethnicity. Ethnicity group's % of that year's total.

	2019		2020		2021	
Hispanic/Latin(a)(o)(x)	100	6%	147	8%	183	8%
Non-Hispanic/Latin(a)(o)(x)	1,664	94%	1,601	91%	2,018	91%
No Response	12	1%	16	1%	20	1%

Table 39. Exits by Ethnicity 2019

Metric 1.3 Number of exits by ethnicity for 2019

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Hispanic/Latin(a)(o)(x)	470 9%	42 10%	369 8%	189 10%	1,438 9%
Non-Hispanic/Latin(a)(o)(x)	4,520 86%	363 89%	3,911 90%	1,590 88%	14,473 87%
No Response	267 5%	1 0%	63 1%	26 1%	666 4%

Table 40. Exits by Ethnicity 2020

Metric 1.3 Number of exits by ethnicity for 2020

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Hispanic/Latin(a)(o)(x)	243 11%	50 17%	309 10%	80 9%	1,410 10%
Non-Hispanic/Latin(a)(o)(x)	1,882 85%	232 80%	2,618 89%	781 89%	12,548 85%
No Response	95 4%	7 2%	27 1%	15 2%	859 6%

Table 41. Exits by Ethnicity 2021

Metric 1.3 Number of exits by ethnicity for 2021

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Hispanic/Latin(a)(o)(x)	392 13%	49 10%	308 9%	108 11%	1,806 9%
Non-Hispanic/Latin(a)(o)(x)	2,708 86%	426 89%	3,115 90%	872 88%	17,966 88%
No Response	34 1%	2 0%	55 2%	6 1%	737 4%

Table 42. Length of Time Homeless by Ethnicity

Metric 2.1 Number of days experiencing homelessness prior to housing by ethnicity

	2019	2020	2021
Hispanic/Latin(a)(o)(x)	574	540	804
Non-Hispanic/Latin(a)(o)(x)	680	699	781
No Response	1,009	548	571

Table 43. Time from Match to Housing by Ethnicity

Metric 2.2 Number of days between referral to housing by ethnicity

	2019	2020	2021
Hispanic/Latin(a)(o)(x)	81	69	85
Non-Hispanic/Latin(a)(o)(x)	79	106	79
No Response	91	57	45

Table 44. Increased Earned Income by Ethnicity

Metric 4.1 Percentage of adults who increased earned income during the year by ethnicity

	2019	2020	2021
Hispanic/Latin(a)(o)(x)	6%	6%	6%
Non-Hispanic/Latin(a)(o)(x)	6%	5%	5%
No Response	6%	4%	2%



Table 45. Increased Non-Employment / Benefits Income by Ethnicity

Metric 4.2 Percentage of adults who increased non-employment / benefits income during the year by ethnicity

	2019	2020	2021
Hispanic/Latin(a)(o)(x)	14%	16%	16%
Non-Hispanic/Latin(a)(o)(x)	15%	16%	18%
No Response	19%	16%	16%

Table 46. Street Outreach & Exits to Sheltered Destinations by Ethnicity 2019

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by ethnicity for 2019

	Hispanic/Latin(a)(o)(x)	Non-Hispanic/Latin(a)(o)(x)	No Response
Enrolled in street outreach (SO)	257	6,689	32
Exited from SO	230	5,902	30
Exited from SO to a sheltered destination	115	3,009	17
Percentage of all exits that are sheltered destinations	50%	51%	57%

Table 47. Street Outreach & Exits to Sheltered Destinations by Ethnicity 2020

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by ethnicity 2020

	Hispanic/Latin(a)(o)(x)	Non-Hispanic/Latin(a)(o)(x)	No Response
Enrolled in street outreach (SO)	281	6,056	52
Exited from SO	200	4,400	37
Exited from SO to a sheltered destination	90	1,323	18
Percentage of all exits that are sheltered destinations	45%	30%	49%

Table 48. Street Outreach & Exits to Sheltered Destinations by Ethnicity 2021

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by ethnicity 2021

	Hispanic/Latin(a)(o)(x)	Non-Hispanic/Latin(a)(o)(x)	No Response
Enrolled in street outreach (SO)	327	6,747	46
Exited from SO	146	2,700	17
Exited from SO to a sheltered destination	61	961	4
Percentage of all exits that are sheltered destinations	42%	36%	24%

## Family Composition

The five categories are single adult, family, 2+ adults no children, and unknown. Families include at least one household member under 18 years old and at least one over 18 years old. Unknown family composition results when a person has inconsistent family composition across multiple enrollments.

Table 49. Active List by Family Composition

Metric 1.1 Number of people on the Active List by family composition. Family composition type's % of that year's total.

	2019		2020		2021	
Single Adult	9,335	65%	8,045	67%	6,462	69%
Family	2,378	16%	1,523	13%	1,419	15%
Adults No Children	29	0%	15	0%	19	0%
Unknown	2,717	19%	2,379	20%	1,476	16%

Table 50. New to Homelessness by Family Composition

Metric 1.1a Number of people new to homelessness by family composition. Family composition type's % of that year's total.

	2019		2020		2021	
Single Adult	1,000	62%	708	64%	666	65%
Family	274	17%	117	11%	184	18%
Adults No Children	4	0%	1	0%	4	0%
Unknown	333	21%	275	25%	176	17%

Table 51. CoC Housed by Family Composition

Metric 1.2 Number of people CoC housed by family composition. Family composition type's % of that year's total.

	2019		2020		2021	
Single Adult	955	54%	1,020	58%	1,569	71%
Family	420	24%	414	23%	196	9%
Adults No Children	2	0%	4	0%	6	0%
Unknown	399	22%	326	18%	450	20%

Table 52. Exits by Family Composition 2019

Metric 1.3 Number of exits by family composition for 2019. Family composition type's % of that year's total.

	Homeless		Institutional		Permanent Housing		Temporary		Data Not Collected & Other	
Single Adult	1,976	38%	339	83%	1,889	43%	617	34%	12,537	76%
Family	1,851	35%	34	8%	1,410	32%	766	42%	1,854	11%
Adults No Children	23	0%	0	0%	15	0%	2	0%	24	0%
Unknown	1,407	27%	34	8%	1,029	24%	420	23%	2,162	13%

Table 53. Exits by Family Composition 2020

Metric 1.3 Number of exits by family composition for 2020. Family composition type's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Single Adult	851 38%	259 90%	1,300 44%	329 38%	11,153 75%
Family	430 19%	11 4%	1,050 36%	364 42%	1,544 10%
Adults No Children	2 0%	0 0%	5 0%	3 0%	44 0%
Unknown	937 42%	19 7%	599 20%	180 21%	2,076 14%

Table 54. Exits by Family Composition 2021

Metric 1.3 Number of exits by family composition for 2021. Family composition type's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Single Adult	1,544 49%	430 90%	1,692 49%	441 45%	14,131 69%
Family	817 26%	18 4%	1,132 33%	391 40%	3,590 18%
Adults No Children	13 0%	0 0%	9 0%	2 0%	101 0%
Unknown	760 24%	29 6%	645 19%	152 15%	2,687 13%

Table 55. Length of Time Homeless by Family Composition

Metric 2.1 Number of days experiencing homelessness prior to housing by family composition

	2019	2020	2021
Single Adult	806	822	827
Family	247	280	398
Adults No Children	0	1	12
Unknown	795	774	794

Table 56. Time from Match to Housing by Family Composition  
 Metric 2.2 Number of days between referral to housing by family composition

	2019	2020	2021
Single Adult	85	109	84
Family	59	41	52
Adults No Children	None	None	None
Unknown	63	85	61

Table 57. Increased Earned Income by Family Composition  
 Metric 4.1 Percentage of adults who increased earned income during the year by family composition

	2019	2020	2021
Single Adult	5%	5%	5%
Family	10%	10%	9%
Adults No Children	6%	8%	7%
Unknown	10%	6%	8%

Table 58. Increased Non-Employment / Benefits Income by Family Composition  
 Metric 4.2 Percentage of adults who increased non-employment / benefits income during the year by family composition

	2019	2020	2021
Single Adult	15%	17%	18%
Family	11%	16%	13%
Adults No Children	13%	18%	16%
Unknown	17%	13%	18%

Table 59. Street Outreach & Exits to Sheltered Destinations Family Composition 2019  
 Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by family composition for 2019

	Single Adult	Family	Adults No Children	Unknown
Enrolled in street outreach (SO)	4,534	822	26	1,596
Exited from SO	3,903	768	24	1,440
Exited from SO to a sheltered destination	2,064	520	19	538
Percentage of all exits that are sheltered destinations	53%	68%	79%	37%

Table 60. Street Outreach & Exits to Sheltered Destinations Family Composition 2020  
 Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by family composition for 2020

	Single Adult	Family	Adults No Children	Unknown
Enrolled in street outreach (SO)	4,326	401	21	1,641
Exited from SO	2,992	294	14	1,337
Exited from SO to a sheltered destination	1,011	183	2	236
Percentage of all exits that are sheltered destinations	34%	62%	14%	18%

Table 61. Street Outreach & Exits to Sheltered Destinations Family Composition 2021  
 Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by family composition for 2021

	Single Adult	Family	Adults No Children	Unknown
Enrolled in street outreach (SO)	5,229	533	21	1,377
Exited from SO	2,062	125	1	675
Exited from SO to a sheltered destination	795	97	1	133
Percentage of all exits that are sheltered destinations	39%	78%	100%	20%

## Race

The race categories are Black, African American, or African; White; multi-race or other race categories; and no response. Most people experiencing homelessness in Chicago identify with one of the first two categories. The multi-race or other race categories include people who selected more than one race, people who selected multi-racial, and people who selected any other race. Other races include Asian or Asian American, Native Hawaiian or Pacific Islander, and American Indian, Alaska Native, or Indigenous.

Table 62. Active List by Race

Metric 1.1 Number of people on the Active List by race. Each race category's % of that year's total.

	2019		2020		2021	
Black or African American	11,214	78%	8,951	75%	7,377	79%
White	2,239	15%	1,930	16%	1,468	16%
Other Race Categories	332	2%	257	2%	218	2%
No Response	672	5%	820	7%	301	3%

Table 63. New to Homelessness by Race

Metric 1.1a Number of people new to homelessness. Each race category's % of that year's total.

	2019		2020		2021	
Black or African American	1,153	72%	726	66%	794	77%
White	258	16%	179	16%	172	17%
Other Race Categories	37	2%	23	2%	29	3%
No Response	163	10%	172	16%	31	3%

Table 64. CoC Housed by Race

Metric 1.2 Number of people CoC housed by race. Each race category's % of that year's total.

	2019		2020		2021	
Black or African American	1,562	88%	1,452	82%	1,821	82%
White	172	10%	243	14%	309	14%
Other Race Categories	29	2%	42	2%	52	2%
No Response	13	1%	27	2%	39	2%

Table 65. Exits by Race 2019

Metric 1.3 Number of exits by race for 2019. Each race category's % of that year's total.

	Homeless		Institutional		Permanent Housing		Temporary		Data Not Collected & Other
Black or African American	4,313	82%	276	68%	3,618	83%	1,525	84%	12,712 77%
White	530	10%	120	30%	573	13%	219	12%	2,655 16%
Other Race Categories	98	2%	5	1%	66	2%	30	2%	462 3%
No Response	316	6%	5	1%	86	2%	31	2%	748 5%



Table 66. Exits by Race 2020

Metric 1.3 Number of exits by race for 2020. Each race category's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Black or African American	1,666 75%	175 61%	2,403 81%	708 81%	10,963 74%
White	355 16%	93 32%	442 15%	140 16%	2,559 17%
Other Race Categories	35 2%	10 3%	56 2%	11 1%	351 2%
No Response	164 7%	11 4%	53 2%	17 2%	944 6%

Table 67. Exits by Race 2021

Metric 1.3 Number of exits by race for 2021. Each race category's % of that year's total.

	Homeless	Institutional	Permanent Housing	Temporary	Data Not Collected & Other
Black or African American	2,534 81%	342 72%	2,850 82%	780 79%	16,136 79%
White	450 14%	117 25%	485 14%	177 18%	2,965 14%
Other Race Categories	58 2%	10 2%	70 2%	16 2%	519 3%
No Response	92 3%	8 2%	73 2%	13 1%	889 4%

Table 68. Length of Time Homeless by Race

Metric 2.1 Number of days experiencing homelessness prior to housing by race

	2019	2020	2021
Black or African American	676	701	778
White	660	622	826
Other Race Categories	639	540	721
No Response	883	586	637

Table 69. Time from Match to Housing by Race  
 Metric 2.2 Number of days between referral to housing by race

	2019	2020	2021
Black or African American	76	103	76
White	112	113	94
Other Race Categories	71	99	61
No Response	47	49	126

Table 70. Increased Earned Income by Race  
 Metric 4.1 Percentage of adults who increased earned income during the year by race

	2019	2020	2021
Black or African American	7%	6%	6%
White	4%	4%	4%
Other Race Categories	5%	4%	4%
No Response	5%	5%	3%

Table 71. Increased Non-Employment / Benefits Income by Race  
 Metric 4.2 Percentage of adults who increased non-employment / benefits income during the year by race

	2019	2020	2021
Black or African American	18%	20%	22%
White	18%	19%	20%
Other Race Categories	12%	10%	11%
No Response	13%	15%	13%

Table 72. Street Outreach & Exits to Sheltered Destinations by Race 2019

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by race for 2019

	Black or African American	White	Other Race Categories	No Response
Enrolled in street outreach (SO)	3,385	437	3,101	55
Exited from SO	3,015	367	2,731	49
Exited from SO to a sheltered destination	1,741	202	1,174	24
Percentage of all exits that are sheltered destinations	58%	55%	43%	49%

Table 73. Street Outreach & Exits to Sheltered Destinations by Race 2020

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by race for 2020

	Black or African American	White	Other Race Categories	No Response
Enrolled in street outreach (SO)	2,892	515	2,913	69
Exited from SO	2,127	360	2,102	48
Exited from SO to a sheltered destination	851	160	401	20
Percentage of all exits that are sheltered destinations	40%	44%	19%	42%

Table 74. Street Outreach & Exits to Sheltered Destinations by Race 2021

Metric 5.1 Number of people in Street Outreach projects, number who exited, and number & percentage who exited to a sheltered destination by race for 2021

	Black or African American	White	Other Race Categories	No Response
Enrolled in street outreach (SO)	3,446	564	3,042	68
Exited from SO	1,433	244	1,157	29
Exited from SO to a sheltered destination	653	99	265	9
Percentage of all exits that are sheltered destinations	46%	41%	23%	31%