



EHI Accountability Plan

Systemwide Report * Quarter 2 * April – June 2021

Funding Source: **All**

Introduction

This report contains a section for three of the four data points in the Expedited Housing Initiative (EHI) Accountability Plan. This report represents one quarter of data for all projects that are part of the Continuum of Care (CoC), including various funding sources (CoC, ESG, SSVF) and program model types (TH, PSH, RRH, Joint TH-RRH, SH). To view data for CoC-funded projects only, a separate report is available on the [Accountability Plan webpage](#). Additional reports, including about unit openings without match requests, are under construction and will be included in this analysis as they become available.

Providers receive updates on the data for each of their projects via HMIS reports sent to Agency Technical Administrators (ATAs). The [Guide to Data Monitoring and HMIS Reports](#) provides an explanation of the methods used to measure each data point and the frequency with which providers receive reports for monitoring their own progress.

Section 1 - Unit Utilization Rates

Description: Unit utilization looks at the percentage of contracted apartments that are in use at a moment in time.

Time Span: This includes the unit utilization rates for 162 projects. The data below is based on a point in time count from June 16, 2021.

Summary: The average unit utilization rate is 80%, the median rate is 88% with a range of 0% to 527%. Table 1 provides overview statistics of this data. This data includes 6,223 units and 4,875 enrolled households through 162 projects. Forty-eight projects out of 162, or 30% of the projects, did not meet the CoC expectation of 80% unit utilization.

Table 1. Statistics for Unit Utilization Rates

Because there are outliers in this data, the median is a better measure of central tendency than the average. The twenty-fifth percentile means that 25% of the values in the data set fall below 75% unit utilization. In other words, projects with rates of 75% or below are in the lowest quarter of performers.

Statistic	Unit Utilization Rate
Average	80%
Median	88%
Mode	100%
Range	0-527%
25 th percentile	75%
50 th percentile	88%
75 th percentile	96%

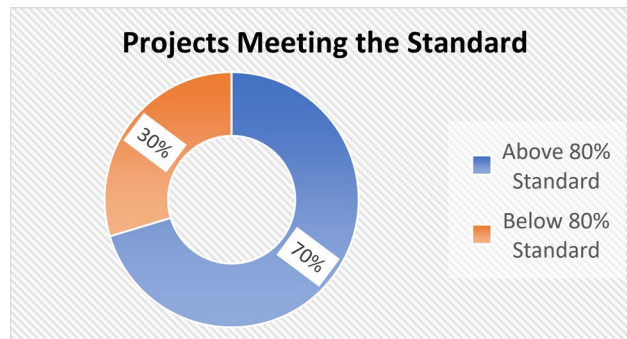
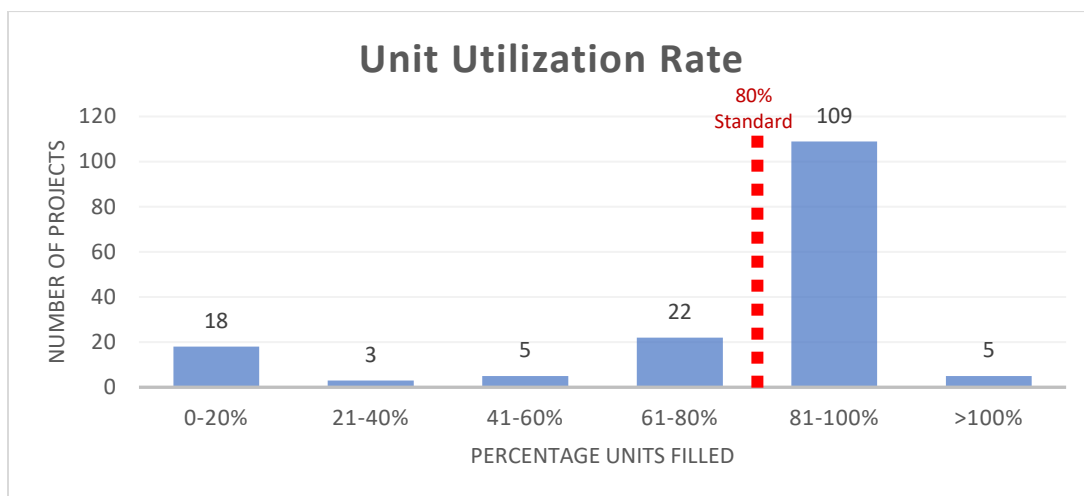


Table 2. Distribution of Unit Utilization Rates

Table 2 shows the distribution of projects based on unit utilization rates. Each column represents a count of the number of projects that fall into the range of rates displayed on the horizontal axis.



Section 2 - Need Status Timeliness Standard

Description: When a project receives a referral from Coordinated Entry, the expectation is to contact the household and update their status in HMIS within 15 days. Updates provide information about their progress towards enrollment, such as if they are enrolled, cannot be reached, or if there is a reason to rematch them to a different project.

Time Span: This includes Coordinated Entry referrals made to projects from May 11, 2020 through June 15, 2021. The data was pulled on June 30, 2021.

Summary: There were 3,803 referrals during this period, of which 239 missed the need status timeliness standard. These referrals were made to 138 unique projects. Forty-five projects missed one or more need status updates. The CoC expectation is for projects to miss 0% of updates.

Table 3. Statistics for Need Status Timeliness

Table 3 provides overview statistics when looking at the percentage of referrals per project that missed the standard.

Thirty-three percent of projects missed at least one need status update, while 67% of projects completed all need status updates on time. The 75th percentile means that 75% of the values in the data set fall below 6%, so a project with a higher than 6% average is in the lowest 25% of performers.

Statistic	Referrals per project missing the standard
Average	7.3%
Median	0%
Mode	0%
Range	0% - 100%
25 th percentile	0%
50 th percentile	0%
75 th percentile	6%

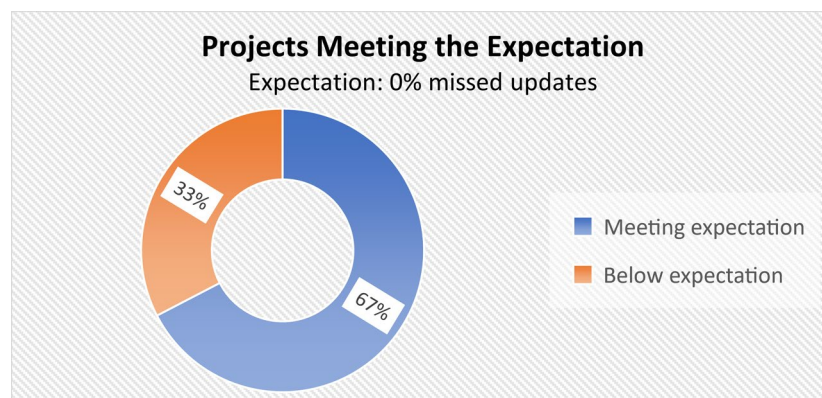
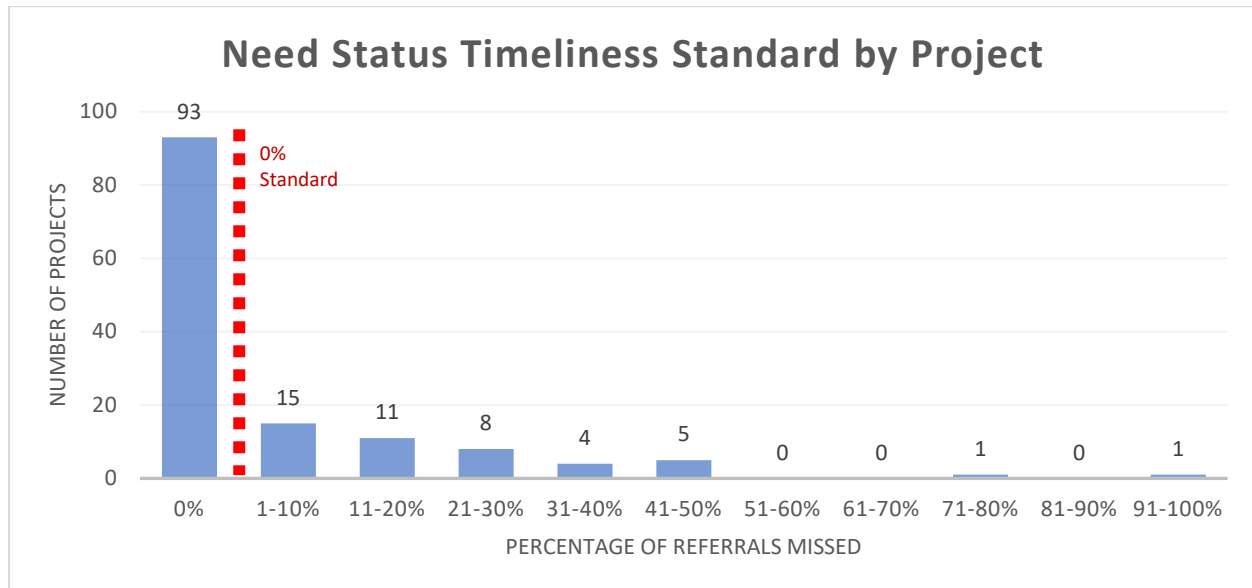


Table 4. Distribution of Need Status Timeliness

Table 4 provides the distribution of projects with the percentage of referrals missed on the horizontal axis. Each column represents the number of projects that fall into that range.



Section 3 - Time from Match to Housing

Description: Time from match to housing looks at the number of days (weekends included) between the date the provider receives a referral from Coordinated Entry to the individual’s housing move-in date listed in HMIS.

Time Span: This includes the time from match to housing for projects that received referrals after May 11, 2020 and housed the referred participants by June 29, 2021.

Summary: The time from match to housing includes 670 participants who were referred after May 11, 2020 and housed by June 29, 2021. The 670 clients were housed in 78 projects.

The HUD Standard is for providers to help clients move into housing within 30 days. The 2021 Chicago CoC System Goal is 68 days as the attainable target and 30 days as the challenge target. The 2019 actual was 80 days. Of the 78 providers who housed clients, 22 did so within 30 days or less, and 56 had averages that were longer than 30 days. Twenty-five providers took longer than 68 days on average.

Table 5. Statistics for Time from Match to Housing

For the housed participants, it took an average of 56 days from match to housing, a median of 49 days, and a range of 6 to 163 days. Table 5 provides the overview statistics of this data. The 75th percentile means that 75% of the values in the data set fall below 74 days, so a project with a higher than 74 day average is in the lowest 25% of performers.

Days from Match to Housing	
Average	56
Median	49
Mode	37
Range	6-163
25 th percentile	24
50 th percentile	49
75 th percentile	74

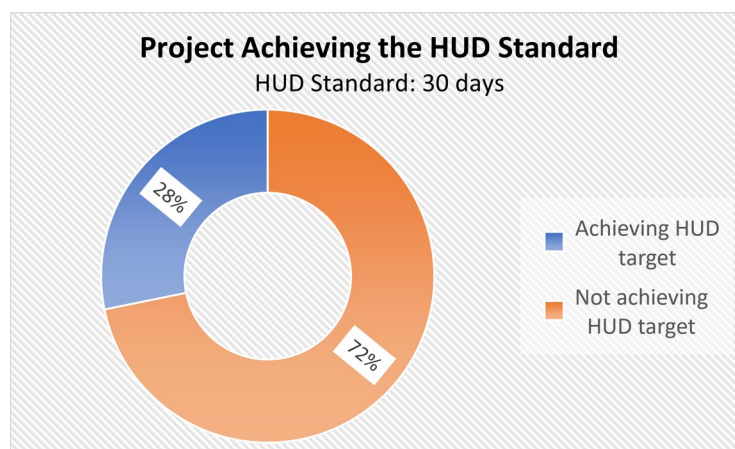
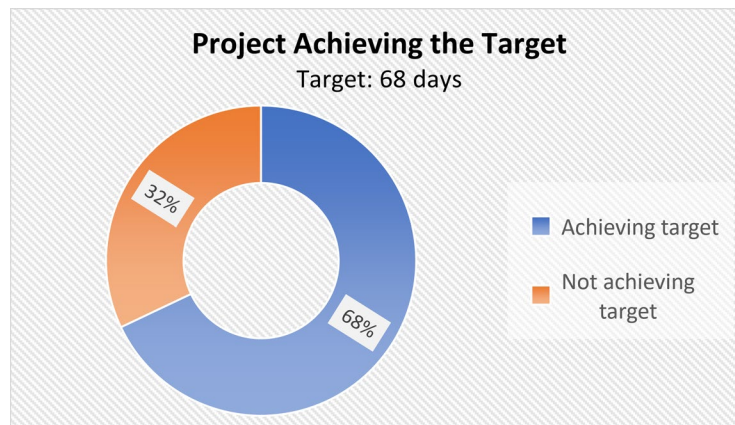
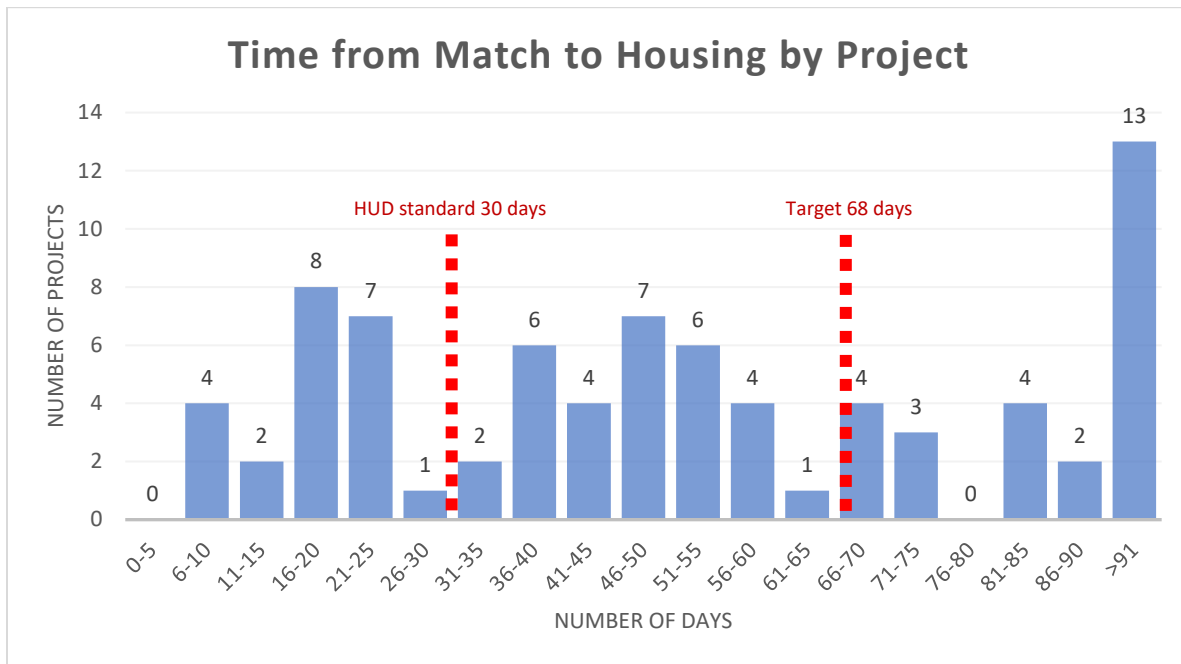


Table 6. Distribution of Time from Match to Housing

This table shows the distribution of providers based on average time from referral to housing. Each column represents a count of the number of providers that fall into the range of days from match to housing displayed on the horizontal axis.



Section 4 - Openings without Match Requests

The data reports that will be used to perform systemwide monitoring are under construction. All Chicago will include analysis of this data point in future quarters when the data is available.