

# Chicago CoC Board Meeting

February 17, 2021

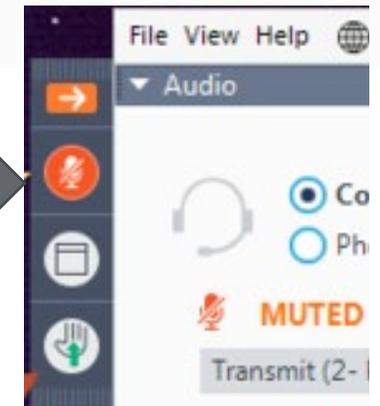
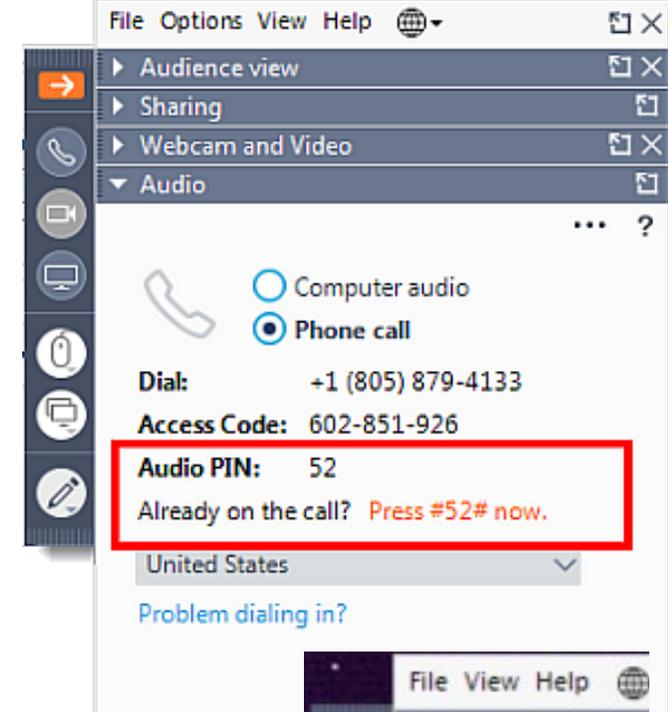


# Technology Housekeeping

Most CoC Board Members are “Panelists” and can mute and unmute yourself

- Use \*6 if you are on a PHONE to mute and unmute yourself
- Or use the button in the panel on the right side of your screen.

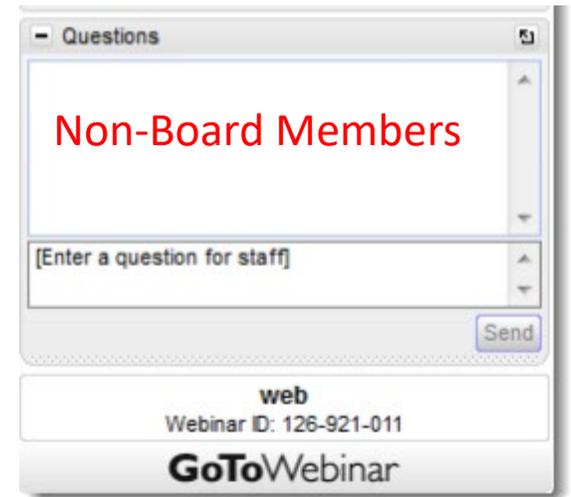
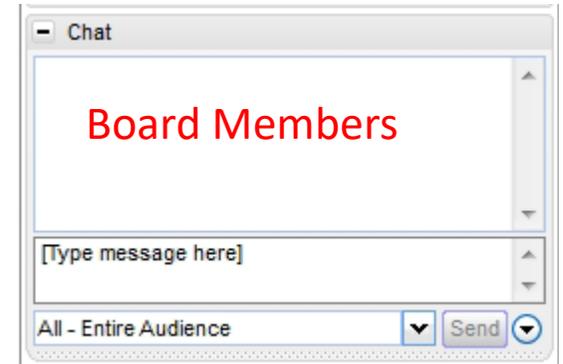
Non-Board Members will remain on mute until the public comment section.



# Technology Housekeeping

- Board Members – Use the **Chat Box** for Comments
- Non-Board Members - Use the **Questions Box** for comments

**Non-Board Members – if you wish to speak during the public comment section at the end of today’s CoC Board Meeting, please indicate so in the Questions box. If you cannot see the questions box and wish to speak, email [nbahena@allchicago.org](mailto:nbahena@allchicago.org) or text Nicole at (312) 479-6931.**



# Welcome – Richard Rowe, Chair

*Roll call is being tallied by All Chicago Staff*

If anyone wishes to speak during the public comment section at the end of today's meeting, please submit a note in the questions panel.



# Today's Agenda

- I. Welcome & Roll Call
- II. Consent Agenda Items
- III. CoC Implementation Structure Lines of Action for 2021
- IV. Racial Equity Line of Action Discussion and Next Steps
- V. 2020 Systems Goal Data Review
- VI. City Funding Presentation
- VII. Public Comment Period
- VIII. Adjournment



# Consent Agenda

- February CoC Board Meeting Agenda
- December CoC Board Meeting Minutes
- Executive Committee Minutes (in lieu of a report)
- Board Affairs Committee Report
- System Operations and Performance Committee Report (including a vote to extend HMIS MOU for 1 year, ending Feb 2022)
- Finance Committee Report and CoC Budget
- All Chicago Report



# CoC Implementation Structure Lines of Action for 2021

Nicole Bahena, All Chicago

If anyone wishes to speak during the public comment section at the end of today's meeting, please submit a note in the questions panel.



# Motion for Discussion, brought by the Executive Committee:

## Vote to affirm the CoC Implementation Structure Lines of Action for 2021 as approved by the CoC Board Executive Committee.

The CoC Executive Committee voted to approve the proposed 2021 Lines of Action at their meeting on December 9, 2020. At the December 2020 Board Meeting, the Board To postpone a vote on the CoC Implementation Structure Lines of Action to February 2021 Board Meeting.

### 1. System Analysis and Resource Development

- Understand what our needs, gaps and funding opportunities for housing, shelter, services, other resource types, and expanded system partnership
- **Related to All Goals (what is necessary to get those goals done)**

### 2. System Front Door

- Build an integrated approach to serving folks at the “front door” through holistic services that leverage prevention funding, diversion supports, and emergency services, while also engaging people
- **Decrease Inflow**
- **Increase movement from streets to sheltered location**

### 3. Expedited Housing Initiative

- Test new ways to get more people than ever before housed more quickly than ever
- **Increase placements to PH**
- **Reduce time homeless**
- **Increase movement from streets to sheltered location**

### 4. Racial Equity

- Identify opportunities for the CoC to address systemic inadequacies in our system, including racial and resource inequities.
- **Related to All Goals**

### 5. Income

- Identify and test new ways to integrate the employment and income best practices and the sector with the homeless sector
- **Increase income**

# Process and Opportunities for Input

CoC Community  
Survey  
Jun 24-Jul 24  
148 respondents

*Report published  
summarizing results*

CoC Board of Directors  
Focus Groups  
Jul/Aug

Public Comment  
Period Opens on 2021  
CoC IS  
Dec 2 – 15  
7 comments received

CoC Community Focus  
Groups  
Jun/Jul  
10 groups, 120 people

*Report published  
summarizing results*

CoC IS Planning  
Sessions with PMs  
Sept-Nov  
5 sessions

CoC IS Strategy  
Sessions held to solicit  
community feedback  
Dec  
7 sessions  
100 participants



# Summary of Public Feedback and Concerns

- No concerns or comments submitted in the survey suggested different Lines of Action.
- A few comments in the strategy sessions expressed concerns about:
  - Special populations and where they fit (survivors of domestic violence, Veterans, youth, people with severe mental illness, people exiting the justice system, families)
  - The ability of Affinity Groups to staff themselves
  - Where does advocacy live
- Many comments expressed a desire to see more operationalization of the updated CoC IS spelled out.
  - In particular, people were interested in how new Lines of Actions come about, and how Affinity Groups are determined. All Chicago laid out a proposal in our response to public comments.



# Updates to CoC Implementation Structure Community Guide based on Public Comment

- Clarified what “Day to Day” work of EHI Lead Project Managers Means
- Added an Appendix that outlines Affinity Group operations, criteria and registration process
- Added more structure for how Affinity Groups will collaborate with the CoC IS
- Added specific recommendations for engagement opportunities with the CoC for CoC Members



## **Motion for Discussion, brought by the Executive Committee:**

**Vote to affirm the CoC Implementation Structure Lines of Action for 2021 as approved by the CoC Board Executive Committee.**

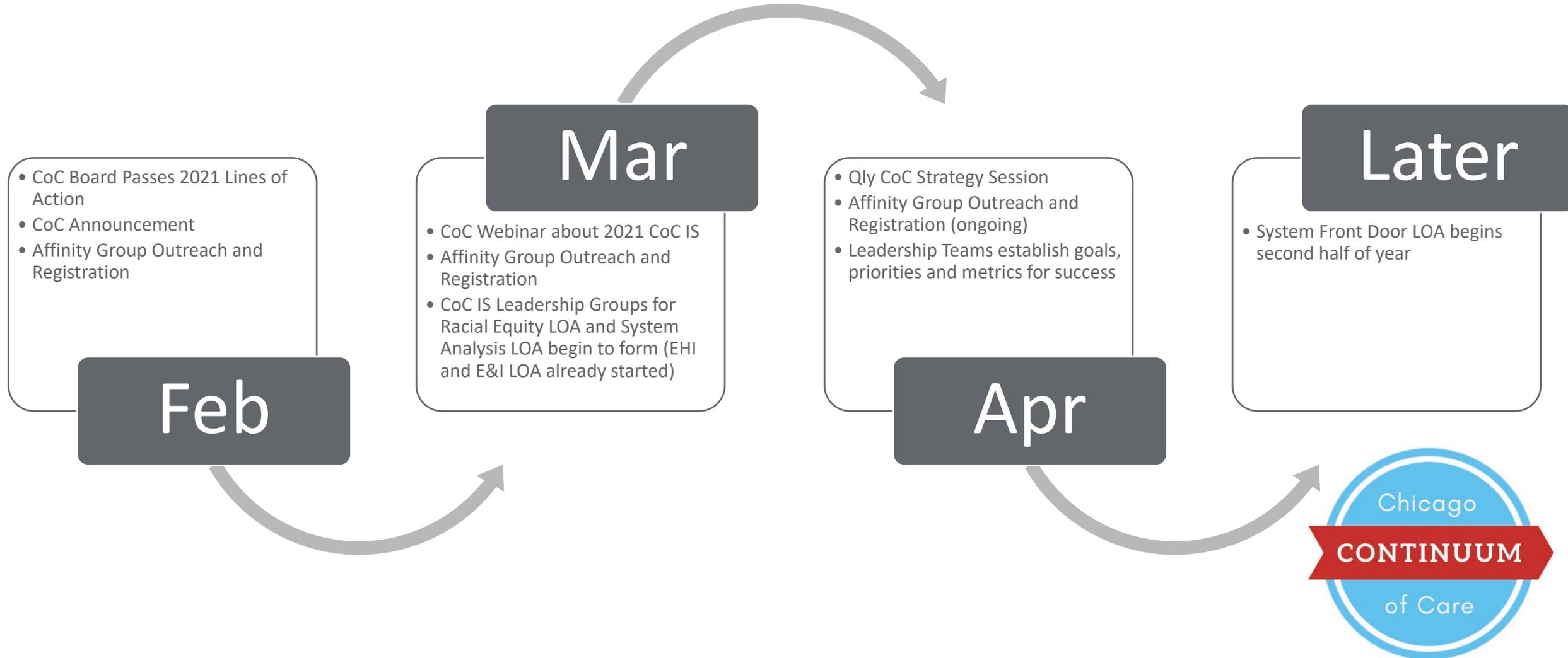
*The CoC Executive Committee voted to approve the proposed 2021 Lines of Action at their meeting on December 9, 2020.*

To End Discussion Requires one of the Motions below:

Call the question – A motion to end debate and vote on the motion at hand. If seconded and passed, the main motion is then voted on. If no second or fails, discussion continues. (The Chair can choose to end debate.)

Motion to table - Non-debatable. If seconded, discussion ends and must be voted on immediately. A subsequent motion to take from the table is required to reopen discussion.

# CoC IS Next Steps (If passed)



# Racial Equity Line of Action Discussion and Next Steps

Ken Burnett, Christian Community Health Center,  
Service Providers Commission Representative



# Current Racial Equity Efforts in CoC

HUD Equity Demo  
Project – Coordinated  
Entry

Grand Challenge -  
Youth

South Side Racial  
Equity Group (SSREG)

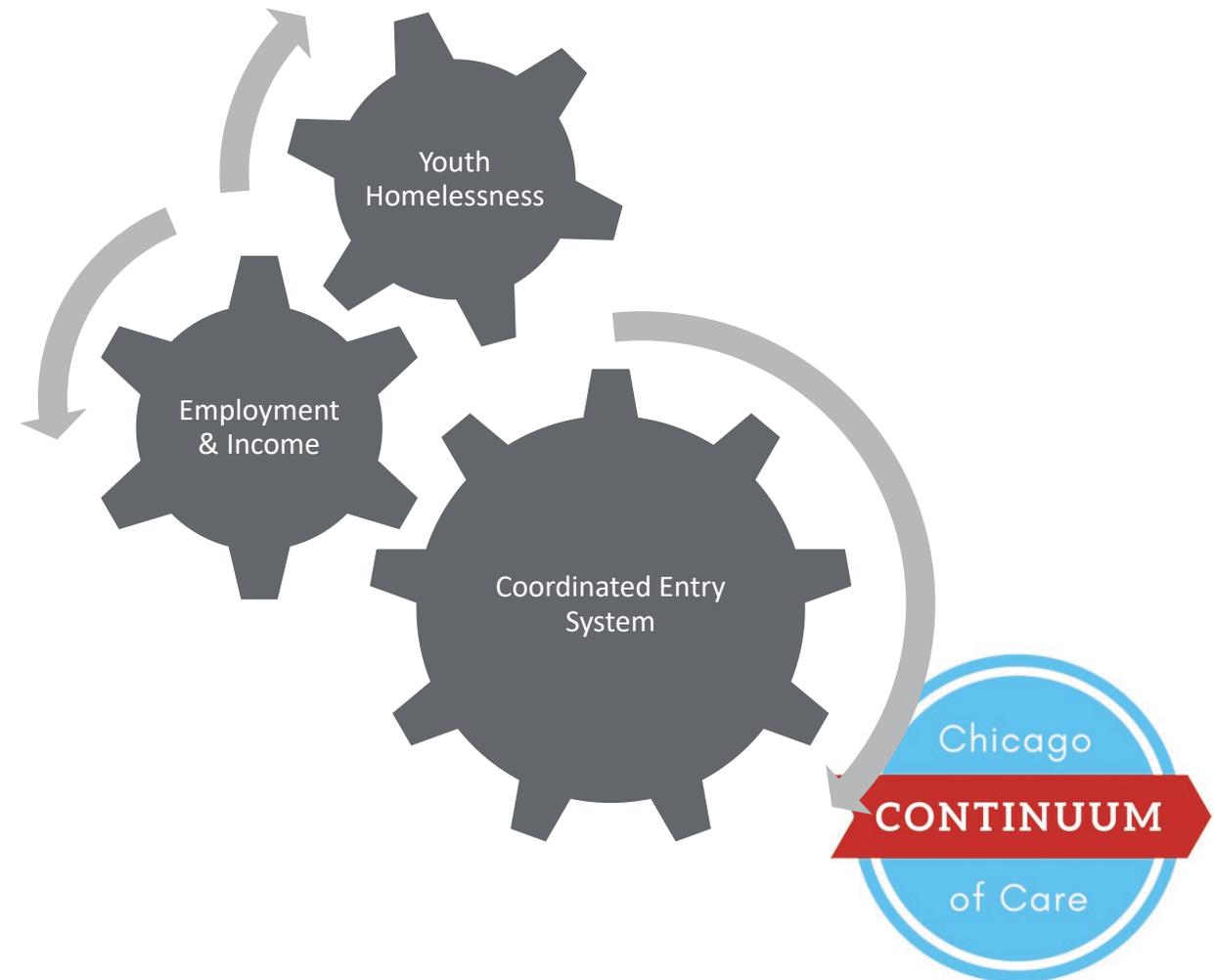
Racial Equity Theory  
of Change (RETOC) -  
Employment &  
Income Line of Action

Others?



# Nationwide Initiatives to Address Racial Equity Overview

- Chicago CoC currently has 3 National initiatives underway
  - Pathways Forward Challenge – funded by National Initiative within Heartland Alliance
  - Equity Demo Project – sponsored by HUD
  - Grand Challenge – sponsored by A Way Home America



# Pathways Forward Challenge

**Goal:** Develop a racial equity strategic roadmap and associated outcome/indicator framework

- Focused on improving employment and income outcomes among Expedited Housing Initiative participants by centering racial equity

**Participants:** Employment Taskforce completing a racial equity theory of change (RETOC) process

- Facilitated by Social IMPACT Research Center and Clair Minson, Sandra Grace, LLC

**To Date:** Identified priority racial equity outcomes and in the process of determining short-term outcomes



# Grand Challenge

**Goal:** Over a four year period, the AWHHA Grand Challenge will help 10 communities end homelessness for LGBTQ youth and youth of color, setting the path to ending homelessness for all youth

**Participants:** Youth provider and YAB working group leading the effort locally

- Technical assistance provided from A Way Home America (AWHA), Community Solutions, CSH, ICF, Liberation House, National Innovation Service, True Colors United and Youth Collaboratory

**To Date:** Started October 2020; we will complete a system accountability assessment to get a baseline understanding of our system and the scope of youth experiencing homelessness.



# HUD Equity Demo Project

**Goal:** identify system disparities in the coordinated entry process using local data, identify a focus areas and engage in an improvement project to test racially equitable processes

**Participants:** Chicago is one of 8 communities; local team includes All Chicago, LEC, YAB and CSH

- Technical assistance provided by Cloudburst, Michelle Valdez Consulting, C4 Innovations, and Technical Assistance Collaborative

**To Date:** Core Team has identified two goals

1. Replace the Vulnerability Index for singles individuals
2. Improve housing outcomes for justice involved participants



# 2020 Systems Goal Data Review

Beth Horwitz, All Chicago



# Goal 1: Reduce the number of persons who are homeless and are accessing services.

	2020 Target	2020 Actual	2019 Data	2020 Data
1.1 Decrease the total number of households on the Active List (previously the One List).	5-15%↓	8%↓	4,774	4,369
1.2 Decrease the system-wide inflow.	5%↓	28%↓	19,314	13,918
1.3 Increase in number of households placed in permanent housing (CoC housed and outside-of-CoC housed).	2-10%↑	18%↓	3,598	2,954

## 2021 Plans

- Analyze data to understand how people are getting connected to services to determine what other partnerships to build to ensure all folks in need of services can access them
- Implement diversion and homeless prevention/rental assistance efforts
- Review of turnover in CoC units to understand change in 2019 versus 2020
- Increase the number of households placed in CoC housing through EHI
- Provider accountability for permanent housing projects to ensure they house people as quickly as possible



# Goal 2: Reduce the time persons experience homelessness.

	2020 Target	2020 Data	2019 Data
2.1 Average days between entry into the homeless system and move into housing.	90-200 days	359 days	261 days
2.2 Average days between referral to project and move into housing.	68-80 days	83 days	75 days

## 2021 Plans

- The Expedited Housing Initiative allows us to test multiple innovations, including centralized landlord engagement, accelerated moving events, bridge at scale, and provider accountability.
- Metric 2.1 will continue to evolve in conjunction with the changes to the prioritization process because of COVID and will be looked at in more detail in 2022.



# Goal 3: Projects committed to CES will use only that system to fill their units.

2020 Target	2020 Data	2019 Data
100%	71%	86%

## 2021 Plans

- All Chicago monitoring work with CSH to identify projects not using CES and provide technical assistance.
- Improved ability to monitor coordinated entry use through the new HMIS software.
- Discuss increased accountability for holding agencies and programs accountable for using CES.



# Goal 4: Increase the earned income and/or other income of adults served by the homeless response system.

	2020 Target	2020 Data	2019 Data
4.1 Adults engaged in Chicago's homeless services system increase their <b>earned income</b> during the year.	8%	5%	6%
4.2 Adults engaged in Chicago's homeless services system increase their <b>non-employment cash income</b> during the year.	15%	16%	15%

## 2021 Plans

- Employment system navigators as part of EHI, if funding is secured.
- SOAR system pilot, if funding is secured.
- Maintain employment and income line of action in 2021 CoC Implementation Structure.



# Goal 5: Increase persons who exit street homelessness to enter sheltered destinations (as defined by HUD).

2020 Target	2020 Data	2019 Data
43% of exits to sheltered destinations	36% (668) sheltered exits 1,864 total exits	39% (813) sheltered exits 2,068 total exits

## 2021 Plans

- EHI will help move people from street homelessness to sheltered destinations
- DFSS continuing to work on low-barrier shelter philosophy



# City Funding Presentation

Maura McCauley, Department of Family and Supportive Services & Colleen Mahoney,  
Department of Housing

If anyone wishes to speak during the public comment section at the end of today's meeting, please submit a note in the questions panel.



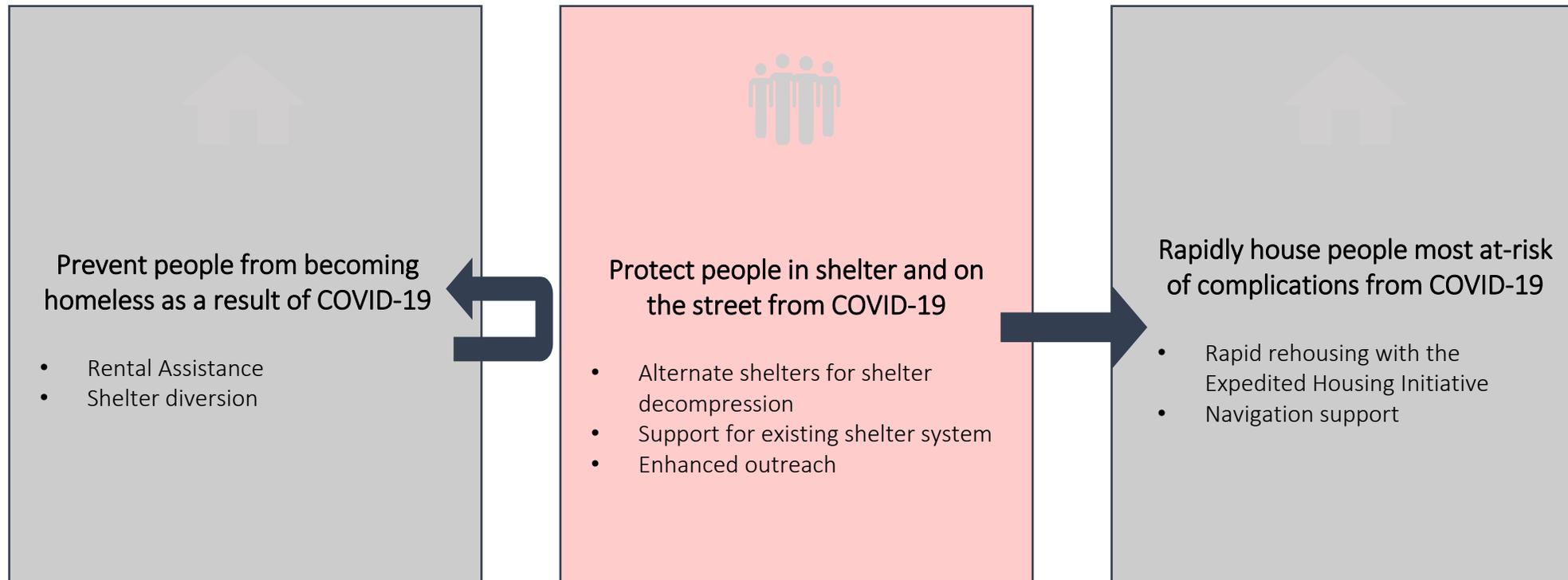
# Upcoming DOH Rental Assistance Round

- The City of Chicago will receive **~\$80 million in forthcoming federal rental assistance**, the date of application opening is pending
- Check [chicago.gov/eviction](http://chicago.gov/eviction) for updates in advance of the program opening
- Due to federal law, this round will be different than previous rental assistance rounds in several ways:
- Either tenants or landlords may apply, the application must be confirmed by both parties
- Funds will be available only for rent relief, not mortgage relief
- Documentation requirements may be stricter than previous rounds
- DOH is awaiting updated program rules from the Biden Treasury



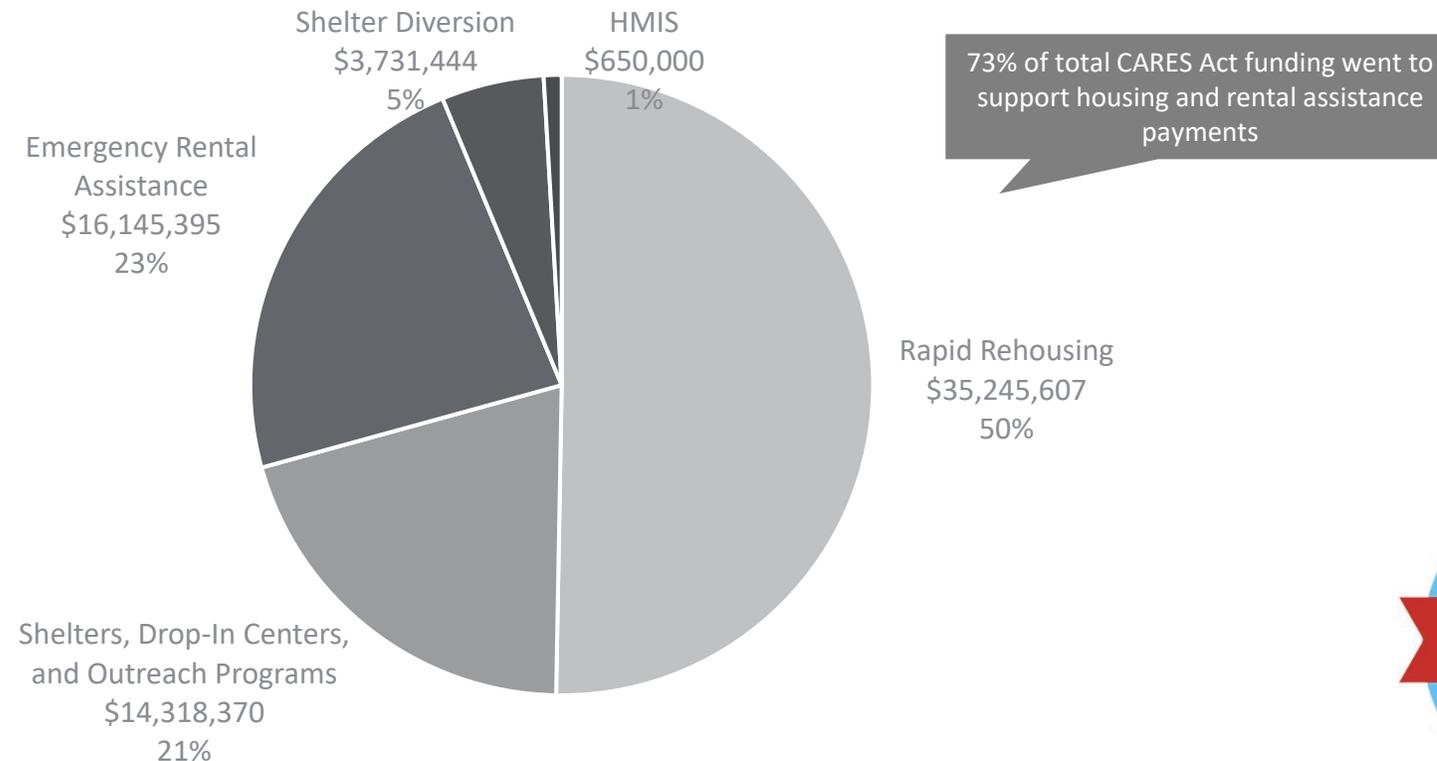
# COVID Response Overview

In response to COVID-19, DFSS implemented strategies within three overarching goals, funded by CARES Act funding:



# CARES Act Funding - Homeless Services

DFSS received over **\$70M in CARES Act funding** from ESG, CDBG, and CSBG for homeless services.



# CARES Act Funding – Homeless Services

Category	Description	Funding Amount
Rapid Rehousing	Fund the Expedited Housing Initiative to rapidly house people experiencing homelessness at risk of serious illness or complications from COVID-19	\$35,245,607
Emergency Rental Assistance	Prevent people from becoming homeless as a result of COVID-19 through targeted rental assistance to households at imminent risk of eviction	\$16,145,395
Shelters, Drop-In Centers, and Outreach Programs	Protect people in shelter and on the street from COVID-19 by maintaining a decompressed shelter system to allow for safe social distancing and providing enhanced outreach and drop-in services	\$14,318,370
Shelter Diversion	Pilot a national best practice to support households accessing shelter in turning back around into housing as quickly as possible	\$3,731,444
HMIS	Support infrastructure for community use of data through expanded HMIS capacity for additional projects and to track outcomes of COVID-19 response	\$650,000

\*DFSS CARES Act funding includes CSBG, CDBG, ESG funding allocated through DFSS. Note that it does not include IDHS emergency COVID-response funding for shelters or CARES Act funding allocated through other City departments to serve Chicagoans experiencing homelessness.



# Public Comment Period

Richard Rowe



# Adjournment

Richard Rowe

