



Expedited Housing Initiative (EHI) Goals and Measures

Evaluating the system adjustments made for EHI¹

With the goal to address inequalities proactively, this data analysis will include disaggregation by race and ethnicity. This will allow the results from this evaluation to be examined from a racial equity lens. The analyzed data will show how outcomes may have been different depending on the race or ethnicity of the participants.

	#	Goal	Measurements
CoC Policy Adjustments	1	Develop an Accountability Plan in collaboration with System Performance and Evaluation Committee (SPEC). a) Build and distribute reports for agencies that convey their performance related to the Accountability Plan. b) Monitor agency performance so that results are available to apply to NOFA project ranking or other evaluation initiatives.	Accountability Plan developed, with SPEC input, and shared with the CoC. a) How many reports All Chicago created, and the length of time they are consistently provided to agencies. b) Report records retained, in accordance with published guidelines, and available for use in developing ranking policies. ²
CE and Match Policy Adjustments	2	Revise prioritization for Coordinated Entry system to align with Chicago’s public health response to COVID-19.	a) Revised CE prioritization policy developed with CE Leadership Team and other CoC input.
	3	Develop and implement Interim Contact Protocols (ICPs) for matches made to available units.	Interim Contact Protocols developed with CE Leadership Team and other CoC input. a) How many webinars, emails, and other communication methods were used to advise CoC agencies of the new policies?

¹ Housing agencies will be evaluated according to the Accountability Plan, and the success of participants housed during EHI will be evaluated using HMIS data.

² Policies published in the *Accountability Plan Data Monitoring and HMIS Reports Guide*

Landlord Engagement	4	<p>Increase the size and use of the CoC centralized list for landlords.</p> <ul style="list-style-type: none"> a) Increase the number of landlords on the list. b) Establish a Landlord Mitigation Fund to encourage landlord participation. c) Expand the CoC centralized list to supply sufficient units for all households matched through Coordinated Entry. 	<ul style="list-style-type: none"> a) Percentage of engaged landlords with at least one rented unit. b) Existence of Landlord Mitigation Fund; number of instances the Fund is accessed. c) Number of households housed through the Chicago Rents program.
Housing	5	Maximize the number of households moving from homelessness to housing.	<ul style="list-style-type: none"> a) Number of households that move into CoC housing. Compare to pre-EHI.
	6	Minimize the time between a household's match to housing and its move into housing. Track the time for each step from match to housing in order to identify areas for improvement.	<ul style="list-style-type: none"> a) Days from match until the date a household submits their first application to a housing unit. Match is the date a household is identified for an AME. b) Days from a household's first application until the date they sign a lease. c) Days from lease signing until the date the household moves into housing. d) Days from AME match until the household moves into housing.
CE & Matching Application	7	Match households according to the Coordinated Entry Temporary Prioritization Plan, or any updates to the plan.	<ul style="list-style-type: none"> a) Proportion of matched households that meet the criteria in the plan.
	8	<p>For CoC housing not part of the Expedited Housing Initiative, improve the efficiency of the matching process.</p> <ul style="list-style-type: none"> a) Reduce the need for rematches. b) Minimize the time between match requests, if a household cannot be contacted. 	<p>For CoC housing not part of the Expedited Housing Initiative, calculate the number and percentage of rematches. Compare pre-EHI.</p> <ul style="list-style-type: none"> a) Percentage of housing project enrollments which request rematches. b) Average number of days between a match and request for rematch.