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The webinar will begin shortly

COVID-19 Update

Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

Housekeeping

- Everyone is muted.
- Please submit questions via the questions tool.
- Please use the questions pane to notify us of any technical issues.
- If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call
 - +1 (415) 930-5321
 - Access Code: 203-177-692
 - Audio PIN: Shown after joining the webinar
 - Webinar ID: 560-375-139

Agenda

- Share updates on this **webinar's format** and **schedule**
- CDPH COVID-19 current status update
 - Shelter Based Service Team
 - Shelter COVID-19 Update
 - 2nd Wave Guidance
 - Supportive Isolation
- DFSS Updates
 - Shelter and outreach updates
 - Bed capacity and reminders on shelter expectations
 - Warming centers, donated coats, and other updates
- CoC **Announcements** and Reminder of **Commitments**

Webinar Schedule

- The next proposed COVID-19 Webinar is **Friday, January 15, 2021.**
- For updates on the next monthly joint webinar make sure to register here:
<https://attendee.gotowebinar.com/register/3043654203873786891>

COVID-19 Chicago CoC Webinar

This webinar meets 5 times.

Fri, Aug 21, 2020 1:00 PM - 2:00 PM CDT

Add to Calendar ▾

At the time above, [join the webinar.](#)

Before joining, be sure to [check system requirements](#) to avoid a

A confirmation email with information on how to join the webinar.

Questions or Comments? Contact: hmis@allchicago.org

To Cancel this Registration

You may [cancel your registration](#) at any time.

COVID-19 STATUS AND RESPONSE UPDATES

Shelter Based Service Team (SBST) Reminder

- The COVID-19 pandemic has shed a brighter light on the inequities in health resources for people experiencing homelessness, though these inequities predated COVID-19 and contributed to unacceptably disparate health outcomes.
- SBSTs are meant to create the infrastructure to deliver much-needed primary care, behavioral health, and infection control services in shelters.
- You should be connected to your Lead Coordinating Organization that oversees the SBSTs: Lawndale Christian Health Center or Heartland Health Alliance

Heartland Alliance Health

Email: sheltercare@heartlandalliance.org

Phone: 312-735-9080

Lawndale Christian Health Center

Email: sheltercare@lawndale.org

Phone: 872-588-3306

SBSTs can layer on or add the following services to your guests:

Infection Control

- Working with shelters to operationalize local and national guidance; advising on how to improve social distancing / masking
- Identifying high risk clients for Accelerated Moving Events (AMEs) for the Expedited Housing Initiative (EHI)
- BinaxNOW testing is available; SBSTs will be rolling this out

Primary Care

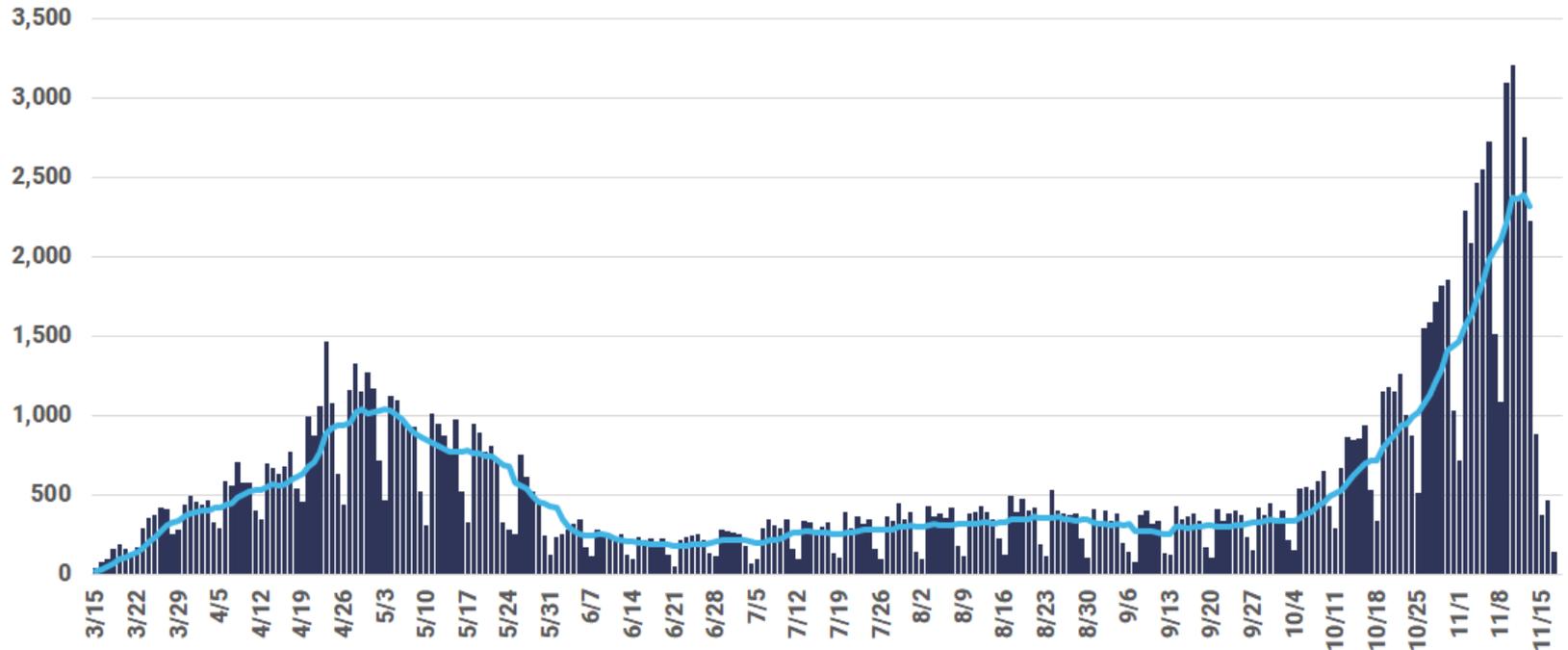
- Providing every shelter resident, the opportunity to have a **face-to-face primary care visit** with a provider
- Staff Q/A with medical providers on vaccinations, including the critical need to receive a **flu vaccine** this season
- Opportunity for staff to receive primary care visit as shelters see fit

Behavioral Health

- Providing psychiatric assessments, initiating medication management of psychiatric conditions; medication-assisted treatment (MAT), including opioid treatment programs
- Provide brief intervention services, including but not limited to solution-focused therapy, motivational interviewing and cognitive behavioral therapy.

Chicago's second wave is well and truly here

Cases of COVID-19 are increasing across Chicago



Shelters are also experiencing more COVID-19 cases and outbreaks

- For November, the positivity rate from testing in shelters was **more than DOUBLE** the positivity rate in October (3% in October, 7% in November)
- Some shelters have seen very large outbreaks – in recent weeks, more than 50 people were infected in one large shelter
- More cases are being detected every week and constant vigilance is needed as holidays approach
 - There are lots of winter viruses around that look like COVID-19 – get a flu shot, encourage your residents to get a flu shot and make sure people are tested for COVID-19 when symptomatic!
 - Staffing levels may be reduced over the holidays, which may impact cleaning, mask monitoring etc.
 - A vaccine is coming! We just have to get through winter...

Updated guidance from CDPH during second wave

Key updates

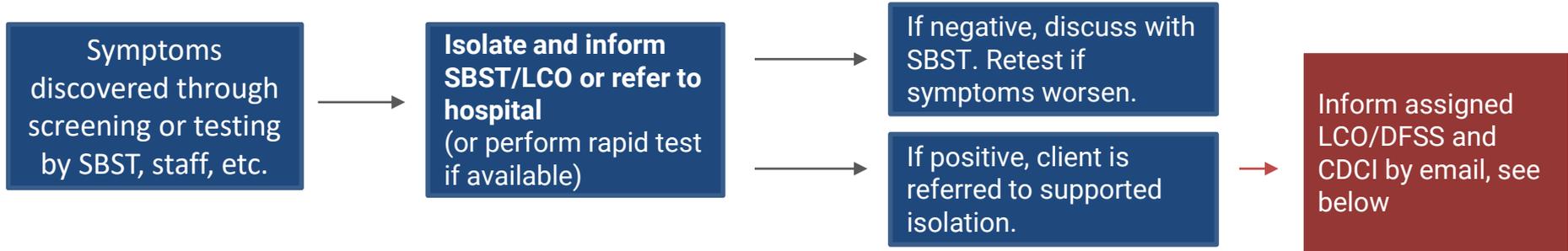
- Continue with infection prevention and control (masking, distancing, cohorting)
- Work with your SBST to improve infection control and testing
- Do not discharge someone from your shelter for:
 - not adhering to social distancing recommendations
 - declining a COVID-19 test
 - not adhering to the Stay-At-Home Advisory
- [Visit CDPH COVID-19 page for the most recent guidance.](#)

Updated guidance on quarantine

Key updates

- CDC now allows for shorter quarantine options (7 days with a negative test conducted after day 5, 10 days without a test)
- CDPH recommends these shorter quarantine options DO NOT apply to congregate settings like homeless shelters
 - Where possible, residents should still be quarantined for 14 days
 - But appreciate this is often near impossible in shelters
 - Where possible, staff should still be quarantined for 14 days
 - But are essential critical infrastructure workers so are exempt if needed for functioning
 - Testing between 5-9 days after last exposure is still beneficial

What happens when a shelter guest or staff member is symptomatic?



Org	Contact Information	
LCO (SBSTs)	Heartland Alliance Health sheltercare@heartlandalliance.org	Lawndale Christian Health Center sheltercare@lawndale.org
CDCI (CDPH)	Divya Ramachandran divya.ramachandran@cityofchicago.org	Andrew Weidemiller andrew.weidemiller@cityofchicago.org
DFSS	dfsss-homeless@cityofchicago.org	

How CDPH aims to interrupt transmission

- CDPH continues to support COVID-19 testing teams who respond to cases
- After testing, we work with residents and staff to ensure any positive individuals are safely isolated – either in their home, on site or in a City-provided isolation facility.
- The City also has a nurse (Joshua) who conducts on-site visits to:
 - Provide most up to date public health guidance
 - Advise on safe social distancing measures
 - Monitor and train individuals on the use of personal protective equipment
 - Routine hand washing
- To learn more of the ways in which CDPH, DFSS (Chicago Department of Family & Support services) and our partners are taking action: [Preventing COVID-19 in Chicago's Homeless Population](#).

Supported Isolation Update

- A Safe Haven is decommissioning on January 3, 2021
- A new hotel (TBD--week of 12/14) will be replacing ASH in order to increase capacity and accommodate discordant families for supported isolation
 - 50+ private rooms
 - ADA compliant
 - Rush and Heartland Alliance Health are partnering to run this space
- **The goal is to increase # of beds and provide a more therapeutic space for isolation**

DFSS Led Comprehensive Outreach Response

- The DFSS mobile unit with Heartland Alliance Health medical services is offering COVID testing at encampment sites across the city on a recurring basis. Widespread testing to be coordinated in response to any outbreaks in coordination with CDPH, UI Health, and Rush University.
- Continued city-wide canvassing and outreach, including on the CTA
 - Screening for COVID-19 symptoms/risk factors and providing face masks, hand sanitizer, water and food
 - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
 - Maintaining hand-washing stations and Porta-Potties
 - Outreach during day and overnight hours
- DFSS HOP and outreach partners worked with the Expedited Housing Initiative team this week to conduct the first Accelerated Moving Event for unsheltered individuals, centering on encampments at 51st & Federal and Archer & Canal.

DFSS Continues to Support a Decompressed Shelter System

- Shelters will continue to operate at reduced bed capacity to allow for social distancing
 - The City and partners continue operation of 400 beds at alternate shelters at Calumet High School and Young Women's Leadership Academy through March 2021
- Overnight shelters serving adults continue to operate 24/7
- Overnight shelters serving youth restarted 24/7 operations in response to rising cases city-wide

Shelter Bed Capacity Overview

Updates on strategies to restore bed capacity:

- DFSS is funding domestic violence shelter partners to provide **DV-dedicated hotel vouchers** for beds lost in DV shelters – 50 beds coming online beginning 12/15/20
- DFSS is extending **funding for a relocating shelter program to retain beds** at their current facility - 20 beds coming online by 1/1/21
- DFSS is working with shelter partners to support **minor bed expansions** in existing facilities
- DFSS is funding the **Expedited Housing Initiative** to rapidly move clients to housing and speed flow through the shelter system

Reminder: Shelter Communication Expectations

- Communicate all bed capacity changes to DFSS. DFSS needs to know well in advance if you will be taking beds offline for scheduled maintenance, potential emergency repairs, or issues with landlords or facility providers.
- It is critical to communicate all bed availability to Catholic Charities
 - Make sure all shelter staff answering the phones are informed of bed occupancy and can articulate bed availability clearly. If not possible, please work with Christie Richardson at Catholic Charities (crichardson@catholiccharities.net) to set up another process, e.g. daily emails from the shelter manager on bed availability.
 - Shelters must accept referrals 24/7, including weekends. Please make sure someone is available to answer the phone and accept intakes at all times.
 - Reminder for Family Shelters: The number of family members needing to be placed does not have to fit exactly the number of beds you have available, for example, a family of 4 can be placed in a room that has 5 beds.

Management of shelter referral and transportation will transition from Catholic Charities to The Salvation Army on January 1, 2021.

Winter Weather Plan

- As part of the City's winter weather plan, DFSS activates warming areas at the City's six community service centers when temps are at 32 degrees or below.
 - The warming areas are open Monday-Friday, 9 a.m. to 5 p.m.
 - Visit 311.Chicago.gov or download the CHI311 app for a list of the City's designated warming areas.
 - A list of community service center locations is available at Chicago.gov/FSS. Information and multilingual fliers containing warming center information in English, Spanish and Polish also are posted on DFSS's website at Chicago.gov/FSS.
- Residents must wear a face covering while in the warming areas.
- On evenings, weekends or holidays, city-operated facilities including libraries and park facilities might also serve as warming areas, if needed.
 - Those seeking a warm place to go after hours should call 3-1-1 to be connected with available services.
 - The Garfield Community Service Center at 10 South Kedzie, is open on a 24-hour basis to connect families and residents to emergency shelter.

Residents are also encouraged to check on relatives, neighbors and friends during a winter weather emergency.

Resource Updates

- 5,000 winter coats have been donated through Operation Warm. DFSS will be distributing to shelters, outreach teams, and community service centers in coming weeks.

EXPEDITED HOUSING INITIATIVE (EHI) UPDATES

EHI Goals

- EHI is a CoC response to COVID-19 that aims to house more people more quickly than ever before.
- The City of Chicago and private funders have invested over \$35 million to support the effort to house 2,550 people.
- EHI uses various components and partner agencies throughout the CoC to achieve this goal, including:
 - Accelerated Moving Events
 - Chicago Rents (Centralized Landlord Outreach and Engagement)
 - Connection to Housing and Services

EHI Goals

AME Location (Date of AME)	Engaged in AME*	Applied for Unit	Moved in
YWLA (10/20)	67	61	38
Franciscan (11/4)	39	32	8
Calumet (11/17)	83	69	4
Encampments (12/2)	45	36	0
Total to date	234	198	50

*Households are connected to housing through Accelerated Moving Events (AMEs) which are held at shelters, drop-in centers, or encampments prioritized to house those at highest risk from COVID-19.

AME Schedule

Start of Week	AME Location Type	AME Location
14-Dec	Day Program	Matthew House-Diaconia
4-Jan	Youth	Broadway Youth Center/TNM RAPP
11-Jan	Families	Cornerstone
18-Jan	Shelter	The Boulevard
18-Jan	Shelter	Olive Branch

ANNOUNCEMENTS AND REMINDER OF COMMITMENTS

CoC Board Meeting and recruitment

- There will be a [CoC Board of Directors](#) meeting on **Wednesday, December 16, from 9:30 - 11:30 am**
 - Open to all members of the community: [register here](#)
- The [CoC Board of Directors Board Affairs Committee](#) is seeking members to join the CoC Board's Committees and Subcommittees
 - All CoC members are encouraged to join and make their voice heard
- [You can review more about each Committee and Subcommittee's responsibilities and time commitment here](#)
- To apply, [please indicate your interest with this short survey](#). Please complete the survey before **Wednesday, December 23**.
 - The Board Affairs Committee will review all applications in early January

CoC Membership Meeting

- An [All CoC Membership Meeting](#) will be held virtually on [Friday, December 18, from 1:00 - 2:00 pm.](#)
- During the meeting members will vote on the **2021 CoC Board of Directors Slate**
 - A draft slate will be shared next week after the Board affirms during their meeting Wednesday 12/16
- Please [register here](#). More information will be shared next week about voting protocols
- For questions, please contact cocprograms@allchicago.org.

IS Strategy Sessions

- To unite our community's efforts to prevent and end homelessness, the CoC operates as a collective impact model, seen in the [CoC Implementation Structure](#) (formerly known as the Action Agenda).
- We are doubling down on the CoC IS in 2021. You can view a [Community Guide to the Proposed 2021 CoC IS](#) and [submit feedback through this survey](#) until **5:00 pm on December 15, 2020**.
- You are also encouraged to join one of the **CoC Implementation Structure Strategy Sessions** this month. Strategy sessions are limited to 40 participants, but additional sessions can be scheduled if necessary. You only need to join one session
 - [Tuesday, December 8, 11:00 am - 12:00 pm.](#)
 - [Friday, December 11, 12:00 - 1:00 pm.](#)

Chicago CoC Slack Channel

Join the [Chicago CoC Slack](#) Channel!

- The webinar summary, slides, and recording of this webinar will be available on the **Chicago CoC Slack Channel** on Monday
- The materials are posted to the #webinar-summaries channel
- Explore other channels
 - CoC Board Summaries
 - Provider Q&A
 - Resources and more!
- All Chicago will be communicating important updates on slack in 2021

Chicago Rents

As we call on our community to connect with property owners and collaborate within the homeless system, we are asking our Continuum to continue identifying improvements to house people more quickly than ever before.

- **Join Chicago Rents by [completing this survey and sharing your unit availability](#), or send the survey to your contacts that may have available units in Chicago.**
- **Contact Chicago Rents at ChicagoRents@allchicago.org with any questions.**

Questions?

- Please make sure these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- The webinar slides and recording of this webinar will be available on the All Chicago [coronavirus resource page](#) on Monday.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the DFSS-Homeless@cityofchicago.org email.
- For questions on the CoC or All Chicago please contact CoCprograms@allchicago.org

Share quick feedback!

[Please share feedback on today's webinar!](#)

THANK YOU!