



Expedited Housing Initiative (EHI) Goals and Measures

Evaluating the system adjustments made for EHI¹

With the goal to address inequalities proactively, this data analysis will include disaggregation by race and ethnicity. This will allow the results from this evaluation to be examined from a racial equity lens. The analyzed data will show how outcomes may have been different depending on the race or ethnicity of the participants.

	#	Goal	Measurements
CoC Policy Adjustments	1	Develop an Accountability Plan in collaboration with System Performance and Evaluation Committee (SPEC). a) Build and distribute reports for agencies that convey their performance from the Accountability Plan. b) Monitor agency performance so that results are available to apply to NOFA project ranking or other evaluation initiatives.	Accountability Plan developed, with SPEC input, and shared with the CoC. a) How many reports All Chicago created, and the length of time they are consistently provided to agencies. b) Report records retained, in accordance with published guidelines, and available for use in developing ranking policies. ²
CE and Match Policy Adjustments	2	Revise prioritization for Coordinated Entry system to align with Chicago’s public health response to COVID-19.	a) Revised CE prioritization policy developed with CE Leadership Team and other CoC input.
	3	Develop and implement Interim Contact Protocols (ICPs) for matches made to available units.	Interim Contact Protocols developed with CE Leadership Team and other CoC input. a) How many webinars, emails, and other communication methods were used to advise CoC agencies of the new policies?

¹ Housing agencies will be evaluated according to the Accountability Plan, and the success of participants housed during EHI will be evaluated using HMIS data.

² Policies published in the *Accountability Plan Data Monitoring and HMIS Reports Guide*

Landlord Engagement	4	<p>Increase the size and use of the CoC centralized list for landlords.</p> <p>a) Increase the number of landlords on the list.</p> <p>b) Establish a Landlord Mitigation Fund to increase participation.</p> <p>c) Increase the number of identified units on the CoC centralized list.</p>	<p>a) Percentage of landlords engaged with at least one rented unit.</p> <p>b) Existence of Landlord Mitigation Fund; number of instances the Fund is accessed.</p> <p>c) Number of units on the CoC-central list as measured by either receiving a holding fee or renting to a participant.</p>
	5	<p>Maximize the number of households moving from homelessness to housing.</p>	<p>a) Number of households that move into CoC housing. Compare to pre-EHI.</p>
Housing	6	<p>Minimize the time between a household's match to housing and its move into housing. Track the time for each step from match to housing to identify areas for improvement.</p>	<p>a) Days from household match until the date application is submitted for a unit. For Accelerated Moving Events, match is the day that the participant assigned a Housing Liaison.</p> <p>b) Days from match until the date participant enrolls in the housing project.</p> <p>c) Days from a household's first application to a unit until the day of lease signing.</p> <p>d) Days from a household's lease signing until the day of move into the unit.</p> <p>e) Days from match until the date the participant moves into housing.</p>
	7	<p>Match households according to the Coordinated Entry Temporary Prioritization Plan, or any updates to the plan.</p>	<p>a) Proportion of matched households that meet the criteria in the plan.</p>
CE & Matching Application	8	<p>Improve the matching process's efficiency.</p> <p>a) Reduce the need for rematches.</p> <p>b) Minimize the time between match requests, if a household cannot be contacted.</p>	<p>Number and percentage of rematches needed. Compare number and portion to pre-EHI.</p> <p>a) Proportion of unit openings which request rematches. Compare to pre-EHI.</p> <p>b) Average days between match and request for rematch, if a match is not successfully contacted.</p>