



## Chicago CoC System Goals 2020<sup>1</sup>

### 1. Reduce the number of persons who are homeless and are accessing services overall and for identified subpopulations.

<i>Metric</i>	<i>2019 Actual</i>	<i>Attainable Target</i>	<i>Challenge Target</i>
1.1 Decrease the total number of households on the Active List (previously the One List).	No change	5%↓	15%↓
1.2 Decrease the system-wide inflow.	12%↓	5%↓	5%↓
1.3 Increase the number of households placed in permanent housing (CoC housed and outside-of-CoC housed).	16%↓	2%↑	10%↑

### 2. Reduce the time persons experience homelessness.

<i>Metric</i>	<i>2019 Actual</i>	<i>Attainable Target</i>	<i>Challenge Target</i>
2.1 Average days between entry into the homeless system and move into housing.	235 Days	200 Days <sup>2</sup>	90 Days
2.2 Average days between referral to project and move into housing.	80 Days	68 Days	30 Days

<sup>1</sup> Data will be disaggregated by the following subpopulations, dependent on applicability to the metric: chronic homeless, street homeless, families, youth, veterans, race & ethnicity, gender, single adults (non-chronic, non-veteran), and experienced domestic violence.

<sup>2</sup> For metrics 2.1 & 2.2 the attainable target is a 15% reduction compared to 2019.

**3. Projects committed to CES will use only that system to fill their units.**

<i>Metric</i>	<i>2019 Actual</i>	<i>Attainable Target</i>	<i>Challenge Target</i>
3.1 Projects committed to CES will use only the system to fill their units.	82%	100%	100%

**4. Increase the earned income and/or other income of adults served by the homeless response system.**

<i>Metric<sup>3</sup></i>	<i>2019 Actual</i>	<i>Attainable Target</i>	<i>Challenge Target</i>
4.1 Adults engaged in Chicago’s homeless services system increase their earned income during the year.	6%	8%	8%
4.2 Adults engaged in Chicago’s homeless services system increase their non-employment cash income during the year.	15%	15%	15%

**5. Increase persons who exit street homelessness to enter sheltered destinations.**

<i>Metric</i>	<i>2019 Actual</i>	<i>Attainable Target</i>	<i>Challenge Target</i>
5.1 Increase the number of households moving from street homelessness to a sheltered destination (as defined by HUD for System Performance Measure 7).	10%↑	10%↑	10%↑

<sup>3</sup> Starting in 2021, it is anticipated that goal 4 will add a metric which will measure the number of people who receive support from both the homelessness response system and from Workforce Innovation and Opportunity Act (WIOA) and/or DFSS Workforce system providers.