

## For audio via telephone

Dial-in number: +1 (562) 247-8321

Access Code: 448-535-845

**The webinar will begin shortly**

# COVID-19 Update

## Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

# Housekeeping

- Everyone is muted.
- Please submit questions via the questions tool.
- Please use the questions pane to notify us of any technical issues.
- If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call
  - +1 (562) 247-8321
  - Access Code: 448-535-845
  - Audio PIN: Shown after joining the webinar
  - Webinar ID: 595-151-675

# Agenda

- Share updates on this **webinar's format** and **schedule**
- COVID-19 current status update and health guidance for shelters
- Census update
- CPS remote learning support
- DFSS COVID-19 response update
  - Rental Assistance Program
- EHI Update
  - Coordinated Entry
  - RFI
  - Hotel 166
- CoC **Announcements** and Reminder of **Commitments**
  - All CoC Membership Meeting

# Changes to Webinar Schedule

- Due to a lack of new information we will be **ending the peer sharing webinars and moving to a monthly format for the joint webinars**
- If you are interested in participating in the peer sharing workgroup please contact [Torelen Winbush](mailto:twinbush@allchicago.org) at twinbush@allchicago.org
- **For updates on the next monthly joint webinar make sure you register here:** <https://attendee.gotowebinar.com/register/6749323947768618507>

## COVID-19 Chicago CoC Webi

This webinar meets 5 times.

Fri, Aug 21, 2020 1:00 PM - 2:00 PM CDT

Add to Calendar ▾

At the time above, [join the webinar](#).

Before joining, be sure to [check system requirements](#) to avoid an

A confirmation email with information on how to join the webina

Questions or Comments? Contact: [hmis@allchicago.org](mailto:hmis@allchicago.org)

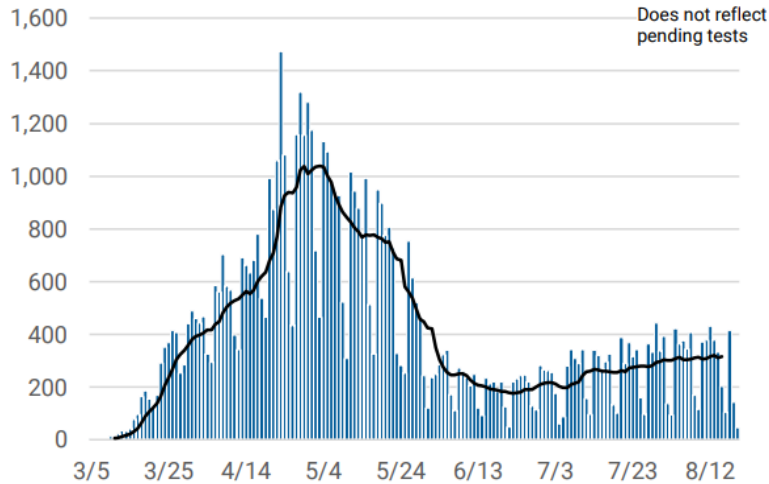
### To Cancel this Registration

You may [cancel your registration](#) at any time.

# COVID-19 Current Status

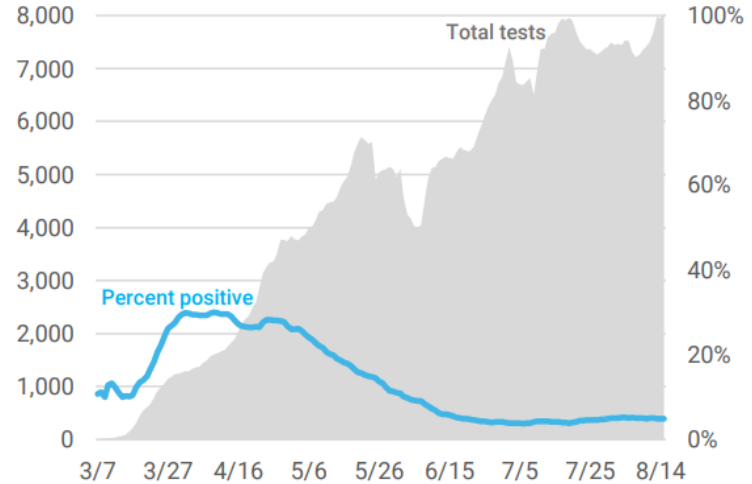
There are **67,441** cases of COVID-19 and **2,837** deaths among Chicago residents as of August 20, 2020. There are an average of **315** new cases and **3** deaths every day. An estimated **60,859** residents have recovered.<sup>1</sup>

Confirmed daily COVID-19 cases and 7-day rolling average



Daily COVID-19 cases reported for Chicago residents with known specimen collection date. Results for several previous days are updated each day. Two cases with specimen collection dates prior to March 1, 2020 are not included in the graph.

COVID-19 testing and percent positivity, 7-day rolling average



Number of tests performed and percentage of tests that were positive averaged over 7 days. Includes molecular tests performed at state and private laboratories with known specimen collection date. Percent positivity is based on number of tests. Tests performed between Jan 21 and Feb 29, 2020 are not included in the graph. CDPH may not receive all non-positive results.

# HEALTH GUIDANCE FOR SHELTERS

# QUESTIONS



# CENSUS UPDATES

census facts

The 2020 Census will determine how many congressional representatives each state gets.



Official Partner  
Census  
2020

census facts

2020 Census data will help inform how billions of dollars are distributed to states and communities every year for the next 10 years.



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2020

census facts

The Census Bureau is bound by Title 13 of the U.S. Code to keep your information confidential.



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Census  
2020

# United States® Census 2020



## You count, no matter where you live.

Every 10 years, the United States counts everyone who lives in the country. Your participation in the 2020 Census will help communities like yours get the funding they need to provide housing and food assistance and other vital services.

Shape the future of

libraries  
in your community.

Every 10 years, the U.S. counts everyone in the country. Your participation in the 2020 Census will help communities like yours get the funding they need to provide housing and food assistance and other vital services.

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Shape the future of

roads  
in your community.

Official Partner  
Census  
2020

Shape the

future  
of your community.

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Census  
2020

# CPS REMOTE LEARNING SUPPORTS FOR STLS STUDENTS

# STLS Eligibility

Students of any age/grade level at any CPS school (including charter schools and Options schools) are eligible for the Students in Temporary Living Situations (STLS) program.

## STLS Eligible

- **“Literally” homeless students:** Residing in shelter, transitional housing, in a car, outside, etc.
- **Doubled-up students:** Sharing housing of friends & family due to loss of housing or economic hardship.

## Not STLS Eligible

- Students residing in permanent supportive housing.
- Students residing in public housing (not doubled-up)

# STLS Enrollment

- Students in temporary living situations can maintain enrollment at the school they attended when they lost housing or the last school they attended, or they can attend the attendance area school for where they reside.
- Students eligible for STLS must be enrolled in the STLS program at their school every year.
- Encourage families in temporary living situations to contact their school for STLS enrollment, even if they were enrolled last year.

# Remote Learning: General Information

- All K-12 students should expect to be learning for the full school day
  - Students will receive live real-time instruction for a minimum of three hours per day
  - Additional activities may include small group work, individual meeting with teachers, independent work, etc.
- Contact a student's school if there has been no contact yet regarding remote learning schedule by September 2.
  - School Contact information: <https://schoolinfo.cps.edu/schoollocator/index.html>
  - Parents/guardians should ensure that the school has current contact information for their family.
- Resources:
  - [Remote Learning Homepage](#)
  - [Tech Support Resources](#)

# Remote Learning Materials

## STLS Students

- Should receive a computing device (tablet, Chromebook, laptop, etc.) from their school if they need it.
- Eligible to receive a MiFi hotspot internet device to ensure internet access.
- If they received a MiFi device in the spring, they can maintain use of it. [Submit this form](#) to ensure ongoing connectivity.
- School can help provide transportation to get to/from school to pick-up device(s)

## Non-STLS Students

- Should receive a computing device (tablet, Chromebook, laptop, etc.) from their school if they need it.
- May be eligible for Chicago Connected wired internet access.
  - [Check eligibility here](#)

Notify student's school if computing device (for any students) and/or MiFi device (for STLS students) is needed

# Contact Information

- All Students & General Questions/Issues
  - CPS Command Center
  - 773-553-KIDS (5437)
  - [familyservices@cps.edu](mailto:familyservices@cps.edu)
  
- STLS Students & STLS-Related Questions/Issues
  - STLS Helpline
  - 773-553-2242
    - Helpline is not being answered, but voicemails are returned M-F 9AM – 1PM
  - [STLSinformation@cps.edu](mailto:STLSinformation@cps.edu)



# QUESTIONS

# COVID-19 STATUS AND RESPONSE UPDATES

# DFSS Continues to Support a Decompressed Shelter System

- Existing shelters will continue to operate at reduced bed capacity to allow for social distancing.
  - The City and partners are currently operating three temporary shelters to allow for the decompression of the shelter system and to address emerging needs. DFSS is working with its partners to identify new and improve existing temporary Shelter facilities.
  - DFSS has issued an RFP for the ongoing operations of temporary shelter facilities.
  - Currently planning for decompression through March 2021 per CDPH guidance.
- DFSS is working with overnight shelters who have been operating 24/7 to revisit operations based on client need as the city reopens.
  - Youth Low Threshold Shelter Provider have transitioned back to operating overnight as of July 13 and will be monitoring to ensure youth have available services during the day.
  - Overnight shelters serving adults are reviewing client's daily pattern to assess need to remain open 24 hours a day.

# DFSS Led Comprehensive Outreach Response

- In coordination with DFSS and CDPH, UI Health and Rush University Medical Center are offering COVID testing at the 10 largest encampment sites across the city on a recurring basis. COVID testing is offered alongside outreach by the DFSS HOP team and primary care services by the DFSS mobile unit with Heartland Alliance Health medical services.
- Continued city-wide canvassing and outreach, including on the CTA
  - Screening for COVID-19 symptoms/risk factors and providing face masks, hand sanitizer, water and food
  - ⑩ Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
  - Maintaining hand-washing stations and Porta-Potties
  - Outreach during day and overnight hours
- Outreach services include case management, mobile medical unit medical evaluations/assistance, substance abuse evaluation for treatment, COVID-19 testing, CES applications, shelter placement (including the low barrier shelter), food, hygiene kits and other incentives.

# DFSS Rental Assistance Program (RAP)

- The DFSS Rental Assistance Program (RAP) provides rent and rent arrears payments to individuals and families that are in immediate risk of eviction. The RAP Program currently obtains its funding from HUD's Emergency Solutions Grant (ESG).
- The program offers financial assistance which includes:
  - Short-term Payment of Rent
  - Payment of Rental Arrears (delinquency of rent payments)
  - Security Deposits for Specified Emergencies (i.e., victim of fire or flood, domestic violence, exiting from an institution, etc.)
- With the CARES Act, DFSS has increased the number of months of financial assistance provided through RAP from 3 to 6 months (aligning ESG and CSBG funding). DFSS has allocated \$5,328,547 of ESG and \$5,664,000 of CSBG Cares Act funding to RAP.
  - **These funding changes will allow us to serve 1,100 additional households.**
- The initial launch period has closed, and applications will be randomized, with priorities for AMI and community areas most impacted by COVID 19.

# Technology Innovations for RAP

## ➤ Accessibility Improvements:

- Chicagoans can submit applications online without visiting a Community Service Center
- The application can be made available in different languages
- DFFS is currently reviewing the site to improve accessibility for blind/low vision users

## ➤ Application Processing Improvements:

- Workflow and standardization of tasks facilitates uniform processing of applications
- Real-time monitoring of application processing
  - Re-route application assignments to case workers based on capacity
  - Identifying issues to target on-going training and supervision

## ➤ Reporting Improvements:

- Accurate, real-time reporting
- Customizable reporting and up-to-date dashboards

# RAP Timeline

- LAUNCH - RAP Portal opened: July 27,2020
  - Applicants can apply and submit a RAP Application
- RAP Portal Closed : August 14, 2020
- Prioritization of Applications: August 18, 2020
- After prioritization & randomization, completed submissions will be forwarded to DFSS Community Service Centers and partner agencies to begin the processing of the application.

# EXPEDITED HOUSING INITIATIVE (EHI) UPDATES



# Expedited Housing Initiative Goals

House 1,250 in 9-12 months

Leverage ESG CARES Act Funding

Reduce time to housing from 80 to 30 days or less

Adopt lessons learned from Expedited Housing Initiative for post-COVID-19 housing process

Support Barrier Reduction to Getting People Housed

# Expedited Housing Initiative Components

## Centralized Landlord Outreach and Engagement

- Landlord risk mitigation and hold fees
- Frontloaded housing activities

## Accelerated Moving Events

- Hyper-Focused Move-Weeks
- Virtual Unit Viewing

## Connections to Housing and Services

- Employment and Income Assistance
- Short- and Long-term Housing and Housing Supports

## System and Provider Accountability

- Accountability Plans
- Data and Reports
- Evaluation

# Coordinated Entry

- Coordinated Entry will match households who are considered **high-risk for COVID-19 complications** per the CDC to **Rapid Rehousing** this year and into 2021.
- This will involve **providers reporting high risk status** for participants (more to come soon on that) and follow the **Accelerated Moving Event schedule** including matching households at shelters, drop-in centers and encampments.
- **Two workgroups are being activated** to ensure community feedback drives our efforts to efficiently connect people to housing.

# Coordinated Entry Transfer Workgroup

## ➤ **Transfer Workgroup**

- Review current protocols and suggest any needed changes as we prepare to match about 1200 households to RRH over the course of months

## ➤ **Assessment Workgroup**

- Finalize assessment plans for unassessed households prioritized for RRH related to being at high-risk for COVID-19 complications
- Guide CE Assessment HUD Data standard roll out plans
- Inform Skilled Assessor strategy

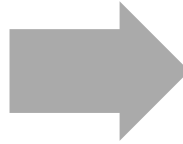
## ➤ **Join us!**

- E-mail Bridget Doveatt ([bdoveatt@allchicago.org](mailto:bdoveatt@allchicago.org)) to join either group.

# Expedited Housing Initiative Accountability for PH

EHI Accountability Plan  
Established Metrics

- Bed utilization rates
- Need status timeliness standard
- Time from match to housing
- Openings without match requests



Guide to Data Monitoring  
and HMIS Reports

- Lists data the Chicago CoC will use to monitor the adherence of permanent (PSH and RRH) and transitional housing providers to EHI metrics

# EHI Guide to Data Monitoring and HMIS Reports

- This guide will be posted on All Chicago's Website.
- ATAs at Permanent Supportive Housing, Rapid Re-housing and Youth Transitional Housing projects receive reports under this plan. These reports are to assist in self-monitoring.
- Project should notify All Chicago regarding errors in these reports through the HMIS Help Desk → [helpdesk@allchicago.org](mailto:helpdesk@allchicago.org).
- Please note that any incorrect data will be updated with the correct data in the records All Chicago collects for system level monitoring.

# Hotel 166 Update

## Hotel 166 End Date 9/3/2020

- 64 Hotel 166 Census (8/17/2020)

# Guests	Housing Path
31	<i>Permanent Supportive Housing</i>
31	<i>Rapid Re-housing</i>
2	<i>Other Subsidies</i>

## Accelerated Moving Events (AME)

### *Successes*

- 75 guests participated in AMEs in June. (60 continued)
- 57% have moved into their unit
- 35 day average referral to move in

### *Challenges*

- Landlords rejecting applicants
- Losing units to market clients

# Updated on EHI Subcontracting Opportunities

Housing Liaison Program

Chicago Rents Program (New Landlord Outreach and Engagement Program)

Rapid Rehousing Program

SOAR Program (SSI/SSDI Outreach, Access and Recovery)

Request for Information Process for 4 Program Areas; closed on 7/29.

Full Request for Application process for RRH Program coming later this year.



# ANNOUNCEMENTS AND REMINDER OF COMMITMENTS

## Announcements - HMIS

- Earlier this year the [HMIS](#) Chicago Dashboard to End Homelessness was temporarily removed from All Chicago's website as part of a rebuild
- Rebuild is underway, but All Chicago has created a [temporary dashboard](#) to share some basic data with the community
- Check the [data dictionary](#) on our website to understand how we are analyzing data for these lists and other reports as they generate
- Thank you for your patience during this transition. As always, if you have questions, please submit them to [HMIS](#).

## Announcements – CoC Charter Public Comment Period

- The Board Affairs Committee, a subcommittee of the [Chicago Continuum of Care \(CoC\) Board](#), formed a Charter Review Committee for the purpose of revising the CoC [Governance Charter](#)
- After months of discussions and deliberations, the Charter Review Committee is presenting this [draft Governance Charter](#) for community review and feedback
- Please review a summary of key changes and [share feedback on the new charter and it's proposed changes using the survey on this page](#). All responses are due by **Friday, August 28**
- For questions about the charter please contact [cocprograms@allchicago.org](mailto:cocprograms@allchicago.org).

# Announcements – CoC Membership Meeting

- All Chicago is planning for a fall CoC Membership Meeting (also known as the All CoC Meeting).
- Save the Date coming soon.
- Membership Dues reminders coming soon.
- Potential Voting Items:
  - CoC Charter
  - Collaborative Applicant Memorandum of Understanding between the CoC Board and All Chicago
- Put other topic ideas in the Chat!

# Questions?

- Please make sure these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- The webinar slides and recording of this webinar will be available on the All Chicago [coronavirus resource page](#) on Monday.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.
- For questions on the CoC or All Chicago please contact [CoCprograms@allchicago.org](mailto:CoCprograms@allchicago.org)

**THANK YOU!**