



# COVID-19 Chicago CoC Peer Sharing Session

July 10th, 2020

1:00 pm - 2:00 pm

# Webinar Housekeeping

- Muted until discussion points
- **Use \*6 is you are on a PHONE** to mute and unmute yourself
- **Audio Troubleshooting**
  - If you are having difficulty hearing us, please join the webinar via phone
  - **Click on “Audio” and then click “Telephone”. Please follow dial in instructions**
  - If you are on the phone, please do not put us on HOLD.
- **Questions**
  - In the Questions/Chat Box

The screenshot shows the GoToWebinar control panel. At the top, it says "Attendees still on hold" with a "Start broadcast" button and a checked "Record on start" option. Below this is a list of controls: Audience view (100%), Sharing, Webcam, Audio, Dashboard, Attendees (1 of 501 (max)), Polls (0/0), and Questions. There is a "Show Answered Questions" checkbox checked. Below this is a table with columns "X", "Question", and "Asker". At the bottom, there are options for "Send Privately" and "Send to All", "Handouts: 0 of 5", "Chat", and the webinar title "test" with ID "206-076-907". The GoToWebinar logo is at the bottom right.

X	Question	Asker

# Questions/Chat



- Raise Your Hand**
- if you have a question
- All lines are muted
  - Use the **Question Box** to submit questions, ideas, comments, resources, etc.

The screenshot shows the GoToWebinar interface. At the top, there's a menu with 'File', 'Options', 'View', and 'Help'. Below that, a yellow banner says 'Attendees still on hold' with a 'Start broadcast' button and a checked 'Record on start' option. A sidebar on the left contains icons for navigation and controls. The main area shows a list of controls: Audience view (100%), Sharing, Webcam, Audio, Dashboard, Attendees (1 of 501 max), Polls (0/0), and Questions. The 'Questions' section is expanded, showing a table with columns 'X', 'Question', and 'Asker'. A red box highlights the empty 'Question' and 'Asker' rows. Below the table are 'Send Privately' and 'Send to All' buttons. At the bottom, it shows 'Handouts: 0 of 5', 'Chat', the name 'test', 'Webinar ID: 206-076-907', and the GoToWebinar logo.

# Webinar Schedule for COVID-19 Response

Based on feedback received about the appropriate schedule for COVID-19 Response webinars, we are now **alternating** Peer Sharing webinars with Joint Update webinars every other Friday (1-2pm time slot):

- Friday, July 10 – Peer Sharing Webinar
- Friday, July 17 – All Chicago/DFSS/CDPH Joint Webinar
- Friday, July 24 – Peer Sharing Webinar
- Friday, July 31 - All Chicago/DFSS/CDPH Joint Webinar




# Peer Sharing Webinar Goals



Dedicated time for people & agencies in the CoC



Sharing questions, strategies, resources



Working toward solutions and common understanding

# Today's Topic

## Returning to Work Policies & Procedures

### Discussion Format

1. Audience poll question
2. Followed by related panel discussion
3. Repeat



# Presenters & Panelists

## Discussion Facilitator

Dave Barta – Chicago House

## Panelists

Kathy Booton Wilson – Deborah’s Place

Afrika Bradley – Chicago House

Cheryl Hamilton-Hill – Covenant House

Natalie Hill – North Side Housing

Aaron Neal - Thresholds

Avi Rudnick– Chicago House



# Audience Poll Question

1. **Was there a shift to remote work at your agency during the shelter in place order?**
  - a. No change -- all staff continued as before
  - b. Yes -- there was a combination of on site and remote work
  - c. Yes -- all staff shifted to remote work
  - d. Not sure





# Panel Discussion

Did your agency change its operations for remote work?



# Audience Poll Question

**2. Has your agency increased in-person services since the city and state started reopening?**

- a. Yes
- b. No
- c. N/A – nothing changed
- d. Not sure



# Panel Discussion

Have you begun to provide in-person services?

If so, what has worked and how do you deliver in person?

If not, are you developing plans to do so?



# Audience Poll Question

**3. For agencies that have maintained some on site operations, in which areas have you developed new policies/procedures?**

- a. Schedules/shifts for staff and/or participants
- b. Cleaning, sanitation and/or distancing protocols
- c. Health screeners
- d. Maintaining logs of staff/participants on site each day
- e. Changes to facility and workspace layout



# Panel Discussion

What has been effective and what have you changed?  
What could other agencies learn from your lessons?



# Audience Poll Question

**4. Is your agency using outdoor spaces for meetings (staff or client meetings) during good weather?**

- a. Yes
- b. No
- c. Not sure



# Panel Discussion

What types of outdoor space are you using?

Any issues with identified spaces you have encountered?

Strategies for identifying spaces?



# Audience Poll Question

**5. Is your agency starting to plan how it will operate during the fall/winter months?**

- a. Yes
- b. No
- c. Not sure





# Panel Discussion

Indoor public spaces?

Partner providers with large open indoor spaces such as gymnasiums?

Convention centers or hotel ballrooms?



# Future Topics & Next Session



# Next Friday

## **COVID-19 Update Webinar from All Chicago, DFSS, and CDPH**

July 17, 2020

1:00-2:00pm

Same registration link as today.



# Future Topics & Next Peer Sharing Session

**Friday, July 24th- 1:00 pm- 2:00 pm**

**Point Source Youth-** Supporting Youth During COVID-19 Point Source Youth will highlight overarching themes from their webinars, including changes they've made to continue serving and empowering youth during the COVID-19 pandemic.

A Point Source Youth partner will share successes from their Host Homes program, outlining best practices for handling quarantine, isolation, and other COVID-19 related topics.



**If you have some questions that you would like for me to share with the presenters?**

**Contact Torelen ([twinbush@allchicago.org](mailto:twinbush@allchicago.org))**



# Thank You!

- Questions
- Ideas
- Feedback

