

Announcement: Chicago Furniture Bank

Has a ton of office furniture

In-home installations resumed on June 24!!!

The same parameters apply (basement, first floor or second floor) for in-home deliveries.

Currently there is a lot of availability!

Appointment Link: <https://calendly.com/appointments-cfb>

CFB has a ton of office furniture (private office desks, dual monitor stands, cubicles, etc). If any of your organizations are interested in office furniture (free or heavily discounted), please let us know ASAP.

If interested in the office furniture please email Griffin (griffin@chicagofurniturebank.org).



Upcoming Webinar Changes

Beginning **Friday, July 10, 2020** these webinars will move to an alternating Friday schedule. All Chicago will host joint webinars with the Chicago Department of Family & Support Services (DFSS) and the Chicago Department of Public Health (CDPH) on Fridays when the peer sharing webinar is not offered.

The schedule going forward will be:

- **Friday, June 26, 2020** – All Chicago/DFSS/CDPH Joint Webinar
- **Friday, July 10, 2020** – Peer Sharing Webinar
- **Friday, July 17, 2020** – All Chicago/DFSS/CDPH Joint Webinar
- **Friday, July 24, 2020** – Peer Sharing Webinar

If you have any questions for **All Chicago/DFSS/CDPH Webinar** please contact kwilson@allchicago.org

If you have any questions for **Peer Sharing Webinar** please contact twinbush@allchicago.org

Friday, July 10th- Peer Sharing Topic

Return to Work Policies and Protocols Peer Sharing

Date: July 10, 1:00pm - 2:00pm

Description: This peer sharing session is geared towards individuals who are developing agency policies about returning to work. Attendees will be invited to discuss how agencies are collecting input from staff and participants about returning to on-site operations, how agencies are deciding when to return to work, and more.

To Join: Join the online meeting at <https://join.freeconferencecall.com/allchicago>
Enter online meeting ID: allchicago



Would you like to help plan or facilitate a future session?
Contact Torelen (twinbush@allchicago.org)

all Chicago 
making homelessness history

Presenters

Christine Riley- Moderator

Homeless Services Division

Chicago Department of Family and Support Services



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Chicago COVID-19 Response for People Experiencing Street Homelessness

Connecting our Partners with Information to Stay Healthy

Agenda

- Welcome and Introductions
- DFFS role in coordination of outreach and services
- Need for increased outreach to respond to COVID crisis
- What outreach looks like in response to COVID crisis
- Increased needs at encampments (Food, Washing Station, Restrooms)
- Mission assignments and reporting
- Enhanced outreach on the CTA
- Testing pilot at encampments

DFSS's Role

- City response to COVID-19 is coordinated through the Office of Emergency Management & Communications (OEMC).
- DFSS place orders for sanitation, hygiene, and protective supplies. Throughout this time, the City's donation center located at the United Center has distributed masks, gloves, and hand sanitizer to shelter and outreach programs. This distribution occurs every two weeks
- DFSS Homeless Outreach Program (HOP) team and outreach providers are canvassing the city to share information about COVID-19, preventative measures and resources, as well as identify and monitor vulnerable unsheltered residents, and deploy sanitation resources (e.g., hand washing stations).
- DFSS is leading Citywide Canvassing

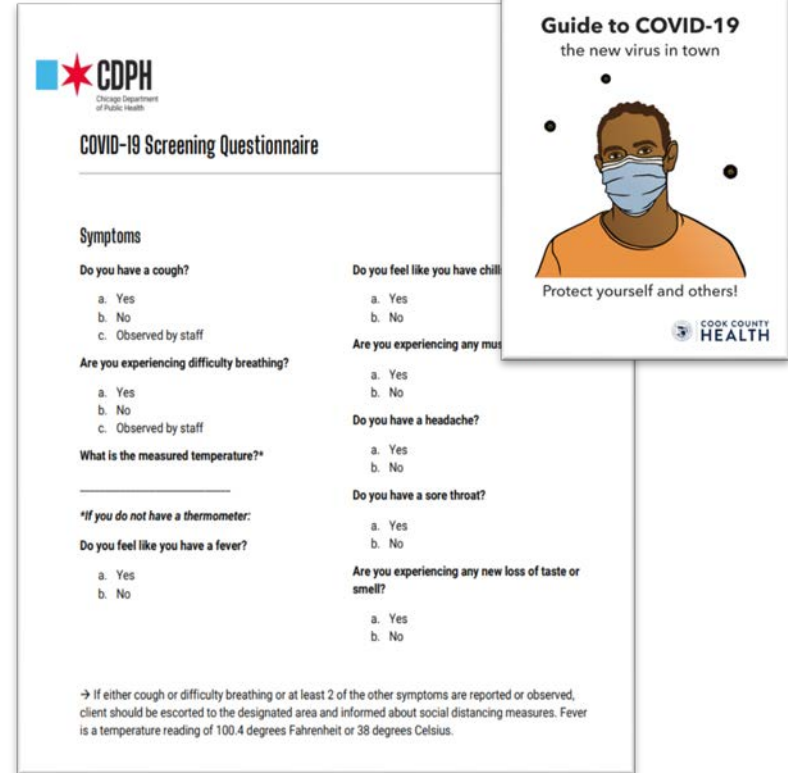
Need for Increased Outreach to Respond to COVID Crisis

- Ensure people experiencing street homelessness are staying safe and well through canvassing
- Increase outreach to quickly identify and support health issues as they arise
- Identify who is staying at each location
- Create a combined strategy with many outreach partners to cover the entire city
- Established the DFSS-Homeless@cityofchicago.org email address to allow anyone to report issues or concerns directly to the DFSS Homeless team



What outreach looks like in Response to COVID Crisis

- Outreach teams share accurate and up-to-date information about COVID-19 and how reduce the spread
- Teams conduct CDPH Screening Tool to identify COVID symptoms and risk factors
- DFSS supplies outreach teams with PPE and hand sanitizer
- As supplies are available, DFSS provides facemasks and hand sanitizer to outreach team to hand out to clients
- Identify cleaning or maintenance needs at encampments sites
- Youth providers like The Night Ministry and Ignite canvasses locations where youth experiencing homelessness gather and focused on educating young people about COVID-19 safety.



COVID-19 Screening Questionnaire

Symptoms

Do you have a cough?

- a. Yes
- b. No
- c. Observed by staff

Do you feel like you have chills?

- a. Yes
- b. No

Are you experiencing difficulty breathing?

- a. Yes
- b. No
- c. Observed by staff

Are you experiencing any muscle aches or pains?

- a. Yes
- b. No

Do you have a headache?

- a. Yes
- b. No

Do you have a sore throat?

- a. Yes
- b. No

Are you experiencing any new loss of taste or smell?

- a. Yes
- b. No

What is the measured temperature?*

**If you do not have a thermometer:*

Do you feel like you have a fever?

- a. Yes
- b. No

→ If either cough or difficulty breathing or at least 2 of the other symptoms are reported or observed, client should be escorted to the designated area and informed about social distancing measures. Fever is a temperature reading of 100.4 degrees Fahrenheit or 38 degrees Celsius.

Guide to COVID-19
the new virus in town

Protect yourself and others!

COOK COUNTY HEALTH

Increased Needs at Encampments

Outreach teams identified additional supports that were needed because many resources, services, and facilities closed during the Stay at Home Order.

- DFSS arranged for portable toilets and hand washing stations to be delivered to encampments
- The Salvation Army continues to provide food through the large canteen and smaller mobile feeding vans. The large canteen has social workers on board as well as food and the mobile feeding vans can serve smaller areas. Residents received an additional bag lunch for later.
- DFSS established an expedited procedure for outreach teams to connect clients to shelter through Catholic Charities



Mission Assignments and Reporting

- Partners include:
 - The Salvation Army
 - Featherfist
 - Haymarket
 - Thresholds
 - DFSS HOP
 - Polish American
 - Ignite
 - The Night Ministry youth and street medicine team
- DFSS established and led the outreach mission and teams were assigned to all areas of the city
- Outreach teams completed reports capturing COVID screening tool results, COVID risk factors, outreach activities and needs for individuals experiencing unsheltered homelessness



Enhanced Outreach on the CTA

- Enhanced outreach on CTA launched on Tuesday 4/14 with a cohort of outreach providers to do additional outreach, two days a week (Tuesday and Thursday) during day and overnight hours. Agencies include
 - Haymarket, Featherfist, Thresholds and The Salvation Army
- Additional masks and hand sanitizer are provided to these agencies for distribution to the homeless as well as educational materials
- DFSS hosts regular communications with CTA officials who reported an increase of continuous riders on the Red and Blue lines. On these call DFSS elevates the need to treat all riders with respect and consideration.
- DFSS hosts weekly check-in calls with the outreach providers for updates and to address issues and concerns



Testing Pilot at Encampments

CDPH, medical partners, DFSS, and outreach teams are piloting **testing in encampments** in coordination with ongoing outreach

- Selection of testing sites is informed by data collected by outreach teams
- In advance of the event outreach teams discussed upcoming testing with encampment residents
- Two testing events have taken place so far, four encampments have been tested, ZERO test have been positive for COVID-19