The webinar will begin shortly

For audio via telephone
Dial-in number: +1 (562) 247-8321
Access Code: 448-535-845

*If line is busy, please wait a few minutes and try again.*
COVID-19 Update
Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy
Housekeeping

➢ Please submit questions via the Questions tool and we will respond to questions after going through the slides.

➢ We will be posting messages in the chat too.

➢ If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call
  • +1 (562) 247-8321
  • Access Code: 448-535-845
  • Audio PIN: Shown after joining the webinar
  • Webinar ID: 595-151-675
Agenda

➢ Share updates on this webinar’s format and schedule

➢ City of Chicago COVID Response Update and Data Brief
  • Introduce CDPH point of contact for shelters
  • Appropriate Intake Procedures for all projects
  • Shelter & Outreach updates

➢ CoC Feedback Opportunities
  • Coordinated Entry Prioritization Plan Update
  • EHI Accountability and Subcontracting Opportunities

➢ CoC Announcements and Reminder of Commitments
Changes to Webinar Schedule

➢ Based on the feedback received, the COVID-19 update webinars will move to an alternating Friday schedule.

➢ All Chicago hosts peer sharing webinars on Fridays when this webinar is not offered using GoToWebinar

➢ The upcoming schedule is:
  • Friday, July 24 – Peer Sharing Webinar: Supporting Youth During COVID-19
  • Friday, July 31 – All Chicago/DFSS/CDPH
  • Friday, August 7 – Peer Sharing Webinar: Topic TBD
COVID STATUS UPDATE AND CDPH UPDATES
COVID-19 Current Status

There are 55,836 cases of COVID-19 and 2,701 deaths among Chicago residents as of July 15, 2020. There are an average of 209 new cases and 4 deaths every day. An estimated 50,723 residents have recovered.¹

1. Source: Chicago Department of Public Health.
Introducing New CDPH Supports for Shelters

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Communicable Disease Control Investigator
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Andrew Weidemiller
Communicable Disease Control Investigator
andrew.weidemiller@cityofchicago.org
773-405-6745

If we have yet to get in touch with your center, we will be reaching out next week to follow up.
New CDCI Role for Shelters

- Identify COVID-19 cases and provide testing
- Makes referrals and performs other linkage to care activities to health clinics/ensure treatment of COVID-19 cases
- Provides information and educates individuals regarding the transmission of COVID-19
- Establish an on-going relationship with assigned shelters to share new City guidance
- Contact tracing for positive cases
- Pro-active outreach and updates for prevention and early detection
- REDCap monitoring system and INEDDS
New CDPH process for shelters

- **CDCIs** proactively outreach to shelters and hospitals to gather data on potential COVID cases.

- **Project Manager** and **Data Manager** run reports from REDCap/INEDSS and receive inbound case reports.

- **Project Manager** and **Data Manager** determine if testing is needed at shelter.

- If so, **CDCIs** will follow up with the shelter to schedule a test date. Confirms weekly testing schedule with the **Testing Team**.

- **Testing Team** visits the shelters for testing. Results are processed (usually 2-3 days).

- **Testing Coordinator** gets test results, enters info into REDCap, sends Results Summary to everyone, including Medical Director.

- **Schedule Results Nurses** to: report results, refer positives to isolation and perform infection control assessment.

- **DEOs** enter results to INEDSS and REDCap to generate reports and identify data gaps.
Reminders for Housing Providers and Shelters

➢ Housing Providers: CDPH does **NOT** recommend housing providers require people to submit to a COVID test at intake.

➢ Housing Providers should be following CDPH Guidance for Commercial Buildings in their offices and Guidance for Residential Buildings in client homes.

➢ Shelter Providers: To reduce spread of Covid-19 in shelters continue:
  • Infection control: Hand sanitizer, educational resources, frequent cleaning, masking, minimize cross-contamination
  • Continue social distancing: at least 6 ft. between beds, minimize interaction between staff and residents, limit access to shared areas
  • Early detection and isolation for positive cases and PUIs: careening for temperature and COVID-19 symptoms to minimize exposure and spread

➢ Shelter Providers: Please make sure all shelter staff is aware of the latest CDPH shelter guidance (June 2020) with resources including:
  • Continue to report any known cases of COVID-19 through the COVID-19 Case Report Form
  • Continue to screen clients for symptoms. If any clients are exhibiting symptoms, isolate them and notify the LCHC mobile testing unit by calling 630-341-6240.
DFSS will continue to support decompressed shelter system

➢ Existing shelters should continue to operate at reduced bed capacity to allow for social distance.
   • The City and partners are currently operating four alternate temporary shelters to allow for the decompression of the shelter system and to address emerging needs.
   • DFSS will soon be issuing an RFP for operation of temporary shelter facilities.

➢ DFSS is working with overnight shelters who have been operating 24/7 to revisit operations based on client need as the city reopens.
   • Youth Low Threshold Shelter Providers have transitioned back to operating overnight as of July 13th and will be monitoring to ensure youth have available services during the day.
   • Overnight shelters serving adults are reviewing residents’ daily patterns to assess need to remain open 24 hours a day.

Reminder: All DFSS-supported shelters should complete the survey on ongoing needs by COB today
Outreach Updates

On Monday 7/6, the DFSS, other City and outreach partners commenced a Level I Homeless Encampment Initiative offering intensive social services to individuals experiencing homelessness and residing under the Lawrence and Wilson (4600 & 4800 N. Lake Shore Drive) viaducts.

- Services include case management, mobile medical unit medical evaluations/assistance, substance use evaluation for treatment, COVID-19 testing, CES applications, shelter placement (including the low barrier shelter), food, hygiene kits and other incentives.

Encampment testing pilot will transition to scheduled reoccurring encampment testing

- DFSS, CDPH, medical partners, and other outreach providers will continue testing events at encampments in coordination with ongoing outreach

Continued city-wide canvassing and outreach, including on the CTA

- Screening for COVID-19 symptoms/risk factors and providing face masks, hand sanitizer, water and food
- Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
- Maintaining hand-washing stations and Porta-Potties
- Outreach during day and overnight hours
COORDINATED ENTRY
PRIORITIZATION
CE Temporary Prioritization Plan

Approved in April and Implemented in May, 2020

Households at High Risk for Serious Illness due to COVID-19 and Tested Negative, as recommended by the Chicago Department of Public Health

10% Set-Aside for Youth (Ages 18-24, with or without children)

10% Set-Aside for Unsheltered Households

20% Set-Aside for Families
CE Prioritization Recommendations Adopted

The Chicago Homelessness and Health Response Group for Equity (CHHRGE) recommended that the presence of a positive COVID-19 test be removed from the Temporary Prioritization Criteria. CDPH has also approved this recommendation.

The Illinois Chapter of American Academy of Pediatrics (ICAAP) recommended prioritizing families based on CDC conditions for adults and children if either/or are high risk.
CE Temporary Prioritization 2.0

Households at high risk of complications from COVID-19 as defined by the Centers for Disease Control

Youth Set-Aside (10%)
Unsheltered Set-Aside (10%)
Family Set-Aside (20%) - Families will be considered high risk if an adult and/or child are high risk per CDC guidelines

Households enrolled in a homeless program (shelter, outreach, drop-in, services only, navigation) will be prioritized above households without any enrollments.
Next Steps

➢ CE Leadership Team will offer feedback on implementation strategies crafted by the CE Implementation Team by Tuesday, July 21, 2020

➢ CSH, along with DFSS and All Chicago, will then share implementation plans

➢ The CE Temporary Prioritization 2.0 will go into effect on August 3, 2020
CE Leadership Team Recruitment

• CSH is recruiting for two members for the Coordinated Entry Leadership Team to fill the places of two individuals who needed to step back from this role representing (1) Housing and (2) Street Outreach.

  Coordinated Entry Leadership Team Objectives
  * Vision setting
  * CE compliance and performance monitoring
  * Prioritization oversight
  * Amend CE Policies and Procedures, as needed

• Please complete this survey if interested by August 3, 2020 (this will be posted in the chat) [https://forms.gle/Yta9nFdzbyqRcwLHA](https://forms.gle/Yta9nFdzbyqRcwLHA)

• The CE Leadership Team will confirm new members in August
FOCUS GROUPS AND SURVEY
We want to hear from you about the CoC!

CoC Focus Groups – 2 Remaining:
- July 22 – Open to all
- July 23 – Homeless service provider executive staff

CoC Survey: Please complete by Friday, July 24
EXPEDITED HOUSING INITIATIVE
Expedited Housing Initiative Goals

- House 1,250 in 9-12 months
- Leverage ESG CARES Act Funding
- Reduce time to housing from 80 to 30 days or less
- Adopt lessons learned from Expedited Housing Initiative for post-COVID-19 housing process
- Support Barrier Reduction to Getting People Housed
## Expedited Housing Initiative Components

<table>
<thead>
<tr>
<th>Centralized Landlord Outreach and Engagement</th>
<th>Accelerated Moving Events</th>
<th>Connections to Housing and Services</th>
<th>System and Provider Accountability</th>
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<tbody>
<tr>
<td>• Landlord risk mitigation and hold fees</td>
<td>• Hyper-Focused Move-Weeks</td>
<td>• Employment and Income Assistance</td>
<td>• Accountability Plans</td>
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<tr>
<td>• Frontloaded housing activities</td>
<td>• Virtual Unit Viewing</td>
<td>• Short- and Long-term Housing and Housing Supports</td>
<td>• Data and Reports</td>
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<td>• Evaluation</td>
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Expedited Housing Initiative Accountability

EHI Accountability Plan
Established Metrics

- Bed utilization rates
- Need status timeliness standard
- Time from match to housing
- Openings without match requests

Guide to Data Monitoring and HMIS Reports

- Lists data the Chicago CoC will use to monitor the adherence of permanent (PSH and RRH) and transitional housing providers to EHI metrics
This guide will be posted to the All Chicago website shortly.

ATAs at Permanent Supportive Housing, Rapid Re-housing and Youth Transitional Housing projects receive reports under this plan. These reports are to assist in self-monitoring.

Project should notify All Chicago regarding errors in these reports through the HMIS Help Desk → helpdesk@allchicago.org.

Please note that any incorrect data will be updated with the correct data in the records All Chicago collects for system level monitoring.
Expedited Housing Initiative – Subcontracting Opportunities

- Housing Liaison Program
- Chicago Rents Program (New Landlord Outreach and Engagement Program)
- Rapid Rehousing Program
- SOAR Program (SSI/SSDI Outreach, Access and Recovery)

Request for Information Opening Today!
Responses due Wed, 7/29

Informational Webinar
Wed, 7/22 2-3pm
ANNOUNCEMENTS AND REMINDER OF COMMITMENTS
Reminder – CoC Peer Sharing Session

➢ **Topic:** Point Source Youth – Supporting Youth During COVID-19

➢ **Date:** July 24, 1:00pm – 2:00pm

➢ **Description:** Point Source Youth will highlight overarching themes from their webinars, including changes they’ve made to continue serving and empowering youth during the COVID-19 pandemic. A Point Source Youth partner will share successes from their Host Homes program, outlining best practices for handling quarantine, isolation, and other COVID-19 related topics.

➢ **To Join:** [https://register.gotowebinar.com/register/6749323947768618507](https://register.gotowebinar.com/register/6749323947768618507)
The Chicago Furniture Bank has resumed in-home deliveries

- In-home delivery available for basement, first floor, and second floor
- Availability is plentiful
- To schedule an appointment visit: [https://calendly.com/appointments-cfb](https://calendly.com/appointments-cfb)

Office Furniture available too (desks, monitor stands, cubicles, etc).

- For organizations interested in free or discounted office furniture please contact Griffin at griffin@chicagofurniturebank.org
You count, no matter where you live.

Every 10 years, the United States counts everyone who lives in the country. Your participation in the 2020 Census will help communities like yours get the funding they need to provide housing and food assistance and other vital services.
Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **joint webinars**. Presentations will be posted on the All Chicago Slack Channel.

- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.

- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.
Today’s Webinar on Slack

➢ The webinar summary, slides, and recording of this webinar will be available on the Chicago CoC Slack Channel within 2 business days

➢ The materials are posted to the #webinar-summaries channel

➢ If you haven’t yet joined Slack, visit bit.ly/ChicagoCoC
THANK YOU!