This webinar will begin soon

For audio via telephone
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COVID-19 Housing Provider
Sharing & Problem Solving Session

June 4th, 2020
2:30 pm - 4:00 pm

The session is 30 minutes longer this week to accommodate volume of content.
Webinar Housekeeping

• Muted until discussion points

• **Use *6 is you are on a PHONE** to mute and unmute yourself

• **Audio Troubleshooting**
  • If you are having difficulty hearing us, please join the webinar via phone
  • **Click on “Audio” and then click “Telephone”. Please follow dial in instructions**
  • If you are on the phone, please do **not** put us on HOLD.

• Questions
  • In the Questions/Chat Box
Questions/Chat

Raise Your Hand if you have a question
- All lines are muted
- Use the Question Box to submit questions, ideas, comments, resources, etc.
Goals

Dedicated time for housing providers

Sharing questions, strategies, resources

Working toward solutions and common understanding
Today’s Topics

- Expedited Housing Initiative
- Disability Self-Certification
- 2nd HUD Waiver
- Wrap-up and next topic(s)
Presenters & Panelists

Karen Kowal – All Chicago
Elizabeth Perez – All Chicago
Jennifer Fabbrini – All Chicago
Laura Bass – Facing Forward to End Homelessness
Rosemary Mendez - Thresholds
Expedited Housing Initiative
Expedited Housing Initiative Goals

Accelerate housing placements to help 1,750 households achieve permanent housing in 12 months.

Reduce time to housing from 80 to 30 days or less

Leverage CARES Act Funding for Housing Solutions

Adopt lessons learned from Expedited Housing Initiative for post-COVID-19 housing process
Expedited Housing Initiative

Frontloaded and Centralized Housing Activities

- Examples: Landlord Engagement, Risk Mitigation, Holding Fees, Partnerships for Moving-In Logistics.

Hyper-Focused Move-Weeks

- Examples: Virtual Unit Viewing, Application and Lease Signed in Rapid Succession.

High-Quality Services through Community Partnerships

- Examples: Housing System Navigation to aid with Moving-Ins and Case Management while in Housing.

Streamlined and New Paths to Permanent Housing

- Examples: Increase in PH units through CHA or long-term rental assistance; intensive coaching for barrier reduction among existing PH providers.
Current Activities Underway

- Mobilizing system-wide, centralized landlord engagement with currently 96 landlords engaged and 420 units open
- Staffing up to carry-out large-scale EHI
- Leveraging existing funding sources and resources to prioritize and serve people exiting Hotel 166
- Paving the way for additional long-term subsidies with reduced barriers to entry
Population & Pathways

Homeless households at high-risk for serious illness due to COVID-19 and who are not COVID-19 positive. (CE Temporary Prioritization)

- People in shielding locations such as Hotel 166
- Set-asides for youth, families, and unsheltered
- Ensure racial equity

Estimated Permanent Housing Paths for EHI Participants

- 500 targeted for permanent rental subsidy with services
- 1200 targeted for time-limited rental subsidies with services (rapid re-housing)
  - 400 through existing resources
  - 800 through new resources
  - Create a direct path to on-going rental subsidies
Participant is identified for the Expedited Housing Initiative.
Chicago Department of Public Health identified as high risk for serious illness due to COVID-19 & tested negative (Hotel 166).

Participant completes Accelerated Moving Event.

Participant moves in housing unit.

Participant receives services & develops Housing Plan.

Participant completes Housing Plan.

Participant is assessed for housing needs.

- Permanent Supportive Housing
- Subsidized Housing (CHA, FUP, etc)
- Market Rate (RRH)
- Friends & Family (RRH)
Expedited Move-In Process

Pre-Accelerated Moving Event Activities
- Identify Cohort
- Housing Documentation
- HMIS Data Entry

Accelerated Moving Event Activities
- Accelerated Moving Event Orientation
- Virtual Unit Viewing and Selection
- Housing Application & Background Check
- Furniture Selection & Delivery Schedule
- Assessment for Income Intervention

Post-Accelerated Moving Event Activities
- Unit Approval and Lease Signing
- Coordinate Utilities
- Confirm Furniture Delivery
- Move-In
- Handoff to Case Manager
What to expect starting in June with new referrals?

- All referrals will be Hotel 166 guests
- Participants will already be in temporary housing
- Warm handoff between providers
- Assisting participants with documentation & preparation to move to PSH or subsidy
- Connection to additional medical and/or income supports
- Participants length of stay in temporary housing will vary
Upcoming CoC Strategy Items for EHI

- HMIS Visibility
- Ranking Policies Based on Accountability Plan
- Policy Decisions from Lessons Learned
Disability Self-Certification
Purpose

• Review what’s allowed by the March 31 HUD waiver and documentation/recordkeeping requirements

• Share sample templates developed by local providers
  • Facing Forward to End Homelessness
  • North Side Housing and Supportive Services
  • Thresholds
  • All Chicago

• Share and discuss best practices
Poll

Have any participants at your agency self-certified their disability?

*This applies to new enrollments into PSH programs only.*

• Yes
• No
• N/A
• Not sure
March 31, 2020 HUD Waiver

The memorandum explains available waivers of certain regulatory requirements for CPD grant programs.

CoC Waiver Item #2: Disability documentation for Permanent Supportive Housing (PSH)

Notification requirement: in writing to HUD 2 days before using waiver flexibility.

Use for participants enrolled between March 31 - October 3, 2020 as long as 2 days have passed since fulfilling notification requirement.
Documentation & Recordkeeping FAQs

Will we have to go back and acquire the 3rd party verification of disability for these participants when the crisis ends?

No, HUD is not requiring this. Agencies may choose to do so but should not require participants to assist.

Do we have to document attempts to acquire 3rd party verification of disability before making use of the waiver?

Keep agency-level documentation of barriers to acquiring disability verification. Keep client-level documentation that demonstrates waiver applicability. You can document attempts, but don’t allow attempts to delay the process of housing.

What goes in the Emergency Recordkeeping Policy/Procedure?

Write a procedure describing adjustments to your normal documentation protocols, for this and any other procedures that have changed due to COVID-19.
Sample Disability Self-Certification Forms

- Thresholds
- Facing Forward to End Homelessness
- North Side Housing and Supportive Services
- All Chicago

Thank you, partners!
Discussion

• What would you like to share about the form you developed?
• Has anyone on your team used the form yet?
• What does the process and conversation with the client look like?
HUD's Regulatory Waivers - Additional HUD Waiver
Overview of the HUD Waiver

• Released on **May 22, 2020** (announced May 27th)
• HUD's Office of Community Planning and Development (CPD)
• Formula programs and program-specific waivers for the following CPD programs:
  • Continuum of Care (CoC)
  • Housing Opportunities for Persons with AIDS (HOPWA)
  • Emergency Solutions Grant (ESG)
• Intended to prevent the spread of COVID-19 and to facilitate assistance to eligible communities and households economically impacted by COVID-19
• Effects participants enrolled or housing entered into after March 31, 2020
HUD Waiver Breakdown by Program Type

**CoC**
- 4 Waivers
- CoC Program Grantees

**ESG**
- 1 Waiver
- City of Chicago

**HOPWA**
- 3 Waivers
- City of Chicago or direct Grantees
<table>
<thead>
<tr>
<th>HUD Waiver Breakdown by Program Type: Continuum of Care</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rapid Re-housing Limit on 24 months of Rental Assistance</strong></td>
</tr>
<tr>
<td>- Normal: provide 3 to 24 months tenant-based rental assistance</td>
</tr>
<tr>
<td>- Waiver: Participants who reach 24 months during this time may be eligible for 3 months additional rental assistance</td>
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<tr>
<td><strong>DedicatedPLUS Project + Transitional Housing</strong></td>
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<tr>
<td>- Normal: DedicatedPLUS projects possible criteria is accepting HHs residing in transitional housing that will be eliminated</td>
</tr>
<tr>
<td>- Waiver: DedicatedPLUS projects may serve HHs residing in transitional housing whether it is being eliminated or not</td>
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<td><strong>Assistance Available at Time of Renewal</strong></td>
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<tr>
<td>- Normal: Funding amounts available is based on amounts in final year of the prior funding period</td>
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<tr>
<td>- Waiver: Amend grant temporarily between March 31 and October 1, 2020</td>
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<tr>
<td><strong>Rapid Rehousing Monthly Case Management</strong></td>
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<tr>
<td>- Normal: Monthly</td>
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<tr>
<td>- Waiver: As Needed</td>
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<tr>
<td>- What’s New: Additional 3 months</td>
</tr>
</tbody>
</table>
HUD Waiver Breakdown by Program Type: ESG

Housing Stability Case Management

- Normal: Monthly
- Waiver: As needed
- What’s New: Additional 3 months
HUD Waiver Breakdown by Program Type: HOPWA

**Time Limits for Short Term**
- Normal: Time Limits on Short Term Supported Housing
- Waiver: Case by case

**Property Standards**
- Normal: Inspection to ensure HQS
- Waiver: Waived for 1 year from HUD memo date

**FMR Rent Standards**
- Normal: Utilizing rental assistance based on FMR
- Waiver: Does not need to use FMR but be reasonable within perimeters of rent reasonableness
- What’s New: Applicable for Rental Assistance programs
Steps for the HUD Waiver

1. Determine which waiver(s) you will use
2. Determine when you wish to start using the waiver(s)
3. Complete written notification to send to HUD
4. Send written notification to local HUD office
5. Implement waiver(s) & document written justification for their use
6. Obtain documentation when COVID crisis ends
Steps for the HUD Waiver

1. Determine which waiver(s) you will use
   - Review **Availability of Additional Waivers of CPD Grant Program and Consolidated Plan Requirements to Prevent the Spread of COVID-19 and Mitigate Economic Impacts Caused by COVID-19**
   - Review Guidance from All Chicago

2. Determine when you wish to start using the waiver(s)
   - You can start using the waiver **2 calendar days** after you send your notification to HUD.
3. Complete written notification to send to HUD

Appendix A lists the required elements for the notification to HUD

• Requestor’s name, title, and contact information;
• Date on which the grantee anticipates first use of the waiver flexibility; and
• A list of the waiver flexibilities the grantee will use:

PROTIP: Use the HUD Waiver Notification Template created by All Chicago
4. Send written notification to local HUD office

All notifications for Chicago & Illinois are sent to the Chicago HUD CPD Office

CPD_COVID-19WaiverCHI@HUD.gov
5. Implement waiver(s) & document written justification for their use

1. Start using the waiver(s) 2 calendar days after notifying HUD.

2. Update your program records to include written documentation of the specific conditions that justify your use of the waiver, consistent with the justifications and applicability provisions
   • Used for each time that each waiver is used
   • Consider Interim Recordkeeping Protocol Template as a guide.
6. Obtain documentation when COVID crisis ends

1. Public health department determines COVID crisis has ended.
2. Obtain documentation for waivers that require it
EXCEPTION: CoC Temporary Budget Adjustments

• HUD CoC projects seeking to amend budget temporarily must submit request through the expedited grant amendment process for FY2018 executed grants

• Those previously submitted and entering into FY2019 grant – communicate with HUD reps and All Chicago intention of continuing with temporary budget
Future Topics & Next Session
Future Topics & Next Session

Future Topics

2. ??? (Put it in the chat)

3. Email (twinbush@allchicago.org)

Next Session
Thursday, June 11th
2:30 pm – 3:30 pm

Would you like to help plan or facilitate a future session?
Contact Torelen (twinbush@allchicago.org)
Thank You!

- Questions
- Ideas
- Feedback