



CoC Board Meeting

Wednesday, June 17th, 2020

9:30 AM- 11:30 AM

Welcome

Ben Applegate, Chair

Roll call is being tallied by All Chicago Staff

If anyone wishes to speak during the public comment section at the end of today's meeting, please note that in the chat box.



Reminder: This meeting is being recorded.

Today's Agenda

- I. Welcome & Roll Call
- II. Reflection and Moment of Silence
- III. Consent Agenda Items
- IV. Expedited Housing Initiative (EHI)
- V. CoC Implementation Structure (Action Agenda)
- VI. Public Comment Period
- VII. Adjournment



Reminder: This meeting is being recorded.

Reflection and Moment of Silence, Kenneth Burnett



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Consent Agenda, Ben Applegate, Chair

- June Meeting Agenda
- April Board Meeting Minutes
- System Operations & Performance Committee Report
- Board Affairs Committee Report
- All Chicago Updates



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Expedited Housing Initiative (EHI) – Nicole Bahena, All Chicago

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EHI Policy

Providers actively work to continue housing people

Providers remove barriers and apply for waivers

Coordinated entry prioritization changes to keep population as safe as possible



EHI Policy Implementation

Accountability

- Accountability Plan: Looks at data on unit utilization rates, timeliness standards, time from matching to housing, and openings without a match request.
- Expectations Set for: waivers and recordkeeping, eligibility, intake and housing.
- Monitoring and Troubleshooting: All Chicago and partners are tracking each individual issue where someone appears “stuck”, the cause, and working to resolve it as quickly as possible.

Implementation Assistance

- Weekly Webinars: 1) Housing Provider Peer Sharing and Problem Solving; 2) DFSS/CDPH/All Chicago COVID-19 Updates
- Webinar Summaries and Guidance on COVID-19
- Slack.com and Website
- One-on-One Meetings with Agencies
- Advocating with IHDA, CLIHTF, CHA to expedite housing placements

System Shifts

- Centralizing landlord engagement
- Supporting Coordinated Entry policy change process
- Launching the Accelerated Moving Events



EHI Impact on System Goals

System Goal 1:

Reduce the number of persons who are homeless and are in the homeless system (One List), overall and for subpopulations.

Decrease the total number of households on the One List (Metric 1.1).

Increase the number of households placed in permanent housing (Metric 1.3)

System Goal 2:

Reduce the time persons remain homeless.

Average days between referral to project and move into housing (Metric 2.2).

System Goal 5:

Increase persons who exit street homelessness to enter sheltered destinations.

Increase the number of households moving from street homelessness to a sheltered destination (Metric 5.1).

Other System Goals for Reference:

System Goal 3: Projects committed to CES will use only that system to fill their units.

System Goal 4: Increase the earned income and/or other income of adults served in the homeless services system.



EHI Possible Data Tracking Metrics

Provider performance and accountability.

Example:

- How long it takes individual projects to get clients from referral into housing.

System's performance.

Example:

- How long it takes our system, on average, to house someone.

Work of the EHI system partners (All Chicago, CSH, etc.),

Examples:

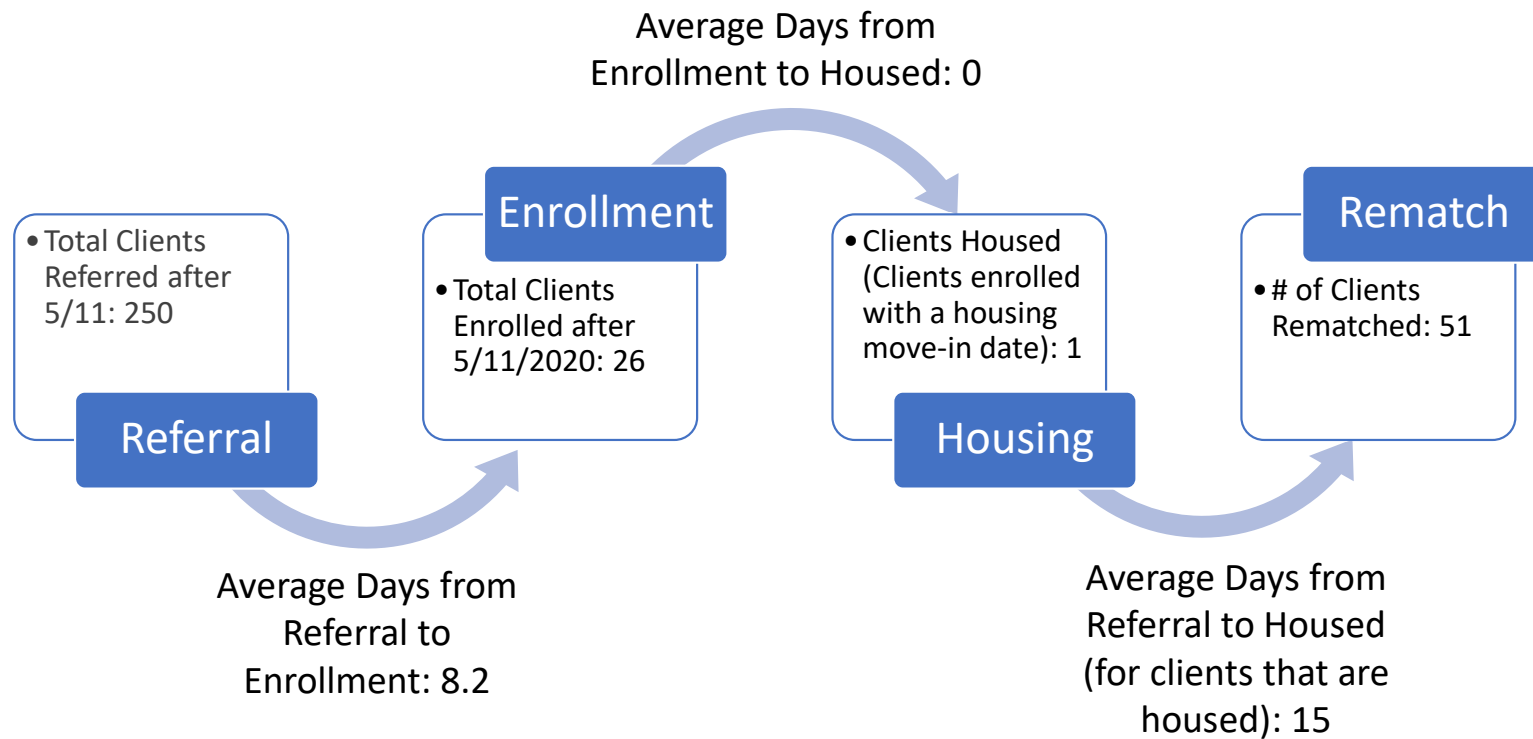
- How many landlords and units All Chicago staff are able to identify.
- How many partners are helped to apply for waivers.
- How well matches are made through coordinated entry, (speed of the matches and their alignment with the new prioritization);

Racial Equity Lens:

- As appropriate, (client level data) all of the metrics will disaggregate data by race



System Housing Data from 5/11 to 6/16 for 250 clients referred to housing



For reference, our System Goal for the average days between referral to project and move into housing is 80 days.



Accelerated Moving Event Goals

Accelerate housing placements to help households achieve permanent housing in 12 months.

Reduce time to housing from 80 to 30 days or less

Leverage CARES Act Funding for Housing Solutions

Adopt lessons learned from Expedited Housing Initiative for post-COVID-19 housing process



Accelerated Moving Event Target Population

Homeless households at high-risk for serious illness due to COVID-19 and who are not COVID-19 positive. (CE Temporary Prioritization)

- People in shielding locations such as Hotel 166.
- Set-asides for youth, families, and unsheltered.
- Tracking data for racial equity.



Hotel 166 Matching Data

Race of Matched Participants at Hotel 166	Number Matched at Hotel 166	Percentage Matched at Hotel 166	% of Homeless Pop	% of General Pop for Chicago
Asian	1	0.5%	-	5%
Black	153	78%	79%	31%
Native Hawaiian or Other Pacific Islander	2	1%	1%	<1%
White	37	19%	17%	29%
Did Not Answer	3	1.5%	-	-



Accelerated Moving Event Target Population

Estimated Permanent Housing Paths for

- 300-600 targeted for permanent rental subsidy with services
- 650-950 targeted for time-limited rental subsidies with services (rapid re-housing)
 - Some through existing RRH resources
 - Some through new resources (CARES Act Funding)
 - Many will need on-going rental subsidies (ADVOCACY ITEM!)



Accelerated Moving Event Activities

Frontloaded and Centralized Housing Activities

- Examples: Landlord Engagement, Risk Mitigation, Holding Fees, Partnerships for Moving-In Logistics.

Hyper-Focused Move-Weeks

- Examples: Virtual Unit Viewing, Application and Lease Signed in Rapid Succession.

High-Quality Services through Community Partnerships

- Examples: Housing System Navigation to aid with Moving-Ins and Case Management while in Housing.

Streamlined and New Paths to Permanent Housing

- Examples: Increase in PH units through CHA or long-term rental assistance; intensive coaching for barrier reduction among existing PH providers.



Accelerated Moving Events - System-wide Coordination and Partnerships



Coordinated Entry Leads

- CSH, CE and Navigation Lead
- Catholic Charities
- Center for Housing and Health
- All Chicago, HMIS Administrator

RRH Partners

- A Safe Haven Foundation
- Catholic Charities
- Featherfist
- Heartland Alliance Health
- Heartland Human Care Services
- Inspiration Corporation
- La Casa Norte

Community Partners

- Chicago Furniture Bank
- Landlords
- Housing Providers
- Housing System Navigation Providers
- Chicago Jobs Council

Government Partners

- DFSS
- CDPH
- Mayor's Office
- CHA
- DOH
- IHDA

Behavioral Health Providers

- HRDI
- Trilogy
- Thresholds

Accelerated Moving Event Activities Underway

Mobilizing system-wide, centralized landlord engagement with currently 96 landlords engaged and 420 units open

Staffing up to carry-out large-scale EHI

Leveraging existing funding sources and resources to prioritize and serve people exiting Hotel 166

Paving the way for additional long-term subsidies with reduced barriers to entry



Note on System Goal 4 and EHI/AME

System Goal 4: Increase the earned income and/or other income of adults served in the homeless services system

We're hopeful that if funded, connecting people in EHI/AME to employment and income navigators would have a significant impact on this System Goal.



Upcoming CoC Policy Items for EHI

HMIS Visibility

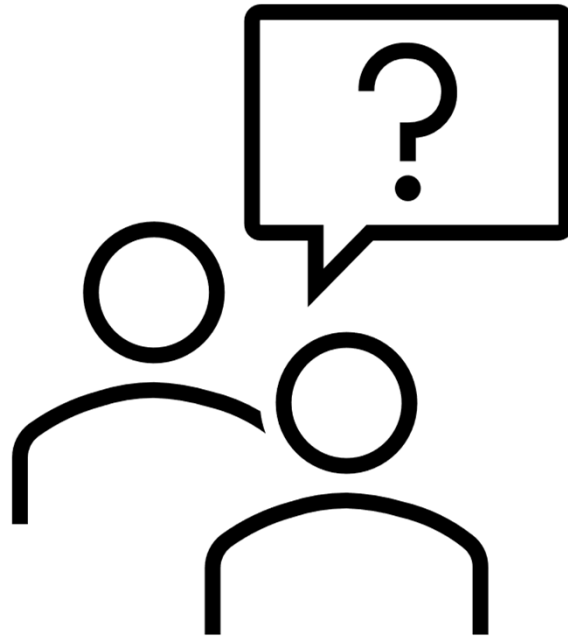
Ranking Policies
Based on
Accountability Plan

Increase in PSH
and Unit Subsidies

Policy Decisions
from Lessons
Learned



Questions?



CoC Implementation Structure (Action Agenda) – Nicole Bahena, All Chicago

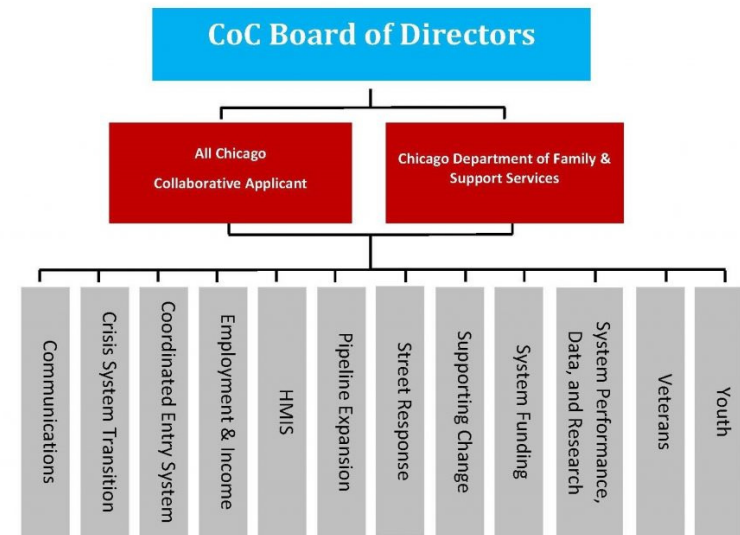
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CoC Implementation Structure (Action Agenda) – Brief History Lesson

- Michael Banghart, Executive Director, Renaissance Social Services, Inc.
- Pete Toepfer, Executive Director, Center for Housing and Health



CoC Implementation Structure (Action Agenda) – Items to Note

Staffing Changes

Migrating away from “Action Agenda” terminology

Issuing community-wide survey

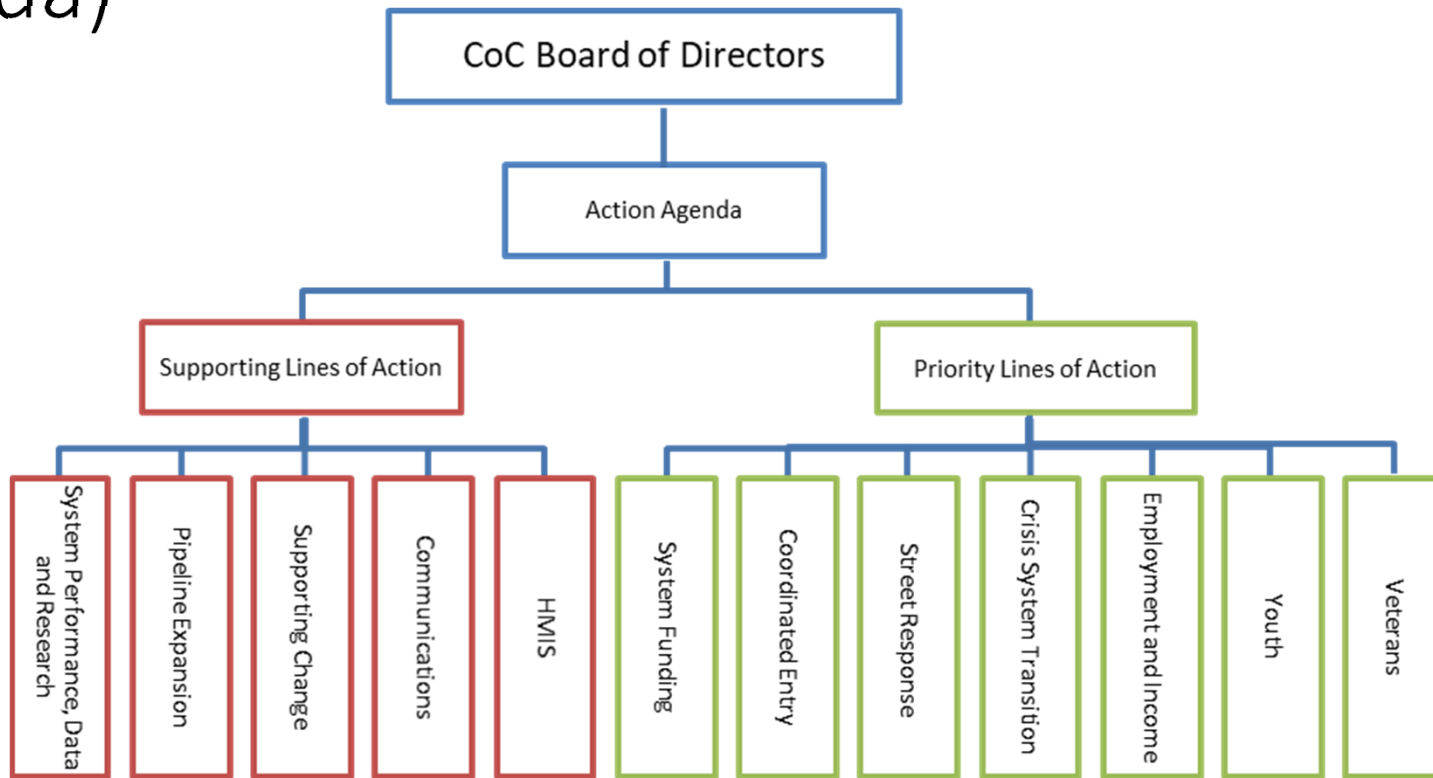
Holding community focus groups

Small group meetings with CoC Board members

Priority vs Supporting Lines of Action



CoC Implementation Structure (Action Agenda)



City Department Updates



Chicago Department of Family and
Support Services
Coronavirus Aid, Relief, and Economic
Security (CARES) Act Funding Summary

City of Chicago CARES Act summary

Over \$1 billion in additional funding for the City of Chicago to respond to COVID-19.

CARES Act Grant Name	City Wide
Coronavirus Relief Fund	\$470,079,000*
Federal Aviation Administration	\$376,744,000*
Epidemiology and Laboratory Capacity	\$189,346,000*
Community Development Block Grant	\$46,771,000*
Emergency Solutions Grant	\$23,713,000*
Community Services Block Grant	\$15,967,000*
Area Plan on Aging	\$6,565,000*
Housing Opportunities for Persons with Aids	\$1,539,000*
Total	\$1,130,724,000*

\$64.5 million in additional funding for the Department of Family and Support Services (DFSS) to respond to COVID-19

DFSS Division	CARES Act Funding
Homeless Services	\$39,602,270*
Workforce Assistance	\$10,000,000*
Senior Assistance	\$10,505,420*
Food Assistance	\$3,955,208 *
Human Services	\$259,270*
Domestic Violence	\$207,000*
Total	\$64,529,168*

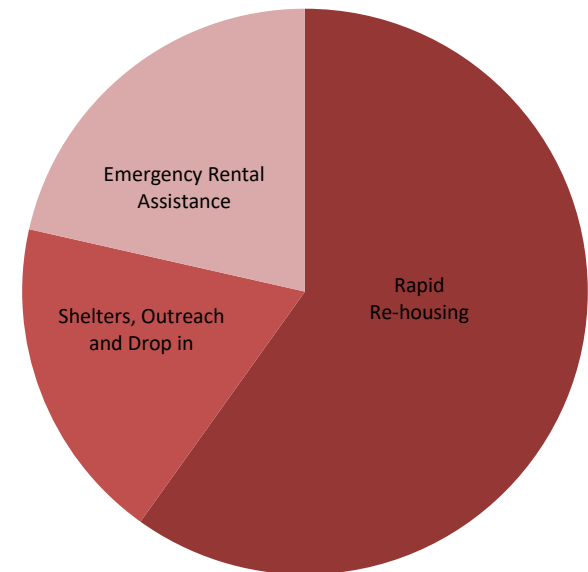
** Expected funding amount contingent on City Council approval*

CARES Act - DFSS Homeless Services

Summary

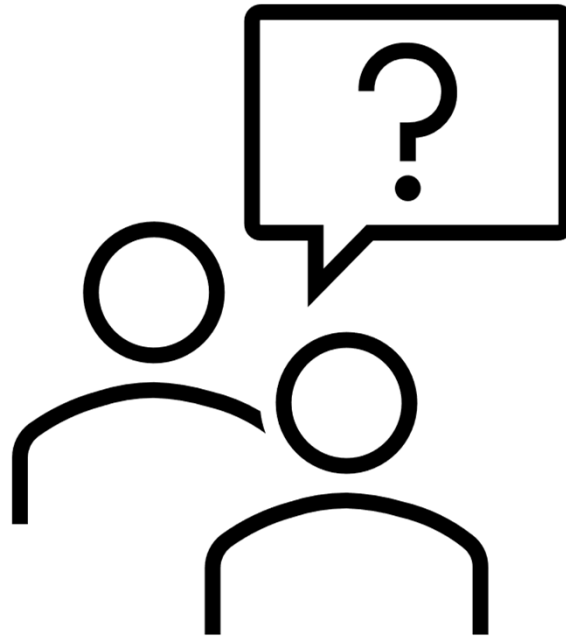
Homeless Services

CARES Act Grant Name	Amount
Rapid Re-housing, Homeless Prevention and other homeless services (ESG CARES Act)	\$23,713,000*
Homeless Shelters, Outreach and Drop in Services (CDBG CARES Act)	\$7,389,270*
Emergency Rental Assistance and Homeless Services (CSBG CARES Act)	\$8,500,000*
Total	\$39,602,270*



* Expected funding amount contingent on City Council approval

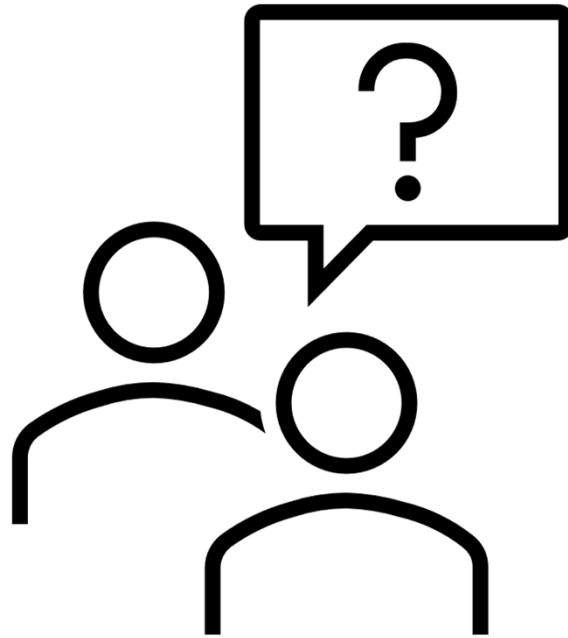
Questions?



City Department Updates



Questions?

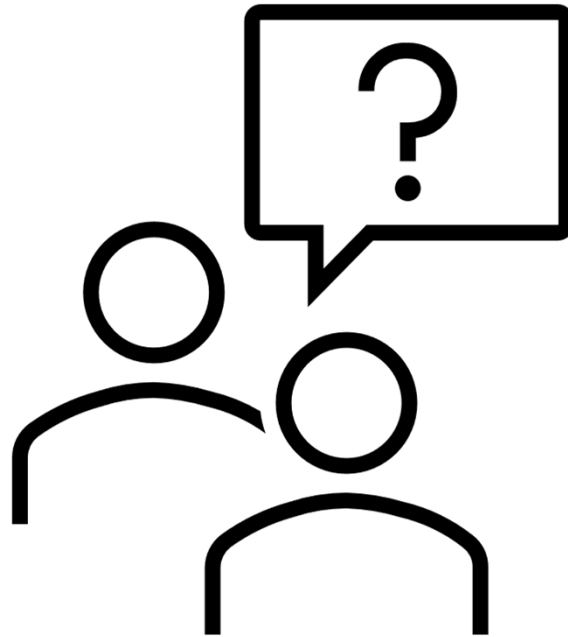


Chicago Homelessness and Health Response Group for Equity (CHHRGE) and CoC Integration Discussion

- Christine Hayley, Director of Housing, Integrated Care, Cook County Hospital



Questions?



The subsequent slides share out the top goals of the Priority Lines of Action in the CoC Implementation Structure (Action Agenda). We may reference them as part of the CoC Board Meeting if there is time, or questions about the work. Otherwise, they are included for reference.



Crisis System Transformation Line of Action

Project Managers:
Christine Riley, DFSS
Beth Horwitz, All Chicago (new)

<p>Working on System Goals: 1: Reduce the number of persons who are homeless. 5: Increase persons who exit street homelessness to enter sheltered destinations.</p>	
Quarter 3 Key Goals	Desired Outcome
Manage COVID19 response for crisis system.	→ Ensure Crisis System can respond to immediate needs presented during COVID19 crisis.
Define vision for crisis response system, including shelter bed resources, capacity needs, and resources to organizations.	→ Appropriate number of slots/beds for crisis response system are available.
Create and implement diversion strategy.	→ Keep people from becoming homeless.



System Funding Line of Action

Project Managers:

Keri Lowder, All Chicago

Betsy Benito (temporarily helping co-lead), CSH

<p>Working on System Goals:</p> <p>1: Reduce the number of persons who are homeless.</p> <p>2: Reduce the time persons remain homeless.</p> <p>4. Increase the earned income and/or other income of adults served in the homeless services system.</p> <p>5: Increase persons who exit street homelessness to enter sheltered destinations.</p>	
Quarter 3 Key Goals	Desired Outcome
Form System Funding Leadership Group	→ Leadership Group convened.
Solicit public and private funds for EHI	→ Confirm public and private funds for EHI.
Inform the City’s ESG submission based on funding and system needs	→ Funding confirmed.



Veterans Line of Action

Project Manager:
Jessica Smith, CSH

Working on System Goals:

- 1: Reduce the number of persons who are homeless.
- 2: Reduce the time persons remain homeless.
- 5: Increase persons who exit street homelessness to enter sheltered destinations.

Quarter 3 Key Goals	Desired Outcome
Adapt Ending Veterans Homeless Initiative (EVHI) policies and protocols for COVID19.	→ Ensure Veterans continue to be identified, assessed, matched, and housed.
Integrate Supportive Services for Veteran Families (SSVF) housing placements and additional veterans CARES funding into the Expedited Housing Initiative.	→ Increase in the number of housing placements. → Decrease in length of time from enrollment to housing placement.
Coordinate outreach with VA and City of Chicago to ensure efforts target unsheltered Veterans with high barriers to engagement.	→ Streamline outreach efforts with DFSS and the VA to quickly connect Veterans to the VA for services and transitional housing.



Coordinated Entry Line of Action

Project Managers:

Stephanie Sideman, CSH

Karen Kowal, All Chicago

Working on System Goals:

2: Reduce the time persons remain homeless.

3: Projects committed to CES will use only that system to fill their units.

Quarter 3 Key Goals

Desired Outcome

Establish and implement a temporary prioritization plan to meet the current needs of the community related to COVID19.

- New prioritization in place
- Data supporting goals shared with the community
- Refined plans as necessary

Implement new contact protocols for housing providers to expedite housing.

- Housing providers increase the speed of housing participants

Ensure virtual coordinated entry assessment access.

- CE Call Center available to all participants
- Able to triple Call Center call volume



Employment & Income Line of Action

Project Managers:

Carrie Thomas, Chicago Jobs Council

LaVida Davis, Chicago Jobs Council

Jennifer Miller Rehfeldt, Inspiration Corporation

Working on System Goal: 4. Increase the earned income and/or other income of adults served in the homeless services system.	
Quarter 3 Key Goals	Desired Outcome
Integrate employment and income strategies into the Expedited Housing Initiative (EHI)	→ EHI has funding for the strategy for access to SOAR and to employment services.
Support DFSS Family Shelter pilot to adapt to COVID19	→ Pilot adapted to COVID19.



Youth Line of Action

Project Managers:
Elizabeth Perez, All Chicago
Ceri Moy, DFSS

<p>Working on System Goal:</p> <p>1: Reduce the number of persons who are homeless.</p> <p>2: Reduce the time persons remain homeless.</p> <p>5: Increase persons who exit street homelessness to enter sheltered destinations.</p>	
Quarter 3 Key Goals	Desired Outcome
Pilot a Youth Rapid Rehousing model within EHI	<p>→ Test model designed developed in the Youth Housing Model document.</p> <p>→ Identify lessons learned to scale up design.</p>
Strengthen Youth Actin Board and support recovery for impacts of COVID-19	→ Strong, committed, and active YAB guiding system planning regarding recovery planning
Monitor implementation of Low Threshold Shelter operating 24/7 for COVID-19 response	→ Identify best practices on low threshold 24h youth shelter.



CoC Implementation Structure (Action Agenda) – Next Steps

Issuing
community-wide
survey

Holding
community focus
groups

Small group
meetings with CoC
Board members



Goodbye and Thank You Jeri!



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Public Comment Period, Ben Applegate



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Closing Remarks

Meeting Adjourned

- Upcoming Meeting Dates:
 - Wed, Aug 19, 9:30-11:30am
 - Wed, Oct 21, 9:30-11:30am
 - Wed, Dec 16, 9:30-11:30am