The webinar will begin shortly

For audio via telephone
Dial-in number: (425) 436-6371
Access Code: 432873#

If line is busy, please wait a few minutes and try again.
COVID-19 Update

Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy
Mind the mute button! Stay muted please.

Please submit questions via the chat tool and we will respond to questions after going through the slides.

Please use the chat to notify us of any technical issues.

If you are having difficulty hearing us, please join the webinar via phone:

Dial-in number:
(425) 436-6371
Access code: 432873#
Agenda

➢ Share updates on this webinar’s format and schedule
➢ CDPH COVID Status Update and Data Brief
➢ Updates via the CoC Implementation Structure (Action Agenda)
  • System Funding Line of Action
  • Crisis System Transformation Line of Action
  • Coordinated Entry Line of Action
  • HMIS Line of Action
➢ CoC Announcements and Reminder of Commitments
Changes to Webinar Schedule

➢ Based on the feedback received in our last session, the COVID-19 Update webinars will move to an alternating Friday schedule.

➢ Beginning **July 10, 2020**, All Chicago will host peer sharing webinars on Fridays when this webinar is not offered (note, these were the sessions held on Thursdays in the past)

➢ The schedule for July is:
  • Friday, July 3 – No Webinar due to 4<sup>th</sup> of July Holiday
  • Friday, July 10 – Peer Sharing Webinar: Return to Work Policies and Protocols Peer Sharing
  • Friday, July 17 – All Chicago/DFSS/CDPH Joint Webinar
  • Friday, July 24 – Peer Sharing Webinar: Topic TBD
CDPH COVID STATUS UPDATE AND DATA BRIEF
There are 50,986 cases of COVID-19 and 2,546 deaths among Chicago residents as of June 24, 2020. There are an average of 159 new cases and 15 deaths every day. An estimated 46,261 residents have recovered.¹
CDPH Updates: Key Shelter Testing Data

• Since January 1, 2020, 2,576 residents or staff of shelters or encampments have been tested for COVID-19. As of June 16, 2020, 582 of these people have tested positive.

• Since widespread testing began in early April, 34 shelters or encampments have been visited.

• Overall, 22% of homeless persons or shelter staff test positive for COVID-19 but percent positivity has declined over time with 21% testing positive in April, 6% in May and < 2% in June.

• Several rounds of testing were performed at some sites with large outbreaks. We tend to see lower positivity rates in shelters in repeat rounds of testing, indicating that efforts to stop transmission within a shelter were effective.
The average percent of people who test positive for COVID-19 within shelter programs is decreasing over time. That means we are likely seeing a lower rate of spread within shelters and preventing large outbreaks. For the past seven weeks, Chicago’s percent positivity rate in shelters with at least one reported case has been below 15%.
New CDPH Guidance as Chicago Reopens

About to go live....
Most of it is not new!

1. Reduce spread of COVID-19 in facilities
2. Minimizing the risk of COVID-19 introductions
3. Mitigating the severity of COVID-19
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2. **Minimizing** the risk of COVID-19 introductions
3. **Mitigating** the severity of COVID-19
Reduce spread

Infection control

Physical distancing

Cohorting

Early detection
Reduce spread

Infection control
- Signs and handouts
- Hand sanitizer
- Cleaning
- Masking

Physical distancing

Cohorting

Early detection
Reduce spread

Infection control

Physical distancing

6 feet where possible!
Schedule common areas
Minimize face-to-face

Cohorting

Early detection

[Images of icons and symbols related to infection control, physical distancing, cohorting, and early detection]
Reduce spread

Infection control

Physical distancing

Cohorting
- Break shelter into smaller groups
- Contact within cohorts
- Minimize contact between cohorts

Early detection
Reduce spread

Infection control

Physical distancing

Cohorting

Early detection
Screen for symptoms
Check temperatures
Rapid testing
Refer to isolation
Tell CDPH
New CDPH Guidance as Chicago Reopens

About to go live…
Most of it is not new!

1. Reduce **spread** of COVID-19 in facilities
2. **Minimizing** the risk of COVID-19 introductions
3. **Mitigating** the severity of COVID-19
Minimizing risk of introductions

Screen for symptoms
Check temperatures
Rapid testing
Refer to isolation
Tell CDPH

Early detection

We do not recommend universal testing on intake unless symptoms

We do not recommend testing for clearance of infection (10+3)
New CDPH Guidance as Chicago Reopens

About to go live....
Most of it is not new!

1. Reduce spread of COVID-19 in facilities
2. Minimizing the risk of COVID-19 introductions
3. Mitigating the severity of COVID-19
Minimizing severity

- Healthcare support
- Shielding housing
- Permanent housing
New CDPH Guidance as Chicago Reopens

About to go live…
Most of it is not new!

1. **Reduce** spread of COVID-19 in facilities
   - Infection control, physical distancing, cohorting, early detection

2. **Minimizing** the risk of COVID-19 introductions
   - Symptom screening, rapid testing

3. **Mitigating** the severity of COVID-19
   - Healthcare support, shielding and permanent housing
COC IMPLEMENTATION STRUCTURE (ACTION AGENDA) UPDATES
CoC Implementation Structure (Action Agenda)

For more info or to join a line of action, visit https://allchicago.org/continuum-of-care/the-coc-work-structure/
System Funding - City of Chicago CARES Act summary

Over $1 billion in additional funding for the City of Chicago to respond to COVID-19.

<table>
<thead>
<tr>
<th>CARES Act Grant Name</th>
<th>City Wide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coronavirus Relief Fund</td>
<td>$470,079,000*</td>
</tr>
<tr>
<td>Federal Aviation Administration</td>
<td>$376,744,000*</td>
</tr>
<tr>
<td>Epidemiology and Laboratory Capacity</td>
<td>$189,346,000*</td>
</tr>
<tr>
<td>Community Development Block Grant</td>
<td>$46,771,000*</td>
</tr>
<tr>
<td>Emergency Solutions Grant</td>
<td>$23,713,000*</td>
</tr>
<tr>
<td>Community Services Block Grant</td>
<td>$15,967,000*</td>
</tr>
<tr>
<td>Area Plan on Aging</td>
<td>$6,565,000*</td>
</tr>
<tr>
<td>Housing Opportunities for Persons with Aids</td>
<td>$1,539,000*</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$1,130,724,000*</td>
</tr>
</tbody>
</table>

$64.5 million in additional funding for the Department of Family and Support Services (DFSS) to respond to COVID-19

<table>
<thead>
<tr>
<th>DFSS Division</th>
<th>CARES Act Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homeless Services</td>
<td>$39,602,270*</td>
</tr>
<tr>
<td>Workforce Assistance</td>
<td>$10,000,000*</td>
</tr>
<tr>
<td>Senior Assistance</td>
<td>$10,505,420*</td>
</tr>
<tr>
<td>Food Assistance</td>
<td>$3,955,208*</td>
</tr>
<tr>
<td>Human Services</td>
<td>$259,270*</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>$207,000*</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$64,529,168*</td>
</tr>
</tbody>
</table>
# System Funding - CARES Act - DFSS Homeless Services

## Summary

### Homeless Services

<table>
<thead>
<tr>
<th>CARES Act Grant Name</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rapid Re-housing, Homeless Prevention and other homeless services (ESG CARES Act)</td>
<td>$23,713,000*</td>
</tr>
<tr>
<td>Homeless Shelters, Outreach and Drop in Services (CDBG CARES Act)</td>
<td>$7,389,270*</td>
</tr>
<tr>
<td>Emergency Rental Assistance and Homeless Services (CSBG CARES Act)</td>
<td>$8,500,000*</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$39,602,270</strong>*</td>
</tr>
</tbody>
</table>

---

[Graph showing the breakdown of the funding]
System Funding- CARES Act- DOH

<table>
<thead>
<tr>
<th>DOH CARES Act</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Rental Assistance Grants</td>
<td>$20 million</td>
</tr>
<tr>
<td>Mortgage Assistance Grants</td>
<td>$3.5 million</td>
</tr>
<tr>
<td>COVID Eviction Legal Counsel Pilot</td>
<td>$500,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$24 million</strong></td>
</tr>
</tbody>
</table>
System Funding Recommendations – June Update

➢ Total ESG Allocation: $30,488,553

➢ Recommendation ESG Allocations
  • Street Outreach/Shelter: $1,524,400 (5%)
  • Medical Respite/Shelter: $4,573,200 (15%)
  • Shelter Diversion: $5,182,960 (17%)
  • Rapid Rehousing: $19,207,440 (63%)
System Funding Recommendations – June Update

Street Outreach: $1,524,400 (5%)
- Expanded Street Outreach
- Includes Drop-in Centers and Housing System Navigation

Medical Respite/Shelter: $4,573,200 (15%)
- Continued Shelter Decompression
- Facility Improvements for Social Distancing

Shelter Diversion: $5,182,960 (17%)
- Launch System-wide Shelter Diversion program

Rapid Rehousing: $19,207,440 (63%)
- System-wide Bridge Housing
- Expanded Rapid Rehousing

Non-ESG Recommendation for Bridget and PSH
- Building Acquisition and Rehab for Bridge/Shielding and Supportive Housing - $20M
The City and partners are currently operating four temporary shelters to allow for the decompression of the shelter system and to address emerging needs.

- DFSS is working with service providers and facility partners to plan for the next phase of our alternate site footprint.

Updated Shelter Guidance

- DFSS and CDPH hosted a series of focus groups and webinars with shelter providers to reflect on existing guidance and talk through concerns and additional strategies around reopening.
- Updated Shelter Health Guidance will be posted on CDPH's website soon.
Enhanced Outreach

➢ CDPH, medical partners, DFSS, and outreach teams piloted testing in encampments in coordination with ongoing outreach

  • Two testing event focused on two encampments each and found no positive cases of COVID-19
  • In advance of the event outreach teams discussed upcoming testing with encampment residents
  • Testing at encampments will continue

➢ Continued city-wide canvassing and outreach, including on the CTA

  • Screening for COVID-19 symptoms and risk factors
  • Providing face masks, hand sanitizer, water and food (as need and available)
  • Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
  • Maintaining hand-washing stations and Porta-Potties
  • Outreach during day and overnight hours
Chicago Coordinated Entry System
COVID-19 Prioritization

- CE Temporary Prioritization Plan Overview
- Matching/Referral Data
- Potential Changes to the Temporary Prioritization
- Feedback Request
Approved in April and Implemented in May, 2020

Households at High Risk for Serious Illness due to COVID-19 and Tested Negative

- 10% Set-Aside for Youth (Ages 18-24, with or without children)
- 10% Set-Aside for Unsheltered Households
- 20% Set-Aside for Families
## CE Prioritization Data Updates

<table>
<thead>
<tr>
<th>Week</th>
<th>Number of Matches</th>
</tr>
</thead>
<tbody>
<tr>
<td>May 11 – 15</td>
<td>60</td>
</tr>
<tr>
<td>May 18-22</td>
<td>40</td>
</tr>
<tr>
<td>May 25-29</td>
<td>58</td>
</tr>
<tr>
<td>June 1 – 5</td>
<td>38</td>
</tr>
<tr>
<td>June 8 -12</td>
<td>100</td>
</tr>
<tr>
<td>June 15-19</td>
<td>56</td>
</tr>
<tr>
<td>Total</td>
<td>352</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Set-Aside Population</th>
<th>Set-Aside %</th>
<th>Actual Number</th>
<th>Actual %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth</td>
<td>10%</td>
<td>38</td>
<td>11%</td>
</tr>
<tr>
<td>Families</td>
<td>20%</td>
<td>33</td>
<td>9%</td>
</tr>
<tr>
<td>Unsheltered</td>
<td>10%</td>
<td>100</td>
<td>28%</td>
</tr>
</tbody>
</table>

- 98 of the households matched are Veterans
## CE Prioritization Data Updates

### Race of Matched Participants

<table>
<thead>
<tr>
<th>Race of Matched Participants</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>1</td>
<td>Less than 1%</td>
</tr>
<tr>
<td>Black</td>
<td>271</td>
<td>77%</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander</td>
<td>2</td>
<td>Less than 1%</td>
</tr>
<tr>
<td>White</td>
<td>73</td>
<td>21%</td>
</tr>
<tr>
<td>Did Not Answer</td>
<td>5</td>
<td>1%</td>
</tr>
</tbody>
</table>

### Age of Matched Participants

<table>
<thead>
<tr>
<th>Age of Matched Participants</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-24</td>
<td>38</td>
<td>11%</td>
</tr>
<tr>
<td>25-59</td>
<td>133</td>
<td>38%</td>
</tr>
<tr>
<td>60 and Above</td>
<td>181</td>
<td>51%</td>
</tr>
</tbody>
</table>
CE Prioritization Data Updates
Hotel 166

- As of June 25, 2020 there were 132 people at Hotel 166:
  - 120 have a housing plan
  - 113 households have a current match to housing, both through turnover units and moving events
  - 12 households have a housing plan outside of CES
  - Of the 9 people without a housing plan, 3 people were matched and require a rematch
  - 7 people have moved out of Hotel 166 and into
CE Prioritization Options

A. Maintain the Temporary Prioritization

B. Expand the Temporary Prioritization

C. End the Temporary Prioritization
CE Prioritization Recommendations

B. Expand the Temporary Prioritization

The Chicago Homelessness & Health Response Group for Equity (CHHRGE) and Illinois Chapter of American Academy of Pediatrics (ICAAP) shared recommendations with the Chicago Department of Public Health (CDPH), All Chicago, CSH, and the CE Leadership Team.

CHHRGE strongly recommends that presence of a positive COVID-19 test be removed from the Temporary Prioritization Criteria.

ICAAP shared ways to prioritize families with children based on research related to the impacts of COVID-19 on pregnant women and children.
CE Temporary Prioritization Recommendation

Households at high-risk of severe illness complications from COVID-19 as defined by the Centers for Disease Control. and who have tested negative for COVID-19.

10% Set-Aside for Youth (Ages 18-24, with or without children)

10% Set-Aside for Unsheltered Households

20% Set-Aside for Families

First Tier: High Risk Criteria as defined by the Coordinated Entry Temporary Prioritization, families with a child with hemoglobinopathies, such as sickle cell disease, and children dependent on medical technology such as home oxygen, G-tubes, wheelchairs, etc.

Second Tier: Pregnant women, and households with a child under 12 months old
CE Prioritization Implementation Factors

B. Expand the Temporary Prioritization

If the prioritization is expanded, some data points included in the recommendation are not collected in HMIS. Implementing this plan would involve data collection.

- This is similar to what DFSS delegate agencies are doing as a current practice
- There is a question as to if medical conditions should be self-report
- Setting up a system to collect new information from all households experiencing homelessness for prioritization may be a large undertaking
Your Feedback is Needed

Please complete this survey and/or participate in the CE Temporary Prioritization webinar to share your feedback. The CE Leadership Team will learn from the community before making a decision.

Please complete [this survey](#) to share your feedback by July 3, 2020

**Or** Participate in the CE Temporary Prioritization Feedback Webinar on Tuesday, June 30, 2020 at 1pm

[Webinar Registration Link](#)
As part of the EHI Accountability Plan, the data that the CoC will use to monitor adherence to the initiative’s expectations is being tracked and generated into HMIS reports. The reports will allow the agencies to monitor their performance related to each data point of the accountability plan. Some of the metrics being reported include:

- **Unit Utilization Rates**
  - To calculate utilization the report compares the project’s units, as recorded in the HIC unit list in HMIS, with the number of participants with both a project entry date and move in date.

- **Need Status determination**
  - For each CE match the ATA will receive a daily email reminder indicating the Need Status needs updating, beginning on the 10th day following the initial referral. On day 15, the email alerts the ATA that the update is now past due, and that the CE team will update the referral needs status. This shortens the process from 30 days to 15.

- **Match to Housing**
  - HMIS is tracking the average length of time from match to housing, as well as other metrics, such as time from match to enrollment, etc., for any match made on or after May 11, 2020.
Projects that touch the Expedited Housing Initiative are organized into a visibility group.

New visibility group can see case records and any info gathered by people working with the client, not just other users within their agency (aligned with client’s latest release of information authorization).

Goal: Streamline information sharing to support clients’ access to resources, deduplication efforts, and promote strong communication and collaboration.

FAQ Document available on All Chicago website.

Questions can be directed to at helpdesk@allchicago.org.
QUESTIONS
ANNOUNCEMENTS AND REMINDER OF COMMITMENTS
Announcements

- **Topic:** Return to Work Policies and Protocols Peer Sharing
- **Date:** July 10, 1:00 pm - 2:00 pm
- **Description:** This peer sharing session is geared towards individuals who are developing agency policies about returning to work. Attendees will be invited to discuss how agencies are collecting input from staff and participants about returning to on-site operations, how agencies are deciding when to return to work, and more.
- **To Join:** Join the online meeting at [https://join.freeconferencecall.com/allchicago](https://join.freeconferencecall.com/allchicago)
  Enter online meeting ID: allchicago
The Chicago Furniture Bank has resumed in-home deliveries

- In-home delivery available for basement, first floor, and second floor
- Availability is plentiful
- To schedule an appointment visit: https://calendly.com/appointments-cfb

Office Furniture available too (desks, monitor stands, cubicles, etc).

- For organizations interested in free or discounted office furniture please contact Griffin at griffin@chicagofurniturebank.org
Reminder of commitments and discussion of next steps

➢ DFSS, CDPH, and All Chicago will continue these **joint webinars**. Presentations will be posted on the All Chicago Slack Channel.

➢ Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.

➢ Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.
Today’s Webinar on Slack

➢ The webinar summary, slides, and recording of this webinar will be available on the Chicago CoC Slack Channel within 2 business days

➢ The materials are posted to the #webinar-summaries channel

➢ If you haven’t yet joined Slack, visit bit.ly/ChicagoCoC