



For audio via telephone

Dial-in number: (425) 436-6371

Access Code: 432873#

If line is busy, please wait a few minutes and try again.

The webinar will begin shortly





COVID-19 Update

Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
 - Dial-in number:
(425) 436-6371
 - Access code: 432873#

Agenda

- Share a progress report from CDPH and DFSS on the **City's COVID-19 response for individuals experiencing homelessness**
- Update on **the CoC and CoC Implementation Structure (Action Agenda)** from All Chicago
- Request for input on webinar structure oriented toward **recovery**
- Reminder of **commitments** and discussion of **next steps**

COVID Response for the homeless population

1

Decompression of shelters to allow for appropriate social distancing

2

Enhanced outreach and installation of portable washrooms and hand-washing stations for unsheltered individuals

3

Distribution of **PPE and supplies**

4

Mobilization of **medical support** for shelters and outreach workers

5

Shielding of clients at high-risk of complication from COVID

6

Investigation of reported COVID cases and **targeted testing**

7

Connection of COVID+ individuals experiencing homelessness to **quarantine and isolation facilities**

8

Maximization of **financial resources** for agencies responding to COVID

9

Creation of **tailored and distilled guidance** for homeless services providers

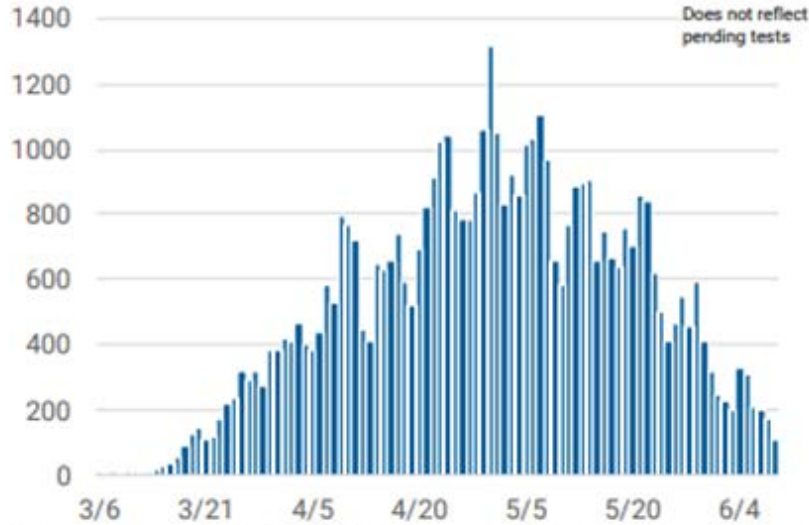
10

Communication between City, CoC, providers and cross-provider communication

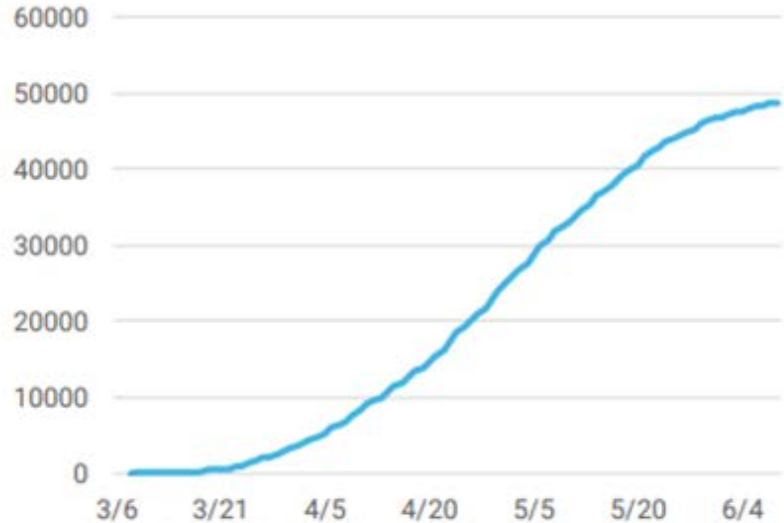
COVID-19 Current Status

There are **48,725** cases of COVID-19 and **2,313** deaths among Chicago residents as of June 10, 2020. This is an increase of **140** cases and **7** deaths since yesterday.

Confirmed daily COVID-19 cases



Confirmed cumulative COVID-19 cases



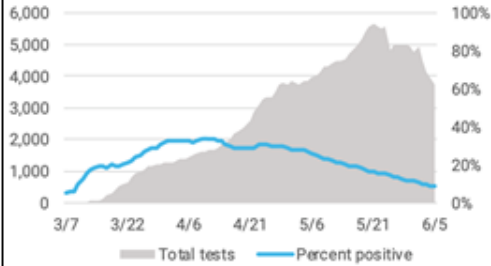
Daily and cumulative coronavirus 2019 (COVID-19) cases reported for Chicago residents with known laboratory report date. Results for several previous days are updated each day. Note, there was one case of COVID-19 reported in January 2020 that is not included in the daily counts.

Key Metrics for Moving to Phase 3

As of June 10, 2020, there have been 268,544 tests performed. The 7-day average is 3,723 tests per day, with a percent positivity of 8.8%.

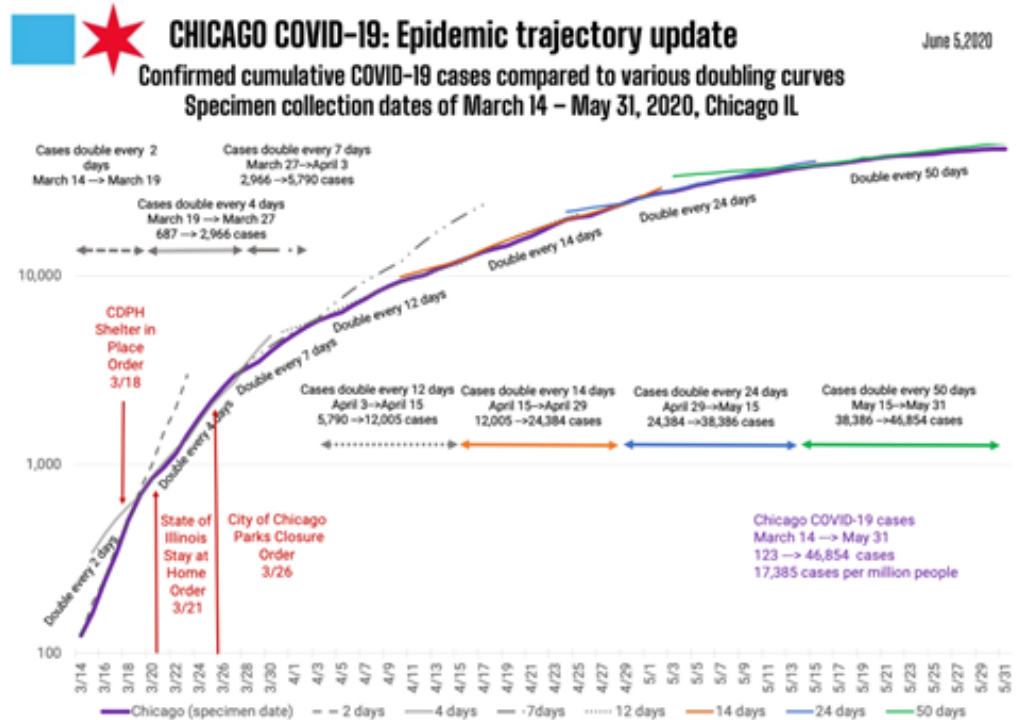
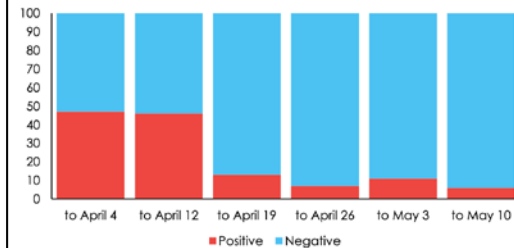
Average daily COVID-19 testing

Number of tests performed and percentage of tests that were positive averaged over 7 days.



Monitoring Rates of COVID-19 in Shelters

Our data show that, on average, the percent of people who test positive for COVID-19 (the "percent positivity rate") within shelter programs is decreasing from week to week. That means we are likely seeing a lower rate of spread within shelters and preventing large outbreaks of COVID-19. For the past four weeks, Chicago's percent positivity rate in shelters with at least one reported case has been below 15%.



Preparing Shelters for Phase 3

Three Public Health Priorities Moving Forward:

- (1) **Reducing Spread of COVID-19 in Shelters**
- (2) **Minimizing Risk of COVID-19 Introductions from Residents and Staff**
- (3) **Mitigating the Severity of COVID-19 in Individuals**

General Health Recommendations for Shelters

Recap of recommendations presented on 6/5

(1) Reinforce Current Infection Control Practices

- Physical distancing; hand washing; regular cleaning; face coverings; resident and staff screening; isolation of symptomatic individuals
- Most crucial means to preventing spread of COVID-10

(2) Adopt a Cohort Model

- Organize residents into smaller groups as feasible
- Social distancing within cohort; limited contact between cohorts

(3) Early Detection and Prevention

- Expect new infections -- screening, social distancing, infection control practices are best defense
- Testing useful, but not end all be all (diagnostic tests and outbreak response testing most useful)
- Focus on High Risk Individuals

(4) Focus on High-Risk Individuals

Recap: Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
 - Standard Test: Efficient for widespread testing; more sensitive to virus; results in 48hrs
- LCHC conducting rapid testing
 - Best for those currently symptomatic; less efficient for widespread testing; results in 15min
- Response to outbreaks in congregate settings
 - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
 - COVID+ individuals transferred to isolation
 - Personalized, case-by-case guidance to congregate setting
 - Nurse will review results with shelter; as needed, will provide referrals to isolation and provide shelter with infection control
 - Nurse will educate staff to provide future referrals
 - CDPH will provide results to DFSS and designated shelter representative w/i one business day of results being reported
- More testing occurring at encampments
- Exploring potential ways to build in-house testing capacity at shelters
- Testing data: <https://www.chicago.gov/city/en/sites/covid-19/home/latest-data.html>

Reminder: All clusters (2+ cases) reportable to CDPH via www.chicagohan.org/covid-19

Where YOU Can Get Tested

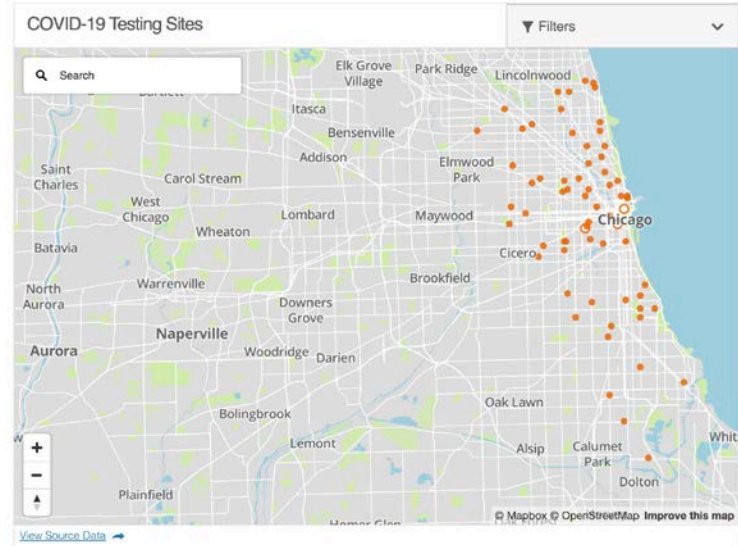
All City of Chicago testing sites are open Monday-Friday from 10 a.m. to 4 p.m.

Facility	Address	Testing Criteria	Type
Maria Saucedo Scholastic Academy	2850 W 24th Blvd, Chicago, IL 60623	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Dr. Jorge Prieto Math and Science Academy	2231 N Central Ave, Chicago, IL 60639	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Columbus Park	5701 W Jackson Blvd, Chicago, IL 60644	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Gately Park	744 E 103rd St, Chicago, IL 60628	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Kennedy-King College	6301 S Halsted St, Chicago, IL 60621	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Horizon Science Academy	5401 S Western Ave, Chicago, IL 60609	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up

Preregistration encouraged, www.ChicagoCovidTesting.com

COVID-19 Testing Sites in Chicago

Here are additional locations where you can get tested for COVID-19. This is not a comprehensive list. Locations are continuously being added as information is provided.



For additional information, see the Illinois Department of Public Health list of testing sites.

Self-Care Resources

Click here for the **FREE** Coronavirus Sanity Guide, designed to help you cope with this moment of uncertainty and anxiety.



AT WORK LIVE CORONAVIRUS SANITY PODCAST NEWSLETTER

WINDY CITY WELLNESS

In times like these, we know that Chicagoans need practical ways of coping with stress, fear, and anxiety. In partnership with the Chicago Department of Public Health, we've created this page to help you focus on your own self-care. The resources on this page will help you manage your anxiety, sleep better, and hopefully feel a little better.

GUIDED MEDITATIONS

Handpicked to help with the inevitable ups and downs of the current crisis. The following exercises can help ease your anxiety, and we've included exercises appropriate for every member of the family, regardless of ability. Beginners welcome - we'll guide you along the way.

- City partnership with Ten Percent Happier to launch **Windy City Wellness**
- Tools for all Chicagoans - regardless of age or ability - to engage in their own well-being through relaxation, mindfulness and meditation
- Curated collection of talks, guided mindfulness activities and sleep supports from a diverse set of wellness experts

Mental Health Resources

<https://www.chicago.gov/city/en/sites/health-care-workers/home/mental-health-services.html>

Take a Self-Assessment

Check in with yourself. Learn the differences between burnout and secondary traumatic stress and identify tools to help you manage your emotional well-being.

[Self-Assessment Online Survey](#)

Talk to a Mental Health Professional

Mental Health Professionals are at the ready to support you as you support the city. For free and confidential individual or group mental health services offered by CDPH call [312.747.3020](tel:312.747.3020) and identify as a Health Care Worker.

Connect with Peers

The frontlines can be a lonely place in times of crisis. The following resources can help you maintain relationships with your support system and connect you with other Health Care Workers and First Responders who understand what you are going through.

Maintaining Relationships

Your support network has never been more critical to your well-being. Learn ways to keep engaged in times of stress and use these free tools to stay connected.

Resources

[Keeping Connected While Social Distancing](#)
[Developing Your Support System](#)

Tools

[Zoom](#)
[Houseparty](#)
[Whatsapp](#)

Virtual Support Groups

The [National Alliance for Mental Illness \(NAMI\)](#) Chicago offers support and education to promote mental health recovery and provide safe spaces for those impacted by mental health conditions. NAMI is offering free support groups for Health Care workers so that you have safe spaces to connect and process with others who are on the front lines of our city's Covid19 response.

Below are tools to help you manage your well-being, draw support from other Health Care Workers on the frontlines and connect with mental health professionals.

Self Care

Take a moment to focus on your own well-being. Resources to help you manage anxiety, sleep well, stay active and manage your recovery during times of increased stress.

Managing Stress & Anxiety

Heightened anxiety during this crisis is to be expected. The following tools can help you manage stress and keep a sense of peace during this time. All are currently free for Health Care Workers, those noted with an asterisk are also free for First Responders.

Resources

[Mindfulness and Letting Go](#)
[Lower Stress in 10 Seconds](#)

Tools

[Ten Percent Happier](#)
[Headpace*](#)
[Sanneo*](#)

Supporting Healthy Sleep

Difficulty sleeping can be a common experience during times of crisis. The following tools can help give you the rest you need to keep going. All are currently free for Health Care Workers, those noted with an asterisk are also free for First Responders.

Resources

[Sleep Hygiene](#)

Tools

[Ten Percent Happier](#)
[Headpace*](#)
[Relax Melodies*](#)
[CalmSound*](#)

Recovery

Recovery is hard at the best of times but added stress can make it even more difficult. These tools are here to support you in your recovery.

Tools

[SayNoMo Sobriety Clock](#)
[I Am Sober Sobriety App](#)
[Sober Meditations](#)

Staying Active

Staying active is good for the body, and the mind. The following tools can help you stay healthy and maintain balance. All are currently free for Health Care Workers, those noted with an asterisk are also free for First Responders.

[Resources](#)
[Exercise and Mental Health](#)

Tools

[Down Dog Yoga](#)
[Nike Training Club*](#)

Get Support from a Therapist

Mental Health Professionals are here to support you while you support our city. For a quick call or on-going services, the following free resources can connect you with the support you are looking for.

Mental Health Hotlines

The following resources can connect you to a Mental Health Professional over the phone or through text.

- Connect to a [NAMI Chicago](#) Helpline mental health counselor by calling [311](tel:311) or directly at [833-626-4244](tel:833-626-4244)
- Connect to [Bright Star Community Outreach's](#) trauma counseling helpline at [833-TURN-123](tel:833-TURN-123)
- For after hours support, contact Crisis Text Line which serves anyone, in any type of crisis, 24-hours a day. Instructions: **Text HOME to: 747411** to access a trained crisis counselor.

Talk to a Mental Health Professional

For free individual or group services offered by CDPH mental health staff call [312.747.3020](tel:312.747.3020) and identify as a Health Care Worker and First Responder.

Services available 8:00 AM to 4:00 PM Monday through Friday. If calling after hours please leave a message and you will be contacted in the morning.

For emergencies, please call [911](tel:911).

Questions?

Shelters Decompression and Shielding

- The City and partners are currently operating **four temporary shelters** to allow for the decompression of the shelter system and to address emerging needs.
 - DFSS is working with service providers and facility partners to plan for the next phase of our alternate site footprint.
 - The temporary shelter serving youth was able to transition back to existing facilities at social distancing levels.
- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **170 clients at high-risk** for complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.

Tailored Guidance for Shelters

- Over the past two weeks DFSS and CDPH hosted a series of focus groups with shelter providers to reflect on existing guidance and talk through concerns and additional strategies around reopening.
- DFSS and CDPH hosted a conversation last Friday to support shelters as they accommodate people experiencing homelessness during reopening, including four shelter providers sharing the creative solutions their agencies have implemented to reduce the spread of COVID 19.

Enhanced Outreach

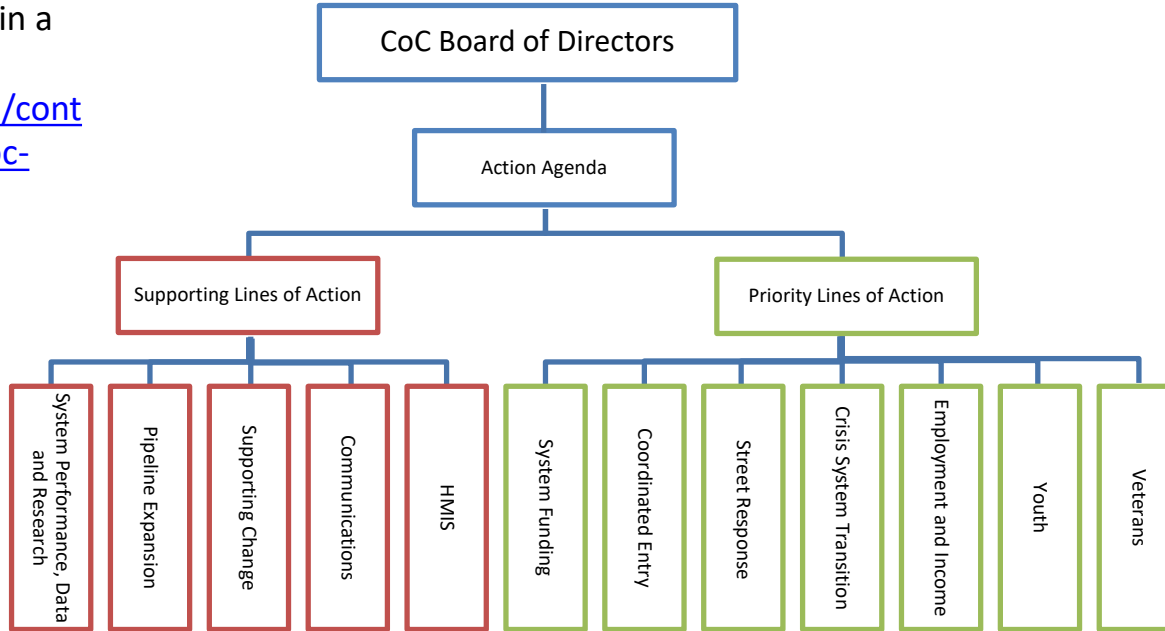
- CDPH, medical partners, DFSS, and outreach teams piloted **testing in encampments** in coordination with ongoing outreach
 - Initial testing event focused on two encampments and found no positive cases of COVID-19
 - In advance of the event outreach teams discussed upcoming testing with encampment residents
 - Testing will continue – additional locations planned for Monday 6/15
- Continued **city-wide canvassing and outreach, including on the CTA**
 - Screening for COVID-19 symptoms and risk factors
 - Providing face masks, hand sanitizer, water and food (as need and available)
 - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
 - Maintaining hand-washing stations and Porta-Potties

Substantial Amendment to the Consolidated Plan

- You are invited to provide input on the Substantial Amendment to the 2020-2024 Consolidated Plan and 2020 Action Plan and Citizen Participation Plan
- This Substantial Amendment allocates CARES Act funding, projects, and priorities in response to COVID-19 at the following amounts:
 - Community Development Block Grant (CDBG) - \$46.7M
 - Emergency Solutions Grant (ESG) - \$23.7M
 - Housing Opportunities for Persons with AIDS (HOPWA) - \$1.5M
- The [Substantial Amendment](#) was released on June 10th
- Virtual [public hearing](#) - Friday, June 12, 2020 at 10:00am
- Comments can be submitted to grantsupport@cityofchicago.org and will be accepted through June 15, 2020 .

CoC Implementation Structure (Action Agenda)

For more info or to join a line of action, visit <https://allchicago.org/content/inuum-of-care/the-coc-work-structure/>



CoC Implementation Structure (Action Agenda) Updates

- The **Coordinated Entry** System Leadership Team adopted a Temporary Prioritization Plan.
- **HMIS** has been implemented in expanded shelter and shield hotel sites. An HMIS Evaluation Committee will evaluate All Chicago's performance as HMIS lead.
- The **CoC Board** is holding its next board meeting virtually on June 17. Find materials and register to listen in on All Chicago's website.
- The **System Funding** workgroup submitted recommendations for allocating CARES Act funding, including \$17.7 million for rapid rehousing, \$2.6 million for homeless prevention and \$18.9 million for rental assistance. Will be looking to make recommendations for the **additional \$30 million** allocated to Chicago.

CoC Implementation Structure (Action Agenda) Updates

- Karisma Wilson is the new **Communications** lead and will schedule a CoC Communications Committee meeting soon.
- **Focus Groups** and **Survey** coming soon to get feedback on Action Agenda priorities, processes and how we work together as a CoC moving forward.

Learn more about each line's progress and find out how you can get involved:

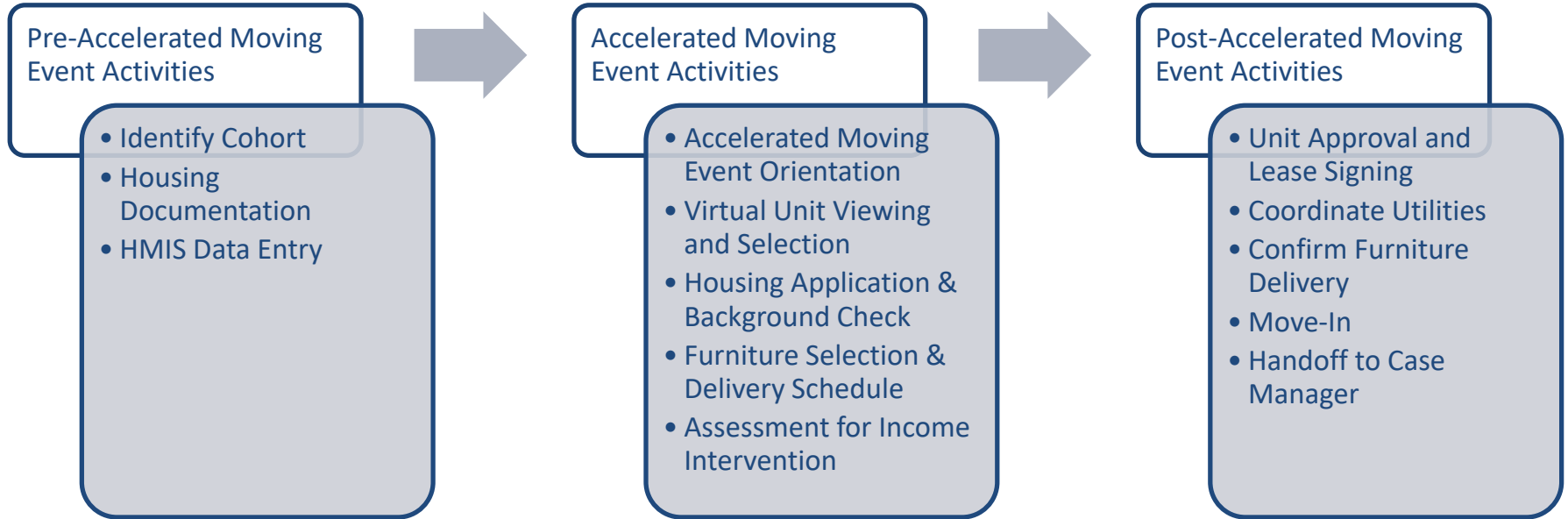
1. [Communications](#)
2. [Coordinated Entry System](#)
3. [Crisis System Transition](#)
4. [Employment & Income](#)
5. [Homeless Management Information System \(HMIS\)](#)
6. [Pipeline Expansion](#)
7. [Street Response](#)
8. [Supporting Change \(CoC Board of Directors\)](#)
9. [System Funding](#)
10. [System Performance, Data, and Research](#)
11. [Veterans](#)
12. [Youth](#)



Expedited Housing Initiative & Accelerated Moving Events

- The **Expedited Housing Initiative** is an initiative to help all housing programs in the CoC housing people more quickly than ever before.
- One of the new programs to help expedite housing placements is the **Accelerated Moving Events** coordinated by All Chicago in conjunction with CSH, our Housing Navigator and Rapid Rehousing partners.
- Accelerated Moving Events are starting at **Hotel 166 this week**, a COVID-19 shielding site for people at high risk due to COVID-19.
- People are moving into **“bridge” units with case management services** funded through government sources typically used for rapid rehousing.
- The City has funded **additional community-based mental health support** for people leaving Hotel 166.

Accelerated Moving Event Process



Expedited Housing Initiative & Accelerated Moving Events – What's Next

- As part of the **Expedited Housing Initiative**, the CoC created an **Accountability Plan** for permanent housing providers. This information can be used as part of CoC funding priorities in the future.
- **All Chicago and CSH are tracking** more closely than ever before each issue that is slowing down a housing placement, and **troubleshooting live** in the moment to help expedite housing placements.
- Anticipate **growing the Accelerated Moving Events significantly** starting later in the summer, including **increasing Rapid Rehousing and Housing System Navigation capacity** within the CoC.

Questions?

We want to hear from you!

As we transition to COVID-19 recovery and reopening, we would like to make space on these webinars for providers to share how they are trying creative solutions, implementing public health guidance, and planning for recovery. These COVID-19 webinars could include both:

- Updates from DFSS, CDPH, and All Chicago on COVID-19 response and recovery relevant to homeless services providers
- Presentations from peer providers on topics related to recovery and reopening

Would hearing from peers on these webinars be helpful for you?

Do you have any other suggestions?

We want to hear from you!

What are you interested in sharing? What do you want to hear about?

Examples:

Virtual case management best practices

Talking to clients about continuing to follow COVID-19 public health guidance during reopening

Working with workforce partners during recovery

Questions for the Audience

- What is the right frequency for the Friday All Chicago & DFSS webinars?
 - Weekly
 - Every two weeks
 - Other
- All Chicago hosts **peer-sharing webinars for housing providers** on Thursday afternoons. These focus on practices, resources, and technical assistance.
 - Continue/same
 - Continue but change focus
 - Discontinue
 - Combine with the Friday webinar

Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **joint webinars**. Presentations will be posted on the All Chicago Slack Channel.
- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the DFSS-Homeless@cityofchicago.org email.

Today's Webinar on Slack

- The webinar summary, slides, and recording of this webinar will be available on the **Chicago CoC Slack Channel** within 2 business days
- The materials are posted to the #webinar-summaries channel
- If you haven't yet joined Slack, visit bit.ly/ChicagoCoC



Engage with the CoC!


The Chicago CoC is using a Slack Channel to facilitate rapid community-wide communication and information sharing during the COVID-19 crisis. By participating in the channel, you can ask and answer questions, learn about resources, catch up on webinar summaries, and much more!

There are 5 Channels, each with a unique focus:

- Announcements-** Includes motions, orders and policy changes on a federal, state and local level.
- COVID-19 Response-** A catch-all channel for topics of interest to CoC members related to COVID-19.
- Provider Questions-** A place to seek information and strategies from others.
- Resources-** Share and access information about services and assistance for people experiencing homelessness.
- Webinar Summaries-** Find the slides, recordings, and summaries of COVID-19 webinars facilitated by All Chicago. All Chicago staff members also view and summarize webinars offered by other city and national agencies.

All are encouraged to join and engage!
Join by visiting bit.ly/ChicagoCoC and entering and confirming your email address.

Questions?
Please contact CoCprograms@allchicago.org.

 slack

