



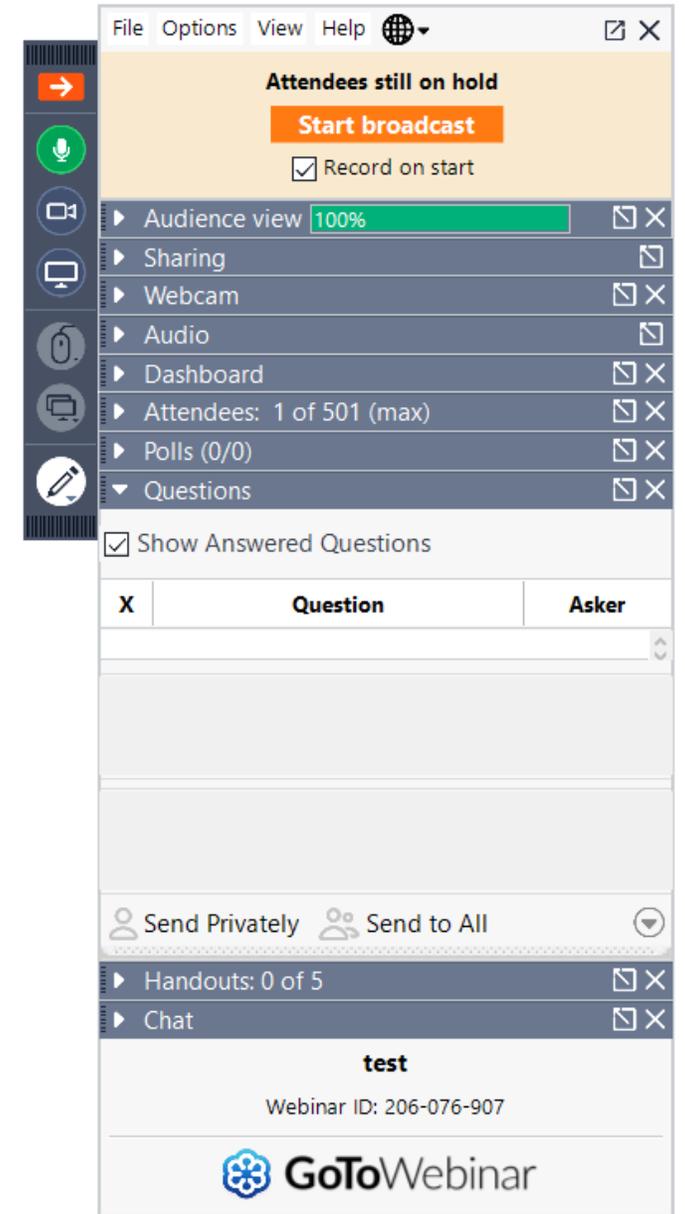
COVID-19 Housing Provider Sharing & Problem Solving Session

May 14th , 2020

2:30 pm -3:30 pm

Webinar Housekeeping

- Muted until discussion points
- Use *6 if you are on a PHONE to mute and unmute yourself
- **Audio Troubleshooting**
 - If you are having difficulty hearing us, please join the webinar via phone
 - Click on "Audio" and then click "Telephone". Please follow dial in instructions
 - If you are on the phone, please do not put us on HOLD.
- **Questions**
 - In the Questions/Chat Box



Questions/Chat



- Raise Your Hand**
if you have a question
- All lines are muted
 - Use the **Question Box** to submit questions, ideas, comments, resources, etc.

A screenshot of the GoToWebinar interface. The top menu includes 'File', 'Options', 'View', and 'Help'. Below the menu, a yellow banner reads 'Attendees still on hold' with a 'Start broadcast' button and a checked 'Record on start' option. A sidebar on the left contains icons for navigation and controls. The main content area shows a list of controls: Audience view (100%), Sharing, Webcam, Audio, Dashboard, Attendees (1 of 501 max), Polls (0/0), and Questions. Below this is a 'Show Answered Questions' checkbox. A table with columns 'X', 'Question', and 'Asker' is shown, with a red box highlighting the empty 'Question' and 'Asker' columns. At the bottom of the table are 'Send Privately' and 'Send to All' buttons. The bottom of the screen shows 'Handouts: 0 of 5', 'Chat', the name 'test', 'Webinar ID: 206-076-907', and the GoToWebinar logo.

Today's Topics

Food and
Resources

Wrap-up and
Next Topic(s)



Presenters

Claire Bohmann- Chicago Public Schools

Asia Canady and Pamela Horan-Bussey- Ounce Prevention

Channyn Parker- Howard Brown Health

Jonathan Beavis- All Chicago



all Chicago 
making homelessness history

Goals

Dedicated time for housing providers

Sharing questions, strategies, resources

Working toward solutions and common understanding





CPS Remote Learning & Food Resources

Claire Bohmann

Remote Learning: General Information



- Each school has its own remote learning plan.
 - Teachers, Principals, and/or other school staff may have communicated with families about their school’s remote learning plan.
- Contact a student’s school if there has been no contact yet regarding remote learning.
 - School Contact information: <https://schoolinfo.cps.edu/schoollocator/index.html>
 - Parents/guardians should ensure that the school has current contact information for their family.
- Resources:
 - [Remote Learning Homepage](#)
 - [Remote Learning Packets](#)
 - [Remote Learning Guidance for Parents](#)
 - [Tech Support Resources](#)

Meals for CPS Students



CPS families can pick up free food boxes at **any CPS Meal Site**

- **Families do not have to return to their students' school of enrollment to receive food boxes.**
- Pick-up of food boxes is Monday-Friday, 9AM - 1PM
- Each box will contain three days of breakfast and lunch for every student in the household.

[Click here to identify a Meal Site near you.](#)

Families that are unable to travel to a Meal Site to pick-up food can request food delivery by contacting the CPS Command Center at 773-553-KIDS (5437) or email familyservices@cps.edu

STLS Student Resources



- Students are eligible for STLS if they are residing in **shelter**, **transitional housing**, or doubled-up with friends or family due to loss of housing.
- Students in STLS are prioritized to receive a computing device and internet hotspot from their school.
- If you are working with a family with student(s) enrolled in STLS that need a computing device and/or hotspot from their school please contact the STLS Helpline (773-553-2242) or email STLSinformation@cps.edu

Contact Information



All Students & General Questions/Issues:

CPS Command Center
773-553-KIDS (5437)
familyservices@cps.edu

STLS Students & STLS-Related Questions/Issues:

STLS Helpline
773-553-2242

- Helpline is not being answered, but voicemails are returned M-F 9AM – 1PM

STLSinformation@cps.edu

Early Care and Learning

Asia Canady, acanady@theounce.org

Pamela Horan-Bussey, pbussey@theounce.org



It's amazing what they absorb before they're five.



Child Care and Remote Learning

Child care

- Child care is only available for essential workers
- The Child Care Assistance Program (CCAP)
- Mental and emotional support for children and families

Remote Learning

- CPS created enrichment packets for children as young as pre-k
- Technology available from CPS with school-based hotspots

Grade Level	No More Than	Recommended Length of Attention at One Time
PreK	60 minutes/day	3-5 minutes
K	90 minutes/day	3-5 minutes
1 st -2nd	90 minutes/day	5-10 minutes
3 rd - 5th	120 minutes/day	10-15 minutes

Ounce of Prevention: Current Head Start and Early Head Start Services

- Children and families experiencing homelessness are always eligible for Head Start.
- Programs continue to virtually serve families of enrolled children during this time.
 - Referrals and donations
 - Mental health consultation
 - Educational activities individualized for the children in the program
 - Family support
 - Health Information

Home Visiting and other resources

Home Visiting

- Home-Visiting for pregnant women and children continues virtually
- Center-based programs also reach out to families weekly
- Home visiting for families experiencing homelessness project

WIC

- WIC is still open and accepting new clients

Howard Brown Health

COVID-19 Community Response

Channyn Lynne Parker, Director of Strategic Partnerships: Executive
Leadership

In response to the pandemic, Howard Brown Health has launched new initiatives to meet the need of patients and community members.

- **COVID-19 HOTLINE:** Patients concerned about their symptoms may request a telephone consultation with a nurse or medical provider about their particular situation. The hotline is staffed Monday – Friday from 10 a.m. to 5 p.m. and Saturday from 10 a.m. to 3 p.m. Calls received outside these hours are returned the next business day.
- **TELEHEALTH VISITS:** In order to continue serving patients with high-quality healthcare, Howard Brown Health has invested in remote appointments for a variety of medical and behavioral health needs. This new mode of care is called “telehealth” and allows you to see and speak with a provider from the safety of your own home. Learn more on our telehealth page, located on our Howard Brown website.

Community Care Stations

- Patients with mild or moderate flu-like symptoms should, to the extent possible, remain at home where they are best able to recover. For a telephone consultation about symptoms, or to schedule a telehealth visit, please call our COVID-19 Line 773.388.1600.
- Unnecessary travel outside the home can expose you and others to contagions. Howard Brown also offers enhanced medical evaluations at COVID-19 Community Care Stations established at following locations and operating hours:

Community Care Stations (cont....)

- **Howard Brown Health 55th St.**

Monday – Friday: 10 a.m. – 4:30 p.m.
Saturday & Sunday: Closed

- **Howard Brown Health 63rd St.**

Monday – Friday: 10 a.m. – 4:30 p.m.
Saturday: 10 a.m. – 2:30 p.m.
Sunday: Closed

- **Howard Brown Health Clark**

Monday – Friday: 10 a.m. – 4:30 p.m.
Saturday & Sunday: Closed

- **Howard Brown Health Halsted**

Monday – Friday: 10 a.m. – 4:30 p.m.
Saturday & Sunday: Closed

- **Howard Brown Health Sheridan**

Monday – Friday: 10 a.m. – 4:30 p.m.
Saturday: 10 a.m. – 2:30 p.m.
Sunday: Closed

Community Care Stations (cont....)

- **Howard Brown Health at Project Vida**, 2659 S. Kedvale Ave., Chicago, IL, 60623

Monday – Friday: 10 a.m. – 4:30 p.m.

Saturday: 10 a.m. – 2:30 p.m.

Sunday: Closed

- **Howard Brown Health at Task Force**, 9 N. Cicero Ave., Chicago, IL, 60644

Monday – Friday: 10 a.m. – 4:30 p.m.

Saturday: 10 a.m. – 2:30 p.m.

Sunday: Closed

Mobile COVID-19 Testing (cont....)

- In partnership with Mobile Care Chicago, Howard Brown Health has been providing mobile screening three days a week in high-need, underserved communities, to people who are not mobile, and for vulnerable populations, such as retirement communities and the unsheltered.
- The priority locations of the mobile care unit are the South and Westside's of Chicago.
- **Days of mobile unit operation**
 - Thursday – Saturday
- **Hours of mobile unit operation**
 - 10a – 2p

Mobile COVID-19 Testing (cont....)

- Through May 6, Howard Brown had screened 3,782 individuals, diagnosing 837 patients with COVID-19 and not detecting the virus in 1646 people; 1,299 tests are outstanding.
- We increased our total number of results by 68% and our cumulative positive cases rose 75%, as our new testing sites in Little Village, Austin, and the mobile unit reach people with greater need and fewer resources.
- In the past week, the Mobile Care Chicago unit has been to sites in Chatham, West Englewood, and Auburn Gresham. This Saturday (May 16th), we will be testing in South Shore. The unit tests an average of 71-100 people per day.
- We began offering COVID-19 patient navigation for patients who we diagnose, including check-in calls, financial assistance for two to four weeks, and other services and resources. The team took on 24 people in its first 12 days, with more patients being referred by our nurses, contact tracers, and medical providers.

Mobile COVID-19 Testing (cont....)

- The Social Services team has mobilized HBH staff to deliver healthy food boxes to patients in need on a weekly basis.
- The boxes include an assortment of fresh produce, proteins, and dairy; we offer two options, one of which is suitable for people with diabetes.
- Other food support includes access to meal delivery and grocery delivery services.

Things You Should Know...

- HBH aims to provide testing equity:
 - Ensuring that mobile unit is canvassing various communities without access
- HBH aims to provide education support:
 - Mask 101 (it's not protection if you're wearing it wrong; IJS)
 - Mask provision (We provide masks depending on what we have available)
 - Shelter in Place education
 - Social Distancing protocol and education

How To Get Involved???

- <https://howardbrown.org/get-involved/volunteer/>

Or you can e-mail our Strategic Partnerships Specialist;
Terra Campbell at Tcampbell@howardbrown.org

- <https://howardbrown.org/get-involved/support-our-covid-19-response/>

Food Assistance/Resources

- **Greater Food Depository** - <https://www.chicagosfoodbank.org/coronavirus-updates/>
- Most of their partner agencies and programs remain open.
- Neighborhood pop-ups: [See the latest pop-up pantry schedule here.](#)
- Recommended that you call before you go to confirm program hours and requirements.
- To find an agency/program near you, please go to: <https://www.chicagosfoodbank.org/find-food/>
- Keep in mind, you cannot send people to the Greater Food Depository to get food. If someone needs food today, please call: [773-247-3663](tel:773-247-3663)
- Lastly, the Greater Food Depository has a Benefits Outreach Team that will assist with the SNAP application process.



Food Assistance/Resources

- **Chicago Public School Meal Sites** - <https://cps.edu/OSHW/Pages/mealsites.aspx>
 - All CPS school sites will serve as a food distribution location for CPS students.
 - To find a location, please follow this link:
<https://schoolinfo.cps.edu/mealdistributionsites/index.html?timePeriod=postspring>
 - Or text FOOD/COMIDA to: 877-877 to find the nearest CPS meal site.
 - Food pick-up will occur Tuesday-Friday from 9:00 AM – 1:00 PM.
 - Families can pick-up 3 days worth of meals at a time, with 2 meals per child.
 - If assistance is needed, please call 773-553-5437 or email familyservices@cps.edu.



Internet/WiFi Resources & Assistance.

- **Access from AT&T and Discount Internet Access**
 - The Access program from AT&T provides discounted Internet access at affordable monthly rates for qualified customers.
- **Xfinity WiFi Free For Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – **including non-Xfinity Internet subscribers**. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi.



Cleaning Resources

- **The Heavy-Duty Chore Program**

- Provided via the Chicago Department of Family & Support Services
- Is a one-time intensive cleaning service for older adults, 60 years old & above, whose living conditions pose a threat to their health, safety and well-being

For more information regarding any of these programs, or to place a referral for services, please contact our Information & Assistance (I&A) office via phone at (312) 744-4016 or email at aging@cityofchicago.org.



Poll: Continue Peer Sharing Webinar

Our last scheduled Peer Sharing webinar is May 28th, 2020.

Would you like to continue the Peer Sharing Thursday Webinar through June 2020?

A. Yes

B. No

Please type your response in the question panel/chat box



Future Topics & Next Session



Future Topics & Next Session

Future Topics

1. Mental Health - NAMI
2. ??? (Put it in the [chat](#))
3. Email
(twinbush@allchicago.org)

Next Session

Thursday, May 21st
2:30 – 3:30 pm
Same Link as This Week?



**Would you like to help plan or facilitate a future session?
Contact Torelen (twinbush@allchicago.org)**

THANK YOU!

- Questions
- Ideas
- Feedback

