For audio via telephone
Dial-in number: (425) 436-6371
Access Code: 432873#

If line is busy, please wait a few minutes and try again.

The webinar will begin shortly
COVID-19 Update
Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy
Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
  - Dial-in number: (425) 436-6371
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WHAT EVERYONE SHOULD KNOW ABOUT 2020

Once a decade, America comes together to participate in the decennial census, creating national awareness of the census and statistics. This census provides the basis for reapportioning Congressional seats, redistricting, and distributing billions of dollars in federal funding to support your state, county, and community’s vital programs.

We included a printable version of “Census 101” fast facts to share with your community on pages 18-19.

Everyone counts.
The census counts every person living in the U.S. once, only once, and in the right place.

It’s about fair representation.
Every 10 years, the results of the census are used to reapportion the House of Representatives, determining how many seats each state gets.

It’s in the Constitution.
The U.S. Constitution requires a census every 10 years. The census covers the entire country and everyone living here. The first census was in 1790.

It’s about redistricting.
After each census, state officials use the results to redraw the boundaries of their congressional and state legislative districts, adapting to population shifts.

Your data are confidential.
Federal law protects your census responses. Your answers can only be used to produce statistics.

It means $675 billion.
Census data determine how much more than $675 billion are spent, supporting your state, county and community’s vital programs.

THE NEXT 10 YEARS DEPENDS ON YOUR NEXT 10 MINUTES
MAKE YOURSELF COUNT
TAKE A SECOND FOR YOUR CITY
Agenda

- Share a progress report from CDPH and DFSS on the City's COVID-19 response for individuals experiencing homelessness
- Update on HUD and CoC from All Chicago
- Initial thinking and questions about recovery
- Reminder of commitments and discussion of next steps
Webinar goals

1. To ensure quality and complete information within the Chicago homeless services community on the status of the COVID pandemic, City response, and other relevant resources for homeless services providers
2. To hear from homeless service providers about challenges and gaps in COVID response in real-time
3. To provide updates and build shared ownership of goals and plans for recovery
COVID-19 Current Status

There are 28,567 cases of COVID-19 and 1,206 deaths among Chicago residents as of May 7, 2020. This is an increase of 999 cases and 54 deaths since yesterday.

Full Chicago COVID-19 data available at available at www.chicago.gov/coronavirus **updated daily**
**GOAL:** Prevent transmission of COVID-19 by providing a range of housing options, free of charge, to Chicago residents who are unable to safely isolate in their own homes.

**General Isolation**
(Private Rooms)
for individuals who do **not** need additional medical and/or behavioral health support

**Supported Isolation**
(Congregate Setting)
for individuals who require additional support for other medical conditions and/or behavioral health needs
Eligibility Criteria for Q/I Housing

- Patient must have laboratory-confirmed COVID-19 diagnosis.
- Less than 10 days from symptom onset or less than 3 days or more afebrile without antipyretics and improved symptoms, whichever is longer.*
- Cannot safely isolate at home or in another setting.

*The required isolation period was recently updated based on CDC guidance, see https://www.cdc.gov/coronavirus/2019-ncov/hcp/disposition-hospitalized-patients.html.
Data Supporting 10/3 Isolation Period

Aron 2020, N Engl J Med:
doi
10.1056/NEJMoa2008457

10/3 Isolation Period

Cycle Threshold Values for NI Target

- Positive culture
- Negative culture
- No culture

Days from First Evidence of Fever, Cough, or Shortness of Breath

-9 -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15

-40 -35 -30 -25 -20 -15 -10 -5 0 5 10
Referral Process for Q/I Housing

Who makes referral

- ER
- Nurse w/ testing team (shelters)
- Community-based provider

HAN Alert provides direction

Fills out central intake form

Intake Social Worker

1.) Review intake
2.) Call referring agency to complete SW screening
3.) Review Eligibility/Exclusion Criteria
3.) Which Q/I solution is appropriate?

If ineligible, contact agency rep who made referral

Medical Clinician

1.) Review intake and SW screening
2.) Call referring agency to complete medical screening
3.) Review Eligibility/Exclusion Criteria
4.) Which Q/I solution is appropriate?

If ineligible, contact agency rep who made referral

Facility Coordinator

General Isolation

Supported Isolation

Facility Coordinator
Q/I Housing Website

Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
- CDPH rapid testing team responds to outbreaks in congregate settings
  - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
  - COVID+ individuals transferred to isolation
  - Personalized, case-by-case guidance to congregate setting
  - Nurse will accompany team – will make referrals if positive results

- Exploring pilot project for rapid testing
- Currently aggregating testing data; once complete, will include in current CDPH COVID-19 data reports (www.chicago.gov/coronavirus)
  - Will present full data set to group once complete

Reminder: All clusters (2+ cases) reportable to CDPH via www.chicagohan.org/covid-19
Guidance Reminder: Housing and Shelter Providers

**Housing Providers**
- CDPH Guidance for Residential Facilities

**Shelter Providers**
- CDPH Guidance for Shelter
Residents can request shelter by calling City Services at 311.

DFSS is working with CDPH, Q/I facilities, and other partners to formalize the discharge process from Q/I facilities back to shelter.

Help us improve connection to shelter by reporting any issues via the DFSS-Homeless@cityofchicago.org email.

Please include:
- The time and date
- The phone number used
- The issue or concern
- Contact info for the person who is seeking shelter (if possible and appropriate)
Shelter Support

- The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.

- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **150 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.

- **Nurses were deployed to shelter programs** to provide an in-person review of CDPH and CDC shelter guidance, assess infection control practices and assist with implementation, and support with telehealth screens. Visits are scheduled for next Monday and Tuesday for the remaining 7 shelter programs.
Engaging with CDPH and medical partners to explore **coordinated testing and assessment/shielding of high-risk residents at encampments.**

**Continued city-wide canvassing**
- Screening for COVID-19 symptoms and risk factors
- Providing connection to food and water
- Maintaining hand-washing stations and Porta-Potties
- Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities

**Continued outreach on CTA**
- Providing education about COVID-19 and preventing spread
- Face masks provided to continuous riders
Questions?
**All Chicago’s Support for Homeless System COVID-19 Response**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Slack.com</td>
<td>• Chicago COVID-19 Homeless System Agency Emergency Fund</td>
<td>• Webinar Summaries</td>
<td>• COVID-19 Expedited Housing Initiative</td>
</tr>
<tr>
<td>• Peer Sharing Experiences</td>
<td>• HUD CoC Expedited Grant Amendments</td>
<td>• Guidance on Housing Inspections and Recordkeeping</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Eligible Costs for CoC Funded Agencies on Website</td>
<td>• Webinars and Trainings</td>
<td></td>
</tr>
</tbody>
</table>

**Distilling and Creating Guidance for the Homeless System**

- Webinar Summaries
- Guidance on Housing Inspections and Recordkeeping
- Webinars and Trainings
Chicago CoC Slack Channel

- Are you **new** to navigating Slack?
- Check out & share the new **Slack Flyer** that explains how to join, how information is organized within the site, and more
- View the **Slack Best Practices Webinar** slides, summary or recording
Where does a resource go in the Slack workspace?

<table>
<thead>
<tr>
<th>Announcement</th>
<th>COVID-19-Response</th>
<th>Providers-Questions</th>
<th>Resources</th>
<th>Webinar-Summaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Motions, orders and policy changes on a federal, state and local level</td>
<td>• Guidance</td>
<td>• How is your team handling COVID-19?</td>
<td>• Meals on Wheels Flyer</td>
<td>• Webinar Summaries from HUD, NAEH, All Chicago/DFSS</td>
</tr>
<tr>
<td>• Only All Chicago staff post here.</td>
<td>• Events at your organization that is COVID-19 related</td>
<td>• How are case managers supporting the intake process?</td>
<td>• COVID – 19 Resources document</td>
<td>• Summaries are provided by All Chicago Staff</td>
</tr>
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<td>• All providers are encouraged to post here</td>
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COVID-19 Housing Provider Sharing & Problem-Solving Session
Topic: Resource and Assistance – Thursday, May 14th, 2020

Description: With the continuation of the Stay at Home Order, and as Chicago Public Schools remain closed, some Chicago residents need assistance and guidance surrounding the city's available food and childcare resources. This week's discussion will give a general overview of what is currently available in Chicago. It will cover the Chicago Food Depository, Chicago Public School meal sites, Meals on Wheels, and childcare support.
CoC Board adopted a policy in support of expedited housing at the April 15, 2020. Policy in effect for CoC Funded Agencies, as of May 4. For more information, view the EHI Brief and Accountability Plan.
• All Chicago is working on developing the data reports
• We will take a recommendation to the System Performance and Evaluation Committee (SPEC) soon

**Note: Timeliness standards in this context refers to updating the Needs Referral Status and is NOT the same as Data Quality timeliness. We will revise the terminology in the Accountability Plan to clarify this difference.**
Flexibilities for Subsidized Housing

Flexibility from LIHTF and IHDA in support of expedited housing:

- **Low Income Housing Trust Fund (LIHTF)** is temporarily allowing properties to conduct self-inspections of vacant units for new move-ins

- **Illinois Housing Development Authority (IHDA)** is allowing regulatory flexibility for self-certification of income, electronic and delayed signatures, delayed income recertifications, and property owners/managers are encouraged to waive any Tenant Selection Plan requirements that extend beyond basic federal requirements
The Coordinated Entry Leadership Team has taken action to support the Expedited Housing Initiative.

**Temporary Prioritization Plan**
Prioritizes households at high risk for serious illness due to COVID-19 and tested negative and includes the following set-asides: 10% for youth, 10% for unsheltered, and 20% for families.

**Interim Contact Protocols**
Attempt to contact for 5 business days from match date
Update the HMIS Referral Need Status within 15 days
Understanding Changes to Coordinated Entry

• The Temporary Prioritization Plan and Interim Contact Protocol are posted to the CSH website at https://www.csh.org/chicagoces/

• Materials from the 4/30/20 webinar about these changes (and the Accountability Plan) are available in the CoC Slack Channel

• Answers to FAQs are available on pg.2 of the Temporary Prioritization Plan
  o How are people being identified?
  o What if a person is high risk/tested negative and not at the shielding hotel?
  o What if someone is vulnerable and has already tested positive?
  o And more...
Questions?
Initial Thinking on Recovery

- Expedited housing, beginning with high-risk clients
- Maximization of financial resources for system recovery
- Prevention of in-flow into homelessness caused by the COVID crisis
- Building on partnerships with health providers
- Crisis system recovery post-COVID
- Lessons learned from the pandemic
- Commitment to equity in process and response
- What else?
Community Poll

1. As all of us start planning for what comes after COVID, what questions do you have about recovery?
2. How has your agency been thinking about recovery?
Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.
- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.