

For audio via telephone

Dial-in number: (425) 436-6371

Access Code: 432873#

If line is busy, please wait a few minutes and try again.

The webinar will begin shortly



COVID-19 Update

Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
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WHAT EVERYONE SHOULD KNOW ABOUT 2020

Once a decade, America comes together to participate in the decennial census, creating national awareness of the census and statistics. This census provides the basis for reapportioning Congressional seats, redistricting, and distributing billions of dollars in federal funding to support your state, county, and community's vital programs.

We included a printable version of "Census 101" fast facts to share with your community on pages 18-19.

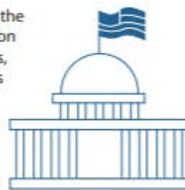
Everyone counts.

The census counts every person living in the U.S. once, only once, and in the right place.



It's about fair representation.

Every 10 years, the results of the census are used to reapportion the House of Representatives, determining how many seats each state gets.



It's in the Constitution.

The U.S. Constitution requires a census every 10 years. The census covers the entire country and everyone living here. The first census was in 1790.



Your data are confidential.

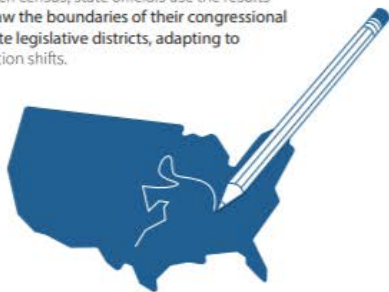
Federal law protects your census responses. Your answers can only be used to produce statistics.

By law we cannot share your information with immigration enforcement agencies, law enforcement agencies, or allow it to be used to determine your eligibility for government benefits.



It's about redistricting.

After each census, state officials use the results to redraw the boundaries of their congressional and state legislative districts, adapting to population shifts.



It means \$675 billion.

Census data determine how more than \$675 billion are spent, supporting your state, county and community's vital programs.



CENSUS 2020

MAKE YOURSELF COUNT.

CENSUS 2020

THE NEXT 10 YEARS DEPENDS ON YOUR NEXT 10 MINUTES

MAKE YOURSELF COUNT.

CENSUS 2020

TAKE A SECOND FOR YOUR CITY

MAKE YOURSELF COUNT.

Agenda

- Share a progress report from CDPH and DFSS on the **City's COVID-19 response for individuals experiencing homelessness**
- Update on **HUD and CoC** from All Chicago
- Initial thinking and questions about **recovery**
- Reminder of **commitments** and discussion of **next steps**

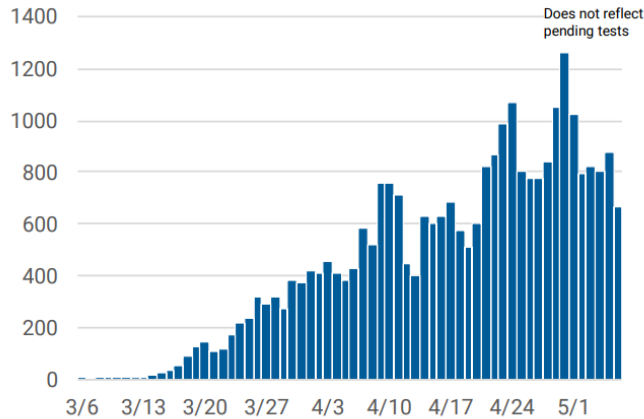
Webinar goals

1. To ensure quality and complete information within the Chicago homeless services community on the status of the COVID pandemic, City response, and other relevant resources for homeless services providers
2. To hear from homeless service providers about challenges and gaps in COVID response in real-time
3. To provide updates and build shared ownership of goals and plans for recovery

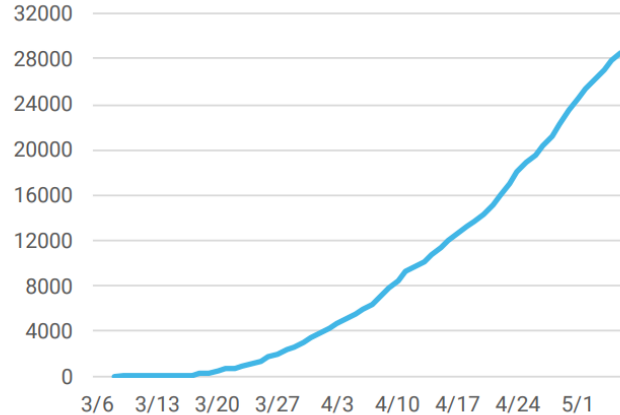
COVID-19 Current Status

There are **28,567** cases of COVID-19 and **1,206** deaths among Chicago residents as of May 7, 2020.
This is an increase of **999** cases and **54** deaths since yesterday.

Confirmed daily COVID-19 cases



Confirmed cumulative COVID-19 cases



Daily and cumulative coronavirus 2019 (COVID-19) cases reported for Chicago residents with known laboratory report date. Results for several previous days are updated each day. Note, there was one case of COVID-19 reported in January 2020 that is not included in the daily counts.

Full Chicago COVID-19 data available at available at www.chicago.gov/coronavirus

****updated daily****

Isolation Housing Options

GOAL: Prevent transmission of COVID-19 by providing a range of housing options, free of charge, to Chicago residents who are unable to safely isolate in their own homes.

General Isolation (Private Rooms)

for individuals who do not need additional medical and/or behavioral health support

Supported Isolation (Congregate Setting)

for individuals who require additional support for other medical conditions and/or behavioral health needs

Eligibility Criteria for Q/I Housing

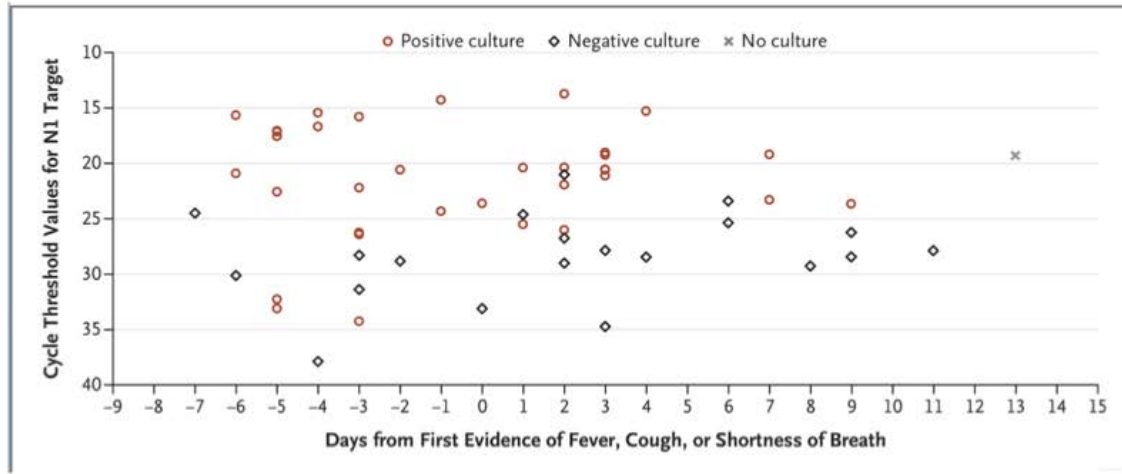
- Patient must have laboratory-confirmed COVID-19 diagnosis.
- Less than 10 days from symptom onset or less than 3 days or more afebrile without antipyretics and improved symptoms, whichever is longer.*
- Cannot safely isolate at home or in another setting.

*The required isolation period was recently updated based on CDC guidance, see <https://www.cdc.gov/coronavirus/2019-ncov/hcp/disposition-hospitalized-patients.html>.

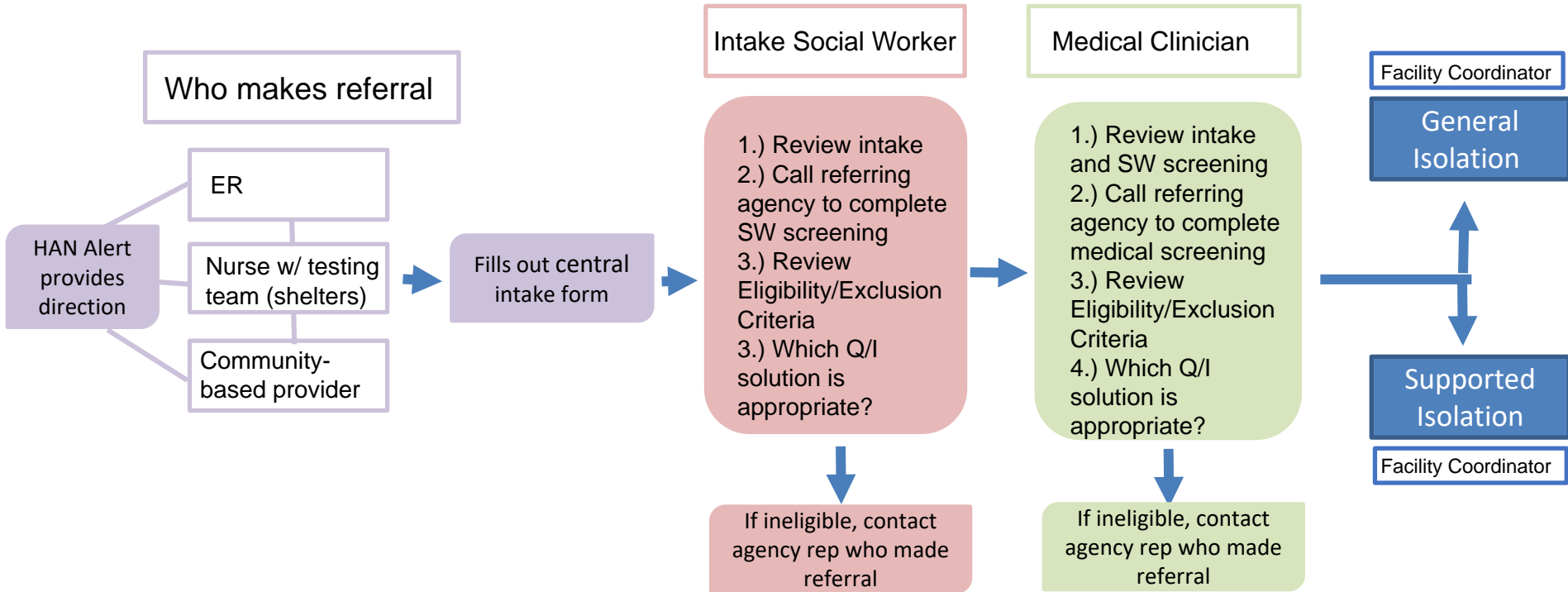
Data Supporting 10/3 Isolation Period

Aron 2020, N Engl J Med:
doi
10.1056/NEJMoa2008457

10/3 Isolation Period



Referral Process for Q/I Housing



Q/I Housing Website

<https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html>

Home / Chicago COVID-19 Isolation Facilities

Chicago COVID-19 Isolation Facilities

A range of COVID-19 Isolation Facilities are being offered free of charge to Chicago residents who have tested positive for COVID-19, and are unable to safely isolate in their own homes



Isolation Facility Options

There are two types of Isolation Facilities currently available, each is designed to provide an appropriate setting for people with relatively mild cases of COVID-19 to recover without hospitalization. Both facility types offer a safe clean space to rest and recover with three free meals provided per day, they differ on the amount of support services offered.

Supported Isolation Facility (Congregate Setting)

Supported Isolation Facility (Congregate Setting) - intended for COVID-19 positive individuals experiencing homelessness - low acuity COVID-19 symptoms; patients may require additional support for pre-existing medical conditions and/or behavioral health needs. A medical professional can refer a patient to a **Supported Isolation Facility** by completing the online referral form.

Private General Isolation Rooms

Private General Isolation Rooms - intended for low acuity COVID-19 positive or presumed positive individuals who lack the appropriate setting to isolate and recover from their COVID illness; no additional medical and/or behavioral health support needed. A medical professional can refer a patient for a **Private General Isolation Room** by completing the online online referral form.

Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
- CDPH rapid testing team responds to outbreaks in congregate settings
 - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
 - COVID+ individuals transferred to isolation
 - Personalized, case-by-case guidance to congregate setting
 - Nurse will accompany team – will make referrals if positive results
- Exploring pilot project for rapid testing
- Currently aggregating testing data; once complete, will include in current CDPH COVID-19 data reports (www.chicago.gov/coronavirus)
 - Will present full data set to group once complete

Reminder: All clusters (2+ cases) reportable to CDPH via www.chicagohan.org/covid-19

Guidance Reminder: Housing and Shelter Providers

Housing Providers



CDPH Guidance for residential Facilities



<https://www.chicago.gov/content/dam/city/depts/cdph/HealthProtectionandResponse/COVID-19%20Guidance%20for%20Residential%20Buildings.pdf>

Shelter Providers



CDPH Guidance for Shelter



<https://www.chicago.gov/content/dam/city/depts/cdph/HealthProtectionandResponse/COVID-19%20Guidance%20for%20Homeless%20Shelters%2004.13.2020.pdf>

Shelter Referral

- Residents can **request shelter by calling City Services at 311.**
- DFSS is working with CDPH, Q/I facilities, and other partners to formalize the **discharge process from Q/I facilities back to shelter.**

Help us improve connection to shelter by reporting any issues via the DFSS-Homeless@cityofchicago.org email.

Please include:

- The time and date
- The phone number used
- The issue or concern
- Contact info for the person who is seeking shelter (if possible and appropriate)

Shelter Support

- The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.
- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **150 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.
- **Nurses were deployed to shelter programs** to provide an in-person review of CDPH and CDC shelter guidance, assess infection control practices and assist with implementation, and support with telehealth screens. Visits are scheduled for next Monday and Tuesday for the remaining 7 shelter programs.

Outreach

- Engaging with CDPH and medical partners to explore **coordinated testing and assessment/shielding of high-risk residents at encampments.**
- Continued **city-wide canvassing**
 - Screening for COVID-19 symptoms and risk factors
 - Providing connection to food and water
 - Maintaining hand-washing stations and Porta-Potties
 - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
- Continued **outreach on CTA**
 - Providing education about COVID-19 and preventing spread
 - Face masks provided to continuous riders

Questions?

All Chicago's Support for Homeless System COVID-19 Response

Promoting Cross-Provider Communication

- Slack.com
- Peer Sharing Experiences

Maximizing Financial Resources for Agencies Responding to COVID-19

- Chicago COVID-19 Homeless System Agency Emergency Fund
- HUD CoC Expedited Grant Amendments
- Eligible Costs for CoC Funded Agencies on Website

Distilling and Creating Guidance for the Homeless System


- Webinar Summaries
- Guidance on Housing Inspections and Recordkeeping
- Webinars and Trainings

Action Agenda Mobilization and Supporting Expedited Placements into Housing

- COVID-19 Expedited Housing Initiative

Chicago CoC Slack Channel

- Are you **new** to navigating Slack?
- Check out & share the new **Slack Flyer** that explains how to join, how information is organized within the site, and more
- View the **Slack Best Practices Webinar** slides, summary or recording



Engage with the CoC!

The Chicago CoC is using a Slack Channel to facilitate rapid community-wide communication and information sharing during the COVID-19 crisis. By participating in the channel, you can ask and answer questions, learn about resources, catch up on webinar summaries, and much more!

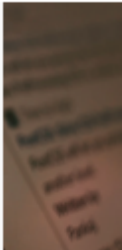
There are 5 Channels, each with a unique focus:

- Announcements-** Includes motions, orders and policy changes on a federal, state and local level.
- COVID-19 Response-** A catch-all channel for topics of interest to CoC members related to COVID-19.
- Provider Questions-** A place to seek information and strategies from others.
- Resources-** Share and access information about services and assistance for people experiencing homelessness.
- Webinar Summaries-** Find the slides, recordings, and summaries of COVID-19 webinars facilitated by All Chicago. All Chicago staff members also view and summarize webinars offered by other city and national agencies.

All are encouraged to join and engage!
Join by visiting bit.ly/ChicagoCoC and entering and confirming your email address.

Questions?
Please contact CoCprograms@allchicago.org.

 slack



Where does a resource go in the Slack workspace?

Announcement	COVID-19-Response	Providers-Questions	Resources	Webinar-Summaries
<ul style="list-style-type: none"> Motions, orders and policy changes on a federal, state and local level Only All Chicago staff post here. 	<ul style="list-style-type: none"> Guidance Events at your organization that is COVID-19 related All providers are encouraged to post here 	<ul style="list-style-type: none"> How is your team handling COVID-19? How are case managers supporting the intake process? All providers are encouraged to post here 	<ul style="list-style-type: none"> Meals on Wheels Flyer COVID – 19 Resources document All providers are encouraged to post here 	<ul style="list-style-type: none"> Webinar Summaries from HUD, NAEH, All Chicago/DFSS Summaries are provided by All Chicago Staff

Housing Provider Peer Sharing Webinar

COVID-19 Housing Provider Sharing & Problem- Solving Session

Topic: Resource and Assistance – Thursday, May 14th, 2020

Description: With the continuation of the Stay at Home Order, and as Chicago Public Schools remain closed, some Chicago residents need assistance and guidance surrounding the city's available food and childcare resources. This week's discussion will give a general overview of what is currently available in Chicago. It will cover the Chicago Food Depository, Chicago Public School meal sites, Meals on Wheels, and childcare support.

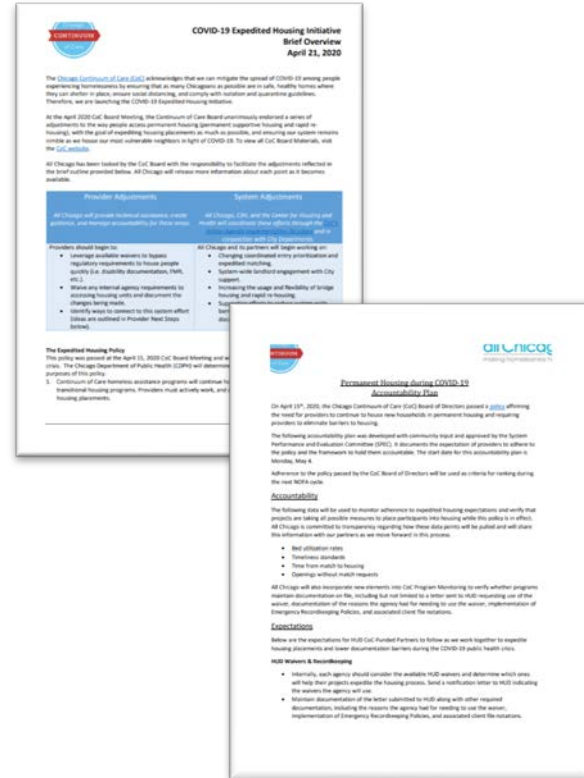
COVID-19 Expedited Housing Initiative

Action Agenda Mobilization
and Supporting Expedited
Placements into Housing

CoC Board
adopted a policy
in support of
expedited housing
at the April 15,
2020

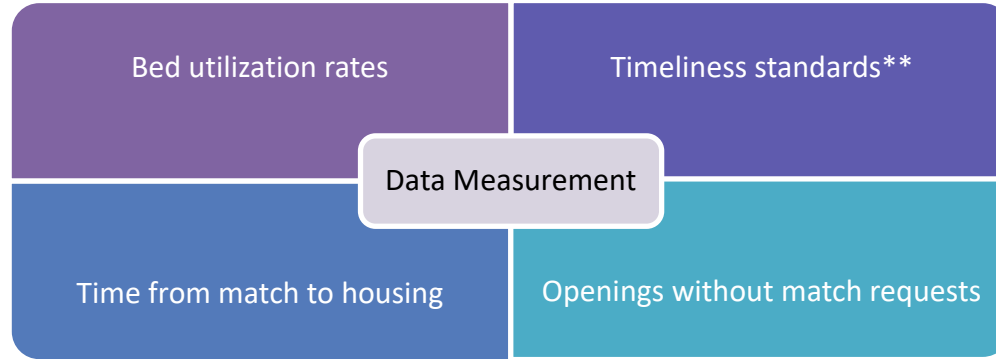
Policy in effect for
CoC Funded
Agencies, as of
May 4.

For more
information, view
the EHI Brief and
Accountability
Plan.



Expedited Housing Plan Accountability Plan Data

Action Agenda Mobilization
and Supporting Expedited
Placements into Housing



- All Chicago is working on developing the data reports
- We will take a recommendation to the System Performance and Evaluation Committee (SPEC) soon

**Note: Timeliness standards in this context refers to updating the Needs Referral Status and is NOT the same as Data Quality timeliness. We will revise the terminology in the Accountability Plan to clarify this difference.

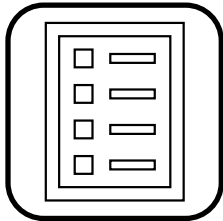
Flexibilities for Subsidized Housing

Action Agenda Mobilization
and Supporting Expedited
Placements into Housing

Flexibility from LIHTF and IHDA in support of expedited housing:

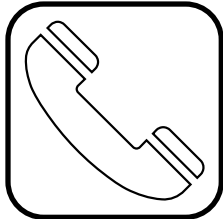
- **Low Income Housing Trust Fund (LIHTF)** is temporarily allowing properties to conduct self-inspections of vacant units for new move-ins
- **Illinois Housing Development Authority (IHDA)** is allowing regulatory flexibility for self-certification of income, electronic and delayed signatures, delayed income recertifications, and property owners/managers are encouraged to waive any Tenant Selection Plan requirements that extend beyond basic federal requirements

The Coordinated Entry Leadership Team has taken action to support the Expedited Housing Initiative.



Temporary Prioritization Plan

Prioritizes households at high risk for serious illness due to COVID-19 and tested negative and includes the following set-asides: 10% for youth, 10% for unsheltered, and 20% for families.



Interim Contact Protocols

Attempt to contact for 5 business days from match date
Update the HMIS Referral Need Status within 15 days

Understanding Changes to Coordinated Entry

- The [Temporary Prioritization Plan](#) and [Interim Contact Protocol](#) are posted to the CSH website at <https://www.csh.org/chicagoces/>
- Materials from the [4/30/20 webinar](#) about these changes (and the Accountability Plan) are available in the CoC Slack Channel
- Answers to **FAQs** are available on pg.2 of the Temporary Prioritization Plan
 - How are people being identified?
 - What if a person is high risk/tested negative and not at the shielding hotel?
 - What if someone is vulnerable and has already tested positive?
 - And more...

Questions?

Initial Thinking on Recovery

Expedited housing, beginning with high-risk clients

Maximization of **financial resources** for system recovery

Prevention of in-flow into homelessness caused by the COVID crisis

Building on **partnerships with health providers**

Crisis system recovery post-COVID

Lessons learned from the pandemic

Commitment to equity in process and response

What else?

Community Poll

1. As all of us start planning for what comes after COVID, what questions do you have about recovery?
2. How has your agency been thinking about recovery?

Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.
- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the DFSS-Homeless@cityofchicago.org email.