For audio via telephone
Dial-in number: (425) 436-6371
Access Code: 432873#

*If line is busy, please wait a few minutes and try again.*

The webinar will begin shortly
COVID-19 Update
Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy
Due to the volume of participants, everyone has been placed on mute.

Please submit questions via the chat tool and we will respond to questions after going through the slides.

Please use the chat to notify us of any technical issues.

If you are having difficulty hearing us, please join the webinar via phone:

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Agenda

- Share a progress report from CDPH and DFSS on the City's COVID-19 response for individuals experiencing homelessness
- Update on HUD and CoC from All Chicago
- Initial thinking and questions about recovery
- Reminder of commitments and discussion of next steps
**COVID Response for the Homeless Population**

1. **Decompression of shelters** to allow for appropriate social distancing
2. **Enhanced outreach** and installation of portable washrooms and hand-washing stations for unsheltered individuals
3. **Distribution of PPE and supplies**
4. **Mobilization of medical support** for shelters and outreach workers
5. **Shielding of clients at high-risk** of complication from COVID
6. **Investigation of reported COVID cases** and targeted testing
7. **Connection of COVID+ individuals experiencing homelessness** to **quarantine and isolation facilities**
8. **Maximization of financial resources** for agencies responding to COVID
9. **Creation of tailored and distilled guidance** for homeless services providers
10. **Communication** between City, CoC, providers and cross-provider communication
There are 39,756 cases of COVID-19 and 1,830 deaths among Chicago residents as of May 21, 2020. This is an increase of 973 cases and 42 deaths since yesterday.

Mayoral Announcement: New Mental Health Supports

Expand Community-Based Treatment for SMI

- $1.2M to expand access to Assertive Community Treatment (ACT) and Community Support Teams (CST)
- 4 providers geographically across city: Friend Health; Healthcare Alternative Systems; Thresholds; Trilogy
- Focus on South and West sides

Increase CDPH and Partner Telemedicine Capability

- Purchased doxy.me - a HIPAA compliant telehealth platform
- Integrated at CDPH behavioral health centers in Greater Lawn, Englewood, Greater Grand, Lawndale, and North River
- Technical Assistance to community partners to scale telehealth capability

Self-Care Resources

- Launched Windy City Wellness in partnership with Ten Percent Happier
  (see next slide)
Self-Care Resources

- City partnership with Ten Percent Happier to launch Windy City Wellness
- Tools for all Chicagoans - regardless of age or ability - to engage in their own well-being through relaxation, mindfulness and meditation
- Curated collection of talks, guided mindfulness activities and sleep supports from a diverse set of wellness experts
Where YOU Can Get Tested -- New Sites

Open M-F, 10:00-4:00 (closed Memorial Day). Preregistration encouraged, [www.ChicagoCovidTesting.com](http://www.ChicagoCovidTesting.com)

<table>
<thead>
<tr>
<th>Facility</th>
<th>Tentative Opening Date</th>
<th>Address</th>
<th>Testing Criteria</th>
<th>Type</th>
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<tbody>
<tr>
<td>Maria Sucredo Scholastic Academy</td>
<td>Open</td>
<td>2958 N 36th Blvd, Chicago, IL 60623</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
<td>Drive-Thru, Walk-Up</td>
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<td>Dr. Jorge Prieto Math and Science Academy</td>
<td>Open</td>
<td>2331 N Central Ave, Chicago, IL 60639</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
<td>Drive-Thru, Walk-Up</td>
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<td>Columbus Park</td>
<td>Open</td>
<td>5601 W Jackson Blvd, Chicago, IL 60644</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
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<td>Garfield Park</td>
<td>Open</td>
<td>744 N 80th St, Chicago, IL 60638</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
<td>Drive-Thru, Walk-Up</td>
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<td>Kennedy-King College</td>
<td>Friday, May 29</td>
<td>6301 S Halsted St, Chicago, IL 60621</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
<td>Drive-Thru, Walk-Up</td>
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<tr>
<td>Guaranteed Rate Field Lot A</td>
<td>Tuesday, June 2</td>
<td>3417 N Normal Ave, Chicago, IL 60618</td>
<td>Asymptomatic first responders and healthcare workers</td>
<td>Drive-Thru, Only</td>
</tr>
<tr>
<td>Southwest</td>
<td>TBD</td>
<td>TED</td>
<td>Symptomatic residents; Asymptomatic with known exposure to COVID</td>
<td>Drive-Thru, Walk-Up</td>
</tr>
</tbody>
</table>

**COVID-19 Testing Sites in Chicago**

Here are additional locations where you can get tested for COVID-19. This is not a comprehensive list. Locations are continuously being added as information is provided.

For additional information, see the [Illinois Department of Public Health](https://www.idph.gov) list of testing sites.
Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
- LCHC conducting rapid testing
- Response to outbreaks in congregate settings
  - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
  - COVID+ individuals transferred to isolation
  - Personalized, case-by-case guidance to congregate setting
  - Nurse will review results with shelter; as needed, will provide referrals to isolation and provide shelter with infection control
  - Nurse will educate staff to provide future referrals
  - CDPH will provide results to DFSS and designated shelter representative w/i one business day of results being reported

Reminder: All clusters (2+ cases) reportable to CDPH via [www.chicagohan.org/covid-19](http://www.chicagohan.org/covid-19)
Test Types

real-time reverse transcriptase polymerase chain reaction (rRT-PCR)
- Standard test
- Molecular test (looks for genetic evidence of virus)
- More sensitive to presence of virus, but results take 48 hours
- More efficient for widespread testing (can batch large number of specimens)

Abbot ID Now
- "Rapid test"
- Molecular test (looks for genetic evidence of virus)
- Ideal for persons who are currently symptomatic
- Less sensitive to presence of virus, but results in 15min
- Not ideal for widespread testing (takes 15 min to perform; capacity of 4/hour)
Review: Testing Results

(Will be updated based on volume of new tests and sites)

Key Findings (Data Current as of May 10):

- **1,853** shelter residents and staff have been tested for COVID-19 through widespread testing in **27** shelter programs across Chicago. **471** shelter residents and staff have tested positive for COVID-19.

- On average, the percent of people within a shelter who test positive for COVID-19 is **25%**, similar to results seen in other major cities; however, for the past four weeks, Chicago’s average percent positivity rate in shelters with at least one reported case has been **below 15%**.

- We tend to see **lower positivity rates in shelters in repeat rounds of testing**, indicating that efforts to stop transmission within a shelter were effective.
Review: Testing Results

- In programs tested so far, **the percent positivity rate ranges from 0% to more than 50%**.
- Results are similar to other cities (Boston, Seattle, San Francisco).

- For the past four weeks, **percent positivity rate in shelters with at least one reported case has been below 15%**.
- Likely seeing **slowing rate of spread** and **decreased outbreaks**.
Questions?
The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.

- DFSS is working with service providers and facility partners to plan for the next phase of our alternate site footprint.
- The temporary shelter serving women and families will be moving to a new location this weekend.

Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **170 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.
Residents can request shelter by calling City Services at 311.

Please share any issues with clients being connected to shelter through the 311 process. DFSS, 311, and Catholic Charities have a weekly check-in to discuss the challenges reported and make continual improvements in the process.

Help us improve connection to shelter by reporting any issues via the DFSS-Homeless@cityofchicago.org email.

Please include:
• The time and date
• The phone number used
• The issue or concern
• Contact info for the person who is seeking shelter (if possible and appropriate)
Coordinated **testing in encampments** between CDPH, medical partners, DFSS, and outreach teams will begin next week.

Continued **city-wide canvassing and outreach, including on the CTA**

- Screening for COVID-19 symptoms and risk factors
- Providing face masks, hand sanitizer, water and food (as need and available)
- Maintaining hand-washing stations and Porta-Potties
- Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
Distribution of supplies

Distribution of thermometers for DFSS-funded shelter and outreach providers is expected for next week.

- Volunteers are being organized to distribute and train staff on thermometer use.
- Communication on exact dates and times will be forthcoming.
DFSS’s 2021 CDGA RFP Process

- DFSS’s 2021 CDGA RFP process has been canceled due to Covid-19
- DFSS Delegate contracts will be extended through December 31, 2021
  - DFSS Contract Division will provide delegate agencies with contract documents to complete
  - 2021 budgets and scopes of work will need to be submitted to the assigned division liaisons for review and approval
  - A timeline will be provided later in the year
  - Questions regarding contracts should be directed to assigned division liaisons
- DFSS funded agencies should have received official notification from Commissioner Lisa Morrison Butler
In June, the CoC will begin expedited housing placements for people residing at Hotel 166.

Accelerated Moving Event Process

• Who: Hotel 166 residents
• What: Cohort model of completing documentation, choosing a unit, arranging furniture, etc.
• How: Existing RRH providers and Housing System Navigators will help households will move into a temporary unit within 3-5 days. There, they will receive services and work on a long-term housing plan.
Expedited Housing Initiative (EHI): Hotel 166

- Household moves to temporary unit
- Household works with RRH Case Manager on a housing plan
- Some will remain in temporary unit and not move again; some will move to other permanent location.
Coordinated Entry: What to Expect When Requesting Matches

Overall

• Starting May 11th, all new matches will be for the people in Hotel 166 based on the temporary CE Prioritization Plan.
• If no one from Hotel 166 meets a project’s eligibility requirements (e.g. youth TH), then we will send an eligible match using the old prioritization.

RRH Providers specifically

• The CoC will work with RRH providers to match them with people soon after but hopefully before they move out of Hotel 166 and into a unit.

PSH Providers specifically

• In June, it is highly likely that people matched to PSH will be already housed in a temporary unit through EHI. Ideally these folks will only need to move if they are matched to a site-based PSH project.
Questions?
Guidance - Preparing for Changes to Stay at Home Order

- Stay up to date on guidance from the City by visiting the City Coronavirus Response Center site: [https://www.chicago.gov/city/en/sites/covid-19/home.html](https://www.chicago.gov/city/en/sites/covid-19/home.html)
- Share your questions and concerns in the chat box or by emailing [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org).

We are interested in what tools/guidance would be helpful for shelter and housing program staff and residents as Chicago moves into Phase 3 of the City's reopening plan.
Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.

- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.

- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.
Today’s Webinar on Slack

➢ The webinar summary, slides, and recording of this webinar will be available on the **Chicago CoC Slack Channel** within 2 business days.

➢ The materials are posted to the #webinar-summaries channel.

➢ If you haven’t yet joined Slack, visit bit.ly/ChicagoCoC.