



For audio via telephone

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The webinar will begin shortly





COVID-19 Update

Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
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Agenda

- Share a progress report from CDPH and DFSS on the **City's COVID-19 response for individuals experiencing homelessness**
- Update on **HUD and CoC** from All Chicago
- Initial thinking and questions about **recovery**
- Reminder of **commitments** and discussion of **next steps**

COVID Response for the homeless population

1

Decompression of shelters to allow for appropriate social distancing

2

Enhanced outreach and installation of portable washrooms and hand-washing stations for unsheltered individuals

3

Distribution of **PPE and supplies**

4

Mobilization of **medical support** for shelters and outreach workers

5

Shielding of clients at high-risk of complication from COVID

6

Investigation of reported COVID cases and **targeted testing**

7

Connection of COVID+ individuals experiencing homelessness to **quarantine and isolation facilities**

8

Maximization of **financial resources** for agencies responding to COVID

9

Creation of **tailored and distilled guidance** for homeless services providers

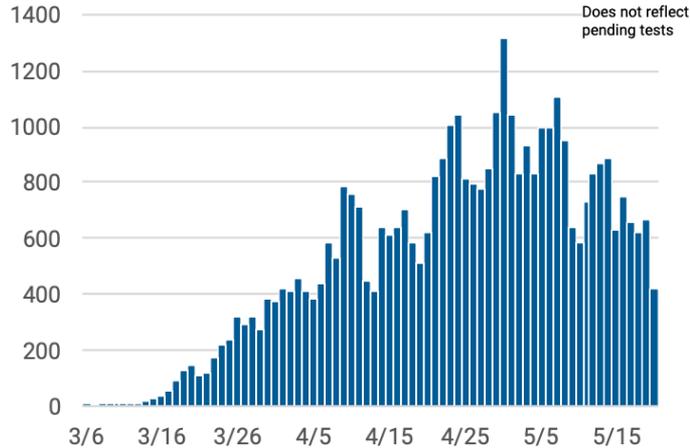
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Communication between City, CoC, providers and cross-provider communication

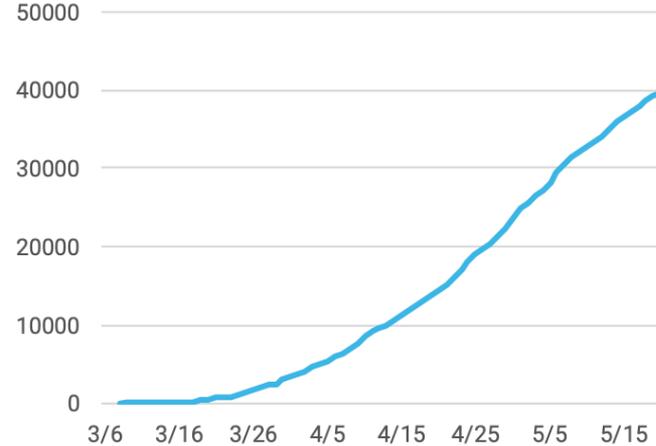
COVID-19 Current Status

There are **39,756** cases of COVID-19 and **1,830** deaths among Chicago residents as of May 21, 2020.
This is an increase of **973** cases and **42** deaths since yesterday.

Confirmed daily COVID-19 cases



Confirmed cumulative COVID-19 cases



Daily and cumulative coronavirus 2019 (COVID-19) cases reported for Chicago residents with known laboratory report date. Results for several previous days are updated each day. Note, there was one case of COVID-19 reported in January 2020 that is not included in the daily counts.

Full Chicago COVID-19 data available at available at www.chicago.gov/coronavirus

****updated daily****

Mayoral Announcement: New Mental Health Supports

Expand Community-Based Treatment for SMI

- \$1.2M to expand access to Assertive Community Treatment (ACT) and Community Support Teams (CST)
- 4 providers geographically across city: Friend Health; Healthcare Alternative Systems; Thresholds; Trilogy
- Focus on South and West sides

Increase CDPH and Partner Telemedicine Capability

- Purchased doxy.me - a HIPAA compliant telehealth platform
- Integrated at CDPH behavioral health centers in Greater Lawn, Englewood, Greater Grand, Lawndale, and North River
- Technical Assistance to community partners to scale telehealth capability

Self-Care Resources

- Launched Windy City Wellness in partnership with Ten Percent Happier

(see next slide)

Self-Care Resources

Click here for the **FREE** Coronavirus Sanity Guide, designed to help you cope with this moment of uncertainty and anxiety.

TEN PERCENT HAPPIER

AT WORK LIVE CORONAVIRUS SANITY PODCAST NEWSLETTER

WINDY CITY WELLNESS

In times like these, we know that Chicagoans need practical ways of coping with stress, fear, and anxiety. In partnership with the Chicago Department of Public Health, we've created this page to help you focus on your own self-care. The resources on this page will help you manage your anxiety, sleep better, and hopefully feel a little better.

GUIDED MEDITATIONS

Handpicked to help with the inevitable ups and downs of the current crisis. The following exercises can help ease your anxiety, and we've included exercises appropriate for every member of the family, regardless of ability. Beginners welcome - we'll guide you along the way.

- City partnership with Ten Percent Happier to launch **Windy City Wellness**
- Tools for all Chicagoans - regardless of age or ability - to engage in their own well-being through relaxation, mindfulness and meditation
- Curated collection of talks, guided mindfulness activities and sleep supports from a diverse set of wellness experts

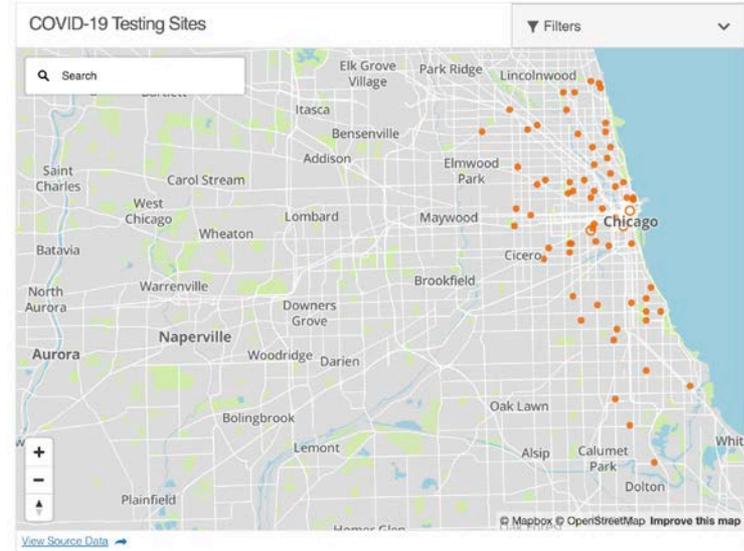
Where YOU Can Get Tested -- New Sites

Open M-F, 10:00-4:00 (closed Memorial Day). Preregistration encouraged, www.ChicagoCovidTesting.com

Facility	Tentative Opening Date	Address	Testing Criteria	Type
Maria Saucedo Scholastic Academy	Open	2850 W 24th Blvd, Chicago, IL 60623	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Dr. Jorge Prieto Math and Science Academy	Open	2231 N Central Ave, Chicago, IL 60639	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Columbus Park	Open	5701 W Jackson Blvd, Chicago, IL 60644	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Gately Park	Open	744 E 103rd St, Chicago, IL 60628	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Kennedy-King College	Friday, May 29	6301 S Halsted St, Chicago, IL 60621	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up
Guaranteed Rate Field Lot A	Tuesday, June 2	3417 S Normal Ave, Chicago, IL 60616	Asymptomatic first responders and healthcare workers	Drive-Thru Only
Southwest	TBD	TBD	Symptomatic residents; Asymptomatic with known exposure to COVID	Drive-Thru, Walk-Up

COVID-19 Testing Sites in Chicago

Here are additional locations where you can get tested for COVID-19. This is not a comprehensive list. Locations are continuously being added as information is provided.



For additional information, see the Illinois Department of Public Health list of testing sites.

Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
- LCHC conducting rapid testing
- Response to outbreaks in congregate settings
 - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
 - COVID+ individuals transferred to isolation
 - Personalized, case-by-case guidance to congregate setting
 - Nurse will review results with shelter; as needed, will provide referrals to isolation and provide shelter with infection control
 - Nurse will educate staff to provide future referrals
 - CDPH will provide results to DFSS and designated shelter representative w/i one business day of results being reported
- Testing data now available: <https://www.chicago.gov/city/en/sites/covid-19/home/latest-data.html>

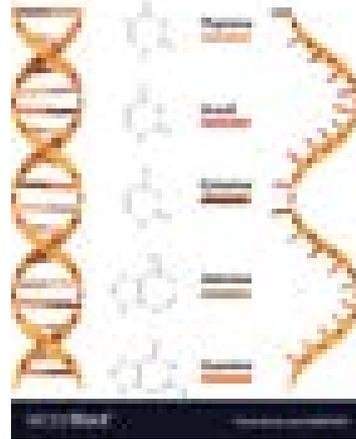
Reminder: All clusters (2+ cases) reportable to CDPH via www.chicagohan.org/covid-19

Test Types

real-time reverse transcriptase polymerase chain reaction (rRT-PCR)

- Standard test
- Molecular test (looks for genetic evidence of virus)
- More sensitive to presence of virus, but results take 48 hours
- More efficient for widespread testing (can batch large number of specimens)

DNA and RNA structure



Abbot ID Now

- "Rapid test"
- Molecular test (looks for genetic evidence of virus)
- Ideal for persons who are currently symptomatic
- Less sensitive to presence of virus, but results in 15min
- Not ideal for widespread testing (takes 15 min to perform; capacity of 4/hour)

Review: Testing Results

CDPH Data Brief published 5/14/20: <https://www.chicago.gov/city/en/sites/covid-19/home/latest-data.html>

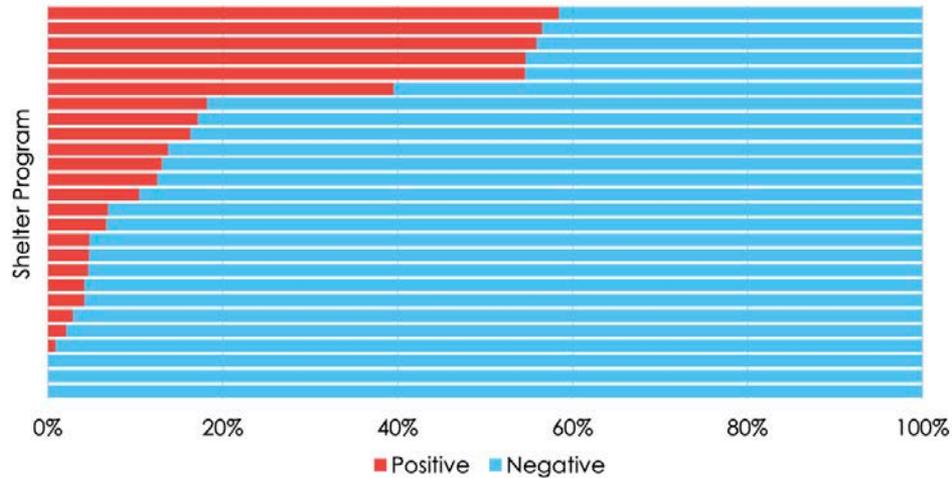
(Will be updated based on volume of new tests and sites)

Key Findings (Data Current as of May 10):

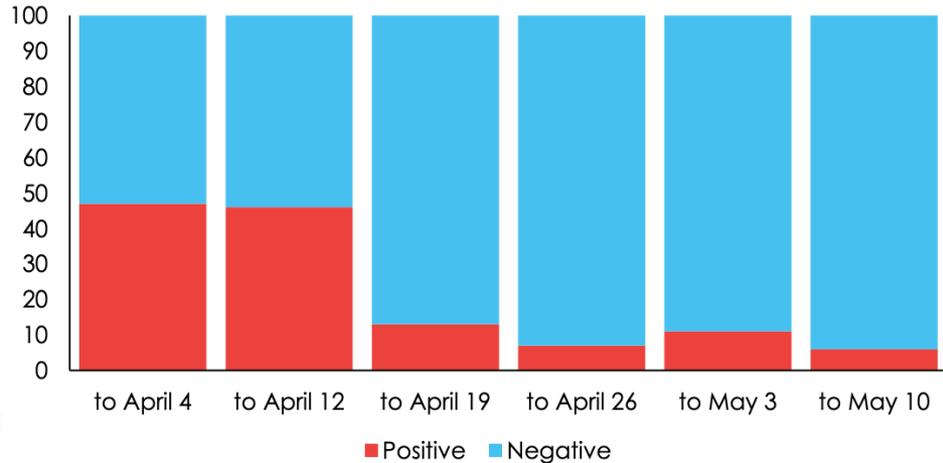
- **1,853** shelter residents and staff have been tested for COVID-19 through widespread testing in **27** shelter programs across Chicago. **471** shelter residents and staff have tested positive for COVID-19.
- On average, the percent of people within a shelter who test positive for COVID-19 is **25%**, similar to results seen in other major cities; however, for the past four weeks, Chicago's average percent positivity rate in shelters with at least one reported case has been **below 15%**.
- We tend to see **lower positivity rates in shelters in repeat rounds of testing**, indicating that efforts to stop transmission within a shelter were effective.

Review: Testing Results

- In programs tested so far, **the percent positivity rate ranges from 0% to more than 50%.**
- Results are similar to other cities (Boston, Seattle, San Francisco)



- For the past four weeks, **percent positivity rate in shelters with at least one reported case has been below 15%.**
- Likely seeing **slowing rate of spread** and **decreased outbreaks**



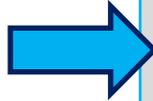
Questions?

Shelters Decompression and Shielding

- The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.
 - DFSS is working with service providers and facility partners to plan for the next phase of our alternate site footprint.
 - The temporary shelter serving women and families will be moving to a new location this weekend.
- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **170 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.

Shelter Referral and Communications

- Residents can **request shelter by calling City Services at 311.**
- Please share any issues with clients being connected to shelter through the 311 process. DFSS, 311, and Catholic Charities have a weekly check-in to **discuss the challenges reported** and make **continual improvements in the process.**



Help us improve connection to shelter by reporting any issues via the DFSS-Homeless@cityofchicago.org email.

Please include:

- The time and date
- The phone number used
- The issue or concern
- Contact info for the person who is seeking shelter (if possible and appropriate)

Enhanced Outreach

- Coordinated **testing in encampments** between CDPH, medical partners, DFSS, and outreach teams will begin next week.
- Continued **city-wide canvassing and outreach, including on the CTA**
 - Screening for COVID-19 symptoms and risk factors
 - Providing face masks, hand sanitizer, water and food (as need and available)
 - Maintaining hand-washing stations and Porta-Potties
 - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities

Distribution of supplies

- Distribution of thermometers for DFSS-funded shelter and outreach providers is expected for next week.
 - Volunteers are being organized to distribute and train staff on thermometer use.
 - Communication on exact dates and times will be forthcoming.

DFSS's 2021 CDGA RFP Process

- DFSS's 2021 CDGA RFP process has been canceled due to Covid-19
- DFSS Delegate contracts will be extended through December 31, 2021
 - DFSS Contract Division will provide delegate agencies with contract documents to complete
 - 2021 budgets and scopes of work will need to be submitted to the assigned division liaisons for review and approval
 - A timeline will be provided later in the year
 - Questions regarding contracts should be directed to assigned division liaisons
- DFSS funded agencies should have received official notification from Commissioner Lisa Morrison Butler

Expedited Housing Initiative (EHI): Hotel 166

In June, the CoC will begin expedited housing placements for people residing at Hotel 166.

Accelerated Moving Event Process

- Who: Hotel 166 residents
- What: Cohort model of completing documentation, choosing a unit, arranging furniture, etc.
- How: Existing RRH providers and Housing System Navigators will help households will move into a temporary unit within 3-5 days. There, they will receive services and work on a long-term housing plan.

Expedited Housing Initiative (EHI): Hotel 166

Household moves to temporary unit

Household works with RRH Case Manager on a housing plan

Some will remain in temporary unit and not move again; some will move to other permanent location.

Coordinated Entry: What to Expect When Requesting Matches

Overall

- Starting May 11th, all new matches will be for the people in Hotel 166 based on the temporary CE Prioritization Plan.
- If no one from Hotel 166 meets a project's eligibility requirements (e.g. youth TH), then we will send an eligible match using the old prioritization.

RRH Providers specifically

- The CoC will work with RRH providers to match them with people soon after but hopefully before they move out of Hotel 166 and into a unit.

PSH Providers specifically

- In June, it is highly likely that people matched to PSH will be already housed in a temporary unit through EHI. Ideally these folks will only need to move if they are matched to a site-based PSH project.

Questions?

Guidance - Preparing for Changes to Stay at Home Order

- Stay up to date on guidance from the City by visiting the City Coronavirus Response Center site: <https://www.chicago.gov/city/en/sites/covid-19/home.html>
- Stay up to date on Public Health Orders: <https://www.chicago.gov/city/en/sites/covid-19/home/health-orders.html>
- Review the City's guidance for businesses and employers: <https://www.chicago.gov/content/dam/city/depts/cdph/HealthProtectionandResponse/COVID-19%20Guidance%20for%20Businesses%20and%20Employers.pdf>
- Share your questions and concerns in the chat box or by emailing DFSS-Homeless@cityofchicago.org.

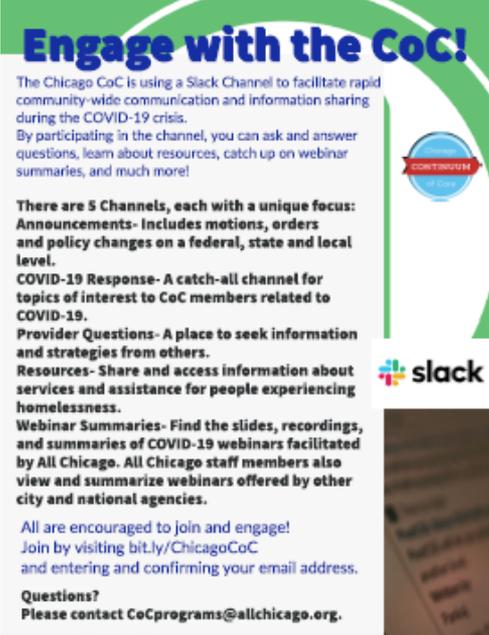
We are interested in what tools/guidance would be helpful for shelter and housing program staff and residents as Chicago moves into Phase 3 of the City's reopening plan.

Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.
- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the DFSS-Homeless@cityofchicago.org email.

Today's Webinar on Slack

- The webinar summary, slides, and recording of this webinar will be available on the **Chicago CoC Slack Channel** within 2 business days
- The materials are posted to the #webinar-summaries channel
- If you haven't yet joined Slack, visit bit.ly/ChicagoCoC



Engage with the CoC!

The Chicago CoC is using a Slack Channel to facilitate rapid community-wide communication and information sharing during the COVID-19 crisis. By participating in the channel, you can ask and answer questions, learn about resources, catch up on webinar summaries, and much more!

There are 5 Channels, each with a unique focus:

- Announcements-** Includes motions, orders and policy changes on a federal, state and local level.
- COVID-19 Response-** A catch-all channel for topics of interest to CoC members related to COVID-19.
- Provider Questions-** A place to seek information and strategies from others.
- Resources-** Share and access information about services and assistance for people experiencing homelessness.
- Webinar Summaries-** Find the slides, recordings, and summaries of COVID-19 webinars facilitated by All Chicago. All Chicago staff members also view and summarize webinars offered by other city and national agencies.

All are encouraged to join and engage!
Join by visiting bit.ly/ChicagoCoC and entering and confirming your email address.

Questions?
Please contact CoCprograms@allchicago.org.



