The webinar will begin shortly

For audio via telephone
Dial-in number: (425) 436-6371
Access Code: 432873#

If line is busy, please wait a few minutes and try again.

The webinar will begin shortly
COVID-19 Update
Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy
Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
  Dial-in number:
  (425) 436-6371
  Access code: 432873#
Agenda

- Share a progress report from CDPH and DFSS on the **City's COVID-19 response for individuals experiencing homelessness**
- Update on **HUD and CoC** from All Chicago
- Initial thinking and questions about **recovery**
- Reminder of **commitments** and discussion of **next steps**
| 1 | Decompression of shelters to allow for appropriate social distancing |
| 2 | Enhanced outreach and installation of portable washrooms and hand-washing stations for unsheltered individuals |
| 3 | Distribution of PPE and supplies |
| 4 | Mobilization of medical support for shelters and outreach workers |
| 5 | Shielding of clients at high-risk of complication from COVID |
| 6 | Investigation of reported COVID cases and targeted testing |
| 7 | Connection of COVID+ individuals experiencing homelessness to quarantine and isolation facilities |
| 8 | Maximization of financial resources for agencies responding to COVID |
| 9 | Creation of tailored and distilled guidance for homeless services providers |
| 10 | Communication between City, CoC, providers and cross-provider communication |
COVID-19 Current Status

There are 34,413 cases of COVID-19 and 1,552 deaths among Chicago residents as of May 14, 2020. This is an increase of 1,293 cases and 53 deaths since yesterday.

Survey on Reopening the City
Where YOU Can Get Tested -- New Sites

New COVID-19 Testing Sites in Chicago
The City has identified six new testing sites throughout Chicago that will bring testing to communities disproportionately impacted by COVID-19 global pandemic. Symptomatic Chicago residents and asymptomatic first responders and healthcare workers can register for a test at chicago.curativeinc.com/welcome. While pre-registration will not be required, it is strongly recommended.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Tentative Opening Date</th>
<th>Address</th>
<th>Testing Criteria</th>
<th>Type</th>
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</thead>
<tbody>
<tr>
<td>Maria Saucedo Scholastic Academy</td>
<td>Wednesday, May 13</td>
<td>2850 W 24th Blvd, Chicago, IL 60623</td>
<td>Symptomatic residents</td>
<td>drive thru and walk up</td>
</tr>
<tr>
<td>Guaranteed Rate Field Lot G</td>
<td>Thursday, May 14</td>
<td>333 W 35th St, Chicago, IL 60616</td>
<td>Asymptomatic first responders, healthcare and other essential workers</td>
<td>drive thru</td>
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<tr>
<td>Dr. Jorge Prieto Math and Science Academy</td>
<td>Friday, May 15</td>
<td>2231 N Central Ave, Chicago, IL 60639</td>
<td>Symptomatic residents</td>
<td>drive thru and walk up</td>
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<tr>
<td>Kennedy-King College</td>
<td>TBD</td>
<td>6301 S Halsted St, Chicago, IL 60621</td>
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<td>drive thru and walk up</td>
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<td>Senka Park</td>
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<td>5656 S St Louis Ave, Chicago, IL 60629</td>
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<tr>
<td>Gately Park</td>
<td>TBD</td>
<td>744 E 103rd St, Chicago, IL 60628</td>
<td>Symptomatic residents</td>
<td>drive thru and walk up</td>
</tr>
</tbody>
</table>

COVID-19 Testing Sites in Chicago
Here are additional locations where you can get tested for COVID-19. This is not a comprehensive list. Locations are continuously being added as information is provided.

For additional information, see the Illinois Department of Public Health list of testing sites.
Isolation Housing

General Isolation
(Private Rooms)

for individuals who do not need additional medical and/or behavioral health support

Supported Isolation
(Congregate Setting)

for individuals who require additional support for other medical conditions and/or behavioral health needs

Isolation Period= 10 days from symptom onset or 3 days or more afebrile and improved symptoms without antipyretics, whichever is longer.

Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support

- CDPH testing team responds to outbreaks in congregate settings
  - Clients and Staff—symptomatic and asymptomatic—tested in settings with active outbreaks
  - COVID+ individuals transferred to isolation
  - Personalized, case-by-case guidance to congregate setting
  - Nurse will review results with shelter; as needed, will provide referrals to isolation and provide shelter with infection control
  - Nurse will educate staff to provide future referrals
  - CDPH will provide results to DFSS and designated shelter representative w/i one business day of results being reported

- Exploring pilot project for rapid testing


Reminder: All clusters (2+ cases) reportable to CDPH via www.chicagohan.org/covid-19
Key Findings (Data Current as of May 10):

- **1,853** shelter residents and staff have been tested for COVID-19 through widespread testing in **27** shelter programs across Chicago. **471** shelter residents and staff have tested positive for COVID-19.

- On average, the percent of people within a shelter who test positive for COVID-19 is **25%**, similar to results seen in other major cities; however, for the past four weeks, Chicago’s average percent positivity rate in shelters with at least one reported case has been **below 15%**.

- We tend to see **lower positivity rates in shelters in repeat rounds of testing**, indicating that efforts to stop transmission within a shelter were effective.
In programs tested so far, the percent positivity rate ranges from 0% to more than 50%.
Results are similar to other cities (Boston, Seattle, San Francisco).

For the past four weeks, percent positivity rate in shelters with at least one reported case has been below 15%.
Likely seeing slowing rate of spread and decreased outbreaks.
Role of Shelter Staff in Reducing Spread

How to talk to your staff about reducing the risk of staff introducing COVID-19 to your facility:

- **Follow best practice when not at work**
  - Wash your hands often with soap and water for at least 20 seconds
  - Stay home as much as possible and avoid close contact with others
  - Put 6ft distance or more between yourselves and others when in public
  - Wear a cloth face covering in the grocery store, pharmacy or other public settings where it’s difficult to maintain social distancing
  - Clean and disinfect frequently touched surfaces daily, like doorknobs, light switches, phones, and faucets

- **Advise all staff member that if they are feeling sick they should stay home**, except to get medical care

- **Advise essential staff that are not essential to your operations to stay home**, but be ready to come in in the event of staff absence
Questions?
Shelters Supports

- The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.

- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **170 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.

- **Nurses were deployed to shelter programs** to provide an in-person review of CDPH and CDC shelter guidance, assess infection control practices and assist with implementation, and support with telehealth screens.
Residents can request shelter by calling City Services at 311.

Q/I facilities are short term placements, so residents may return to shelter once they are medically cleared for discharge.

- Shelter providers will be contacted by the Q/I facility directly to talk through client transition, and Catholic Charities will support with transportation when needed.

Help us improve connection to shelter by reporting any issues via the DFSS-Homeless@cityofchicago.org email.

Please include:
- The time and date
- The phone number used
- The issue or concern
- Contact info for the person who is seeking shelter (if possible and appropriate)
The City has contracted for supplemental transportation capacity, so transportation to shelter will be provided by either Catholic Charities or SCR.

SCR will primarily provide transportation from hospitals and Q+I facilities for residents who are COVID-negative and cleared to return to shelter.

Clients transported by SCR will have a modified intake form.

Shelters must do intake 24 hours a day, seven days a week, including weekends.
Enhanced Outreach

- Engaging with CDPH and medical partners to explore coordinated testing and assessment/shielding of high-risk residents at encampments.

- Continued city-wide canvassing
  - Screening for COVID-19 symptoms and risk factors
  - Providing connection to food and water
  - Maintaining hand-washing stations and Porta-Potties
  - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities

- Continued outreach on CTA
  - Providing education about COVID-19 and preventing spread
  - Face masks provided to continuous riders
DFSS’s 2021 CDGA RFP Process

- DFSS’s 2021 CDGA RFP process has been canceled due to Covid-19
- DFSS Delegate contracts will be extended through December 31, 2021
  - DFSS Contract Division will provide delegate agencies with contract documents to complete
  - 2021 budgets and scopes of work will need to be submitted to the assigned division liaisons for review and approval
  - A timeline will be provided later in the year
  - Questions regarding contracts should be directed to assigned division liaisons
- DFSS funded agencies will receive official notification from Commissioner Lisa Morrison Butler soon
Public Comment Period Expected Soon

- The Consolidated Planning process serves as the framework for community-wide dialogue to identify housing and community development priorities that align and focus funding from CPD formula block grant programs.

- There will be an opportunity to submit feedback on a substantial amendment to the Consolidated Plan. The public comment period will be 5 days and will be open to all Chicago residents (not limited to the homeless sector).

- The Consolidated Plan allocates over $100 million of HUD funding and will be updated to include CARES Act funding recommendations.
The CoC is coordinating a system-wide coordinated landlord engagement effort to support the needs of COVID-19 and the Expedited Housing Initiative.

We are looking to service providers with landlord relationships to assist with landlord outreach.

If you can assist, please reach out to cocprograms@allchicago.org.

Landlords looking to partner with the CoC on this initiative can share their information through our Landlord Survey.
Dr. Evan Lyon, Chief Integrated Health Officer for Heartland Alliance Health, supported a Question and Answer webinar about Personal Protective Equipment (PPE) guidance.

Recording & summary are posted to the Chicago CoC Slack Channel.

Highlights from the discussion: Are surgical or cloth masks safe? What is the right way to put on and take off PPE? Should providers use gowns, gloves, and face shields? What is the impact on our safety if residents are not wearing PPE?
Today’s Webinar on Slack

- The webinar summary, slides, and recording of this webinar will be available on the Chicago CoC Slack Channel within 2 business days.
- The materials are posted to the #webinar-summaries channel.
- If you haven’t yet joined Slack, visit bit.ly/ChicagoCoC.
Questions?
Initial Thinking on Recovery

- Expedited housing, beginning with high-risk clients
- Prevention of in-flow into homelessness caused by the COVID crisis
- Crisis system recovery post-COVID
- Commitment to equity in process and response
- Maximization of financial resources for system recovery
- Building on partnerships with health providers
- Lessons learned from the pandemic
- What else?
Your questions/thoughts about recovery?

- What does recovery mean for prevention, outreach, shelter and housing?
- How far out are we looking for a recovery period?

- Homeless Prevention
  - Support for tenants receiving subsidies who have lost income
  - Expand access to homeless prevention funds

- Shelter Footprint Post-Covid
  - Guidance and support for change
  - Capital improvement to allow for social distancing

- Employment
  - Childcare resources
  - Workforce provider partnership

- Education
  - The medical teams have been wonderful - build permanent partnerships

- Continued Health Sector Partnership
  - Strategy for data sharing
  - Mental Health supports to heal from crisis

- Ongoing Covid Testing and Patient Support
  - Continued support after re-opening

- Need for PPE
  - PPE supplies for the next several months

DFSS
all Chicago
making homelessness history
CDPH
Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.

- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.

- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.