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**The webinar will begin shortly**





# COVID-19 Update

## Homeless Services Division & Continuum of Care

Presented by All Chicago, DFSS and CDPH

Connecting our Partners with Information to Stay Healthy

# Housekeeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the chat tool and we will respond to questions after going through the slides.
- Please use the chat to notify us of any technical issues.
- If you are having difficulty hearing us, please join the webinar via phone:
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# Agenda

- Share a progress report from CDPH and DFSS on the **City's COVID-19 response for individuals experiencing homelessness**
- Update on **HUD and CoC** from All Chicago
- Initial thinking and questions about **recovery**
- Reminder of **commitments** and discussion of **next steps**

# COVID Response for the homeless population

1

**Decompression of shelters** to allow for appropriate social distancing

2

**Enhanced outreach** and installation of portable washrooms and hand-washing stations for unsheltered individuals

3

Distribution of **PPE and supplies**

4

Mobilization of **medical support** for shelters and outreach workers

5

**Shielding of clients at high-risk** of complication from COVID

6

Investigation of reported COVID cases and **targeted testing**

7

Connection of COVID+ individuals experiencing homelessness to **quarantine and isolation facilities**

8

Maximization of **financial resources** for agencies responding to COVID

9

Creation of **tailored and distilled guidance** for homeless services providers

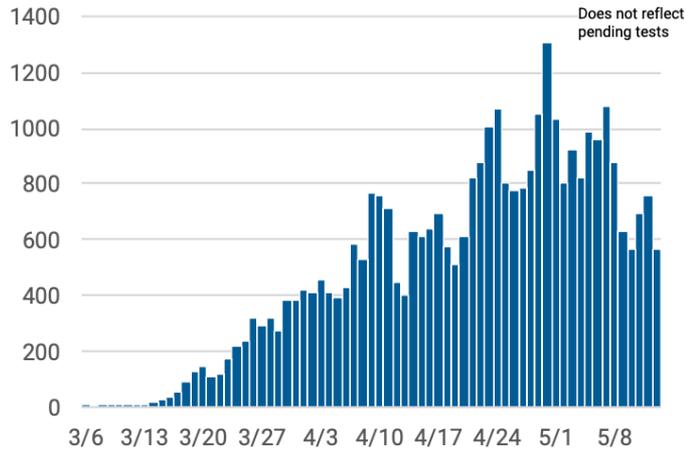
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**Communication** between City, CoC, providers and cross-provider communication

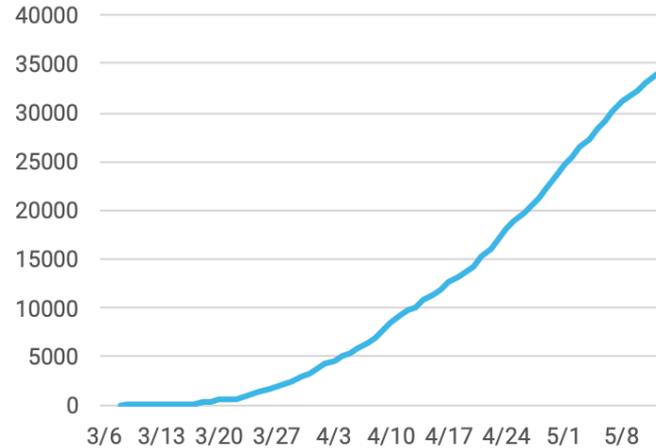
# COVID-19 Current Status

There are **34,413** cases of COVID-19 and **1,552** deaths among Chicago residents as of May 14, 2020.  
This is an increase of **1,293** cases and **53** deaths since yesterday.

Confirmed daily COVID-19 cases



Confirmed cumulative COVID-19 cases



Daily and cumulative coronavirus 2019 (COVID-19) cases reported for Chicago residents with known laboratory report date. Results for several previous days are updated each day. Note, there was one case of COVID-19 reported in January 2020 that is not included in the daily counts.

Full Chicago COVID-19 data available at available at [www.chicago.gov/coronavirus](http://www.chicago.gov/coronavirus)

**\*\*updated daily\*\***

# Survey on Reopening the City

chicago.gov/city/en/sites/covid-19/home.html

An official website of the City of Chicago. Here's how you know.

CDPH | CHICAGO.GOV | Select Language

Search

HOME RESOURCES LATEST DATA UPDATES GIVE BACK OUR PARTNERS

## CORONAVIRUS RESPONSE CENTER

**i** Last updated May 13, 2020

There have been 33,120 cases of COVID-19 identified in Chicago residents so far and 84,698 in Illinois. As this outbreak has spread globally, CDPH is tracking it closely and is using data to guide its response.

We want to hear from you!  
Give your feedback on how to best reopen our city safely

Complete the Survey

The Stay at Home order for Illinois has been extended until the end of May. Information changes quickly and this page is updated when new information becomes available. We are mobilizing every resource at our disposal and collaborating with national, state and local partners to develop a comprehensive and coordinated response to the virus. Do your part. Stay home.

# Where YOU Can Get Tested -- New Sites

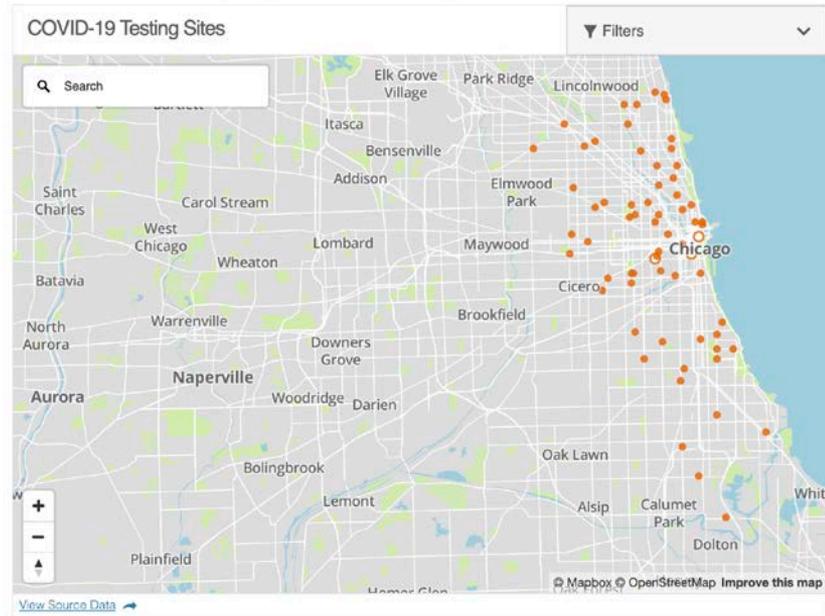
## New COVID-19 Testing Sites in Chicago

The City has identified six new testing sites throughout Chicago that will bring testing to communities disproportionately impacted by COVID-19 global pandemic. Symptomatic Chicago residents and asymptomatic first responders and healthcare workers can register for a test at [chicago.curativeinc.com/welcome](http://chicago.curativeinc.com/welcome). While pre-registration will not be required, it is strongly recommended.

Facility	Tentative Opening Date	Address	Testing Criteria	Type
Maria Saucedo Scholastic Academy	Wednesday, May 13	2850 W 24th Blvd, Chicago, IL 60623	Symptomatic residents	drive thru and walk up
Guaranteed Rate Field Lot G	Thursday, May 14	333 W 35th St, Chicago, IL 60616	Asymptomatic first responders, healthcare and other essential workers	drive thru
Dr. Jorge Prieto Math and Science Academy	Friday, May 15	2231 N Central Ave, Chicago, IL 60639	Symptomatic residents	drive thru and walk up
Kennedy-King College	TBD	6301 S Halsted St, Chicago, IL 60621	Symptomatic residents	drive thru and walk up
Senka Park	TBD	5656 S St Louis Ave, Chicago, IL 60629	Symptomatic residents	drive thru and walk up
Gately Park	TBD	744 E 103rd St, Chicago, IL 60628	Symptomatic residents	drive thru and walk up

## COVID-19 Testing Sites in Chicago

Here are additional locations where you can get tested for COVID-19. This is not a comprehensive list. Locations are continuously being added as information is provided.



For additional information, see the [Illinois Department of Public Health](#) list of testing sites.

# Isolation Housing

## General Isolation (Private Rooms)

for individuals who do not need additional medical and/or behavioral health support

## Supported Isolation (Congregate Setting)

for individuals who require additional support for other medical conditions and/or behavioral health needs

Isolation Period= 10 days from symptom onset or 3 days or more afebrile and improved symptoms without antipyretics, whichever is longer.

<https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html>

# Testing Strategy in Shelters

- Partnership with Rush, UI Health, and others to organize testing and provide support
- CDPH testing team responds to outbreaks in congregate settings
  - Clients and Staff– symptomatic and asymptomatic – tested in settings with active outbreaks
  - COVID+ individuals transferred to isolation
  - Personalized, case-by-case guidance to congregate setting
  - Nurse will review results with shelter; as needed, will provide referrals to isolation and provide shelter with infection control
  - Nurse will educate staff to provide future referrals
  - CDPH will provide results to DFSS and designated shelter representative w/i one business day of results being reported
- Exploring pilot project for rapid testing
- Testing data now available: <https://www.chicago.gov/city/en/sites/covid-19/home/latest-data.html>

**Reminder:** All clusters (2+ cases) reportable to CDPH via [www.chicagohan.org/covid-19](http://www.chicagohan.org/covid-19)

# Testing Results

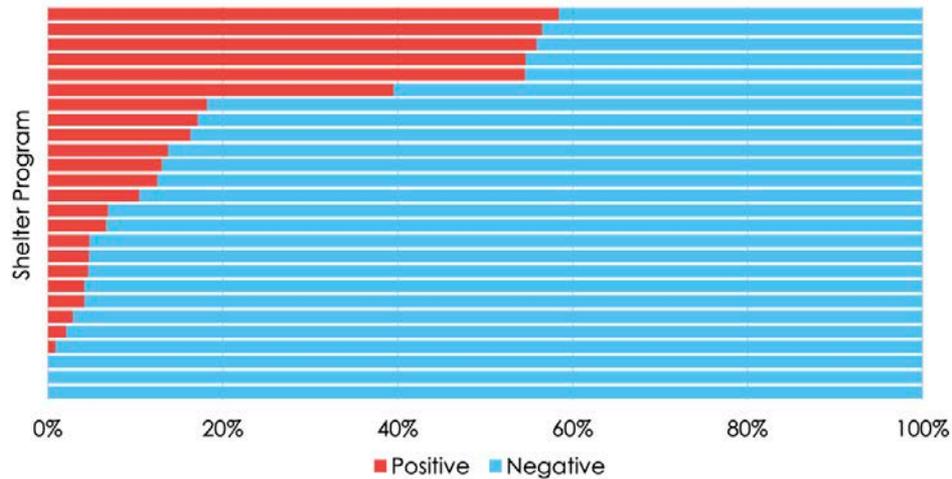
CDPH Data Brief published 5/14/20: <https://www.chicago.gov/city/en/sites/covid-19/home/latest-data.html>

## Key Findings (Data Current as of May 10):

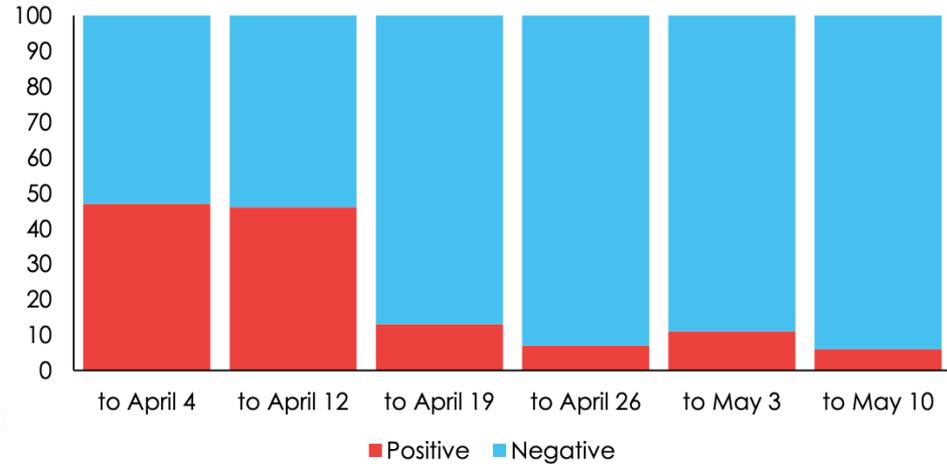
- **1,853** shelter residents and staff have been tested for COVID-19 through widespread testing in **27** shelter programs across Chicago. **471** shelter residents and staff have tested positive for COVID-19.
- On average, the percent of people within a shelter who test positive for COVID-19 is **25%**, similar to results seen in other major cities; however, for the past four weeks, Chicago's average percent positivity rate in shelters with at least one reported case has been **below 15%**.
- We tend to see **lower positivity rates in shelters in repeat rounds of testing**, indicating that efforts to stop transmission within a shelter were effective.

# Testing Results

- In programs tested so far, **the percent positivity rate ranges from 0% to more than 50%.**
- Results are similar to other cities (Boston, Seattle, San Francisco)



- For the past four weeks, **percent positivity rate in shelters with at least one reported case has been below 15%.**
- Likely seeing **slowing rate of spread** and **decreased outbreaks**



# Role of Shelter Staff in Reducing Spread

How to talk to your staff about reducing the risk of staff introducing COVID-19 to your facility:

- Follow best practice when not at work
  - **Wash your hands often** with soap and water for at least 20 seconds
  - **Stay home** as much as possible and avoid close contact with others
  - **Put 6ft distance or more** between yourselves and others when in public
  - **Wear a cloth face covering** in the grocery store, pharmacy or other public settings where it's difficult to maintain social distancing
  - **Clean and disinfect frequently** touched surfaces daily, like doorknobs, light switches, phones, and faucets
- **Advise all staff member that if they are feeling sick they should stay home**, except to get medical care
- Advise essential staff that are **not essential to your operations to stay home**, but be ready to come in in the event of staff absence

Questions?

# Shelters Supports

- The City opened **five temporary shelters providing 700 beds** to allow for the decompression of the shelter system and to address emerging needs.
- Through a coordinated effort between shelters, CDPH, Lawndale Christian Health Center, and DFSS, approximately **170 clients at high-risk** for life-threatening complications from COVID-19 have been **relocated from congregate shelters to individual hotel rooms** for shielding.
- **Nurses were deployed to shelter programs** to provide an in-person review of CDPH and CDC shelter guidance, assess infection control practices and assist with implementation, and support with telehealth screens.

# Shelter Referral

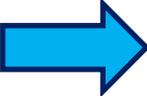
- Residents can **request shelter by calling City Services at 311.**
- Q/I facilities are short term placements, so residents may return to shelter once they are medically cleared for discharge.
  - Shelter providers will be contacted by the Q/I facility directly to talk through client transition, and Catholic Charities will support with transportation when needed.

Help us improve connection to shelter by reporting any issues via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.

Please include:

- The time and date
- The phone number used
- The issue or concern
- Contact info for the person who is seeking shelter (if possible and appropriate)

# Shelter Referral

- The City has contracted for **supplemental transportation capacity**, so transportation to shelter will be provided by either Catholic Charities or SCR.
- SCR will primarily provide transportation from hospitals and Q+I facilities for residents who are **COVID-negative** and cleared to return to shelter.
- Clients transported by SCR will have a **modified intake form**. 
- **Shelters must do intake 24 hours a day, seven days a week, including weekends.**

**Shelter Client Intake Form**

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**Shelter Information**

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Today's Date \_\_\_\_\_ Staff (Driver) Name \_\_\_\_\_

Pick-up Location \_\_\_\_\_ Shelter Destination \_\_\_\_\_

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**Client Information**

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Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_

HOH DOB \_\_\_\_\_ Cell Phone Number \_\_\_\_\_

Gender \_\_\_\_\_ Are you a veteran? \_\_\_\_\_

Are there any food/religious/cultural dietary restrictions or any allergies? \_\_\_\_\_ Do you need any reasonable accommodations? \_\_\_\_\_

Spouse/Partner Name (if applicable) \_\_\_\_\_ Age \_\_\_\_\_ DOB \_\_\_\_\_

Child's Name \_\_\_\_\_ Age \_\_\_\_\_ DOB \_\_\_\_\_

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

# Enhanced Outreach

- Engaging with CDPH and medical partners to explore **coordinated testing and assessment/shielding of high-risk residents at encampments.**
- Continued **city-wide canvassing**
  - Screening for COVID-19 symptoms and risk factors
  - Providing connection to food and water
  - Maintaining hand-washing stations and Porta-Potties
  - Expedited procedure for outreach teams to connect clients to shelter through Catholic Charities
- Continued **outreach on CTA**
  - Providing education about COVID-19 and preventing spread
  - Face masks provided to continuous riders

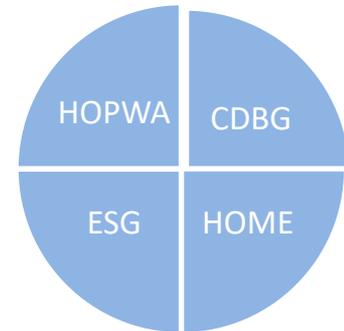
# DFSS's 2021 CDGA RFP Process

- DFSS's 2021 CDGA RFP process has been canceled due to Covid-19
- DFSS Delegate contracts will be extended through December 31, 2021
  - DFSS Contract Division will provide delegate agencies with contract documents to complete
  - 2021 budgets and scopes of work will need to be submitted to the assigned division liaisons for review and approval
  - A timeline will be provided later in the year
  - Questions regarding contracts should be directed to assigned division liaisons
- DFSS funded agencies will received official notification from Commissioner Lisa Morrison Butler soon

# Public Comment Period Expected Soon

- The Consolidated Planning process serves as the framework for community-wide dialogue to identify housing and community development priorities that align and focus funding from CPD formula block grant programs.
- There will be an opportunity to submit feedback on a substantial amendment to the **Consolidated Plan**. The public comment period will be **5 days** and will be open to all Chicago residents (not limited to the homeless sector).
- The Consolidated Plan allocates over \$100 million of HUD funding and will be updated to **include CARES Act funding** recommendations.

CPD Formula Block Grant Programs



# Expedited Housing Initiative: Landlord Engagement

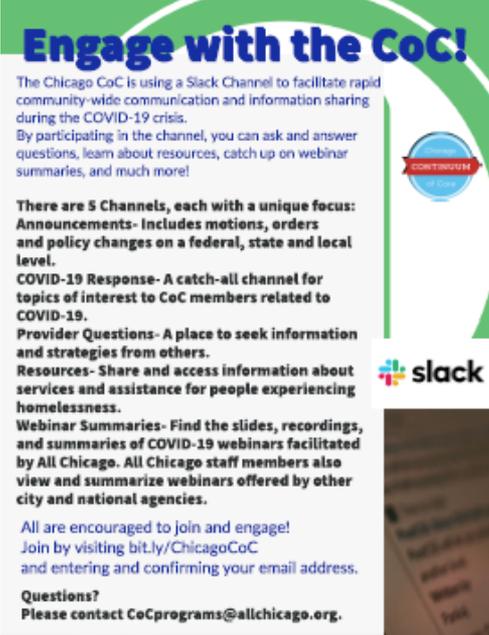
- The CoC is coordinating a system-wide coordinated landlord engagement effort to support the needs of COVID-19 and the Expedited Housing Initiative
- We are looking to service providers with landlord relationships to assist with landlord outreach
- If you can assist, please reach out to [cocprograms@allchicago.org](mailto:cocprograms@allchicago.org)
- Landlords looking to partner with the CoC on this initiative can share their information through our [Landlord Survey](#)

# PPE Guidance for Housing Providers

- Dr. Evan Lyon, Chief Integrated Health Officer for Heartland Alliance Health, supported a Question and Answer webinar about Personal Protective Equipment (PPE) guidance.
- Recording & summary are posted to the Chicago CoC Slack Channel.
- Highlights from the discussion: Are surgical or cloth masks safe? What is the right way to put on and take off PPE? Should providers use gowns, gloves, and face shields? What is the impact on our safety if residents are not wearing PPE?

# Today's Webinar on Slack

- The webinar summary, slides, and recording of this webinar will be available on the **Chicago CoC Slack Channel** within 2 business days
- The materials are posted to the #webinar-summaries channel
- If you haven't yet joined Slack, visit [bit.ly/ChicagoCoC](https://bit.ly/ChicagoCoC)



**Engage with the CoC!**

The Chicago CoC is using a Slack Channel to facilitate rapid community-wide communication and information sharing during the COVID-19 crisis. By participating in the channel, you can ask and answer questions, learn about resources, catch up on webinar summaries, and much more!

**There are 5 Channels, each with a unique focus:**

- Announcements-** Includes motions, orders and policy changes on a federal, state and local level.
- COVID-19 Response-** A catch-all channel for topics of interest to CoC members related to COVID-19.
- Provider Questions-** A place to seek information and strategies from others.
- Resources-** Share and access information about services and assistance for people experiencing homelessness.
- Webinar Summaries-** Find the slides, recordings, and summaries of COVID-19 webinars facilitated by All Chicago. All Chicago staff members also view and summarize webinars offered by other city and national agencies.

All are encouraged to join and engage!  
Join by visiting [bit.ly/ChicagoCoC](https://bit.ly/ChicagoCoC) and entering and confirming your email address.

**Questions?**  
Please contact [CoCprograms@allchicago.org](mailto:CoCprograms@allchicago.org).





Questions?

# Initial Thinking on Recovery

**Expedited housing**, beginning with high-risk clients

Maximization of **financial resources** for system recovery

**Prevention** of in-flow into homelessness caused by the COVID crisis

Building on **partnerships with health providers**

**Crisis system recovery** post-COVID

**Lessons learned** from the pandemic

**Commitment to equity** in process and response

*What else?*

# Your questions/thoughts about recovery?

What does recovery mean for prevention, outreach, shelter and housing?

How far out are we looking for a recovery period ?

## ➤ Homeless Prevention

*Support for tenants receiving subsidies who have lost income*

*Expand access to homeless prevention funds*

## ➤ Shelter Footprint Post-Covid

*Guidance and support for change*

*Capital improvement to allow for social distancing*

## ➤ Employment

*Childcare resources*

*Workforce provider partnership*

## ➤ Education

*The medical teams have been wonderful - build permanent partnerships*

*Strategy for data sharing*

## ➤ Continued Health Sector Partnership

*Mental Health supports to heal from crisis*

## ➤ Ongoing Covid Testing and Patient Support

*Continued support after re-opening*

## ➤ Need for PPE

*PPE supplies for the next several months*

## Reminder of commitments and discussion of next steps

- DFSS, CDPH, and All Chicago will continue these **weekly joint webinars**. Presentations will be posted on the All Chicago Slack Channel.
- Please make sure that these **communications are circulated to all relevant staff** in your organization, so they have the latest information.
- Please **keep DFSS informed** about any staffing shortages, changes in bed availability, and suspected or confirmed COVID cases, and issues/concerns via the [DFSS-Homeless@cityofchicago.org](mailto:DFSS-Homeless@cityofchicago.org) email.