Topics for Today

1. Overview of Performance / Dashboards / Research line of work
2. System Goals
3. Community Dashboards
4. Agency Dashboards
Performance / Dashboards / Research Line of Work

The Work
- Performance Dashboards
- Point in Time Count
- Standards & Monitoring
- Intervention Evaluation

Work Groups
- System Performance & Evaluation Committee
- Point in Time Count Subcommittee
- Monitoring Work Group
- Intervention Efficacy Work Group
- Program Models Work Group
Performance / Dashboards / Research and The System
SYSTEM VISION

System & Program Level Dashboards & Data

Program Models

Signals Programs that should be funded

Evaluation Tool to ensure meeting Threshold

Monitoring of Funded Programs

Identify Needs & Deploy TA

Build Provider Capacity

The CoC Action Agenda
Enhances CES Performance & Expands Data → System & Program Level Dashboards & Data

Informs Assessment Tool & Prioritization Policies → Defines Coordinated Entry Matching

System Vision → System Goals

System Goals → Program Models

Program Models → Monitoring of Funded Programs

Monitoring of Funded Programs → Evaluation Tool to ensure meeting Threshold

Evaluation Tool to ensure meeting Threshold → Build Provider Capacity

Build Provider Capacity → Identify Needs & Deploy TA

Identify Needs & Deploy TA → Fund new models

Fund new models → Demand for Pipeline Expansion

Demand for Pipeline Expansion → Find System Funding Strategies

Find System Funding Strategies → Informs Assessment Tool & Prioritization Policies

Informs Assessment Tool & Prioritization Policies → Defines Coordinated Entry Matching

Defines Coordinated Entry Matching → System & Program Level Dashboards & Data

System & Program Level Dashboards & Data → System Vision

System Vision → System & Program Level Dashboards & Data
System Goals
## System Goals

<table>
<thead>
<tr>
<th>All individuals and families resolve their homeless crisis in 90 days (Ultimate Goal)</th>
<th>End chronic homelessness for Veterans by 12/31/18</th>
<th>Reduce chronic homelessness by 25%</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Time from match to housing is 30 days for all populations</td>
<td></td>
<td>• All units are filled through coordinated entry.</td>
</tr>
<tr>
<td>• 25% of people exiting with increased income due to employment</td>
<td></td>
<td>• Create 100 new units of PSH for chronically homeless and most vulnerable in the next 18 months.</td>
</tr>
<tr>
<td>• Chicago-based SOAR applications in 2018 will increase by 10% in comparison to 2017.</td>
<td></td>
<td>• Ensure all chronic homeless have an available unit</td>
</tr>
</tbody>
</table>

all Chicago making homelessness history
System Goals

Reduce street homelessness by 25% by 2020

Reduce the number of youth experiencing homelessness by 25%
- Define youth homelessness & set appropriate benchmarks.
- Create 80 new units of rapid-rehousing for youth
- Create additional youth diversion supports
- Add 25 units low threshold interim housing for youth

Reduce the number of families experiencing homelessness by 25%
- Create 100 new units of RRH in the next 18 months.
Community Dashboards
Dashboard Data Points

1. Utilizations
2. Retention in Housing
3. Exits to Permanent Housing
4. Income
5. Days from Referral to Housing
Unit Utilization (2018)
Unit Utilization (2018)
Unit Utilization (2018)

<table>
<thead>
<tr>
<th>Youth Intentional Permanent Supportive Housing</th>
<th>Youth Interim Housing</th>
<th>Youth Project Based Transitional Housing</th>
<th>Youth Scattered Site Transitional Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>YIPSH1</td>
<td>YIH1</td>
<td>YPBTH3</td>
<td>YSSTH1</td>
</tr>
<tr>
<td>80%</td>
<td>160%</td>
<td>100%</td>
<td>90%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>YPBTH4</td>
<td>YSSTH3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>YPBTH1</td>
<td>YSSTH2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>YPBTH5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>YPBTH2</td>
<td></td>
</tr>
</tbody>
</table>

The CoC ACTION Agenda
Safe Haven & Youth PSH
Retention in Housing (2018)
Interim Housing Exits to Permanent/Stable Housing (2018)

IH - 50% of participants exit program to Permanent Housing within 180 days
Youth Exits to Permanent/ Stable Housing (2018)

Youth TH SS - 70% of participants will exit to stable housing
Youth TH Project Based – 60% of participants exit to stable housing
(family, friends, longer-term shelter/housing programs or permanent housing)
Youth IH – 55% will exit to stable housing
Change in Income
Referral to Housing (2018)

The graph shows the referral times for different housing programs in Chicago. The x-axis represents various Chicago program types, and the y-axis represents the number of days. The Community Benchmark is indicated with a red line at 30 days. The program types include PHwSS, PSH, Rapid Re-housing, Safe Haven, Youth PSH, Youth TH PB, and Youth TH SS.
Agency Dashboards
Chicago CoC Project Dashboard (v.1.0)

Bed Utilization

<table>
<thead>
<tr>
<th>ID</th>
<th>Provider ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSHB</td>
<td></td>
</tr>
<tr>
<td>PSHB0</td>
<td></td>
</tr>
<tr>
<td>PSHB1</td>
<td></td>
</tr>
<tr>
<td>RRH1</td>
<td></td>
</tr>
</tbody>
</table>

Bed Utilization

- PSH
- Rapid Re-housing

CE Referrals

- Value
- #Referrals
- #Rematches
- #Enrolled
- #Housed

Time from Referral to Housing

- Average Days
- Median Days

Retention in Housing
Timeline for Dashboard Publication

June
- Finalize Data Points with SPEC
- Present Draft Dashboards at All CoC Meeting for feedback
- Present Draft Dashboards with DFSS Staff
- Resolve questions from SPEC

July
- Present Draft Dashboard at Service Providers Commission for feedback
- Hold 2 focus groups with service providers for feedback

August
- Post de-identified dashboards to All Chicago website
- Share project codes with agencies
- Determine steps to identify projects and post publicly
...Before you go

Please complete All Chicago’s training feedback survey

Your feedback is valuable to All Chicago! Your responses help shape our work and impact our training offerings.

Thank you!