Welcome to the All CoC Meeting!

Voting Member Instructions

1. Please visit the table in the back of the Auditorium to pick up your ballot.

2. Please sit in the designated seating area in the front.
   #AllCoC
Today’s Agenda

I. Welcome.....................10:00am – 10:15am
II. Voting Matters..........10:15am – 10:35am
III. U.S. Census 2020.......10:35am – 11:05am
IV. SPC & LEC Highlights.11:05am – 11:25am
V. CoC Successes..........11:25am – 11:40am
VI. Program Spotlight.....11:40am – 12:00pm
VII. Break........................12:00pm – 12:15pm
VIII. Breakout Sessions.....12:15pm – 1:00pm
Welcome from Commissioner Lisa Morrison-Butler, CoC Board Chair
Proposed Voting Rules

• All CoC Members (voting and non-voting) may speak to the motions.

• Eligible voters will sit in a designated section of the auditorium, apart from general audience members, in order to make it easier for All Chicago support staff to count any potential raised-hand votes that may be necessary.

• Each person wishing to speak to the current motion under deliberation will approach the microphone table, state their name and group affiliation to be recorded for the speakers list. Individuals will speak in turn on a first-come basis.

• Each speaker shall speak for no more than four (4) minutes at a time. No person shall speak a second time until all who wish to speak first have done so.
Proposed Voting Rules (continued)

• All remarks will be addressed to the Chair.

• Comments must be related to the issue under discussion.

• Formal discussions shall be limited to no more than 10 minutes allowing for balanced time, to the extent possible, for those who may be for or against.

• These rules may be amended by a two-thirds vote of those members present and voting.
Motion #1: Vote to affirm the 2020 Chicago Continuum of Care (CoC) Board of Directors Slate

The Continuum of Care Board of Directors’ Board Affairs Committee puts forth the following Board slate for 2020 which includes names and terms of returning Board members, as well as newly proposed Board members and their three-year term. All new or returning Board members were vetted by the Board Affairs Committee.

The CoC Board affirmed the slate at their December 11 Board meeting to be presented to the All CoC Membership for affirmation.
Voting

Motion #2: Vote to affirm All Chicago as the Chicago Continuum of Care (CoC)’s Collaborative Applicant

The Continuum of Care Board of Directors’ System Operations & Performance Committee and its Collaborative Applicant Subcommittee reaffirms All Chicago as the Chicago CoC’s Collaborative Applicant for 2020.

The CoC Board affirmed All Chicago as Collaborative Applicant at their December 11 Board meeting to be presented to the All CoC Membership for affirmation.
Voting Results

Thank you for your patience while the votes are being counted.
Presentation

2020 U.S. Census
Presenter:
Shamiram William Youkhanna
2020 Census
Initiative on Persons Experiencing Homelessness
Chicago Region
The Chicago Region is pleased to share its plans for the upcoming census.

We look forward to this opportunity to meet and engage partners in support of our 2020 Census mission: to conduct a census of population and housing and disseminate the results to the President, the states and the American people. Our goal is to count everyone once, only once, and in the right place!

We want to share the many opportunities available to be engaged and partner with the Chicago region. With your assistance and support, we will take every opportunity to work in concert with the eight states in the region: Arkansas, Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri and Wisconsin.
2020 Census

A Message from the Director

Thank you for attending and hosting this crucial meeting with the Chicago Region’s 2020 Census Partnership team. I am certain you will find the information shared informative and staff from the Chicago Region responsive to your questions. We are available as a resource and engaged at every level to achieve a complete count of the population in this region.

Feel free to email me, contact me by telephone or schedule a meeting if you desire. I can be reached at marilyn.a.sanders@census.gov or 630-288-9301.

I look forward to the 2020 Census Experience!
It is estimated that 3.5 million people experience homelessness annually in the United States.

In 2016, families with children experiencing homelessness accounted for 35 percent of the homeless population.

Veterans were also disproportionately represented, making up about 9 percent of homeless adults in 2016.

The term “homeless” is usually very narrowly defined and does not include those temporarily living with family or friends.
2020 Census

Individuals Most at Risk

- Veterans
- African Americans – 40% of population
- LGBTQ + Youth
- Unaccompanied Youth
- Children under the age of 18
- Recent Divorcees
- Those living in Rural America
- Hispanics or Latinos – 22%
2020 Census

Hard-To-Count (HTC) Demographics

- Children (under 5yrs)
- College Students
- Farm Workers
- Homeless
- Immigrants
- Language Constrained
- Millennials
- Minorities
- People Living in Poverty
- People with Disabilities
- Refugees
- Renters
- Snowbirds
- Senior Citizens
- Veterans
- Young Adults (18-24yrs)
There are multiple reasons why enumerating those experiencing homelessness is challenging:

- Distrust for government
- Mistrust of public service sector, i.e. law enforcement, etc.
- Mental Health issues
- Physical disabilities
- Transient
- Lack of internet access
- Lack of mobility or resources
2020 Census

Impact to Community Resources

Social services are greatly impacted by the undercount of people experiencing homelessness:

- Housing Choice/Section 8 vouchers for permanent housing
- Rapid Transitional housing programs
- Funding increases for TANF, GA, Medicaid, and SNAP assistance
- LGBTQ+ awareness and assistant programs
- Resources for persons living with disabilities
- Increase VA Home Loan Guarantee Program Participation
- Substance abuse awareness and prevention programs
- Domestic violence prevention programs
- Unaccompanied youth assistance programs
- Head start and Universal Pre-K resources
- Sexual assault awareness and prevention programs
- HIV and Aids Assistance Programs
- General Mental Health Programs and Assistance
- Job Training and Hiring Preference Programs
- Suicide prevention programs
The Census Bureau’s mission to count everyone once, only once, and in the right place requires full participation of every partner across the board.

- Local Complete Count Committees (CCCs)
- Public Schools
- Child-friendly establishments such as museums, playrooms, libraries, and community centers
- Community based organizations and Service-based organizations such as shelters and soup kitchens
- Local businesses such as Walmart
- Places of Worship
- Medical clinics/Health care agencies
- Recreational facilities like YMCA
How Will The U.S. Census Bureau Count Persons Experiencing Homelessness?
Group Quarters (GQ)

Group Quarters is defined as a place where people who are not related live or stay in a group living arrangement that is owned or managed by an entity or organization providing housing and/or services for the residents.

When we think of group quarters, the examples that come to mind are:

- Emergency Shelters
- Women and Children Shelters
- College Residence Hall
- Group Homes
- Prisons
- Nursing Homes
- Residential Treatment Centers
The Bureau counts people experiencing homelessness by locating them at places where they receive services and at outdoor locations including:

- Shelters
- Soup Kitchens and Food Vans
- Emergency Shelters
- Warming Centers
**Targeted Non-Sheltered Outdoor Locations (TNSOL)**

Non-sheltered outdoor locations (TNSOL) will be identified in advance. These are commonly known locations where individuals experiencing homelessness are most likely to congregate.

*Examples of TNSOL would be:*
  - Certain Street Intersections
  - Public Transportation Stops
  - Vacant Buildings
  - Gas Stations
  - Big Stores Parking Lots
Group Quarters Advance Contact (GQAC)

Purpose: Helps prepare for a successful population count during the Group Quarters Enumeration and Service-Based Enumeration operations. During GQAC, The U.S. Census Bureau will contact facilities to:

- Verify the group quarters name, address, contact name, phone number, maximum population, and group quarters type code.
- Collect an expected Census Day population count.
- Inform the group quarters staff about the various methods of data collection.

When and Where Will GQAC Take Place?

- Census Bureau will begin contacting facility administrators in February 2020 to obtain important identifying information.
GQAC Phases

For the 2020 Census, Group Quarters Advance Contact will be conducted in several phases:

**Phase 1:** The Census Bureau will mail a letter to most group quarters on January 14, 2020, informing them of the 2020 Census.

**Phase 2:** The Census Bureau will call each group facility to explain the enumeration process and collect certain identifying information about the facility. This phase will take place February 3 through March 6, 2020 (and January 13 through February 25, 2020, for remote areas of Alaska).

**Phase 3:** The Census Bureau will conduct personal visits to select group quarters across the United States and Puerto Rico that could not be contacted by phone or were unable to complete the phone interview. The personal visit phase of the operation will be conducted February 21 through March 6, 2020.
Service Based Enumeration (SBE)  
March 30th through April 1st

The enumeration methods available to SBE locations are:

- In-Person Interviews/Team Enumeration
- Paper Response Listings
2020 Census

What Questions Are Asked at Group Quarters?

The census response data that is collected for each person at your facility includes the following:

- Name
- Sex
- Date of birth
- Age on April 1, 2020
- Race
- Whether they are of Hispanic origin
- Alternate address where they live or stay when not at a group quarters facility
GQ Timeframes

- Conduct **GQAC** Operation 2/3/20 – 3/6/20
- Conduct **SBE** 3/30/20 – 4/1/20
- **TNSOL** 3/31/20 – 4/1/20
- Conduct **GQE** 4/1/20 – 6/12/20
Enumeration of Transitory Locations (ETL)

Transitory Locations (TL) are locations where people live in non-traditional housing that is temporary or movable in nature and residents must pay to stay there. These are enumerated during ETL.

Types of TL include:
- Recreational Vehicle (RV) Parks
- Campgrounds
- Hotels/Motels
- Circuses
- Carnivals
- Marinas
- Racetracks
ETL Timeframes

- Conduct TLAC Operation • 2/24/20 – 3/21/20
- Conduct ETL • 4/09/20 – 5/04/20
2020 Census

How Can Partners Assist?

- Assist the U.S. Census Bureau in identifying sheltered and non-sheltered locations for persons experiencing homelessness.
- Raise awareness about the 2020 Census among persons experiencing homeless and those who are at risk of becoming homeless.
- Allocate volunteers, computer access, and other resources to assist persons experiencing homeless complete the census questionnaire.
- Encourage persons experiencing homelessness to apply for census jobs.
Questions?
If you have any questions about our Group Quarters or Special Initiative on Homelessness, please contact:

Shamiram William Youkhanna
Partnership Specialist
shamiram.william.youkhanna@2020census.gov
Highlights from the Service Providers Commission: Tawanda Acosta, CCHC & Laura Bass, Facing Forward
Service Providers Commission (SPC)

2019 Highlights

- Utilized Social Work Intern to support the work of SPC
- Developed administrative infrastructure for SPC so we maintain our own records independent of All Chicago
- Created unified advocacy responses (HMIS Concerns, UFA)
- Revised SPC Charter
- Clarified roles between SPC-EC and service provider CoC Board Members
- Planned and hosted All Provider Meeting in April 2019
- Utilized provider feedback to advocate for Action Agenda Refinement Plan
- Held one formal meeting between LEC and SPC leadership
- Developed new committee structure
Service Providers Commission (SPC)

Plans for 2020

- Onboard new members and new leadership
- Revise committee structure and focus more on committee work
- Continue to partner with Lived Experience Commission
- Plan and host additional All Provider Meeting(s)
Presentation

Highlights from the Lived Experience Commission
Lived Experience Commission (LEC)

- Updating the LEC Charter
- Updated the Client Feedback Sessions:
  - Worked with the Youth Action Board
  - Two CFSs conducted in 2019; at least 12 are anticipated to occur in 2020
- LEC members continued commitment and participation in the CoC work groups and board committees, including over 20 workgroups and four Board committees
- Provided feedback to the Employment/Income Project Managers regarding barriers people experiencing homelessness encounter with trying to connect with the workforce development system
- Provided input on the lived experience-related questions on the Local Evaluation Instrument
- Contributed to helping refine and improve the Action Agenda communications and decision-making efforts
2019 Continuum of Care Successes
Successes!

- Over **2,800** households ended their homelessness through a housing intervention
- Over **1800** households at-risk for homelessness received homeless prevention assistance to avoid becoming homeless
- Housing providers have a **97%** housing retention rate
- Since 2015, Veteran homelessness has decreased by **47%**
- In the first half of 2019, **19%** of unsheltered enrollments exited to a sheltered destination
Successes!

• Due to the CoC’s coordinated efforts, the Mayor allocated **$5 million** towards ending youth homelessness

• The CoC received **$4.1 million** for Domestic Violence coordinated entry and **129** rapid rehousing units

• Through pipeline expansion efforts, **593** affordable housing units dedicated to homeless populations are in que to come online

• Over **8,700** Coordinated Assessments were completed as an initial step to identify an appropriate housing resource for households experiencing homelessness

• The Point-in-Time Count for all homeless populations has decreased **22%** since 2015
Updates

• United Funding Agency (UFA) Business Plan and resource documents are online at:
  • [https://allchicago.org/continuum-care/unified-funding-agency-ufa](https://allchicago.org/continuum-care/unified-funding-agency-ufa)
• 2020 Membership Dues
• Revised CoC Website coming online in 2020
• CoC Charter revisions
CoC Spotlight

Featherfist: Outreach Programs
Featherfist serves homeless men, women and children and those “at risk” of becoming homeless throughout the City of Chicago. We are celebrating our 35th year of providing services to the city’s most vulnerable people.
CORE PROGRAMS

- Outreach & Engagement
- Comprehensive Case Management
- Housing
- Veteran Services
OUTREACH & ENGAGEMENT

AGGRESSIVE MOBILE OUTREACH (AMO)

OPERATION NIGHT OWL (ONO)

SYSTEM NAVIGATION
AGGRESSIVE MOBILE OUTREACH (AMO)

TWO TEAMS WITH 2 MEMBERS EACH

24 HOUR AWARENESS OF ALL FEATHERFIST STAFF

ALL STAFF TRAINED TO COMPLETE EFFECTIVE OUTREACH DUE TO POINT IN TIME COUNT, INCLEMENT WEATHER EMERGENCIES, ENCAMPMENT ACTIVITIES

WORKS IN TANDEM WITH DEPARTMENT OF FAMILY AND SUPPORT SERVICES
OPERATION NIGHT OWL (ONO)

Two teams of 3

Covers 77 community areas Monday-Friday 8pm-4am

Mobile on the street working in tandem with Department of Family and Support Services, Chicago Transit Authority (CTA) and other Partner Agencies
SYSTEM NAVIGATION

Street homeless that are matched to housing

Engagement

Assisting located households in gathering needed documents for housing and maintaining contact until placement
WHAT WE DO

1. ENGAGEMENT- See the Person
   - Develop a relationship
   - Diversion/Problem solving conversation
   - Determine next steps - shelter or continued engagement
   (Veterans have high priority - immediately connected and transported to Veteran coordinator)

2. Feather Bags- Give necessities and a contact card

3. Coordinated Entry- CES Assessment
   - Ensure person is offered CES and/or verify that CES has been completed

4. Mobile tracking- Document
   - Real time mobile tracking of location of participants that we encounter on the street, wifi in all vehicles, real time service documentation and referrals
EXPECTED OUTCOMES

- Get people off the street
- Stable housing
- Reuniting people with family and other personal resources through Diversion
- Connecting people to mainstream resources
THANK YOU
QUESTIONS?
Next Up!

• **15-minute Break** – 12:00 PM – 12:15 PM (snacks in the hallway near Conference Hall 1106 & 1107)

• **Breakout Sessions** (12:15 PM – 1:00 PM)
  • *Coordinated Entry: Feedback Wanted:* Conference Hall 1106
  • *Pipeline Line of Work Overview:* Conference Hall 1107
  • *Provider Self-Care Panel:* Conference Hall 1108

Thank you for attending!