Diving into Chicago’s Dashboard to End Homelessness

All CoC Meeting

December 7, 2017
Focus

Creation of Chicago’s Dashboard to End Homelessness
  a. Purpose: Data analysis for action
  b. Feedback Sessions
  c. EVHI example of Dashboard implementation

Dashboard Orientation
  a. Story progression
  b. Data focus of each tab

Dashboard Implementation
  a. Questions answered by tab
  b. Direct opportunity for data exploration and analysis
  c. Ensuring Dashboard can become part of ongoing analysis at all levels
3. Rapidly updated data centralized picture
2. Integration of varied system experiences into transparency
1. Foundation of Dashboard

Primary Foundation of Dashboard

4. Ongoing means to assess impact of action
3. Highlight areas for action based on data progress
2. Chronic Homelessness in Chicago
1. End Homelessness

Purpose

Creation of Chicago's Dashboard to

End Homelessness
Creation of Chicago’s Dashboard to End Homelessness

Feedback Sessions

~ Community and national subject experts called upon to share response to Dashboard foundation
~ Questions crafted for each session to harness unique perspectives and roles

10 Sessions

~ All Chicago Teams
~ Coordinated Entry System (CES) Partners
~ Ending Veteran Homelessness Initiative (EVHI) Leadership Team
~ 1:4 Initiative Leadership Team
~ Agency Technical Administrators (ATAs)
~ Coordinated Access Steering Committee (CASC)
~ Department of Family and Support Services (DFSS)
~ Urban Labs
~ Abt. Associates
~ Community Solutions
## EVHI: Dashboard Implementation and System Change

### Meeting Agenda

<table>
<thead>
<tr>
<th>EVHI Leadership Team</th>
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<tr>
<td>All Chicago</td>
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<tr>
<td>Chicago Housing Authority (CHA)</td>
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<tr>
<td>CSH</td>
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<tr>
<td>Department of Housing and Urban Development (HUD)</td>
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<td>Jesse Brown VA Medical Center</td>
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Grant and Per Diem Representative
Supportive Services for Veteran Families (SSVF) Representative

### DFSS

- **Endings Veteran Homelessness – Federal Criteria & Benchmarks**
  - 30 Day Goal to End: August 30 to November 28, 2017

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Goal</th>
<th>Benchmark</th>
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<tbody>
<tr>
<td>1. Rapid Rehousing and Long-Term Housing</td>
<td>70</td>
<td></td>
</tr>
<tr>
<td>Among Veterans</td>
<td>41</td>
<td></td>
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<tr>
<td>Target: 80% of veterans exiting homelessness over 30 days in Rapid Rehousing</td>
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- 2. Quick Access to Permanent Housing
  - Tenure: Frame entry from certification to occupancy and time

<table>
<thead>
<tr>
<th>Frame entry From Certification to Occupancy</th>
<th>30 Days</th>
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<tbody>
<tr>
<td>Veterans housed during period</td>
<td>21</td>
</tr>
</tbody>
</table>

- 3. Sufficient Permanent Housing Capacity
  - Number of veterans residing in shelters, etc.

<table>
<thead>
<tr>
<th>Veterans Residing in Shelters in Last 30 Days</th>
<th>21</th>
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</table>

- 4. Limit Use of Service Intensive Transitional Housing
  - Number of veterans residing in shelters, etc.

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<thead>
<tr>
<th>Veterans Residing in Service Intensive Transitional Housing</th>
<th>20</th>
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**Home for the Holidays**
Dashboard Orientation

Story

1. Key System Indicators
2. Experience of homelessness and system engagement
3. Resources available to address homelessness
4. Movement into permanent housing
Chicago’s Dashboard to End Homelessness

https://allchicago.org/dashboard-to-end-homelessness
Dashboard Orientation

Data by Tab

1. **Key System Indicators**
   6 Areas for quick assessment and action
2. **Homelessness to Housing: Project Involvement**
   Sheltered and Unsheltered experiences
   Project enrollment
3. **Housing Needs and Availability**
   Permanent housing project unit openings
   Individuals assessed in need of selected housing
4. **Comparison of Housing and Homelessness**
   Inflow and Outflow
5. **Movement to Permanent Housing**
   Referrals and Enrollments
6. **Permanent Housing Outcomes**
   System and project level housing details
Dashboard Exploration

Key System Indicators

- How many people are experiencing homelessness in Chicago?
- What action can be taken to influence the number experiencing homelessness?
- Do we have a process to move people into permanent housing?

Homelessness to Housing: Project Involvement

- Do individuals engage with a single or multiple providers when experiencing homelessness?
- How many individuals and households are experiencing unsheltered homelessness?
- Individuals currently experience an average of ___ days of homelessness, how can we see the length of time of their movement through our Homeless Services Continuum?
Dashboard Exploration

Housing Needs and Availability

- Which subpopulation needs the greatest amount of supportive housing resources?
- Does Chicago currently have housing resources available to connect individuals, youth, and families to the most effective option?

Comparison of Housing and Homelessness

- How many people are currently experiencing homelessness in Chicago?
- What are the housing needs of individuals entering our homeless services system?
- What can our system optimize to increase the movement of people into permanent housing?
Dashboard Exploration

Movement to Permanent Housing

- We have a large number of people experiencing homelessness in Chicago. How are these individuals connected to housing? Which housing options are they connected to?
- Are there barriers that exist that prevent someone from quickly moving into a permanent housing unit?

Permanent Housing Outcomes

- The Outflow from homelessness includes those connected to permanent housing each month. Which project types are working to move these individuals into permanent housing?
- How many individuals, families, or youth has a provider housed during a selected period of time?

Veteran Benchmarks

- Has Chicago addressed the four main areas to demonstrate an end to Veteran homelessness in Chicago?
Data Exploration and Analysis

EVHI Data:

During 2017, has the total outflow of Veterans moving into permanent housing or becoming inactive been greater than the inflow of Veterans entering the CoC?

Was there a period of time when the Outflow of Veterans was greater than the Inflow? If so, what months were included in this period?
Data Exploration and Analysis

System Level Data:

What number of youth experiencing homelessness have been assessed as part of the Coordinated Entry process?

Is there a location or place of engagement common to those youth that have been assessed to be connected to permanent housing?

| Participants Currently Experiencing Homelessness Assessed for Movement into Housing |
|---------------------------------|---------------------------------|
| All Assessed                   | Not Assessed                    |
| 3,555 (34%)                   | 6,782 (66%)                    |

<table>
<thead>
<tr>
<th>Skewed Turned</th>
<th>Unskewed Turned</th>
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<tbody>
<tr>
<td>All Assessed</td>
<td>Not Assessed</td>
</tr>
<tr>
<td>1,276 (34%)</td>
<td>2,447 (39%)</td>
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<tr>
<td>Engaged in Services</td>
<td>Engaged in Services</td>
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<tr>
<td>All Assessed</td>
<td>Not Assessed</td>
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<tr>
<td>3,113 (34%)</td>
<td>1,150 (10%)</td>
</tr>
<tr>
<td>Exit Status</td>
<td>Exit Status</td>
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<tr>
<td>All Assessed</td>
<td>Not Assessed</td>
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<tr>
<td>18 (1%)</td>
<td>2,083 (99%)</td>
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<table>
<thead>
<tr>
<th>Status of Assessed Participants Currently Experiencing Homelessness</th>
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<tbody>
<tr>
<td>Rehoused - Not Yet Rehoused</td>
</tr>
<tr>
<td>2,430</td>
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<tr>
<td>68.4%</td>
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Data Exploration and Analysis

Project Level Data

Which Youth Drop in Program has 69% of its youth participants assessed as part of the Coordinated Entry process?

Which project has housed 4 youth in November of 2017?
Ongoing Data Analysis

CoC

• Lead with data
• Build on EVHI experience to insert data review in all committee meetings

All Chicago

• Provide ongoing opportunities to review Dashboard implementation and effectiveness
• Continually provide data to assist in action and analysis process
Thank you!

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