Coordinated Entry System
Feedback Wanted!
Happy Almost New Year!

In the spirit of the new year, we will review the top 10 accomplishments of 2019 as a count down.
Updated prioritization plan focused on length of homelessness with unsheltered status as the first tie breaker.
Added navigation supports for all households facing chronic homelessness and matched to supportive housing, with thanks to Housing System Navigation, Outreach, and Drop-In providers.
Added HMIS timeliness standards for housing providers related to matched households so that people who are eligible for a new match can receive one.
Refined Transfer policies and protocols with help from an outstanding short term workgroup. This included creating a transfer prioritization practice.
Assessment refinement brought the assessment from 11 pages to 7, removing unnecessary questions.
Skilled Assessors have been working diligently to assess and update assessments, and accomplished this task for over 8000 people this year.
9 Dedicated Skilled Assessors are in the field working to expand access for sheltered and unsheltered participants at Access Points and in person at large shelters.

- Catholic Charities Call Center: 2 assessors
- DV Hotline: 1 assessor
- Large Shelters (Facing Forward & FOA): 3 assessors
- Access Points: 3 assessors
Coordinated Entry Call Center staffed by Catholic Charities launched this fall to expand access to Coordinated Entry for people facing homelessness •In hospitals or visiting healthcare clinics, •At Small and medium size shelters, and •Spanish speaking participants anywhere in Chicago
CE has expanded access to people impacted by domestic violence and/or human trafficking with an assessment that takes place outside of HMIS.
As a community, we have housed 818 households matched through Coordinated Entry in 2019, and the year is not yet over.
Share Your Feedback

Please post your sticky notes to the appropriate space:

• Access
• Assessment
• Assignment
• Accountability

After posting, please select one of the groups you wish to join by sitting near that space.
Small Group Solution Raising

• Each breakout group should aim to understand the feedback and brainstorm possible solutions

• Nominate a recorder and a reporter

• Reporters will share up to three challenges and possible solutions with the larger group
Report Out

• Access
• Assessment
• Assignment
• Accountability

All feedback will be reviewed by the CE Implementation Team for follow up.
Happy New Year! You Are All Amazing!

BEN, I KNOW I'M A GOOD WHITE SHARK, BUT I DON'T FEEL GREAT.

YOU'RE A GREAT WHITE SHARK, KEVIN.

THANKS, DUDE. I JUST NEEDED TO HEAR THAT TODAY.
Stay in Touch!

www.csh.org/chicagoces

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