



**Coordinated Entry System
Feedback Wanted!**

Happy Almost New Year!

In the spirit of the new year, we will review the top 10 accomplishments of 2019 as a count down.

10

Updated prioritization plan focused on length of homelessness with unsheltered status as the first tie breaker.

9

Added navigation supports for all households facing chronic homelessness and matched to supportive housing, with thanks to **Housing System Navigation, Outreach, and Drop-In** providers.

8

Added HMIS timeliness standards for housing providers related to matched households so that people who are eligible for a new match can receive one.

7

Refined Transfer policies and protocols with help from an outstanding short term workgroup. This included creating a transfer prioritization practice.

6

Assessment refinement brought the assessment from 11 pages to 7, removing unnecessary questions.

5

Skilled Assessors have been working diligently to assess and update assessments, and accomplished this task for **over 8000 people this year.**



4

9 Dedicated Skilled Assessors are in the field working to **expand access** for sheltered and unsheltered participants at Access Points and in person at large shelters.

- Catholic Charities Call Center 2 assessors
- DV Hotline 1 assessor
- Large Shelters (Facing Forward & FOA) 3 assessors
- Access Points 3 assessors

3

Coordinated Entry Call Center staffed by Catholic Charities launched this fall to **expand access** to Coordinated Entry for people facing homelessness

- In hospitals or visiting healthcare clinics,
- At Small and medium size shelters, and
- Spanish speaking participants anywhere in Chicago

2

CE has expanded access to people impacted by domestic violence and/or human trafficking with an assessment that takes place outside of HMIS.



1

As a community, we have **housed 818 households** matched through Coordinated Entry in 2019, and the year is not yet over.



Share Your Feedback

Please post your sticky notes to the appropriate space:

- Access
- Assessment
- Assignment
- Accountability

After posting, please select one of the groups you wish to join by sitting near that space

Small Group Solution Raising

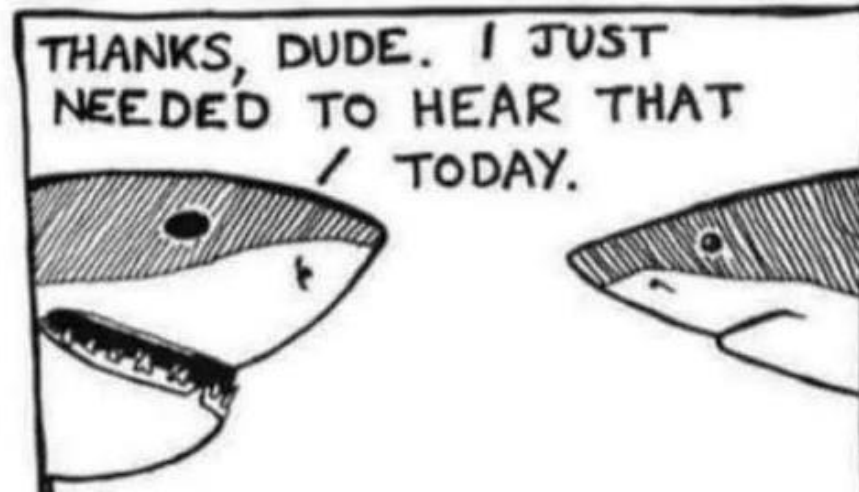
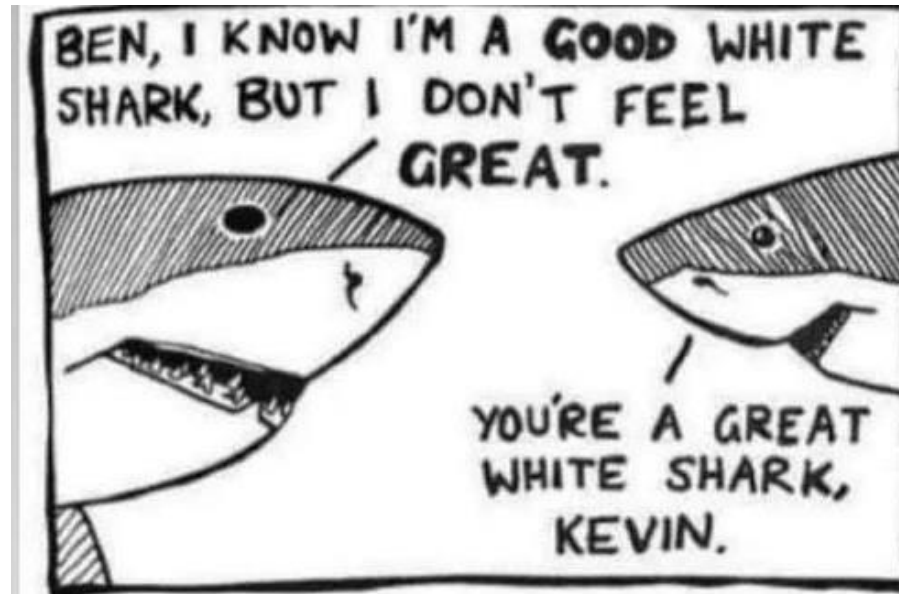
- Each breakout group should aim to understand the feedback and brainstorm possible solutions
- Nominate a recorder and a reporter
- Reporters will share up to three challenges and possible solutions with the larger group

Report Out

- Access
- Assessment
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- Accountability

All feedback will be reviewed by the CE Implementation Team for follow up.

Happy New Year! You Are All Amazing!



Stay in Touch!

www.csh.org/chicagoces

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