As we reflect on the accomplishments of 2018, it is apparent that we have done this together. We’ve taken great strides at improving our homeless system in Chicago so that we can serve our neighbors more effectively. Ultimately, we are creating a system that will prevent and end homelessness in Chicago.

While this work happens at the system level, it touches our neighbors at the most personal level – their home.

Together, we have ended homelessness for William, a father of two and veteran with an honorable discharge. William and his family were living in an apartment that was unsafe for his two young children. When he approached his landlord about making the necessary improvements, the landlord instead responded by increasing the rent and serving William with an eviction notice. “I was working overtime, but because of the short notice, I was lacking funds,” William said. Through our Emergency Fund, All Chicago helped William secure a new, safe apartment by covering his security deposit so that he and his family were able to move into a safe and stable home.

We’re continuing to refine a system that will prevent more of our neighbors like William from becoming homeless and quickly move people into housing when they do become homeless.

As you read through the highlights of the past year on the pages that follow, I hope you will recognize your part in these achievements. Homelessness has decreased by 20% since 2015, an incredible reduction. As donors and partners, your support has been critical to our work and continues to enable us to make steady progress toward our vision of a Chicago where all of our neighbors have a place to call home.

Our work is not done, and we remain committed to ensuring that all of our neighbors have a safe and stable home. On behalf of All Chicago and those whom we serve, thank you for your partnership.

Gratefully,

Nonie Brennan
Chief Executive Officer
EMERGENCY FINANCIAL ASSISTANCE

We provide critical financial assistance to people experiencing, or at risk of, homelessness or another serious emergency. Our Emergency Fund program quickly provides payments on a person’s behalf for things like rent, utilities, or even bus passes.

Our Emergency Fund helps to prevent a short-term crisis from becoming a cycle of instability. We work with partner agencies throughout Chicago to deliver funds to bridge the gap for our neighbors experiencing, or at risk of, homelessness. Our partner agencies refer their clients to the Emergency Fund, and any Chicago resident in need of assistance can dial 3-1-1 and request “short-term help” to be assessed and referred to funding that can keep them stably housed.

$3.7 million provided in assistance
95% of clients surveyed reported that the financial assistance resolved their crisis
87% of clients surveyed reported being housed 6 months after receiving housing-related financial assistance

2,984 households served
Including more than 1,931 children

REMEMBERING ALAN STONE

All Chicago lost a champion of our work in preventing and ending homelessness in 2018. The Chairman of our Board of Directors, Alan Stone, passed away on February 28, 2018.

The son of Emergency Fund founder Norman H. Stone, Alan was relentless in pursuing All Chicago’s mission. Through his role as Emergency Fund President from 1997 – 2000 and his work on the Board of Directors, Alan made an enormous impact on our organization and in Chicago’s efforts to prevent and end homelessness.

Alan was instrumental in building and strengthening the Emergency Fund’s board, hiring the first staff members, and moving the organization from a family charity to a national leader in homelessness prevention. After achieving those goals, Alan positioned the organization to merge with the Chicago Alliance to End Homelessness to create All Chicago Making Homelessness History. Outside of his contributions at All Chicago, Alan served in key positions at the Stone Container Corporation and contributed to numerous philanthropic efforts during his retirement.

Alan was deeply passionate about helping Chicago families in need and was a true champion of All Chicago’s work.

His loss has been felt throughout our community, but we know that his guidance, insights, and gifts he gave us will live on and continue to guide our efforts to ensure all our neighbors have a safe and stable place to call home.
COMMUNITY PARTNERSHIPS

We drive Chicago’s community-wide response to homelessness by serving as the backbone for Chicago’s Continuum of Care. The Continuum of Care is a membership group that strategizes and plans a coordinated, comprehensive approach to providing housing and services for people experiencing homelessness.

All Chicago leads the Continuum of Care through a year-round research, evaluation, strategic planning, and federal funding application process. In 2018, we secured $73 million in federal funding for homelessness programs in Chicago. This crucial funding was distributed to 45 agencies administering 150 projects. This marks an increase of over $5 million from the prior year, bringing additional resources to Chicago to serve our neighbors experiencing homelessness.

For the first time, we secured new funding for domestic violence projects. Nine new federally-funded projects were awarded, and 264 units for people experiencing homelessness were added to Chicago’s homeless system in 2018, expanding our capacity to address homelessness in Chicago.

We conducted monitoring and site visits for 12 projects at 11 partner agencies, with the goal of helping our partners improve their homeless services programs and outcomes. With technical assistance from All Chicago, our partners improved their programs by more thoroughly documenting participant feedback implementation, creating more comprehensive and clear service plans and policies, correcting HMIS data, and improving housing quality and lead-based paint inspections. This assistance and continuous improvement helps our community serve clients better and makes a stronger case to bring in more federal funds to Chicago’s homeless system.

In 2018, we secured $73 million in federal funding for homelessness programs in Chicago.

Homelessness in Chicago has decreased by 20% since 2015.*

*As measured by the Point-In-Time Annual Homeless Count
We manage the Homeless Management Information System (HMIS), a citywide database that collects and analyzes data on people experiencing, or at risk of, homelessness and the services they receive.

All Chicago gathers and analyzes local data on people experiencing, or at risk of, homelessness and the services they receive. We use this data to drive citywide discussion and decision-making as we work together toward solutions to end homelessness. In our role as the hub for Chicago’s homelessness data, we closely track the city’s progress toward goals and key metrics. We share this data with our partners through specific targeted reports, as well as through our Dashboard to End Homelessness.

In 2018, we further developed our cutting-edge Dashboard to End Homelessness. The Dashboard harnesses data from HMIS to depict how people experiencing homelessness access services and move to housing. We made improvements and additions to help our users – partners in our community – better access and use the data that helps them make decisions about their programs. In 2018, we added filters to show performance of project types and specific projects. We also created a new Continuum of Care System Goals Dashboard to illustrate the progress Chicago is making toward the homeless system’s shared goals, ensuring that data remains a centerpiece of our community’s planning. In addition, we created a Coordinated Entry System Dashboard to support the system’s work to match people experiencing homelessness with an appropriate housing solution that addresses the person’s needs.

In 2018, we entered into data-sharing partnerships with the Chicago Housing Authority (CHA), Chicago Cook Workforce Partnership, Cook County Health and Hospital System, and Cook County Jail to better understand how homelessness touches these systems.

Housing and Health Data Match

All Chicago also worked with managed care organizations in 2018 to integrate our homelessness data with patient medical data. On a monthly basis, we have provided reports to a managed care organization matching 4-8% of HMIS clients with their patient records, amounting to 1,100 to 1,600 patients per month. This key information is helping them to better serve patients by providing more holistic care. More broadly, this project has demonstrated great potential for using data to bridge sectors and more effectively address homelessness.

We know that high-quality data continues to be crucial in efforts to solve complex social problems like homelessness. We also know that homelessness is not an isolated issue, but rather, it is connected to many other systems in our city. With this in mind, in 2018, we entered into data-sharing partnerships with the Chicago Housing Authority (CHA), Chicago Cook Workforce Partnership, Cook County Health and Hospital System, and Cook County Jail to better understand how homelessness touches these systems.

Explore the data at: allchicago.org/dashboard-to-end-homelessness
We provide trainings, workshops, research, and analysis to help our partners apply proven strategies to prevent and end homelessness in Chicago even more effectively.

In 2018, All Chicago successfully implemented a learning management software, improving our registration and training experience as we grew the number of trainings we offer. For the first time, we began offering continuing education credits (CEUs) to training participants. Illinois social workers must complete a certain number of CEUs to maintain their licenses, so we are proud to provide this professional development benefit to our many partners who are social workers.

TRAINING TOPICS INCLUDE:
- Introduction to the Coordinated Entry System
- Chronic Homelessness Definition
- Housing First
- Trauma-Informed Care
- Motivational Interviewing

In June 2018, we partnered with the True Colors Fund for Pride Month to lead Chicago’s participation in the Pride Challenge, an effort to train homeless services providers in LGBTQ inclusion. This free online training provided simple, inclusive terminology, context, and best practices to support LGBTQ youth. It also helped to educate our community on the specific needs and challenges LGBTQ youth face when accessing homeless services. LGBTQ youth are 120% more likely to experience homelessness than their non-LGBTQ peers, making it a crucial issue in our work.

PRIDE CHALLENGE

We trained nearly 300 of our partners at 50 agencies working to end homelessness in Chicago!
**OUR APPROACH**

**RESEARCH**

In 2018, we built out our research function to provide essential analysis to inform our partners throughout Chicago’s homeless system. In 2018, we released three reports:

**UNDERSTANDING THE SUCCESS OF CHICAGO’S ENDING VETERAN HOMELESSNESS INITIATIVE**, released in June 2018, explores the factors that contributed to Chicago’s success in reducing veteran homelessness. Chicago’s Ending Veteran Homelessness Initiative (EVHI) has housed over 4,800 veterans since 2015, and All Chicago’s analysis provides insights and recommendations on how successful strategies from the EVHI can be applied system-wide to have a greater impact on ending homelessness for all Chicagoans.

**THE CASE FOR ENDING HOMELESSNESS**, released in August 2018, provides succinct arguments for communities to invest resources in proven strategies that end homelessness. These messages can be used to influence policy makers, funders, and other community members to support solutions that ensure our neighbors have a place to call home. This case statement serves as a valuable resource in our partners’ work to prevent and end homelessness in Chicago.

**STUDENT EMERGENCY FUND REPORT: 2015 – 2018**, released in November 2018, reviews the accomplishments and challenges of All Chicago’s Student Emergency Fund, which provides college students with emergency financial assistance to help them stay in school when faced with a short-term emergency. This report is based on student applications, follow-up forms, and interviews with All Chicago program administrators, fund managers at partner organizations, and student recipients of financial assistance.

Check out All Chicago’s reports at allchicago.org/research

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**FINANCIALS**

**TOTAL OPERATING REVENUE:**

$8,660,338

- **GOVERNMENT**
  - $6,338,279

- **FUNDRAISING AND SPECIAL EVENTS**
  - $2,298,971

- **ALL OTHER**
  - $23,088

**TOTAL OPERATING EXPENSES:**

$8,040,477

- **PROGRAMS**
  - $7,117,366

- **MANAGEMENT AND GENERAL**
  - $516,262

- **FUNDRAISING**
  - $406,849
OUR SUPPORTERS:

$100,000+

Alan Stone Family Charitable Foundation
Anonymous (2)
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$50,000–$99,999

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- Patricia Auch
- Cynthia Barnard
- Lynette Barnes

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*All Chicago is very appreciative for the generosity of our supporters and apologize for any errors or omissions in this report. For questions, please contact Melissa at 312.379.0301 ext. 127. Due to space limitations, we are unable to print donors who gave under $100 but are very thankful for gifts of all sizes.*
PARTNER WITH ALL CHICAGO!

It takes all of us, working together, to end homelessness. As a community, we can ensure all our neighbors have a safe and stable place to call home. Join us!

Follow Us and Spread the Word
facebook.com/AllChicago.MHH
twitter.com/AllChicago_MHH
linkedin.com/company/all-chicago

Make a Tribute Gift in Honor or Memory of a Loved One
A gift in tribute of a friend, family member, or colleague is a wonderful way to show how much they mean to you. Upon receipt of your gift, we will send a personalized card to the honoree, or in the event of a memorial gift, to your designated recipient.

Become an Ambassador
Our Ambassadors are valued mission partners who are trained to share about All Chicago’s work and play an active role in expanding our network of friends and donors.

Make a Monthly Gift
You can be a critical partner by becoming a monthly donor. Your regular monthly gift creates a source of income we can count on to take steps forward in ending homelessness. It’s the easiest way to give and ensure that All Chicago receives your ongoing support.

Join a Committee
Lend your expertise on working committees like Fundraising, Marketing, and more. We will work with you to learn more about your specific experience and interest and match you with the perfect opportunity.

To learn more or get involved, please contact Melissa at 312.379.0301 ext. 127 or at manson@allchicago.org to learn more.

INDIVIDUALS CONTINUED

Cheryl Boyer
Stephen Brown
Veronica Buckley
Amy Bushnell
James Butsch
Jean Butzen
Arthur and Judith Coren
John Cosgrove
Renee Crolius
Christ Dangles
Edith and David De Mar
Katherine and John Donofrio
Randall and Sally Doubet-King
Mat Dougherty
Timothy Drake
Doug Eaton
James Fadim
Farrel Friedman
Ashley Garboid
Robert Gill
Carolyn Haas
Evan Haberman
Candice Hacker
Christine Haley
Erik Harmon
Jordan and Marlene Hecktman
Jennifer Homer
Rose Hughes
Steven Katz
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