Chicago Task Force on Youth Homelessness

Blueprint and Strategy Presentation
June 27, 2018
Introductions

Chicago’s Blueprint

Chicago’s Strategy to End Youth Homelessness

Youth Work Group Details
Chicago’s Blueprint
community driven system planning
Chicago’s Blueprint Process

• Blueprint Process – community driven system planning that took place in March 2018
• Consultant – Andrew Niklaus (Pivot Change)
• Blueprint Events - Input Process
  o Kick-off meeting
  o 30 individual interviews
  o 2 youth focus groups
  o Intensive, two-day workshop
• Blueprint document – a summary of the community input
• Critical decision point included in the Youth Homelessness Demonstration Program (YHDP) Proposal
Blueprint Participation

Kick off Meeting

- All Chicago
- Broadway Youth Center
- Catholic Charities
- Center on Halsted
- Chapin Hall
- Chicago Community Trust
- Chicago Housing Authority
- ChildServ
- City Colleges of Chicago
- COS Foundation
- DCFS
- DFSS
- Heartland Human Care Services
- ICJIA
- Juvenile Justice Dept.
- Juvenile Justice Initiative
- LEC
- Polk Bros Foundation
- Teen Living Programs
- The Night Ministry
- TPAN
- UChicago Urban Labs
- Unity Parenting
Blueprint Participation

Full Day Workshops

- All Chicago
- Alternatives Inc
- Broadway Youth Center
- CCH
- Center on Halsted
- Chapin Hall
- Chicago Community Trust
- Covenant House
- CPS
- DCFS
- Dept. of Juvenile Justice
- DFSS
- Employment Task Force
- Heartland Alliance
- LYTE Collective
- Mayor's Office
- Teen Living Programs
- The Night Ministry
- Unity Parenting
- Youth Advisory Board
Individual Interviews

- All Chicago
- Broadway Youth
- Catholic Charities
- CCBYS
- CCH
- Center on Halsted
- Chapin Hall
- Chicago Police Department
- Chicago Community Trust
- Chicago Job Council
- City Colleges
- Crown Foundation
- DCFS
- DFSS Deputy Commissioner
- Heartland Alliance
- Heartland HCS
- HOW
- ICOY
- La Casa Norte
- LYTE Collective
- Ounce of Prevention
- New Moms
- Polk Brothers
- PRCC
- Pride Action Network
- Teen Living Programs
- The Night Ministry
- UCAN
- Unity Parenting
- Windy City Times
- YAB Consultant
- Youth Services Consultant
- Two Youth Focus Groups
Impact Statement:

Youth will thrive with a network of healthy connections, safety, and stability
Guiding principles

• Autonomy
• Equity
• Safety
• Low barrier
• Individualized services
• No wrong door
• Well-trained staff
• Service scaffolding
• Responsiveness
Population

- Decision Point - Youth age 14 – 24 years old
- Disproportionately
  - African American
  - Justice involved
  - Child welfare involved
  - Pregnant or parenting
Youth Typology

- A Youth typology is a way to group young people by more than just simple demographics with a focus on situational characteristics and service use while experiencing homelessness:

**Low Risk:**
- tend to be younger
- more stable relationships with families/school
- least amount of homelessness over time

**Transient:**
- less stable connections with school/housing
- moved in and out of homelessness repeatedly
- No prominent mental health and substance use problems
- retained relationships with families

**High Risk:**
- more likely to drop out of school
- have an unstable relationship with families
- struggle with mental health and substance use issues
- experience long stretches of homelessness
Blueprint Summary

Ensure Equity in Outcome for Populations

• African American
• Youth involved in the child welfare system
• Youth involved in justice systems
• Pregnant and parenting youth
• LGBTQ
• Transgender women of color
Blueprint Summary

Expand Service Array with Potential Models

- Respite Care
- Interim
- Therapeutic Beds
- Youth Rapid Re-housing
- Youth Navigators
- Community Capacity Builder
Outcomes and Performance - Starting Point

Outcomes
• Based on USICH
  • Stable housing
  • Permanent connections
  • Education
  • Employment
  • Social and emotional wellbeing
• Short/Intermediate/Long

Performance
• Performance framework
• High quality data
• Data-driven Decision Making
• Data-driven accountability
• Culture of learning
• Continuous Iteration

Blueprint Summary

Idea > Implement > Collect Data > Analyze > Adjust
Strategy to End Youth Homelessness

General areas of work
Tasks identified through all previous planning efforts
Work process – Action Agenda
Action Agenda Structure – 12 Lines of Work

- Rapid Reductions in Homelessness
- Crisis Response
- Coordinated Entry
- Employment/Income
- System Funding
- Performance, Data, Research
- Pipeline Expansion
- Youth
- Veterans
- HMIS
- Supporting Change
- Communication
- Street Response
- Rapid Reductions in Homelessness
Chicago’s Strategy to End Youth Homelessness

End Youth Homelessness

Enhanced Diversion
Coordinated Entry Integration
Model Creation, Enhancements & Modifications
Data Driven Improvements to System Performance
900+ Additional Units of Housing
Effective Bridge to Other Systems

Create a System Informed by Youth Voice
Create a System Informed by Youth Voice

- Incorporate youth voice in all workgroups
- Elevate YAB leadership
Create a System Informed by Youth Voice

Youth Advisory Board

- Youth Leadership Workgroup
- Youth Implementation Workgroup
- Youth Data Workgroup
- Youth Program Design Workgroup
- Youth Task Force

The CoC Agenda
900+ Additional Units

Housing Units for Unaccompanied Youth
• 900+ units - Initial projections
  • 550 of Youth PSH
  • 350 of Youth RRH/TH

Housing Units for Families
• 1,100 units - Initial projections for all families
  • This includes youth led families - Approx. 40%

★ Directionally correct
★ Projection based on current use
★ Timing and sources - TBD
900+ Additional Units

Pipeline Workgroup
- Finalize numbers & costs
- Identify funding source

Youth Leadership Workgroup
- Identify funding allocation priority
- Decision regarding service array

Youth Implementation Workgroup
- Operationalize programs
## Model Creation, Enhancements and Modifications

### Permanent Supportive Housing
- Expand on youth intentional permanent supportive housing
- Build capacity in adult providers to provide youth appropriate supports

### Transitional Housing
- Expand on TH models
  - Define & create therapeutic model (mental health & substance use focus)
  - Implement joint TH – RRH model

### Youth Rapid Re-Housing
- Define & create youth RRH model
- Include intensive supportive services

### Crisis Response/Emergency Shelter
- Define & expand youth interim model
- Define & create respite care model

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[Diagram of a network with various nodes and arrows, representing the connections between different housing models.]
Services

• Develop a standard minimum service package
• Extended/flexible time limits (TH, RRH, IH)
• Develop a minimum mental health service overlay
• Align employment and education supports
• Improve Housing First fidelity
• Create and scale a youth system navigator model
• Create a community capacity builder model
Model Creation, Enhancements and Modifications

- **Youth Leadership Workgroup**
  - System inventory and service array oversight
  - Monitor system level performance

- **Youth Data Workgroup**
  - Establish program outcome goals for new models
  - Develop and evaluate youth typology to match to models

- **Youth Implementation Workgroup**
  - Operationalize new programs
  - Develop program capacity building strategy
  - Troubleshooting (as needed)

- **Program Design Workgroup**
  - Develop program design

★ Connection to Performance and Crisis Response Lines of Work
Enhance Diversion

• Develop and implement a diversion support strategy
  o Identify appropriate diversion model for youth
  o Identify diversion support for 220 youth
  o Develop and expand support for family reunification
  o Align employment and education supports
Diversion

- **Youth Leadership Workgroup**
  - Develop diversion strategy

- **Pipeline Workgroup**
  - Identify cost for diversion support
  - Secure funding

- **Youth Program Design Workgroup**
  - Develop program design

- **Youth Implementation Workgroup**
  - Operationalize diversion support
  - Troubleshoot (as needed)

★ Connection to Performance and Crisis Response Lines of Work
Coordinated Entry Integration

- Implement youth typology
- Engage youth providers in refining CES processes
- Ensure all youth housing providers receive all participants through CES
Coordinated Entry Integration

Coordinated Entry Implementation Workgroup
Youth TH SIT Meetings
Youth Implementation or Focus Group
As needed
Youth Data Workgroup

Youth line project management (Elizabeth & Ceri)
Data Driven Improvements to System Performance

- Develop a **youth system** performance dashboard (with targets)
- Develop a **program level** performance Dashboard (with targets)
- Set targets toward the goal of ending youth homelessness over the next 2 years (6 month at a time)
- Determine data and evaluation processes
- Standardize monitoring processes
Data Driven Improvements to System Performance

Youth Leadership Work Group
- Oversee system progress for ending youth homelessness
- Right-size interventions
- Establish standardized monitoring & evaluation

Youth Data Work Group
- Identify measures
- Establish trackable baseline
- Develop youth dashboards

Youth Implementation Work Group
- Test monitoring & evaluation processes

★ Connection to Performance and CES Lines of Work
Create an Effective Bridge to Other Systems

• Develop a system level discharge approach
• Amplify supports available through partner systems
• Improve data sharing partnership to identify need to support youth

Partner systems include education (CPS & higher learning), DCFS, CCBYS, juvenile and adult justice systems, and employment
Create an Effective Bridge to Other Systems

Youth Leadership Workgroup

Supporting Change Line of Work

Partner System Leadership
Work Groups

Purpose and Scope

Critical Voices and Frequency

Work groups will remain flexible and organic
<table>
<thead>
<tr>
<th>Youth Task Force</th>
<th>Youth Leadership Work Group</th>
<th>Youth Implementation Work Group</th>
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<tbody>
<tr>
<td><strong>Communication</strong></td>
<td><strong>System Level Decisions</strong></td>
<td><strong>Operations</strong></td>
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<tr>
<td>Review System Benchmark</td>
<td>Vet Model/Policy Changes</td>
<td>Develop training, procedures, system tools</td>
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<td>Communication to Youth System</td>
<td>System transformation oversight</td>
<td>Standardize and streamline processes</td>
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<tr>
<td>Networking</td>
<td>System design development</td>
<td>Developing program capacity building strategies</td>
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<td>Youth Advisory Board</td>
<td>Develop high level system performance</td>
<td>Address issues as needed</td>
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<td><strong>Youth Voice</strong></td>
<td><strong>Program Design</strong></td>
<td><strong>Chapin Hall’s Scope</strong></td>
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<td>Build Leadership Skills</td>
<td>Program Design</td>
<td>Set program outcome goals and system benchmarks</td>
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<td>Influence Policy Change</td>
<td>Develop Models</td>
<td>Refine youth typology</td>
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<td>Additional system analysis</td>
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# Youth Work Groups Critical Voices

## Youth Task Force
- **Quarterly Meeting**
- All interested in ending youth homelessness in Chicago
- YAB

## Youth Advisory Board
- **Monthly**
- Youth with lived experience of homelessness

## Youth Leadership Work Group
- **As Needed**
- Public/Private Funders
- Youth Providers Executive Directors
- Partner System (as needed)
- YAB

## Youth Program Design Work Group
- **Weekly as Needed**
- Youth Provider Executive Directors
- Staff with program level experience
- Varied by Model
- YAB

## Youth Implementation Work Group
- **Weekly as needed**
- System level thinkers with program level experience
- YAB
- Varies by issue

## Youth Data Work Group
- **Weekly as Needed**
- Staff with program level experience
- Quality Improvement/performance monitoring staff
- YAB