

Strategy 1: Governance Transition

Action	Steps	Person/ Organization Responsible	Timeframe	Status	Results/Notes
Charter Amendment	Proposed Charter Amendment		Sept - Oct	Complete	
	Community Conversations		Aug - Dec	Complete	
	CoC Board Endorsement		Nov	Endorsed	
	CoC Membership Vote		Dec	Approved	
New Board Recruitment	CoC Board Meeting - New Member Brainstorming & Recruitment Process and Timeline Presented	Dave & Maura	Dec	Complete	
	Membership Cmte Brainstorming session	Nonie	Jan	Complete	
	New Board Member Recruitment	Nonie	Oct- Nov	In Process	Faith Based Representative still pending and finding replacement for Lore Baker's seat
	Proposed Board slate delivered to Membership Committee	Nonie	Feb	Complete	Membership Committee endorsed slate and provided guidance on remaining pending at-large seats
	Official support of slate by Membership Committee	Membership Cmte	Feb	Complete	
	CoC board reviewed slate	CoC Board	Feb	Complete	
	Board Training	Nonie	Mar	Complete	Scheduled for 4/9/18
	New Board Member Orientation and Joint Board Meeting	Nonie/ All Chicago	Mar	Complete	Scheduled for 4/9/18
	New Board seated and first meeting	CoC Board Chair/ All Chicago	Apr	Complete	New Board approved and first meeting scheduled for 4/18/18

Community Engagement Feedback Process	Collecting informal feedback thru existing feedback loops	Nonie/ All Chicago	Ongoing	In Process	
	Membership Survey & other engagement feedback activities	Nonie/ All Chicago/ Membership Cmte	May	Complete	Survey sent and results collected
	All CoC Meeting - Discuss results of survey and progress of transition	Nonie/ All Chicago/ Membership Cmte	June	Complete	
	Quarterly Meeting with CFTEH	Nonie/ AC Board/ CFTEH	Mar, Jun,	Complete	
New Board Materials & Format	Develop new standard agenda format	Nonie/ Dave & Maura	Feb-Mar	Complete	Leadership has drafted and approved an initial board agenda for the first meeting
	Introduction of standing dashboards	Nonie/ Dave & Maura	Feb - Mar	Complete	System Goals Dashboard was introduced
	Prepare meeting materials for the Change Management section	Nonie/ AC/ DFSS	Monthly	In Process	

Strategy 2: Support LEC

Action	Steps	Person/ Organization Responsible	Timeframe	Status	Results/Notes
Prepare for new Board representation	Support open dialogue about role in new governance structure	Nonie	Ongoing	Ongoing	
	Support new nominations for Board representation	Nonie	Feb	Complete	
	Hire leadership trainer and prepare agenda	Nonie	Mar/ Apr	Complete	
	Provide Leadership Training	Nonie	May	Complete	Occured on 5/14/18
	Provide Board Training	Nonie	Mar	Complete	Occurred on 4/9/18

	Preparing Guidelines and Expectations for How Lived Experience Engages in CoC	LEC	Oct	Planning	
Explore new and expanded roles for LEC	Discussion of strategic opportunities	Dave	July - Sept	Ongoing	
	Identification of new roles	Nonie	Jan - present	In Process	Expanded advocacy and PR influence, peer support roles, outreach and navigation

Strategy 3: Manage and Enhance the Backbone Agency for Change

Action	Steps	Person/ Organization Responsible	Timeframe	Results	Status
Staffing	Repurpose Dave's role to support co-leadership of system implementation	Nonie	July	Complete	
	Internal Reorganization of staff to support Action Agenda	Nonie	Oct - Dec	Complete & Ongoing	Hiring for Funding Strategist - COMPLETE Hiring for Director of HMIS + 1 Positions - Pending Hiring Trainer - COMPLETE
	Provide mentoring and coaching for Dave and other senior staff to transition into system leadership roles	Nonie	Ongoing	Ongoing	
	Bringing on temps to fill capacity gaps	Dave	April	In Process	1 temp added to program team
	Procure resources for ongoing technical assistance	Nonie	July - Dec	Complete	
	Identify resources and support for Youth Grant - Grantwriting & Expertise	Nonie/Dave & Maura	Feb	Complete	In partnership with Funder's Collaborative

Fundraising	Identify system gaps for 2018/19	Implementation Project Leads	March	Complete & Ongoing	
	Prioritizing gaps	Dave/ Maura	March	Complete & Ongoing	
	Seeking funding for both system gaps and AC Backbone operations	Nonie	April	In Process	<p>1. Submitted request for additional systems transformation training, technical assistance and coaching support for Youth, HMIS, Performance, CES, Pipeline, Crisis Response, & Project Management</p> <p>2. \$75K from the Trust for Youth</p>

Strategy 4: CoC Capacity Building

Action	Steps	Person/ Organization Responsible	Timeframe	Results	Status
CoC Capacity Building Plan	Q1 Trainings	All Chicago staff	Jan.- March	Complete	Provided 27 trainings in first quarter to over 500 attendees
	Q2 Trainings	All Chicago staff	April - June	Complete	Provided 33 trainings to 583 attendees
	Q3 Trainings	All Chicago staff	July - Sept.	Complete	Provided 17 trainings to 460 attendees
	Q4 Trainings		Oct. - Dec.	In process	

Strategy 5: Bridging Other Systems					
Action	Steps	Person/ Organization Responsible	Timeframe	Results	Status
Identify and Prioritize System Connections	Host first internal meeting to identify system connection opportunities and needs	Nonie	Mar	Complete	
	Second session to continue to explore each opportunity and identify alignment with AA	Nonie	Apr	Complete	Schedule for 4/11/18
	Third session	Nonie	Apr/ May		Meeting w/ Nonie and Mandy 6/20
	Prepare notes from sessions to support future planning	Nonie	Apr/ May	In Process	
Prepare a Work Plan and Identify ongoing work group	Synthesize notes and prepare a 2018 work plan	Nonie	Apr/ May	In Process	Work Plan started
	Create an internal process for Project leads to identify and communicate new opportunities to connect with other systems for consideration in planning	Nonie	June	In Process	Developed One Note page for PM leads to note opportunities and a regular internal review to ensure new opportunities are considered
	Identify existing work groups to handle specific opportunities and determine if a new bridging to other systems work group is necessary	Nonie	June		