

Program Model	Population	Population Specialization	Time Frame	Essential Elements	Outcome	Indicators	Threshold	Challenge
Shelter	Individuals or families who are literally homeless	<ul style="list-style-type: none"> <li>Domestic Violence</li> <li>Youth</li> </ul>	Short Term: Days or months	<ul style="list-style-type: none"> <li>Low barrier to entry</li> <li>Diversion: Creative, problem-solving conversation</li> <li>On-site basic needs: meals or kitchen access; showers and toiletries; storage</li> <li>Connection to housing options</li> <li>Case management (on-site or connection to) to ensure clients are linked to services and community resources that will help clients obtain or maintain housing, e.g. building income, building independent living skills, developing education/career path, addressing a variety of physical, mental, emotional, and other needs</li> </ul>	Connection to appropriate and stable housing	Exits to More Stable & Permanent Housing	30%	
						Exits to Permanent Housing		27%
						Maintain or increase income (employment income or benefits)	40%	52%
						Increased income potential	TBD	TBD
						Completed CES Assessments	40%	60%
Safe Havens	Chronically homeless individuals with a Mental Health diagnosis Those hardest to reach/engage in services; highest vulnerability <i>Prioritize:</i> Street homeless		Long Term: No time limit	<ul style="list-style-type: none"> <li>Low Demand with High Intensity Services</li> <li>Basic Needs (Food, shelter, safety)</li> <li>Case Management</li> <li>Linkage/Referrals to services: income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc</li> <li>Skills for Daily Living/Preparation for Independent Living</li> </ul>	Retention and connection to appropriate levels of care and housing	Retention	80%	93%
						Exits to Appropriate Housing/Level of Care	60%	71%
						Maintain or increase income (employment income or benefits)	33%	50%
Permanent Supportive Housing (PSH)	Individuals and families who are literally homeless <i>Prioritize:</i> Most vulnerable Exceptions: Exceptions for some populations based on funding. E.g. HOPWA	<ul style="list-style-type: none"> <li>Youth</li> <li>People living with HIV/AIDS</li> </ul>	Long Term: No time limit	<ul style="list-style-type: none"> <li>Rental Subsidy                             <ul style="list-style-type: none"> <li>Coordination between property manager / landlord</li> <li>Housing Location</li> </ul> </li> <li>Case Management                             <ul style="list-style-type: none"> <li>Pre-tenancy and tenancy</li> <li>Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.),</li> </ul> </li> <li>Health Care Access                             <ul style="list-style-type: none"> <li>Medical Home</li> </ul> </li> </ul>	Stabilization in permanent housing	Retention	85%	96%
						Exits to Permanent Housing	65%	80%
						Maintain or increase income (employment income or benefits)	70%	
						Increase income (employment income or benefits)		35%
						Maintain or acquire health insurance / medical home	80%	90%

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<b>Rapid Re-housing (RRH)</b>	Individuals and families who are literally homeless • No disability required		<b>Medium Term:</b> Average 6-18 months	<ul style="list-style-type: none"> <li>• Rental Subsidy                             <ul style="list-style-type: none"> <li>o Coordination between property manager / landlord</li> <li>o Housing Location</li> </ul> </li> <li>• Case Management                             <ul style="list-style-type: none"> <li>o Pre-tenancy and tenancy</li> <li>o Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc</li> </ul> </li> <li>• Emphasis on employment supports and benefits</li> <li>• Progressive Engagement</li> <li>• Health Care Access                             <ul style="list-style-type: none"> <li>o Medical Home</li> </ul> </li> </ul>	<b>Maintain permanent housing</b>	• Exits to Permanent Housing	70%	73%
						• Maintain or increase income (employment income or benefits)	66%	
						• Increase income (employment income or benefits)		25%
						• Maintain or acquire health insurance / medical home	70%	80%
						• Maintain housing after exit	TBD	TBD
<b>Youth Rapid Re-housing (Y-RRH)</b>	Individuals and families who are literally homeless between 18-24 years old at entry • No disability required		<b>Medium Term:</b> Average 24 months	<ul style="list-style-type: none"> <li>• Rental Subsidy                             <ul style="list-style-type: none"> <li>o Coordination between property manager / landlord</li> <li>o Housing Location</li> </ul> </li> <li>• Case Management                             <ul style="list-style-type: none"> <li>o Pre-tenancy and tenancy</li> <li>o Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc</li> </ul> </li> <li>• Emphasis on employment supports and benefits</li> <li>• Emphasis on connection to education, training, etc. and developing a career path</li> <li>• Progressive Engagement</li> <li>• Health Care Access                             <ul style="list-style-type: none"> <li>o Medical Home</li> </ul> </li> </ul>	<b>Maintain permanent housing</b>	• Exits to Permanent Housing	50%	60%
						• Maintain or increase income (employment income or benefits)	50%	
						• Increase income (employment income or benefits)		25%
						• Increase income potential	TBD	TBD
						• Maintain housing after exit	TBD	TBD

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<b>Joint Transitional Housing &amp; Permanent Housing - Rapid Re-housing (TH/RRH)</b>	Individuals and families who are literally homeless • No disability required	<ul style="list-style-type: none"> <li>• Domestic Violence</li> <li>• Youth</li> </ul>	<b>Medium Term:</b> Average 24 months	<ul style="list-style-type: none"> <li>• Crisis Stabilization</li> <li>• Rental Subsidy                             <ul style="list-style-type: none"> <li>o Coordination between property manager / landlord</li> <li>o Housing Location</li> </ul> </li> <li>• Case Management                             <ul style="list-style-type: none"> <li>o Pre-tenancy and tenancy</li> <li>o Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc</li> </ul> </li> <li>• Emphasis on employment supports and benefits</li> <li>• Emphasis on connection to education, training, etc. and developing a career path</li> <li>• Progressive Engagement</li> <li>• Health Care Access                             <ul style="list-style-type: none"> <li>o Medical Home</li> </ul> </li> </ul>	<b>Obtain and maintain permanent housing</b>	<ul style="list-style-type: none"> <li>• Exits to Permanent Housing</li> </ul>	50%	60%
						<ul style="list-style-type: none"> <li>• Maintain or increase income (employment income or benefits)</li> </ul>	50%	
						<ul style="list-style-type: none"> <li>• Increase income (employment income or benefits)</li> </ul>		25%
						<ul style="list-style-type: none"> <li>• Increase income potential</li> </ul>	TBD	TBD
						<ul style="list-style-type: none"> <li>• Maintain housing after exit</li> </ul>	TBD	TBD

Notes: The recommendation for Permanent Housing with Short-term Supports is to transition these projects to other program models. Updating the Program Model Chart is an iterative process, therefore not all models are included in this update. Other models will be updated in 2020 such as Shelter, Interim Housing, Outreach and youth models. The Program Models Chart was last updated in 2014. The original chart is available at [www.allchicago.org/COC/COCProgramCompetition](http://www.allchicago.org/COC/COCProgramCompetition).