



Program Model Chart Recommendations

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What is the Program Model Chart?

- Foundation document for the homeless system
- Identifies the program models that will assist in ending homelessness in our community
- Gives the population, duration and essential elements for each program model
- Sets performance expectations



Overview of Changes

1. Simplicity. Move aspects that were standards to operate a program to Community Standards document.
2. Added **Population Specialization** as a category for some models
3. Each model includes an **Outcome** and corresponding **Indicators** that taken together will ensure achievement of the outcome
 - a) Increased Income Potential = new indicator
4. Establish **threshold** indicators that set a minimum standard to achieve as well as **challenge** indicators that set a goal to work towards



Overview of Changes

5. New Models:
 - a) **Shelter** – moved Interim Housing, Emergency Shelter, Youth Interim Housing & Low Threshold Youth Overnight Shelter under Shelter
 - b) **Youth Rapid Re-housing (Y-RRH)**
 - c) **Joint Component Transitional Housing – Rapid Re-housing (TH/RRH)**
6. **Youth Permanent Supportive Housing (Y-PSH)** under Permanent Supportive Housing
7. Not all models were updated in these recommendations



Definitions

Threshold	Level or value to meet or exceed to exist; baseline
Challenge	Hard but attainable goal given current knowledge, capabilities and resources
Retention	Ability to retain housing over time
Maintain income	Ability to have income whether or not it increases, decreases or stays the same.
Population Specialization	Entire project is for one specific population and is required due to safety and service needs. Inherent in this focus is formal adoption or certification of national best practices for the special population. All staff receives specialized training.

Review of Data

1. Data for each model type from 2018 and 2019 on each indicator.
2. Median = midpoint of the distribution of all project percentages
3. Average = total # participants meeting the indicator divided by the total # participants
4. Point where the most projects could achieve an indicator
5. Used the average or median percentage to determine the challenge



Shelter

Population

- Individuals or families who are literally homeless

Population Specialization

- Domestic Violence
- Youth

Time Frame

- Short Term: Days or Months

Essential Elements

- Low barrier to entry
- Diversion: Creative, problem-solving conversation
- On-site basic needs: meals or kitchen access; showers and toiletries; storage
- Connection to housing options
- Case management (on-site or connection to) to ensure clients are linked to services and community resources that will help clients obtain or maintain housing,
 - e.g. building income, building independent living skills, developing education/career path, addressing a variety of physical, mental, emotional, and other needs



Shelter

Outcome:

Connection to appropriate and stable housing

Indicator	Current	Threshold	Challenge
Exits to more stable & permanent housing	N/A	30%	
Exits to permanent housing	30-90%		27%
Maintain or increase income (employment income or benefits)	85%	40%	52%
Increase income potential	N/A	TBD	TBD
Completed CES Assessments	N/A	40%	60%



Youth Rapid Re-housing (Y-RRH)

Population

- Individuals and families who are literally homeless between 18-24 years old at entry
- No disability required

Time Frame

- Medium Term: Average 24 months

Essential Elements

- Rental Subsidy
 - Coordination between property manager / landlord
- Housing Location
- Case Management
 - Pre-tenancy and tenancy
 - Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc.
- Emphasis on employment supports and benefits
- Emphasis on connection to education, training, etc., and developing a career path
- Progressive Engagement
- Health Care Access
 - Medical Home



Youth Rapid Re-housing (Y-RRH)

Outcome:

Maintain permanent housing

Indicator	RRH	Threshold	Challenge
Exits to Permanent Housing	70%	50%	60%
Maintain or increase income (employment income or benefits)	66%	50%	
Increase income (employment income or benefits)	25%		25%
Increase income potential	TBD	TBD	TBD
Maintain housing	TBD	TBD	TBD



Joint Transitional Housing & Permanent Housing – Rapid Re-housing (TH/RRH)

Population

- Individuals and families who are literally homeless
- No disability required

Population Specialization

- Domestic Violence
- Youth

Time Frame

- Medium Term: Average 24 months

Essential Elements

- Crisis Stabilization
- Rental Subsidy
 - Coordination between property manager / landlord
 - Housing Location
- Case Management
 - Pre-tenancy and tenancy
 - Referrals to services: education, income, benefits, legal aid, medical services (physical, mental, addiction, etc.), etc.
- Emphasis on employment supports and benefits
- Emphasis on connection to education, training, etc., and developing a career path
- Progressive Engagement
- Health Care Access
 - Medical Home



Joint Transitional Housing & Permanent Housing – Rapid Re-housing (TH/RRH)

Outcome:

Obtain and maintain permanent housing

Indicator	RRH	Threshold	Challenge
Exits to Permanent Housing	70%	50%	60%
Maintain or increase income (employment income or benefits)	66%	50%	
Increase income (employment income or benefits)	25%		25%
Increase income potential	TBD	TBD	TBD
Maintain housing	TBD	TBD	TBD



Program Model Chart

Updated	Pending	To Do
Permanent Supportive Housing (PSH)	Joint Transitional Housing & Permanent Housing – Rapid Re-housing (TH/RRH)	Basic Street Outreach
Rapid Re-housing (RRH)	Shelter	Specialized Outreach & Engagement Services
Safe Havens	Youth Rapid Re-housing (Y-RRH)	Housing System Navigators
		Drop-In Centers & Youth Drop-In Centers
		Youth Transitional Housing & Transitional Housing
		Youth Outreach Program
		Homelessness Prevention

