



Meet the Action Agenda Project Management Team and Review CoC System Goals

One of the four key strategies of the [CoC Action Agenda](#) is a streamlined CoC infrastructure comprised of [12 lines of work](#). These lines of work are led by Project Managers, who are accountable for meeting deliverables and facilitating workgroups that set system policies. Project Managers report to two Co-Lead Project Managers, who provide support and work with the CoC Board. The full Project Management team meets for 90 minutes every week to collaborate on projects that touch multiple lines of work. Project Managers have an additional weekly check-in with Co-Lead Project Managers.

A product of this improved collaboration are [Chicago CoC System Goals](#). These goals build off of Plan 2.0 and provide the CoC with milestones to strive toward throughout the year. Project Managers were responsible for working with their workgroups to develop appropriate system goals, which The System Performance and Evaluation Committee (SPEC) confirmed. These goals are intended to be ambitious, and we hope that they will push our system throughout the next year. Progress on these goals will be reported biannually.

To learn more about the Action Agenda Project Managers and their responsibilities, read their short bios below:

[Communications](#)

Project Manager: Jenna Temkin, Communications Manager, All Chicago

Jenna joined All Chicago in November of 2016. In her role at All Chicago, Jenna leads the creation of a variety of digital and print communications for CoC program partners and manages the CoC membership process. As Communications Project Manager for the Action Agenda, Jenna coordinates the Action Agenda website, email updates, and other strategic communications projects for the CoC.



[Coordinated Entry System \(CES\)](#)

Co-Project Manager: Renee Crolus, LCSW, CoC Senior Program Manager, All Chicago

Renee has been with All Chicago since November 2016. In her role at All Chicago, Renee's responsibilities include coordinated entry, All Chicago's trainings, and monitoring and technical assistance. Renee previously worked at Heartland Human Care Services in both direct service and program management roles and participated in the coordinated entry pilot through the Ending Veteran Homelessness Initiative.



Co-Project Manager: Stephanie Sideman, Senior Program Manager, Corporation for Supportive Housing (CSH)

Stephanie has been with CSH for 8 years, has a Master's degree from the University of Chicago in Social Service Administration, and worked in direct service positions with people facing homelessness for 10 years prior to joining the CSH team. As Coordinated Entry Co-Project Manager, Stephanie co-facilitates the process of creating a standardized, accessible, equitable path to housing for households facing homelessness in Chicago.



Crisis System Transition

Project Manager: Christine A. Riley, MDiv., Project Coordinator in the Homeless Services Division, Chicago Department of Family and Support Services (DFSS)

In her role at DFSS, Christine is responsible for the successful development and execution of special projects, including the Chronic Homelessness Pilot and Section 504 compliance as the Disability Programs Manager, as well as a member of the Health and Safety team. Through the Action Agenda, Christine facilitates the Diversion, Outreach, and Rightsizing workgroups. Christine has worked for the City of Chicago in various positions since 1999.



Employment & Income

Project Manager: Carrie Thomas, Executive Director, Chicago Jobs Council

Carrie joined the Chicago Jobs Council in March 2008 as its Associate Director. She has served as the Executive Director since 2015. Carrie and her colleagues have been involved with the CoC Employment Task Force since the beginning. In her role with the Action Agenda, Carrie supports the Employment Task Force, the Supported Employment Workgroup, and SOAR workgroups to work towards their goals, and highlights where employment and income connect to other lines of work.



Homeless Management Information System (HMIS)

Project Manager: Padma Thangaraj, Vice President of Information Services & Analytics, All Chicago

Padma joined All Chicago in May of 2012. In her role at All Chicago, Padma has led the implementation of HMIS for the Chicago CoC. As the HMIS Project Manager for the Action Agenda, Padma coordinates all the HMIS-related data requests and system changes.



Pipeline Expansion

Co-Project Manager: Betsy Benito, Director, Illinois, CSH

As the Director of the Illinois Program at CSH, Betsy oversees all of CSH's training, lending, technical assistance, and systems change work throughout the state. Prior to joining CSH, Betsy worked for the City of Chicago, Department of Family and Support Services, as a Projects Administrator focused on the community's Plan to End Homelessness.



Co-Project Manager: Alisa Rodriguez, Deputy Commissioner of Homeless Services, Chicago Department of Family & Support Services

Alisa plays a key role in managing the City's infrastructure for both homelessness and Domestic Violence programs. She provides oversight for programs related to

prevention, shelter, outreach, and housing services, and she leads local strategic efforts towards the larger goal of preventing and ending homelessness and domestic violence. She works in close coordination with the CoC and the battered women's network. Alisa has been with the City for 29 years.



Supporting Change

Project Manager: Nonie Brennan, CEO, All Chicago

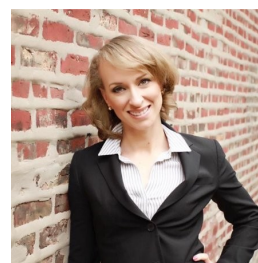
Nonie's role in the Action Agenda is to support the change management elements of the work. She has worked to recruit, seat and train the new board, work with the Lived Experience Commission to elevate the influence they have in the system, work to integrate our system with other systems, and support Dave Thomas and Maura McCauley in their roles as Co-Lead Project Managers.



System Funding

Project Manager: Keri Lowder, Vice President of Development and Communications, All Chicago

Keri joined All Chicago in April 2018. In her role at All Chicago, Keri is responsible for all fundraising and communications activities. As System Funding Project Manager for the Action Agenda, Keri serves as the liaison to Funders Together to End Homelessness, and will support partners as a system funding strategist. Before coming to All Chicago, Keri was Senior Director of Corporate Partnerships for City Year Chicago and Senior Director of Development and Major Gifts for Year Up Chicago.



System Performance, Data, and Research

Co-Project Manager: Karen Kowal, Director of CoC Programs, All Chicago

Karen joined All Chicago in June 2017. Prior to All Chicago, Karen was the Director of the CommunityLinks program at the AIDS Foundation of Chicago and was the Director of The Harbor at Alexian Brothers Housing and Health Alliance. As Co-Project Manager, Karen works with the System Performance and Evaluation Committee and the Evaluation Tool Subcommittee.



Co-Project Manager: Elizabeth Oo, Manager of Applied Research and Analysis, All Chicago

Elizabeth has extensive experience evaluating a variety of issues, programs, and policies related to homelessness, affordable housing, and community and economic development. In her role at All Chicago, Liz works on a variety of research reports. She holds a BA in economics and community health from Tufts University and a master of regional planning from Cornell University.



Veterans

Project Manager for Veterans and Action Agenda Co-Lead Project Manager: Maura McCauley, Director of Homeless Prevention, Policy & Planning, Chicago Department of Family and Support Services

As Co-Lead Project Manager, Maura facilitates coordination across the 12 lines of work and helps Project Managers and workgroups troubleshoot challenges and identify resources needed to achieve their goals. She also works with the CoC Board of Directors to convey progress, policy, and resource needs. For the Veterans line of work, Maura ensures progress on the Veteran work plan and coordinates with the EVHI Leadership Team, Community Team, and other workgroups.



Youth

Co-Project Manager: Ceri Moy, Project Coordinator, Homeless Division, Chicago Department of Family & Support Services

Ceri Moy brings over seven years of project management experience in data-driven, community-led strategic planning to the tasks of managing the youth line of work in the Action Agenda. Before joining the City, she worked in planning analytics at the CTA, and in private consulting as an urban planner with a focus in design, community engagement, and data systems.



Co-Project Manager: Elizabeth Perez, Program Manager, All Chicago

Elizabeth joined All Chicago in September of 2009. In her role at All Chicago, Elizabeth focuses on ending youth and young adult homelessness. As Co-Project Manager, Elizabeth coordinates working groups around youth models creation and modifications, creation of a community plan on ending and preventing youth homelessness, and creating bridges to youth-specific systems.



Action Agenda Co-Lead Project Manager: Dave Thomas, Vice President of Community Partnerships, All Chicago

Dave joined All Chicago in 2015 and has worked in the homeless and housing field for over 15 years, having done direct service and system-level work. As Co-Lead Project Manager for the Action Agenda, Dave co-facilitates the weekly Project Manager check-in calls and weekly Project Manager Meeting to support implementation of workgroup action plans and address challenges. Based on the check-ins, Dave reports progress to the CoC Board of Directors.



Have questions or concerns? Contact [Maura McCauley](#) or [Dave Thomas](#).



All Chicago prevents and ends homelessness through emergency financial assistance, community partnerships, data analytics, and training and research.

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