



Chicago CoC System Goals 2019

(All goals for January – December unless otherwise indicated)

1. Reduce the number of persons who are homeless and are in the homeless system (One List), overall and for identified subpopulations.¹
 - Metric 1: 15% decrease in the total number of households on the One List.
 - Metric 2: 10% increase in number of households placed in permanent housing (through the homeless system and self-resolved).
 - Metric 3: 5% decrease in the system-wide inflow.
2. Reduce the time persons remain homeless.
 - Metric 1: Average 90 days between entry into the homeless system and move into housing.
 - Metric 2: Average 30 days between referral to project and move into housing.
3. Homeless dedicated units should all be filled utilizing the coordinated entry system (CES).
 - Metric: 100% of homeless dedicated units will have been filled utilizing CES.
4. Increase the earned income and/or other income of adults served in the homeless services system.
 - Metric: 8% of adults engaged in Chicago’s homeless services system increase their earned income during the year.
 - Metric: 15% of adults engaged in Chicago’s homeless services system increase their non-employment cash income during the year.
5. Increase persons who exit street homelessness to enter sheltered destination (ES, SH, TH, PH)
 - Metric: 10% increase in the number of households moving from street homelessness to a sheltered destination, either Emergency Shelter, Save Haven, Transitional Housing, or Permanent Housing.

Notes:

- i. A racial equity lens will be included in the 2019 system goals data incorporated into the dashboard.
- ii. The 2019 system goals and metrics have been reviewed and approved by the SOP committee of the CoC Board. The targets for each metric may be further refined. Still underdevelopment is the “data plan” to define what, how, and when data will be compiled and presented, including in the dashboard.

¹ Subpopulations: chronic homeless, street homeless, families, youth, veterans.