

All Chicago Overview

- All Chicago effectively combines immediate resources with long term solutions to address the complex social issue of homelessness.
- We have three signature programs:
 - The Emergency Fund
 - The Chicago Alliance
 - The Learning Center



The Emergency Fund

- In collaboration with community organizations, we provide critical financial assistance to people experiencing an emergency that could lead to homelessness or other crises.
- We can quickly provide payments on a person's behalf for things like rent, utilities, or even bus passes.
- The Emergency Fund stewards five different funds that are all crisis/emergency oriented.



The Emergency Fund

- Flexible Financial Funds
 - Privately donated funds
 - Cover a wide variety of basic needs up to \$500 per person, per year
 - Payments made directly to landlords or vendors
 - Work with 32 partner agencies who refer their clients
 - Partner agency selection process is currently under revision – stay tuned!
 - Anyone needing financial assistance can dial 3-1-1 and ask for “Short Term Help” to get screened for a referral
 - Special Funds cover basic needs for specific target groups based on the donor's intent
 - Impact: In 2014, we assisted 2,682 households and distributed \$421,941.
 - *Lead Staff: Lynette Barnes*



The Emergency Fund

- State Homeless Prevention Funds
 - State government funds
 - Cover security deposits, rent, mortgages, and utilities up to \$1,500 during a two-year period
 - Payments are made directly to landlords or vendors
 - 4 partner agencies provide eligibility determination and case management services
 - Partner agencies are selected every two years
 - Anyone needing financial assistance can dial 3-1-1 and ask for "Short Term Help" to get screened for a referral
 - Impact: In 2014-2015, \$999,663 was distributed to 885 households; 1060 children and 1183 other adults in the household benefitted from the assistance
 - Lead Staff: Lynette Barnes



State Homeless Prevention Fund Partners

- AIDS Foundation of Chicago
- Catholic Charities
- Heartland Human Care Services
- La Casa Norte

The Emergency Fund

- Rental Assistance Program
 - Federal funds which are locally administered by DFSS
 - Cover rental arrears up to three months
 - Partner agencies are Chicago's DFSS six Service Centers who refer clients
 - Anyone needing financial assistance can dial 3-1-1 and ask for "Short Term Help" to get screened for a referral
 - We conduct habitability inspection for Service Center referrals, and once approved, make payments directly to landlords
 - Impact: In 2014, \$302,313 was distributed to 256 inspected households
 - Lead Staff: Leturyrin Woods



Rental Assistance Program Partners

(DFSS/RAP Community Service Center Locations)

- Englewood
- Garfield
- King Center
- North Area
- South Chicago
- Trina Davilia

The Emergency Fund

- Rapid Re-housing Program
 - Federally funded through the Emergency Solutions Grant (ESG), awarded to the City of Chicago Department of Family and Support Services (DFSS) and administered by All Chicago
 - Provides short-term financial assistance (up to 8 months), including security deposit, rent, and utilities, to individuals and families experiencing homelessness
 - Clients are referred by Emergency Shelter or Interim Housing programs as caseload availability allows
 - Impact: In 2014 (May-Dec), the RRH funds provided housing and services to 198 households
 - *Lead Staff: Amanda Borta, Elizabeth Perez, Leturyurin Woods*



Rapid Rehousing Partners

- There are three partner agencies who provide case management and housing location services:
 - Heartland Human Care Services
 - La Casa Norte
 - Center for Housing & Health

The Chicago Alliance

- We analyze, recommend, and collaboratively implement sustainable housing solutions for Chicago.
- We bring together data and key stakeholders to understand and improve our city-wide approach to preventing and ending homelessness.



The Chicago Alliance

- We administer the Homeless Management Information System (HMIS) database that captures data on homelessness
- The database tracks demographic, services, and housing information for people experiencing homelessness and the organizations that serve them
- The HMIS database is used by more than 377 housing and homeless services projects
- The HMIS Data Standards provides communities with baseline data collection requirements which is developed by each of the federal partners (HHS, HUD and VA)
 - HUD is responsible for coordinating the collection of data, oversee HMIS rules and regulations, report to Congress, and provide support to HMIS Lead Agencies.



The Chicago Alliance

- As the HMIS Lead Agency we are responsible for:
 - Administering day-to-day operational functions of HMIS
 - Developing local HMIS policies and procedures
 - Monitoring compliance with HMIS standards and data quality
 - Administering vendor agreements/contracts
 - Submitting reports on behalf of the Continuum, including Annual Performance Report (APR) and Annual Homeless Assessment Report (AHAR)

• Impact: In 2015, we are managing over 700 system users and over 35,000 client records.

• Lead Staff: Padma Thangaraj, Kim Schmitt, Amanda Fox



The Chicago Alliance

- We administer the Housing Inventory Count (HIC), which counts the total beds and units dedicated to individuals and families experiencing homelessness in Chicago.
- Conducted during the month of January, in conjunction with the Point-in-Time Count (PIT), which counts the number of people experiencing homelessness at that given time
- Both are HUD requirements and give us a snapshot of what homelessness looks like in Chicago at a point in time
- Impact: In 2015, we collected 261 HIC submissions from over 70 agencies. The total inventory for Chicago includes more than 14,000 beds occupying over 8,000 units
- *Lead Staff: Elizabeth Perez*



The Chicago Alliance

- We administer an evaluation of all projects funded through the HUD Continuum of Care (CoC) program based on system priorities, performance outcomes, best practices, and financial strength.
- We provide technical assistance through both on-site and remote support to organizations who want to strengthen particular program areas.
- Impact: In 2014, we provided TA to two agencies who were low scoring in the previous evaluation process, resulting in an average 20% increase in their scores.
- Impact: In 2015, we evaluated 155 projects and implemented a new Site Visit process, with 6 six agencies receiving a visit.
- *Lead Staff: Amanda Borta*



The Chicago Alliance

- We administer a complex, collaborative application process called the CoC Program Competition that annually requests funding from the US Department of Housing and Urban Development
- Impact: In FY14, we secured \$55.6 million in federal funding for 167 housing and homeless services projects in Chicago
- *Lead Staff: Lisa Mayse-Lillig, Dave Thomas, Amanda Borta, Loren Seeger*



The Learning Center

- The Learning Center is our newest program
- Equips those working in the housing and homeless services sector with tools and information to be more effective
- Facilitate trainings and workshops that build capacity and professional development
- Facilitate peer-to-peer learning exchanges
- Research and share leading practices
- Research and publish information that highlights community needs and offers solutions
- Impact: In 2014, we conducted 92 trainings
- *Lead Staff: Loren Seeger*



Upcoming Learning Center Trainings

- **Housing Resources for Veterans:** October 22
- **LGBTQ Cultural Competency & Fair Housing:** October 27
- **Chicago Continuum of Care Orientation:** October 30
- **Using Public Benefits to Combat Homelessness:** November 12
- **Roberts Rules of Order:** November 20



Mythbusters

- Myth #1: All Chicago provides direct services to the homeless.
 - FACT: We work collaboratively through partner agencies to assist individuals and families in need.
- Myth #2: All Chicago is the Continuum of Care (CoC).
 - FACT: The Continuum of Care is a membership organization for a designated geographic region collectively working to provide advocacy, housing, and services to those at-risk or experiencing homelessness. All Chicago is a member of the CoC, just as service providers, funders, and other stakeholders.



Mythbusters

- Myth #3: All Chicago defunds programs.
 - FACT: The CoC Board and committees set priorities, guidelines, performance outcomes, and metrics. While occasionally programs are at-risk of being defunded, all decisions regarding HUD-funding are made by the Board and committees of the CoC.
- Myth #4: All Chicago is a wealthy organization.
 - All Chicago faces the same funding challenges as other non-profit organizations. We have a mix of individual, foundation, corporate, and government funding. Many of the government programs we manage require match or have zero administrative dollars, so we raise private dollars to cover our own costs.



All Chicago 101

Handouts

All Chicago Overview

Staff List

Plan 2.0: Seven Strategic Priorities

Questions?



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